

CopLogic

Seattle Police Department (SPD)

What is the technology?

CopLogic is a crime reporting software tool that allows members of the public to submit police reports online through a web-based interface.

It allows for the user, either an individual or a retail store, to report crimes at their own convenience. The user may still reap the benefits of reporting an incident, even when a police officer does not need to respond to the scene.

Why do we use the technology?

CopLogic benefits both the community and the Seattle Police Department by freeing resources in the 9-1-1 center, eliminating the need for patrol officers to respond in person to take some crime reports, and providing community members with a secure, convenient, and timely way to interact with police. Community members also receive a no-cost copy of their police report when they complete their report with the CopLogic system. CopLogic saves over 20,000 patrol officer hours annually, freeing patrol resources for more serious incidents and saving the Department over \$1,000,000 each year.

Collection

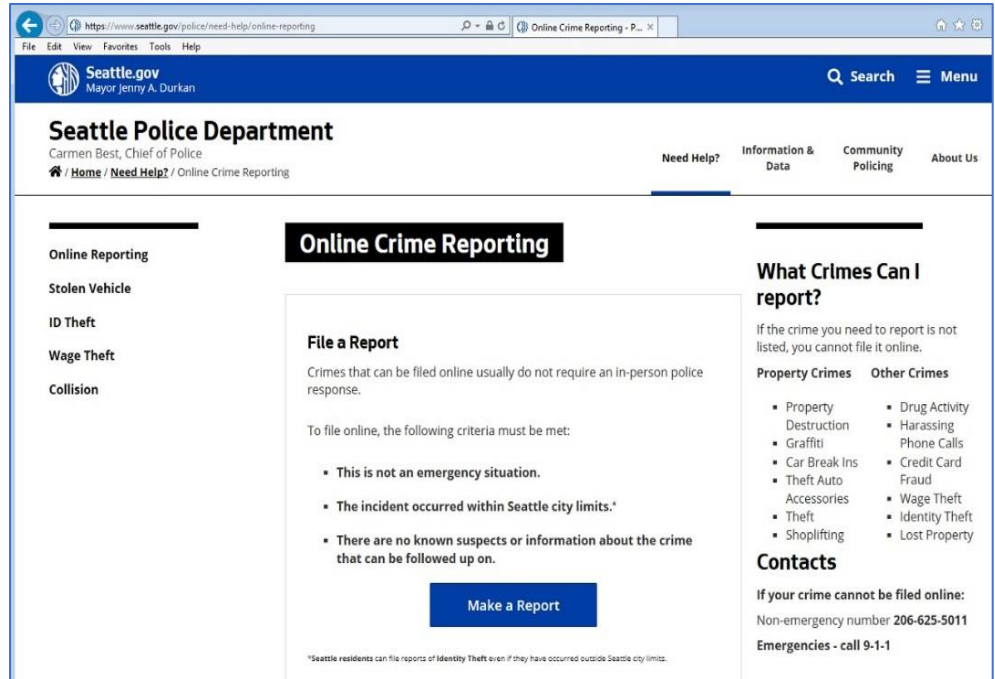
All information collected in through the CopLogic interface is submitted by the crime victim, initiating the report. Individuals are prompted to provide the information necessary to file their report online. No information or data is collected from any other source.

Use

After a report is made, members of SPD's Internet and Telephone Reporting Unit log in to the CopLogic web portal and access the submitted reports. Reports are then screened by an officer and transferred into SPD's Records Management System. SPD officers then follow up when necessary.

Protections

Only authorized SPD personnel can access the information provided by the individuals through the online reporting tool. SPD personnel can only access CopLogic data when authorized and provided unique system credentials. All activity is logged and auditable. Data is stored remotely and managed by Lexis Nexis who, "...use[s] a variety of administrative, physical and technical security measures to help safeguard your personal information."



The open comment period for this technology is currently underway. You can provide comments to [Seattle.gov/Privacy](https://www.seattle.gov/privacy).

All comments will be included in the Surveillance Impact Report on this technology and submitted to Council.

If you would like to provide feedback outside of the open comment period, please submit them directly to City Council.