

# Life Support Equipment Program Application

If you or someone in your home is dependent on life support equipment, Seattle City Light can help you stay safe during planned and unplanned outages. By enrolling in this program, we will know your location and needs to keep you informed and prepared when there is a power outage that might impact you.



### **CUSTOMER'S INFORMATION**

Name of person using life support equipment:		
Primary City Light account holder name:		
Account number:		
Address:	City/Zip:	
Telephone number:	Email:	
Customer/Patient's Signature	Date:	

## **DOCTOR'S CERTIFICATION**

(Must be completed by a medical doctor licensed to practice medicine in the State of Washington)

Life Support Device(s) in use:	
I hereby certify that (patient name)	
regularly requires the use of life support equipment.	
Name of Doctor:	
Address:	City/Zip:
Telephone number:	
Doctor's Signature:	Date:
Healthcare Provider ID#:	

#### Please submit the completed application using one of the following options:

Mail: Seattle City Light, Attn: Life Support Equipment Program, P.O. Box 34023, Suite 2842, Seattle, WA 98124-4023 Fax: Life Support Program (206) 287-5074 Email: SCL\_LifeSupport\_Prg@seattle.gov Please note: City Light does not guarantee secure communications via email.

# LIFE SUPPORT EQUIPMENT PROGRAM INFORMATION

#### Life Support Equipment Program:

The program assists City Light customers who require electricity to operate medical equipment necessary to support life.

#### **Electric Bills Must Be Paid When Due:**

Electric bills must be paid to avoid disconnection of service. If your electricity will be disconnected, City Light will notify you before disconnecting your electricity.

#### **Disconnection Fee:**

If electric service is disconnected for non-payment, a disconnection fee will be charged to your account.

#### **Unplanned Power Outages:**

Because power outages can and do occur, it's important for customers who are on life support to have alternate plans should the power go out at their homes. If City Light anticipates that an unplanned outage will extend beyond eight hours, City Light will notify you using the phone number on file.

#### **Planned Power Outages:**

City Light will notify you ahead of planned outages.