



Seattle City Employees'
Retirement System

Member Self-Service Portal Questions & Requests

Seattle City Employees' Retirement System has created a new email address for members who have questions about accessing and/or using the [Member Self-Service Portal](#).

Please email scersmss@seattle.gov if you have questions about MSS Portal, including:

- Registration
- Login
- Locked accounts & password resets
- How to use

For other questions, please email our general account at retirecity@seattle.gov or call 206-386-1293. Due to current workload, please allow two working days for a response.

Thank you.

Seattle City Employees' Retirement System, Jeffrey S. Davis, Executive Director

720 Third Avenue, Suite 900, Seattle, Washington 98104

Tel: 206.386.1293 Toll Free: 877.865.0079 Fax: 206.386.1506

Website: www.seattle.gov/retirement Email: retirecity@seattle.gov