

Simply Internet provides a high-speed connection that enables a qualifying household to get online for a low monthly rate of \$9.95. Please complete the following application form and carefully review the information provided here.

This application is confidential and will only be used to verify your eligibility in Astound Broadband's Simply Internet program.

1. Customer Information

First Name	Last Name	
Address		Apt #:
City/State/ZIP:		
Preferred Contact Phone #:		
Current Email Address:		

2. Service Order Summary

- ▶ Simply Internet Service: up to 50 Mbps **\$9.95**
- ▶ Professional installation **Included - no charge**
- ▶ Home networking equipment rental **Included - no charge**
- ▶ Astound provides all necessary installation services and equipment to provide basic connectivity and wireless internet service at no additional fee
- ▶ Should you decide to cancel service, you will need to return all equipment to Astound. Any unreturned equipment will be billed at full replacement value
- ▶ This program is subject to our residential service availability
- ▶ Astound may terminate the Simply Internet service plan with 30-days' prior notice to you

Visit your local Astound store

To sign up or check service availability

1-855-852-5380

wavesimplyinternet.com

3. Qualification and Confirmation

Please check if you participate in the qualifying Federal or State program listed below:

- National School Lunch Program's Free Lunch Program**
 - Seattle Free or Reduced School Lunch Program**
Approved by the City of Seattle's Free or Reduced School Lunch Program
 - Seattle Utility Discount Program**
Approved by the City of Seattle's Utility Discount Program (UDP)
 - Seattle Low Income Resident**
City of Seattle — Low Income Resident
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Confirmation:

- ▶ I confirm that I qualify for and participate in the program I selected above, and I will provide Astound with any necessary documentation to demonstrate my participation and qualification.
- ▶ Should my enrollment in the above program end, I understand that I will no longer qualify for Astound's Simply Internet service. I will inform Astound immediately upon the end of my participation in the program and my Simply Internet plan will terminate. If this happens, I understand that Astound may provide new service options for me at regular rates.
- ▶ If I discontinue service with Astound at any time, I will return my home networking equipment. I understand that if I fail to return my equipment, I will be charged for the equipment's full replacement value.
- ▶ I understand that Astound provides only one Simply Internet connection per household and that the service address provided above is my primary residence - not a second home or business.

Signature

Date

4. Submit Application

Please bring this completed application and proof of qualification to a local Astound retail location. Visit wavesimplyinternet.com to see a full list of current participating Astound store locations.

- ▶ **Seattle residents: please mail your completed application AND A COPY OF YOUR PHOTO ID to Seattle Office of Cable Communications, P.O. Box 94709, Seattle, WA 98124-4709; Phone: 206-684-8498, Email: cable_support@seattle.gov.**

A retail sales representative will:

- ▶ Check service availability at your location
- ▶ Verify program qualification
- ▶ Set up your account
- ▶ Schedule an installation appointment

Have questions or need help with your application? The City of Seattle's Office of Cable Communications can help!
Call (206) 684-8498 or email cable_support@seattle.gov

For residential service only. Taxes will apply. Prices and packages subject to change. Not available in all areas. Other restrictions may apply.

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wavesimplyinternet.com



Information Technology Department
Office of Cable Communications

Human Services Department
Mayor's Office for Senior Citizens

Application for *Simply Internet* by Astound Broadband

Purpose and Eligibility. Astound's *Simply Internet* provides basic internet service and wireless connectivity for \$9.95 per month for qualifying families and eligible residents. There is no contract and no fees for equipment and installation. For details on eligibility criteria and income guidelines, please see the backside of this sheet.

Name: _____

Street address: _____ Zip: _____

Phone: _____ Email (if available): _____

Astound account number (if available): _____

Residence (check one):

- I am the legal owner-occupant of my residence
- I am the legally responsible lessee/tenant of my rental residential unit.

Type of Discount (check one):

- Enrolled in the Seattle Utility Discount Program
- Have a child enrolled in the National School Lunch Program (*requires a referral form from child's school*)
- Living in low-income housing or receiving Section 8 Housing Choice Voucher (SHA, Low Income Housing Institute, etc.)
- Low-income, with a total household income less than 70% of the State's Median Income level (*see p. 2*)

Total number of people in your household: _____

Total yearly or monthly income from all sources: _____

Changes in Circumstances. If my household income exceeds 70% of the state median income, I understand that I will no longer be eligible for the discount. I agree to promptly notify Astound of any such change in income status, or if I have moved from this address.

Continuation. I understand that Astound's discount program may be discontinued at sole discretion of the company.

Certification: I certify that I have read and understand the information on this application, and to the best of my knowledge all information provided on this form is true.

Signature: _____ Date: _____

Return completed form and supporting documents to:

City of Seattle • Office of Cable Communications • PO Box 94709 • Seattle WA 98124-4709

ELIGIBILITY

Residents meeting the following descriptions may be eligible for Astound's *Simply Internet* Program

- On the Seattle Utility Discount Program
- On the Seattle Free or Reduced School Lunch Program
- On the National School Lunch Program's Free Lunch Program
- A Low-Income Resident (Income eligibility is the same as for the City of Seattle's Special Utility Discount Program).
- Live in subsidized housing (if also meet income eligibility).

Income Guidelines for 2024

Household Size	Gross Monthly Income	Gross Yearly Income
1	\$3,689	\$44,268
2	\$4,825	\$57,900
3	\$5,960	\$71,520
4	\$7,095	\$85,140
5	\$8,230	\$98,760
6	\$9,366	\$112,392

Note: Income limits change every January. If this table is outdated, call the Office of Cable Communications at (206) 684-8498 or go to www.seattle.gov/humanservices/services-and-programs/supporting-affordability-and-livability/utility-discount-program on the web for current program guidelines.

2/2024

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