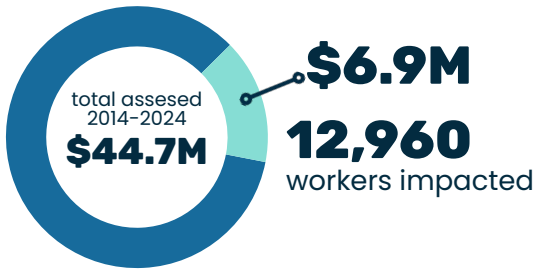




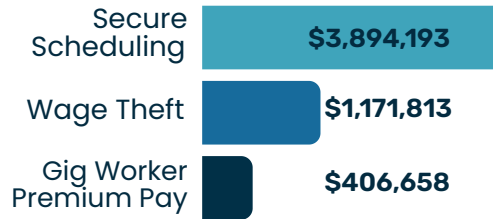
# 2024 HIGHLIGHTS

## ENFORCEMENT

Total assessed financial remedies



Ordinances with top 3  
financial remedies



**1,381** worker inquiries

**44** investigations filed

**81** resolved investigations,  
including 57 by  
settlement agreements

## OUTREACH



### BUSINESS OUTREACH & EDUCATION FUND

Outreach activities

**5,809**

Workshop participants

**2,299**

Trainings conducted

**180**



### COMMUNITY OUTREACH & EDUCATION FUND

Intakes

**1,061**

Trained workers

**3,327**

Trainings conducted

**432**



### DOOR-TO-DOOR BUSINESS OUTREACH

In-person partner outreach

**902**

In-person OLS outreach

**849**

## RECENT POLICY DEVELOPMENTS



### App-Based Worker Minimum Payment

Provides covered app-based workers right to minimum payment, transparency, and flexibility



### App-Based Paid Sick & Safe Time

Provides covered workers with paid sick and safe time



### App-Based Worker Deactivation Rights Effective Jan 1, 2025

Provides covered app-based workers with rights and protection related to deactivation



### OLS Ten Year Anniversaries

OLS became a separate division within the Office for Civil Rights in 2015 and an independent department in 2017.

Both Minimum Wage and Wage Theft Ordinances became effective on 4/1/2015.



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