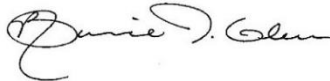


Issued Date: October 6, 2025

From: Interim Director Bonnie Glenn 
Office of Police Accountability

Case Number: 2025OPA-0159

Allegations of Misconduct & Director's Findings

Named Employee #1

1. **Allegation #1:** 5.001 – Standards and Duties, 5.001-POL-2. Employees Must Adhere to Laws, City Policy, and Department Policy
Finding: Not Sustained - Unfounded
 2. **Allegation #2:** 5.001 - Standards and Duties POL-10. Employees Will Strive to be Professional
Finding: Not Sustained - Unfounded
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This Closed Case Summary (CCS) represents the opinion of the OPA Director regarding the misconduct alleged and therefore sections may be written in the first person.

Executive Summary:

Named Employee #1 (NE#1) and his wife (Wife #1) were involved in a physical altercation with the Complainant—Wife #1's mother—at a home in Texas. The Complainant alleged that NE#1 had assaulted her and dislocated her shoulder.

Administrative Note:

On September 3, 2025, the Office of Inspector General (OIG) certified OPA's investigation as thorough, timely, and objective.

Summary of the Investigation:

OPA's investigation included reviewing the OPA complaint, Sulphur Springs Police Department (SSPD) incident and supplement reports, 911 audio recording, photograph, text messages, and interview statements from an SSPD sergeant and NE#1.

On April 23, 2025, OIG forwarded a complaint to OPA. The complaint alleged that NE#1 assaulted his mother-in-law, resulting in a dislocated shoulder, after he was told to leave her home.

An SSPD sergeant prepared an incident report, which stated the following. On February 3, 2020, an SSPD sergeant and officer responded to a Texan home for an assault call. The Complainant reported that NE#1 and Wife #1 were visiting for a funeral when a physical altercation occurred. Specifically, Wife #1 tried to enter the Complainant's bedroom, leading the Complainant to remove Wife #1's hand from the doorknob, after which Wife #1 bit the Complainant's thumb. A struggle ensued between the Complainant and Wife#1, prompting NE#1 to intervene and separate them. NE#1 and Wife #1 then left the home. The SSPD sergeant observed a small laceration on the Complainant's thumb. Conversely, Wife #1 reported that the Complainant assaulted her first, prompting NE#1 to separate the parties. Although Wife #1 did not provide a reason for the Complainant's alleged assault, Wife #1 declined to pursue charges.

An audio recording captured the 911 call placed by NE#1. NE#1 told the dispatcher that the Complainant had assaulted Wife #1 and damaged her phone. NE#1 provided OPA with a picture of a damaged phone, which he claimed belonged to Wife #1.

In a supplement report prepared by another SSPD officer on February 19, 2020, the officer reviewed the case and concluded, "Subjects entered into a mutual combat situation where both parties may have assaulted the other. This case cleared by exceptional means this date." Neither the incident report nor the supplement report included photographs of the Complainant's injury.

NE#1 provided OPA with screenshots of text messages exchanged between the Complainant and Wife #1. Among other statements, the Complainant texted, "[E]veryone that has been involved is fixing to fucken pay." The Complainant texted that she would "make sure [] charges are present for [NE#1's] assault." She texted, "I'm done I'm done so you can tell your husband I am pursuing it all the way to make sure he loses his f***** career and I'm not f***** playing." She also texted, "I'm going to make sure that everybody knows everything I will go out to Seattle

f***** Police department saying and I will tell them my whole f***** story just like I did to the goddamn [OPA] investigator today for 3 hours I want him to know everything your husband had no right putting his f***** hands on me and just [dis]locate my goddamn shoulder and I want that bastard to pay sorry f***** pig ass b**** he is spineless m***** and he will pay."

On May 17, 2025, the Complainant emailed OPA, claiming that she grabbed Wife #1's hand "like a little child" to remove Wife #1 from the bedroom. She wrote that NE#1 then grabbed her right

arm, lifted it above her head, ran her down the hallway, and slammed her face against the floor, causing a loud popping sound from her shoulder. She wrote that a hospital diagnosis revealed a “complete rotator cuff tear,” necessitating a consultation with a surgeon. The Complainant did not respond to OPA’s multiple requests for her medical records and for an interview.

On August 19, 2025, OPA contacted the SSPD sergeant for an interview. He was unable to recall the incident.

On August 20, 2025, OPA interviewed NE#1. He said Wife #1 was estranged from the Complainant, her biological mother. He said he and Wife #1 visited the Complainant’s home but decided to leave when the Complainant became escalated. He said the Complainant followed Wife #1, who went to retrieve a backpack from another room. He said he heard something being slammed against a door, along with Wife #1 shouting, “Don’t touch me” and “Get off me!” He said he approached and saw the Complainant using her forearm to pin Wife #1 against the door. He said he intervened by extending his arms to separate the parties. He said the Complainant disengaged, went to the living room, and threw Wife #1’s cellphone onto the ground, which angered Wife #1. He said when Wife #1 approached, the Complainant used her forearm to push Wife #1 and subsequently punched and slapped Wife #1.

NE#1 said he felt compelled to intervene again, so he grabbed the Complainant’s right arm, pulled her away from Wife #1, and positioned her on the ground in a manner that did not constitute a takedown. He said he restrained her by using an armbar technique while instructing Wife #1 to call the police. He said the Complainant, while restrained, grunted and threatened to kill him. He said he did not hear any popping sounds or complaints of pain as he restrained the Complainant. He said he told the Complainant that he would release her once she had calmed down and instructed her not to follow him and Wife #1 as they left. He said when he released the Complainant, she rushed into the kitchen to grab a hammer and threatened to smash his truck’s windows. He said he heard the Complainant threaten to retrieve a gun and shoot him. He said he and Wife #1 ran out, drove away, and called the police.

NE#1 said he spoke with an SSPD officer but did not speak with the SSPD sergeant. He said Wife #1 declined to be a victim. He said he returned to his hotel room and reported the incident to his sergeant, who advised him that no further action was necessary. He said he saw the Complainant at the funeral two days later, did not speak to her, and did not observe signs of injury. He denied having any knowledge of the Complainant having any pre-existing injury. He said Wife #1 told him that the Complainant became violent whenever Wife #1 visited her. He said he later reviewed the SSPD incident report and believed it lacked details concerning his account of the incident. He said Wife #1 occasionally receives profane and harassing messages from the Complainant.

Analysis and Conclusions:

Named Employee #1 – Allegation #1

5.001 – Standards and Duties, 5.001-POL-2. Employees Must Adhere to Laws, City Policy, and Department Policy

The Complainant alleged that NE#1 had assaulted her and dislocated her shoulder.

Employees must adhere to laws, city policy, and department policy. SPD Policy 5.001-POL-2.

A preponderance of the evidence showed NE#1 had neither assaulted the Complainant nor dislocated her shoulder as alleged. The evidence supported NE#1's account that a physical altercation occurred between Wife #1 and the Complainant, during which NE#1 intervened on two separate occasions to separate the parties. On the second occasion, NE#1 restrained the Complainant against the ground—a lawful and proper use of force to prevent her from assaulting Wife #1. NE#1 and Wife #1 then immediately left the residence and reported the incident to the police. SSPD investigated the incident and found insufficient evidence to arrest NE#1 for assault. In fact, the SSPD incident report primarily focused on the physical altercation between the Complainant and Wife #1, noting NE#1's role in separating the parties as his sole involvement in the matter.

In addition, the credibility of the Complainant's account was questionable. She neither participated in an OPA interview despite multiple requests from OPA, nor—as OPA requested—provided medical records corroborating her claimed dislocated shoulder. NE#1 also observed the Complainant at the funeral two days later, where she displayed no visible signs of injury. Moreover, the Complainant falsely texted Wife #1 that she had spoken with an OPA investigator for three hours. She also texted Wife #1 that she intended to ensure NE#1 was fired, calling into question her motives for submitting an OPA complaint. Overall, the evidence did not support the Complainant's allegation that NE#1 had assaulted her and dislocated her shoulder.

Accordingly, OPA recommends that this allegation be Not Sustained – Unfounded.

Recommended Finding: Not Sustained – Unfounded

Named Employee #1 – Allegation #2

5.001 – Standards and Duties, 5.001-POL-10. Employees Will Strive to be Professional

NE#1 allegedly undermined public trust in SPD and himself.

SPD employees must “strive to be professional.” SPD Policy 5.001-POL-10. Further, “employees may not engage in behavior that undermines public trust in the Department, the officer, or other officers,” whether on or off duty. Id.

OPA found the evidence did not suggest that NE#1 undermined public trust in SPD and himself. NE#1's actions reflected de-escalation, as he intervened in the altercation solely to separate the parties and prevent further injury. NE#1 also sought to fully disengage from the Complainant by

leaving her home with Wife #1. After leaving, NE#1 promptly reported the incident to SSPD and participated in the investigation by providing his account. Moreover, upon reaching his hotel, NE#1 reported the incident to his sergeant.

Accordingly, OPA recommends that this allegation be Not Sustained – Unfounded.

Recommended Finding: **Not Sustained – Unfounded**