

Digital Accessibility Policy At-a-Glance

Policy Effective Date: June 1, 2026



What the Policy Is

The [Digital Accessibility Policy](#) brings together and strengthens the City's accessibility rules, standards, [Executive Order](#), and [federal ADA requirements](#). It ensures that everyone, including people with disabilities, can access and use the City's digital tools and information.



Who it Applies To

The policy applies to **all City employees**, as well as **vendors or contractors hired by the City, or partner organizations** that create, manage, or support the City's public-facing digital content or technology.



What Must Be Accessible

All public-facing digital content and tools must meet [WCAG 2.1 Level A and AA](#) accessibility standards. WCAG is a set of technical standards that help make digital content and tools accessible for people with disabilities. Digital content and tools include:

- Websites and web applications
- Mobile apps
- Online documents such as PDFs, images, maps, reports, and videos
- Social media posts and other digital communications



Responsibilities

All City employees must ensure that any digital content or tools they create or share are accessible. **All vendors and partners** must follow the same accessibility requirements when developing content or providing technology solutions for the City.



When Accessibility is Required

New digital tools, content, and services **cannot be launched or published** unless they meet accessibility requirements. All existing content and applications must be checked and updated to meet the policy and federal ADA requirements by **April 26, 2027**.



How Compliance Will be Monitored

The City will monitor compliance through business process checkpoints, audits, regular reviews, and public feedback.



Our Commitment

The City of Seattle is committed to providing digital information and services that are inclusive, equitable and accessible to everyone. For more information visit the City's [Digital Accessibility](#) page.