CLOSED CASE SUMMARY



ISSUED DATE: JANUARY 13, 2023

FROM: DIRECTOR GINO BETTS 6

OFFICE OF POLICE ACCOUNTABILITY

CASE NUMBER: 20220PA-0188

Allegations of Misconduct & Director's Findings

Named Employee #1

Allegation(s):		Director's Findings
# 1	1.110 - Public Information 5. Only Specific Personnel are	Not Sustained - Training Referral
	Authorized to Give a Statement to the Media	
# 2	1.110 - Public Information 7. Department Employees Will	Allegation Removed
	Notify the Public Affairs Unit of All Requests for Interviews	
	Prior to Speaking With the Media	

This Closed Case Summary (CCS) represents the opinion of the OPA Director regarding the misconduct alleged and therefore sections are written in the first person.

EXECUTIVE SUMMARY:

The Complainant alleged Named Employee #1 (NE#1) spoke with the media on multiple occasions without authorization.

SUMMARY OF INVESTIGATION:

The Complainant, an SPD supervisor, submitted an OPA web complaint alleging NE#1 appeared on a local news program without SPD's Public Affairs Unit's approval. The Complainant alleged NE#1 was previously instructed she needed authorization for media appearances but repeatedly failed to seek authorization.

The complaint included a link to a local news webpage. That webpage hosted a video (posted June 12, 2022) featuring NE#1's community work. The video also showed NE#1 in uniform commenting on her community work.

OPA obtained emails NE#1 sent to the Public Affairs Unit. NE#1 sent an email on June 13, 2022, requesting permission to appear on two radio programs. The Complainant approved that request.

After OPA notified NE#1 about this complaint, unsolicited, on June 30, 2022, NE#1 emailed OPA. In summary, NE#1 admitted her June 12, 2022, local news appearance was unauthorized. NE#1 stated she mistakenly believed she was approved for that media appearance, but later learned she was not. NE#1 also admitted to other unauthorized media appearances. NE#1 stated a sudden high volume of media requests made it difficult to track which were approved. However, she stated she recently created a tracking system to avoid future noncompliance. NE#1 stated her appearances reflected positively on SPD but apologized for not following protocol.

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OPA spoke with Witness Employee #1 (WE#1), the Public Affairs Unit's director. WE#1 explained SPD's media request authorization process. WE#1 stated she and the Complainant discussed NE#1's unauthorized June 12, 2022, appearance. WE#1 stated NE#1 made other unauthorized appearances but WE#1 did not offer specifics.

OPA interviewed the Complainant, a Public Affairs Unit supervisor. The Complainant also explained the process for seeking authorization for media requests. The Complainant stated NE#1's unauthorized media appearances was an ongoing issue.

OPA interviewed NE#1. NE#1's statements during the interview were consistent with the information, admission, and apology she emailed OPA on June 30, 2022.

ANALYSIS AND CONCLUSIONS:

Named Employee #1 - Allegation #1

1.110 - Public Information 5. Only Specific Personnel are Authorized to Give a Statement to the Media

The Complainant alleged NE#1 made an unauthorized media appearance.

Only specific SPD personnel are authorized to give a statement to the media. SPD Policy 1.110-POL-1(5). Non-authorized personnel shall not provide any substantive information to the media. *Id.* When the media requests an interview with an on-duty employee, officers shall refer media representatives to a PIO or the on-scene captain or permanent-rank lieutenant. *Id.*

Here, NE#1 appeared on a local news program in uniform and provided substantive comments about her community work. NE#1 admitted that appearance was unauthorized. However, OPA cannot conclude NE#1 engaged in willful misconduct, particularly where she was suddenly hit with a plethora of media requests about her exceptional community work. By NE#1's admission, the high-volume of local and national inquiries were difficult to manage. In response, NE#1 developed a tracking system to better manage future requests and to ensure the Public Affairs Unit's approval.

Accordingly, OPA recommends this allegation be Not Sustained – Training Referral.

• Training Referral: NE#1's chain of command should discuss OPA's findings with NE#1, review SPD Policies 1.110-POL-1(5) and 1.110-POL-1(7) with NE#1 and provide any further retraining and counseling that it deems appropriate. The retraining and counseling conducted should be documented, and this documentation should be maintained in Blue Team.

Recommended Finding: Not Sustained - Training Referral

Named Employee #1 - Allegation #2

1.110 - Public Information 7. Department Employees Will Notify the Public Affairs Unit of All Requests for Interviews Prior to Speaking With the Media

The Complainant alleged NE#1 made a media appearance without notifying the Public Affairs Unit.



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Department employees must notify the Public Affairs Unit of all requests for interviews prior to speaking with the media. SPD Policy 1.110-POL-1(7).

Here, as with Allegation #1, the evidence showed NE#1 did not notify the Public Affairs Unit about an interview request prior to speaking with the media. However, OPA finds this allegation mirrors Allegation #1.

Accordingly, OPA removes this allegation as duplicative.

Recommended Finding: <u>Allegation Removed</u>