

**2015**

**ANNUAL SURVEY OF WHOLESALE CUSTOMERS:  
SUMMARY OF RESULTS**

Consumption Data for 2014  
Rates Data for 2015



Seattle  
 Public  
Utilities

**December 2015**



## RESULTS OF THE 2015 SEATTLE SURVEY OF WHOLESALE CUSTOMERS

Each year, Seattle Public Utilities (SPU) asks its wholesale customers to provide information on their current water demand (both retail and wholesale), sources of supply (in addition to SPU), and their water rates. A complete set of this data by wholesale customer and by year is of critical importance in Seattle Public Utilities' efforts to better forecast wholesale demand. Wholesale customers often find the current and historical information provided in this report useful in their own analysis and planning. It also allows them to see how they compare to other wholesale customers and Seattle in a number of areas.

This report summarizes much of the data that was collected in the 2015 wholesale customer survey and is the 22<sup>nd</sup> year the report has appeared in this format. *Seattle Public Utilities appreciates the time and effort each wholesale customer has taken in completing and returning the survey.* Comparative information is presented on water rates, bills and consumption patterns. Questions about this report or requests for data from the surveys should be directed to Bruce Flory at (206) 684-5859. Copies of current and past reports (back to 2005) can be downloaded from the Wholesale Customers page of SPU's website.

### Overview

About half the water produced and treated by Seattle Public Utilities is sold directly to customers in Seattle's retail service area. The rest is sold wholesale to the Cascade Water Alliance and 18 neighboring cities and water districts. These wholesale customers are listed below.

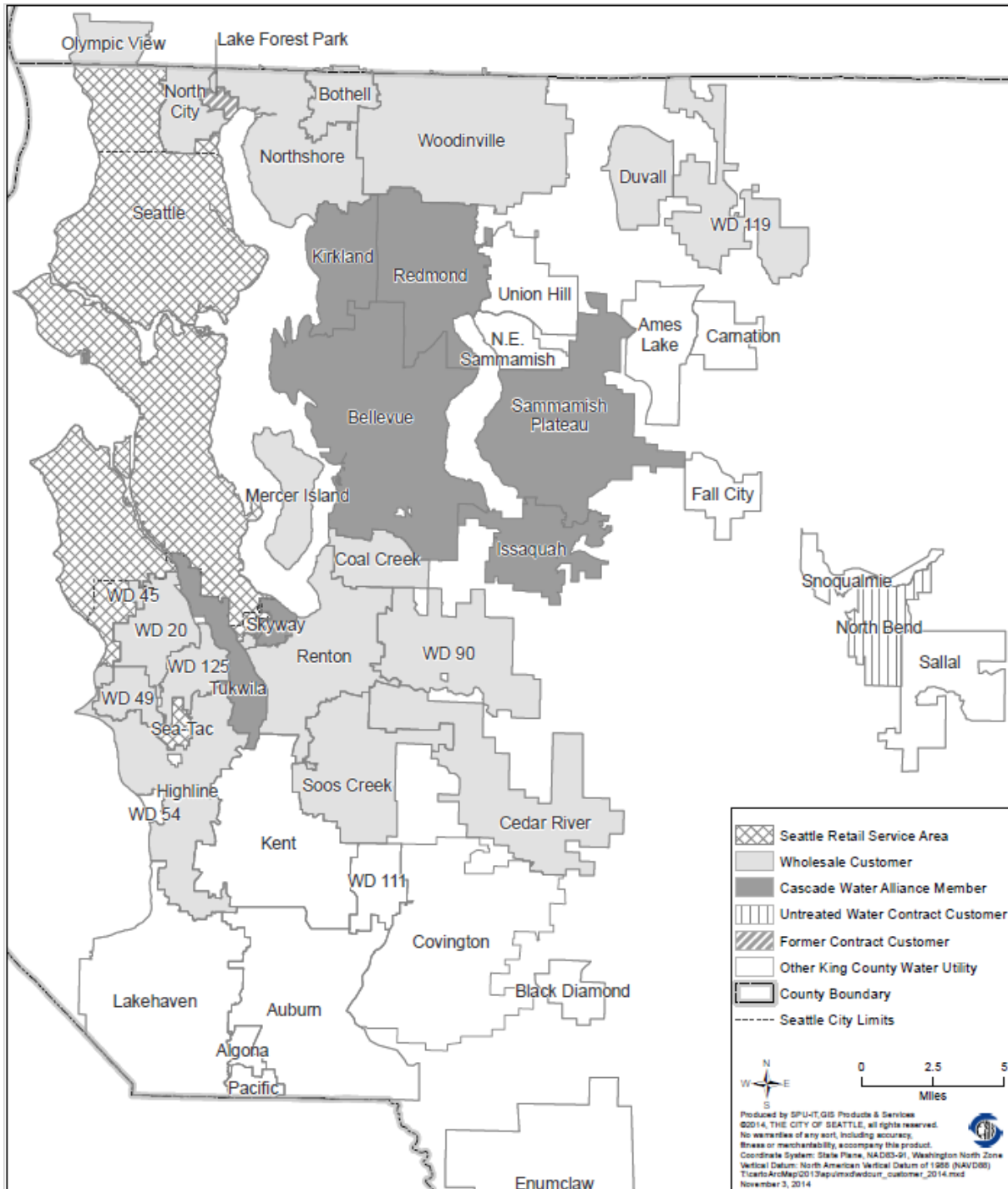
### **Wholesale Customers of Seattle Public Utilities**

<u>Cities</u>	<u>Water Districts</u>	<u>Cascade Water Alliance</u>
· Bothell	· Cedar River Water & Sewer District	· City of Bellevue
· Duvall	· Coal Creek Utility District	· City of Issaquah
· Mercer Island	· Highline Water District	· City of Kirkland
· Renton	· Northshore Utility District	· City of Redmond
	· North City Water District	· City of Tukwila
	· Olympic View Water & Sewer District	· Sammamish Plateau W & S District
	· Soos Creek Water & Sewer District	· Skyway Water & Sewer District
	· Woodinville Water District	
	· Water District No. 20	
	· Water District No. 45	
	· Water District No. 49	
	· Water District No. 90	
	· Water District No. 119	
	· Water District No. 125	

Note that the city of North Bend is not included in the survey though it has contracted with Seattle Public Utilities to receive untreated mitigation water from the Cedar River watershed. In addition, the City of Edmonds and Lake Forest Park Water District are no longer wholesale customers of Seattle Public Utilities as of 2012. However, Lake Forest Park has asked to continue participating in the survey and their data is summarized in this report. Also in 2012, Covington Water District withdrew from the Cascade Water Alliance and is no longer included in the survey. Effective January 1, 2014, Shoreline Water District changed its name

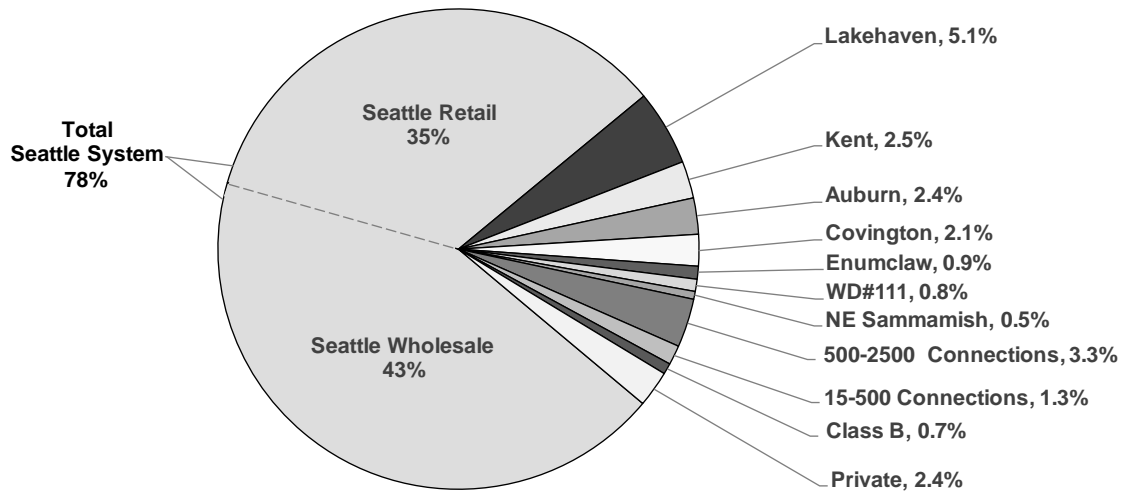
to North City Water District. Finally, Water District 119 did not submit a survey this year so its 2014 water consumption data is missing from this report.

### Water Utilities in King County



While there are almost 1,500 public water systems in King County and an estimated fourteen thousand private systems, the 34 largest water utilities serve over 92% of the county’s population. Seattle and its wholesale customers alone provide water to about 78% of the population of King County as well as 14,500 people in the southwest corner of Snohomish County.

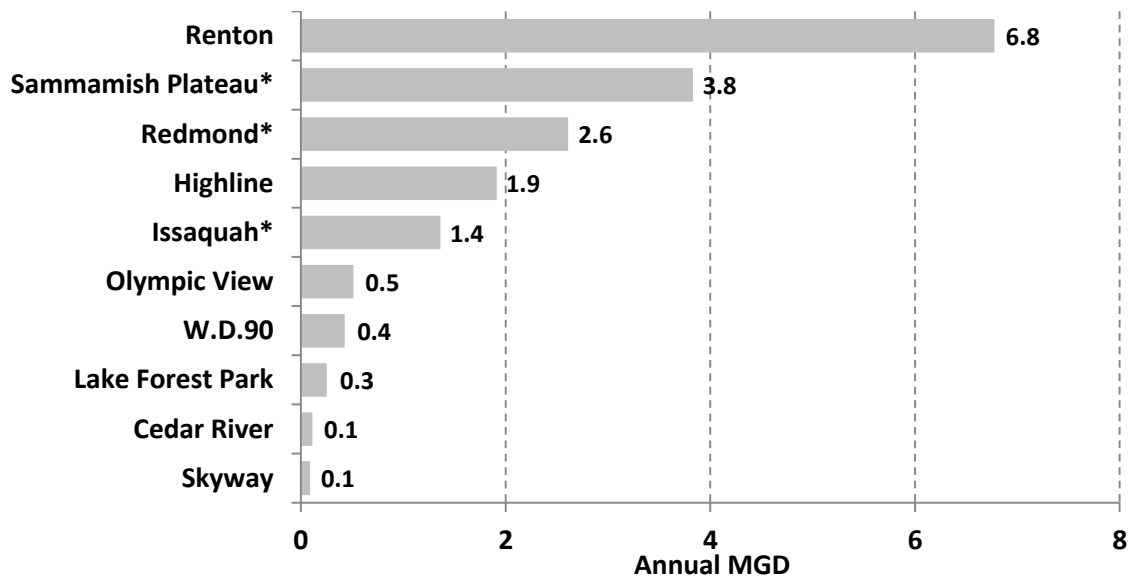
### Percent of Population Served by Water Providers in King County



**Supply:** Seattle Public Utilities has two surface water sources and a small ground water source: the Cedar River system, the South Fork Tolt Reservoir, and the Seattle Well Field (used primarily for summer peaking). On average, the Cedar River system provides about 70 percent of total supply, the South Fork Tolt system delivers 29 percent, and the Seattle Well Field delivers 1 percent. Total annual average firm yield from the current system is estimated at 172 million gallons per day (mgd).

A number of Seattle’s wholesale customers have their own sources of supply, which reduces their demand from the SPU supply system. As shown in the table below, wholesale customers obtained a total of about 18 mgd from their own sources of supply.

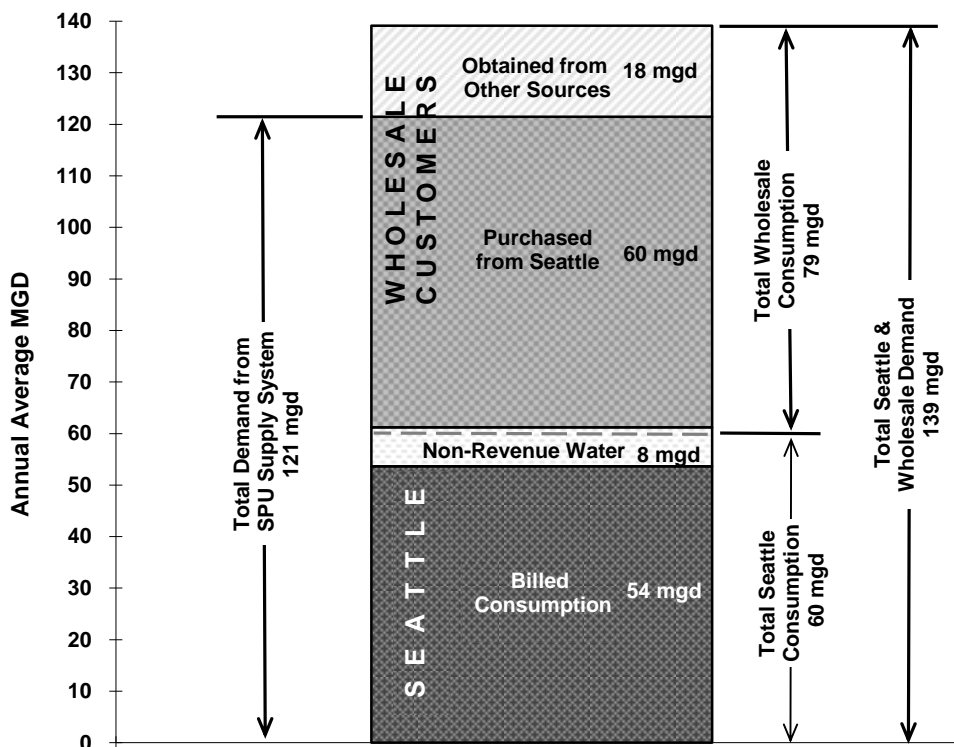
### Water Obtained From Own Sources of Supply: 2014



\* Members of Cascade Water Alliance

**Demand:** Seattle and wholesale water demand totaled 139 mgd in 2014, up just 1 mgd from 2013. Of the 139 mgd total, 121 mgd came from the SPU supply system and 18 mgd was obtained from wholesale customers' own sources of supply. Various components of Seattle and wholesale demand are shown in the chart, below<sup>1</sup>. Seattle demand was 60 mgd including 7 mgd of non-revenue water. Total wholesale demand of 79 mgd consisted of 60 mgd from Seattle (59 mgd purchased and 1 mgd transmission losses) and 18 mgd obtained from other sources. Included in wholesale demand, but not shown separately on the chart, is about 5 mgd of distribution system non-revenue water.

### Components of Seattle and Wholesale Water Demand in MGD: 2014

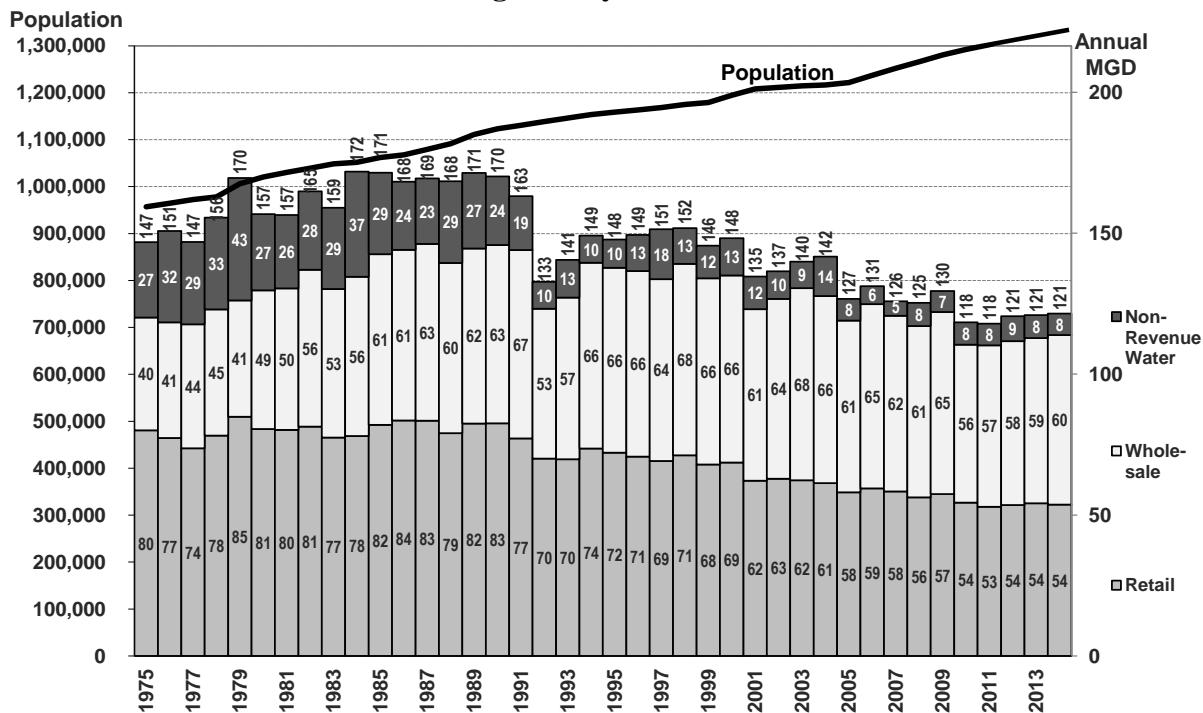


How Seattle system water consumption has changed over time can be seen in the graph below. While population has risen steadily since 1975, total water demand leveled off during the 1980s at about 170 mgd before dropping off sharply due to the 1992 drought. During the rest of the 1990s, the combined effects of higher water rates, the 1993 plumbing code, conservation, and improved system operations kept total consumption at or just under 150 mgd – well below pre-drought levels. Slow economic growth and two recessions since 2000, increasingly efficient appliances and fixtures, and the impact of the 1% Conservation Program (begun in 2000) and the Saving Water Partnership further extended the downward trend so that in recent years, water demand from the SPU supply system has dropped to about 120 mgd. In percentage terms, total Seattle system water consumption has declined 29% since 1990 while population has increased 18%. As a result, total consumption *per capita* is 40% less than it was in 1990.

<sup>1</sup> Components may not add to total due to rounding.

Wholesale demand from the Seattle water system grew by two thirds from 40 mgd in 1975 to 67 mgd in 1991. Following the 1992 drought though, wholesale demand leveled off (averaging 66 mgd) for the next decade and a half before declining again in the last seven years. Seattle retail demand was essentially flat between 1975 and 1991 (averaging 80 mgd) but has trended downward ever since. Finally, non-revenue water was cut by more than half due to actions taken by Seattle just before and during the 1992 drought.<sup>2</sup> Seattle’s recent program to cover all its in-city reservoirs plus better monitoring of overflows from the remaining open reservoirs has further reduced non-revenue water.

**Population\* and Components of Annual Water Demand in MGD  
Seattle Regional System: 1975-2014**



\* Population has been adjusted downwards to reflect that some wholesale customers have other sources of supply in addition to what they purchase from SPU. For example, only 62% of Olympic View’s population is counted, the proportion of its total water consumption that is provided by SPU.

## Water Rates

Residential and commercial rates in effect during 2015 for each wholesale customer and Seattle are summarized in Tables 1.1 and 1.2. Quite a variety of rate levels and structures are evident. All wholesale customers levy a commodity charge and a fixed monthly charge or meter charge (which, in a few cases, also includes a minimum level of consumption per month). There are three basic commodity rate structures and one hybrid: uniform rates, seasonal rates, inclined block rates, and seasonal rates with blocks. Fixed monthly charges on a 3/4” meter, the usual size for residential meters, average \$19.64 per month with a range of \$13.00 per month to \$39.00 per month. The range of fixed monthly charges on 2” meters, typical of commercial accounts, is even greater: \$17.50 per month to \$222.13 per month.

<sup>2</sup> These actions included reducing in-city reservoir overflows, eliminating regular flushing of Green Lake, relining leaky reservoirs, changing reservoir washing practices, and rehabilitating and replacing other reservoirs.

Note that several wholesale customers do not include the state utility tax and other taxes or fees that might be assessed on water sales in their published rates. In order to make rates and bills comparable between utilities, those taxes and fees have been added back into the rates as shown in Tables 1.1 and 1.2 and into the bill calculations.

**Residential Rates:** Of all the utilities surveyed, only the one former wholesale customer (Lake Forest Park) has a uniform rate structure, i.e., a single rate per ccf for all volumes and times of the year. This rate appears in the table as an inclined block structure rate with just one block. Only one wholesale customer (Tukwila) has straight seasonal rates: a single rate in the winter and a single higher rate in the 4 month summer season. Seventeen wholesale customers have simple inclined block rates with from two to five blocks. The size of the blocks is indicated in the "Break Points" column of the tables. For example, Water District 49 has three blocks: the first from 0 to 5 ccf per month, the second from 6 to 8 ccf per month and the last for 9 or more ccf per month. There is considerable variation in the number and size of the blocks and in the rates themselves. Finally, seven wholesale customers and Seattle use various combinations of seasonal and block rates. Olympic View, Woodinville, and Water Districts 90 and 119 have block structures that shift to higher rates in the summer. So does Soos Creek, except there is no higher summer rate in the first block. Similarly, Mercer Island has multiple blocks but no higher summer rates in the first two blocks. Seattle and Highline have single winter rates with blocks only in the summer.

The diversity of residential rate structures results in very different price signals to customers during the peak season. Residential customers of wholesale utilities face marginal summer rates ranging from \$2.73 to \$17.53 per ccf. The average summer end-block rate (including Seattle) is \$6.62 per ccf. Nine wholesale customer plus Seattle now have end-block rates exceeding \$7.00 per ccf. Issaquah has the highest summer end-block rate: \$17.53 per ccf for consumption in excess of 25 ccf per month.

**Commercial Rates:** About a third of all wholesale customers (9) apply the same rates and rate structures to both their commercial and residential customers. Two wholesale customers change the rates charged but maintain the same structure. The remaining fifteen plus Seattle change the rates *and* the structure, usually shifting from inclined block and hybrid structures to uniform or seasonal rates, but occasionally just reducing the number of blocks. The highest rate is \$8.09 per ccf and the average summer end block rate (including Seattle and uniform and seasonal rates) is \$5.00 per ccf.

**Customer Bills:** Figures 1.1 through 1.4 and Tables 1.3 and 1.4 compare monthly residential bills across wholesale customers. Three consumption levels, defined below, are used throughout:

**Monthly Consumption Levels Used in Calculating Bills**

Level of Household Consumption	Winter	Summer	Average Annual
Low	4 ccf/mo	6 ccf/mo	4.67 ccf/mo
Medium	8 ccf/mo	12 ccf/mo	9.33 ccf/mo
High	16 ccf/mo	24 ccf/mo	18.67 ccf/mo

Figures 1.1, 1.2 and 1.3 graphically display monthly residential bills by wholesale customer at low, medium, and high levels of consumption. The figures also rank wholesale customers



(including Seattle) by the size of their bills revealing two interesting facts. One is that there are big differences in what households pay for water among different utilities. Monthly bills from utilities with the highest rates are as much as two and a quarter times as large as those from utilities with the lowest rates. Average monthly bills range from \$22.87 to \$51.41 at the low level of consumption and \$62.35 to \$141.19 at the high level of consumption.

A utility's average residential water bill is a function of both its rates *and* its average residential consumption. A problem with most comparisons of water bills across utilities (including the comparisons in Figures 1.1 through 1.3) is that the comparisons use a single level of consumption to calculate the bills. But if the chosen level of consumption is typical for one utility, it may not be for another. Consider two utilities having exactly the same rates. One could have higher average bills than the other because its average consumption is higher. To correctly compare average bills across utilities, each utility's bill should be calculated at its average level of consumption. This has been done in Figure 1.4. Average monthly residential consumption ranges from 5.2 ccf per month in Skyway and Seattle to 8.9 ccf per month in Woodinville. In Figure 1.4, Redmond has the lowest average residential bill while Woodinville tops the list with both the highest average consumption and among the highest rates.

There are many possible explanations for the wide variation in residential rates and bills. These include utilities having:

- different financial policies,
- different levels of investment in new and replacement infrastructure,
- different proportions of rate revenue, non-rate revenue, and debt,
- different proportions of residential and commercial customers,
- different cost allocations between customer classes,
- different customer densities,
- and different rates of customer and service area growth.

The other phenomenon revealed by the graphs is how much wholesale customer rankings can change at different levels of consumption, i.e., the wholesale customer with the lowest bill at one level of consumption may be far from the lowest at other levels of consumption. For example, Water District 20 and Sammamish Plateau are in the middle of the pack at low consumption but are among the *lowest* bills at high consumption. Issaquah is a good example of the opposite pattern, moving up 22 positions in the bill rankings between low and high consumption levels. Finally others, such as Seattle, Woodinville, and Water Districts 45 and 125, maintain their relative ranking at all levels of consumption. (Table 1.4 summarizes the different rankings from Figures 1.1 through 1.3.)

There are two factors that explain the shifts in relative rankings of wholesale customer bills at different levels of consumption. One is different rate structures. For example, an inclined block structure tends to favor low volume users while a flat rate structure favors high volume users. Perhaps even more important is the relative magnitudes of the fixed and variable components of the rates. Higher meter charges relative to volume charges result in higher bills for low volume users and proportionally lower bills for high volume users. The combined impact of these factors can be seen in Table 1.4. In general, wholesale customers with relatively high meter charges and relatively low volume charges move down in the rankings (their bills get smaller compared to other wholesale customers) as consumption increases. Wholesale customers with lower meter charges and higher or steeply inclining volume charges tend to move in the opposite direction, placing higher in the rankings as

consumption increases. In many cases, the "meter charge effect" offsets the "rate structure effect" so that the wholesale customer maintains its ranking across all consumption levels. Table 1.3 displays monthly bills at the medium level of consumption (graphed in Figure 1.2) and the difference between winter and summer bills by wholesale customer. Note that the summer/winter differential is not the differential in *rates* but in *bills*. Many wholesale customers have a differential of less than 50% even though bills are calculated with 50% more consumption in summer than in winter. This means that the average rate charged per ccf by these wholesale customers is actually *less* in the summer than in the winter. This seemingly contradictory result is due to the impact of the meter charge which is spread over a greater number of ccf in the summer. This effect diminishes as the level of consumption rises and the meter charge represents a smaller and smaller proportion of the total bill. Issaquah, Soos Creek, Tukwila, Woodinville, Seattle, Duvall and Mercer Island have differentials of more than 50%, a sign that the *average* rate charged per ccf in the summer is greater than in the winter.

### **Consumption Patterns**

**Annual Consumption:** Figures 2.1 and 2.2 display annual water purchases from SPU and annual retail water sales by wholesale customer for 2014. Note that annual purchases from SPU are often very different than wholesale customers' retail demands. Purchases from SPU are less than the actual demand of wholesale customers who have their own sources of supply or who buy from others. And while most Cascade members still obtain water directly from SPU's transmission system, they no longer purchase it directly from SPU. Instead, the Cascade Water Alliance pays SPU for what is owed and then bills its members. Some water purchased by Cascade is wheeled to members who may not have direct connections to the Seattle system such as Issaquah and Sammamish Plateau (for example, some of the water shown in Figure 2.1 as "purchased" by Bellevue ends up in Redmond or Issaquah).

Tables 2.1 and 2.2 provide a historical perspective by displaying 14 years of data on annual retail consumption by wholesale customer and wholesale purchases from Seattle. Historical consumption data for years prior to 2008 have not been obtained from Issaquah and Sammamish Plateau.

**Consumption Trends:** Figure 2.3 shows the growth, or in most cases, the decline in total retail water consumption for Seattle and each of the wholesale customers over the 19 year period 1995 to 2014. Only seven utilities, most in expanding and fast growing areas, (Duvall, Water District 119, Redmond, Cedar River, Water District 90, Bothell, and Water District 45) have experienced positive water demand growth since 1995. Three are using about the same and all the rest are using less water than they did 19 years ago. On average, wholesale customers have seen their water consumption decline by 4.0% over the period or 0.2% annually. The largest decreases have been in Seattle, North City (formerly Shoreline), and Water District 49 where water demand has dropped by about 25% or 1.5% a year. This indicates that for Seattle and most of its wholesale customers, the combined effect of conservation programs, fixture and appliance codes, and rising water rates has more than offset the impact of growth in the customer base.

**Non-Revenue Water:** Figure 2.4 ranks wholesale customers by percent of non-revenue water in 2014, i.e., the percent of their total water purchases and production that is not sold.

Percent non-revenue water for 2011, 2012, and 2013 is also shown. Table 2.3 shows annual distribution system percent non-revenue water by wholesale customer for the years 2000 through 2014 and the average for each wholesale customer for as many years as data is available – usually back to 1994. Percent non-revenue water is calculated as follows:

$$(PS + PO + OS - RS - WS) \div (PS + PO + OS)$$

where

- PS = Water Purchased from Seattle
- PO = Water Purchased from Others
- OS = Water obtained from Own Supply
- RS = Water Sold Retail
- WS = Water Sold Wholesale

There are many causes of non-revenue water. Some are necessary and/or beneficial such as water main flushing, reservoir cleaning and water taken from hydrants for fire-fighting, street cleaning and some construction projects. Others, however, are undesirable and represent wasted water or lost revenues. These include leaks from pipelines and reservoirs, inadvertent reservoir overflows, theft and slow customer meters. For a newer water system efficiently operated, the percentage of non-revenue water might be expected to creep down towards 5%. Non-revenue water in the 10% range should prompt some analysis of what might be the cause, and non-revenue water in excess of 15% is definitely a call to action.<sup>3</sup>

The average level of non-revenue water for wholesale customers was 6.0% in 2014<sup>4</sup>. Since 1994, average wholesale distribution system non-revenue water has varied from 5.3% to 9.9% averaging 7.4% over the whole period.

Measurement problems contribute to at least some of the year-to-year variation in non-revenue water evident in Table 2.3 and Figure 2.3. Billing lags and supply meter inaccuracies are two problems that make the precise measurement of non-revenue water difficult. Because of differences in the length of billing lags, the measure of annual wholesale water sales generally doesn't span the exact same period as the measure of annual purchases and production. These two measures of water consumption, the difference of which provides our estimate of non-revenue water, may be offset by as much as two months. Fortunately, these months are in the middle of winter when consumption tends to be relatively constant from month to month. The problem would be much worse if the end of the year coincided with the peak season.

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<sup>3</sup> The state Water Efficiency Rule requires water utilities to report their Distribution System Leakage (DSL) to the Department of Health annually, and to take action if the 3-year moving average exceeds 10%. Note that non-revenue water is different than DSL. All water produced or purchased but not sold is considered non-revenue water. DSL starts with non-revenue water but subtracts out all authorized uses of water that do not generate revenue but can be measured or estimated. These include water used for reservoir cleaning and overflowing, main and hydrant flushing, firefighting, and other hydrant use such as construction and street sweeping. If measured, transmission losses can also be deducted in calculating DSL. A utility's estimate of DSL will be less than its non-revenue water to the extent that these non-revenue-generating but authorized uses are taken into account.

<sup>4</sup> Seattle non-revenue water averaged 6.0% for 2005 through 2014. Percent of non-revenue water for Seattle is not included in Figure 2.3 because it is not directly comparable to wholesale non-revenue water. For wholesale customers, non-revenue water is a distribution system concept. Water lost in transmission from Seattle's sources to wholesale meters is not part of the calculation. However, Seattle non-revenue water consists of both distribution and transmission losses to Seattle plus wholesale transmission losses. Comparing Seattle and wholesale non-revenue water would be misleading unless the distribution system component of Seattle non-revenue water could be isolated. Unfortunately, that is not possible with currently available data.

Slow *wholesale* meters have represented a much more serious problem in measuring non-revenue water by reducing the apparent difference between the amount of water entering a wholesale customer's system and the amount of water sold by that wholesale customer. Extremely low levels of non-revenue water (under 3%) suggest that there is probably some kind of metering problem. Negative non-revenue water, i.e., when metering data implies that more water has been sold than was produced and/or purchased, is a sure sign that one or more meters measuring incoming water is slow. In 2014, there were no wholesale customers with negative non-revenue water. Non-revenue water for Northshore, Bellevue, and Soos Creek was positive but very low: 2.5%, 2.6% and 2.7%, respectively.

**Per Household and Per Account Consumption:** Figures 2.5 and 2.6 rank wholesale customers and Seattle on the basis of 2014 *single family* consumption *per household* and *total* consumption *per account*. The first measure is often used by wholesale customers in their analysis of current and projected water demand and in their calculation of Equivalent Residential Units (ERUs). Of those reporting, the wholesale customer with the highest single family consumption per household is Woodinville at 219 gallons per day (gpd) followed by Mercer Island and Sammamish Plateau at 206 gpd. The weighted wholesale average for 2014 was 174 gpd (7.1 ccf per month). Skyway and Seattle reported the lowest consumption per household with 129 gpd. The variance in per household use between wholesale customers is due to more than just different attitudes towards water conservation. Wholesale customers at the top of the list (Woodinville, Mercer Island, Sammamish Plateau) tend to have some or all of the following characteristics associated with higher water use: larger lot sizes, higher household incomes, and higher average persons per household. Utilities (including Seattle) with consumption per household at the low end of the scale tend to have just the opposite characteristics: denser development with smaller lots, lower average household incomes, and fewer persons per household.

In addition to annual average consumption per single family household, Figure 2.5 also shows peak (4 month) season consumption per household.

There is much greater variation in total consumption per account across wholesale customers as can be seen in Figure 2.6. The weighted wholesale average is 315 gpd. Total consumption per account in Seattle is slightly less than the wholesale average at 291 gpd. This is *not* an indication of the relative efficiency of water use among the different utilities. Rather, higher levels of total consumption per account are closely associated with higher proportions of non-residential and multifamily customers. Wholesale customers at the bottom of the list serve predominantly single family customers. Utilities at the top of the list with the highest consumption per account – Tukwila, Bellevue, Bothell, Water District 125, Redmond, and Renton – also have the highest proportions of non-residential and multifamily consumption, (50% or more of the total – Tukwila is 90%). Total consumption per account and percent of consumption that is *not* single family are highly correlated all the way down the line.

Finally, Table 2.4 provides some history on single family consumption per household by wholesale customer for the period 1994-2014. The overall downward trend in average consumption per household for both wholesale customers and Seattle is apparent in Figure 2.7. The average decline since 1994 has been about 30%. The range, from low to high, of wholesale consumption per household over time is also depicted in the graph. Like Figure 2.3, this graphically illustrates the impact on water demand of conservation programs, water efficiency codes for new fixtures and appliances, and rising water and sewer rates.

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Figure 2.7	Single Family Residential Water Use per Household: 1994-2014

# Table 1.1

## A Comparison of 2015 Residential Rates

Purveyor:	3/4" mtr ch per month	Includes Minimum	Seasonal		Inclined Block					Break Points**
			Winter	Summer*	1st	2nd	3rd	4th	5th	
W.D. 20	\$20.50	0	-	-	\$2.14	\$2.73	-	-	-	10
W.D. 45	\$17.50	0	-	-	\$3.50	\$4.50	\$5.50	-	-	5/12.5
W.D. 49	\$16.88	0	-	-	\$3.25	\$4.00	\$5.50	-	-	5/8
W.D. 90	\$26.01	2.5	Block	Block	\$2.99/\$3.76***	\$3.45/\$4.22***	\$4.12/\$4.89***	-	-	7.5/12.5
W.D. 119***	\$39.00	0	Block	Block	\$2.39/\$3.02***	\$3.02/\$3.95***	\$3.95/\$4.94***	\$4.80/\$5.72***	-	7/14/21
W.D. 125	\$13.00	0	-	-	\$3.25	\$3.84	-	-	-	6
Bellevue <sup>T</sup>	\$22.56	0	-	-	\$3.55	\$4.49	\$5.91	\$8.42	-	5.5/8.5/22.5
Bothell <sup>T</sup>	\$13.45	0	-	-	\$2.65	\$3.87	\$5.00	\$6.36	\$7.28	5/10/15/25
Cedar River	\$16.23	1	-	-	\$2.47	\$4.30	\$5.00	\$7.53	-	5/15/25
Coal Creek	\$20.69	0	-	-	\$3.41	\$4.43	\$5.66	\$8.12	-	5/15/50
Duvall	\$25.27	2	-	-	\$3.76	\$4.84	\$5.92	\$6.99	\$8.09	4/6/8/10
Highline***	\$14.40	0	\$3.55	Block	\$3.55	\$4.20	-	-	-	5
Issaquah <sup>T</sup>	\$13.10	0	-	-	\$1.69	\$4.03	\$7.48	\$12.19	\$17.53	2/7/15/25
Kirkland <sup>T</sup>	\$21.60	2	-	-	\$5.18	\$6.80	-	-	-	12
Lake Forest Park <sup>T</sup>	\$29.78	0	-	-	\$3.37	-	-	-	-	-
Mercer Island*** <sup>T</sup>	\$13.90	0	Block	Block	\$3.31	\$5.58	\$6.71/\$6.81***	\$9.01/\$9.33***	-	5/10/15
North City <sup>S T</sup>	\$28.07	0	-	-	\$2.96	\$4.53	\$5.93	-	-	5/12
Northshore <sup>T</sup>	\$16.13	0	-	-	\$3.49	\$4.57	\$5.64	-	-	5/10
Olympic View*** <sup>T</sup>	\$18.22	0	Block	Block	\$2.16/\$2.41***	\$3.16/\$3.77***	-	-	-	20
Redmond	\$13.80	0	-	-	\$1.70	\$3.40	\$5.10	\$6.80	-	4/10/20
Renton	\$17.60	0	-	-	\$2.54	\$3.41	\$4.30	-	-	5/10
Sammamish Plateau	\$25.89	0	-	-	\$1.75	\$2.13	\$3.44	\$5.72	-	6/12/25
Skyway	\$17.11	0	-	-	\$3.80	\$4.80	\$6.06	\$7.73	-	4/6/12
Soos Creek***	\$13.95	0	Block	Block	\$1.75	\$3.60/\$4.30***	\$4.50/\$5.41***	\$5.10/\$6.12***	-	5/10/15
Tukwila	\$16.00	0	\$2.80	\$3.90	-	-	-	-	-	-
Woodinville	\$20.00	1	Block	Block	\$4.69/\$5.86***	\$6.99/\$8.11***	-	-	-	12.5
Seattle***	\$13.75	0	\$4.99	Block	\$5.13	\$6.34	\$11.80	-	-	5/18

\* All utilities with seasonal rates use a 4 month peak season.

\*\* Break Points are the number of ccf per month at which the next rate block is attained. For example, W.D. 45 charges \$3.50 per ccf for the first 5 ccf consumed, \$4.50 per ccf for the next 7.5 ccf per month and \$5.50 per ccf for all consumption in excess of 12.5 ccf per month.

\*\*\* WD 90, WD 119, Highline, Mercer Island, Olympic View, Soos Creek, Woodinville, and Seattle have both seasonal and block rates. For example, WD 90's 2nd block rate of \$3.45/ccf increases to \$4.22 during the peak season. Only Tukwila has simple seasonal rates with no blocks.

<sup>S</sup> Base Service Charge for North City (formerly Shoreline) is based on square footage of buildings, not meter size.

<sup>T</sup> Taxes and fees not included in the published rates of these utilities (Bellevue, Bothell, Issaquah, Kirkland, Lake Forest Park, Mercer Island, North City, Northshore, Olympic View, and Water District 90) have been added to the rates shown in this table.

**Table 1.2**  
**A Comparison of 2015 Commercial Rates**

Purveyor:	2" mtr ch per month	Includes Minimum	Seasonal		Inclined Block						
			Winter	Summer*	1st	2nd	3rd	4th	5th	Break Points**	
W.D. 20	\$102.50	0	-	-	\$2.14	\$2.73	-	-	-	-	10
W.D. 45	\$17.50	0	-	-	\$3.50	\$4.50	\$5.50	-	-	-	5/12.5
W.D. 49 <sup>T</sup>	\$222.13	0	-	-	\$3.75	-	-	-	-	-	-
W.D. 90	\$67.26	2.5	-	-	\$4.12	-	-	-	-	-	-
W.D. 119 <sup>***</sup>	\$68.00	0	Block	Block	\$2.39/\$3.02 <sup>***</sup>	\$3.02/\$3.95 <sup>***</sup>	\$3.95/\$4.94 <sup>***</sup>	\$4.80/\$5.72 <sup>***</sup>	-	-	7/14/21
W.D. 125	\$44.50	0	\$3.38	\$3.70	-	-	-	-	-	-	-
Bellevue <sup>T</sup>	\$103.82	0	\$4.47	\$6.12	-	-	-	-	-	-	-
Bothell <sup>T</sup>	\$113.16	0	\$3.18	\$5.43	-	-	-	-	-	-	-
Cedar River	\$63.52	1	-	-	\$2.47	\$4.30	\$5.00	\$7.53	-	-	5/15/25
Coal Creek	\$110.08	0	\$3.93	\$5.13	-	-	-	-	-	-	-
Duvall	\$24.79	2	-	-	\$3.76	\$4.84	\$5.92	\$6.99	\$8.09	-	4/6/8/10
Highline <sup>***</sup>	\$126.77	0	\$3.55	Block	\$3.55	\$4.20	-	-	-	-	5
Issaquah <sup>T</sup>	\$116.88	0	-	-	\$3.41	\$5.27	-	-	-	-	32
Kirkland <sup>T</sup>	\$80.58	0	-	-	\$5.56	-	-	-	-	-	-
Lake Forest Park <sup>T</sup>	\$215.24	0	-	-	\$3.37	-	-	-	-	-	-
Mercer Island <sup>T</sup>	\$111.20	0	\$3.03	\$7.55	-	-	-	-	-	-	-
North City <sup>S T</sup>	\$147.09	0	-	-	\$4.28	-	-	-	-	-	-
Northshore <sup>T</sup>	\$118.25	0	-	-	\$3.76	\$4.03	\$4.30	-	-	-	40/80
Olympic View <sup>***T</sup>	\$63.71	0	Block	Block	\$2.16/\$2.41 <sup>***</sup>	\$3.16/\$3.77 <sup>***</sup>	-	-	-	-	160
Redmond	\$84.25	0	\$2.22	\$3.81	-	-	-	-	-	-	-
Renton	\$105.52	0	-	-	\$3.48	-	-	-	-	-	-
Sammamish Plateau	\$164.48	0	\$1.41	\$2.07	-	-	-	-	-	-	-
Skyway	\$195.22	0	-	-	\$5.47	-	-	-	-	-	-
Soos Creek <sup>***</sup>	\$55.45	0	Block	Block	\$1.75	\$3.60/\$4.30 <sup>***</sup>	\$4.50/\$5.41 <sup>***</sup>	\$5.10/\$6.12 <sup>***</sup>	-	-	5/10/15
Tukwila	\$105.00	0	\$4.38	\$6.00	-	-	-	-	-	-	-
Woodinville	\$161.45	1	-	-	\$4.29	\$4.70	-	-	-	-	Prior winter avg
Seattle	\$24.20	0	\$4.99	\$6.34	-	-	-	-	-	-	-

\* All utilities with seasonal rates use a 4 month peak season.

\*\* Break Points are the number of ccf per month at which the next rate block is attained. For example, W.D. 45 charges \$3.50 per ccf for the first 5 ccf consumed, \$4.50 per ccf for the next 7.5 ccf per month and \$5.50 per ccf for all consumption in excess of 12.5 ccf per month.

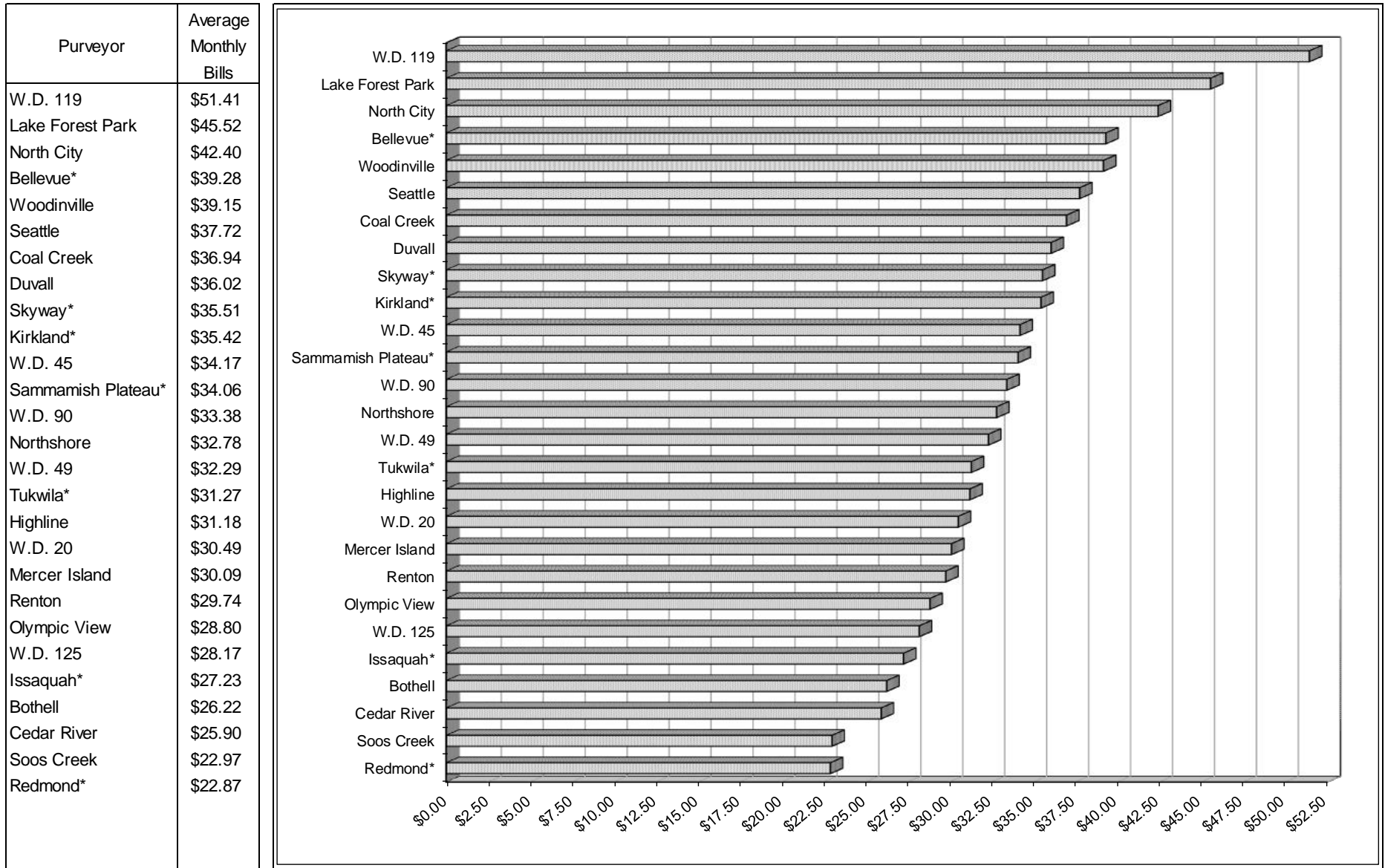
\*\*\* WD 119, Highline, Olympic View, and Soos Creek have both seasonal and block rates. For example, WD 119's 2nd block rate of \$3.02/ccf increases to \$3.95 during the peak season.

<sup>S</sup> Base Service Charge for North City (formerly Shoreline) is based on square footage of buildings, not meter size.

<sup>T</sup> Taxes and fees not included in the published rates of these utilities (Bellevue, Bothell, Issaquah, Kirkland, Lake Forest Park, Mercer Island, North City, Northshore, Olympic View, and Water District 90) have been added to the rates shown in this table.

### Figure 1.1

#### Average Monthly Residential Bills at 2015 Rates and LOW Consumption (4 ccf/mo Winter and 6 ccf/mo Summer Consumption)

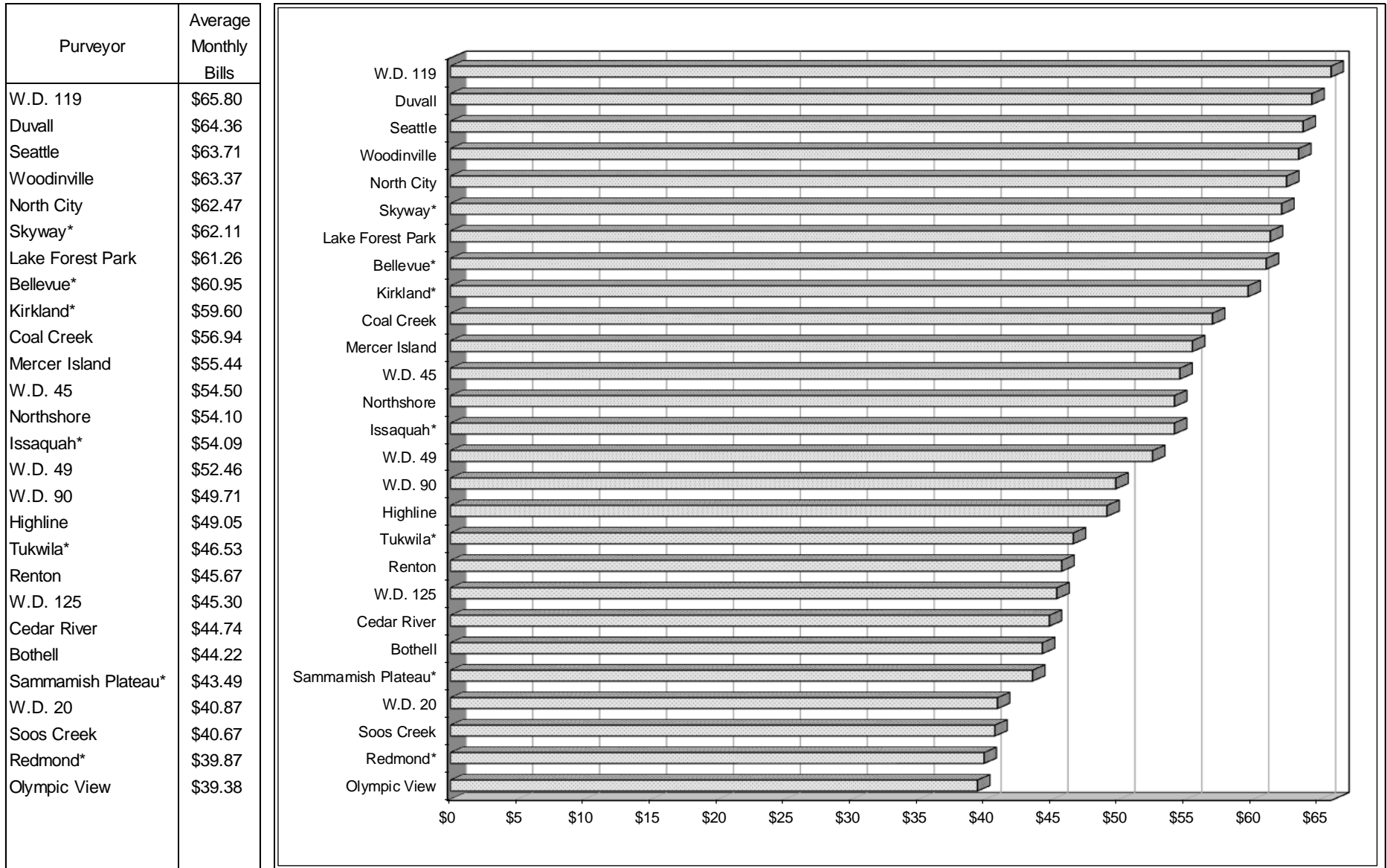


\* Member of Cascade Water Alliance



### Figure 1.2

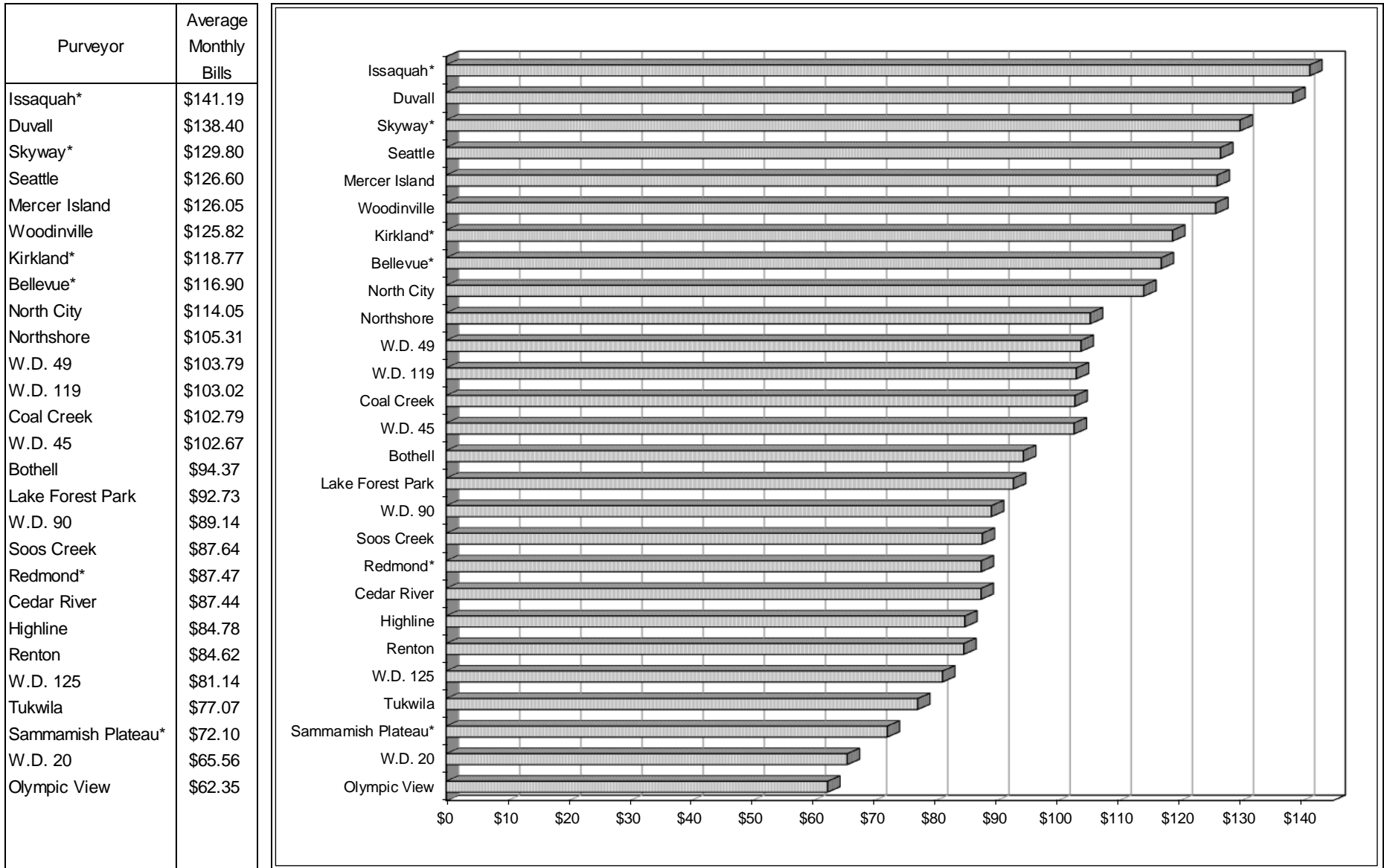
#### Average Monthly Residential Bills at 2015 Rates and MEDIUM Consumption (8 ccf/mo Winter and 12 ccf/mo Summer Consumption)



\* Member of Cascade Water Alliance

### Figure 1.3

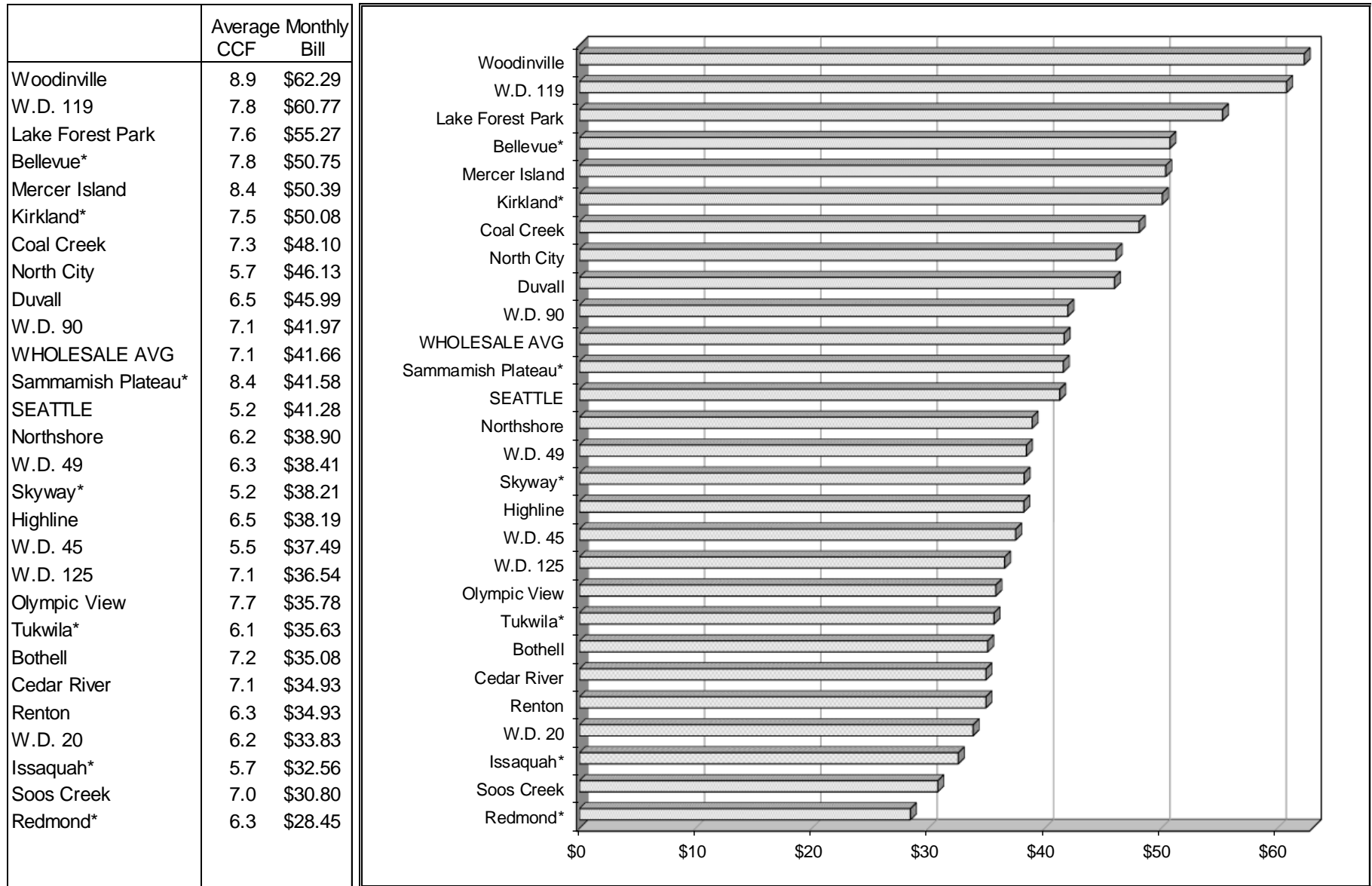
#### Average Monthly Residential Bills at 2015 Rates and HIGH Consumption (16 ccf/mo Winter and 24 ccf/mo Summer Consumption)



\* Member of Cascade Water Alliance

### Figure 1.4

#### Average Monthly Residential Water Bills at Each Utility's Average Consumption



\* Member of Cascade Water Alliance

## Table 1.3

**AVERAGE ANNUAL, WINTER, AND SUMMER RESIDENTIAL BILLS**  
with 2015 Rates & Medium Consumption: 8 ccf/mo Winter, 12 ccf/mo Summer

Ranked from Highest to Lowest

Rank	Purveyor	Monthly Residential Bills			Summer/Winter Differential**
		Avg. Annual	Winter	Summer	
1	W.D. 119	\$65.80	\$58.75	\$79.89	36.0%
2	Duvall	\$64.36	\$54.31	\$84.47	<b>55.5%</b>
3	Seattle	\$63.71	\$53.67	\$83.78	<b>56.1%</b>
4	Woodinville	\$63.37	\$52.83	\$84.46	<b>59.9%</b>
5	North City	\$62.47	\$56.44	\$74.54	32.1%
6	Skyway*	\$62.11	\$54.03	\$78.27	44.9%
7	Lake Forest Park	\$61.26	\$56.76	\$70.25	23.8%
8	Bellevue*	\$60.95	\$53.31	\$76.24	43.0%
9	Kirkland*	\$59.60	\$52.69	\$73.41	39.3%
10	Coal Creek	\$56.94	\$51.03	\$68.75	34.7%
11	Mercer Island	\$55.44	\$47.17	\$71.96	<b>52.5%</b>
12	W.D. 45	\$54.50	\$48.50	\$66.50	37.1%
13	Northshore	\$54.10	\$47.29	\$67.71	43.2%
14	Issaquah*	\$54.09	\$44.11	\$74.05	<b>67.9%</b>
15	W.D. 49	\$52.46	\$45.13	\$67.13	48.8%
16	W.D. 90	\$49.71	\$42.67	\$63.81	49.5%
17	Highline	\$49.05	\$42.80	\$61.55	43.8%
18	Tukwila*	\$46.53	\$38.40	\$62.80	<b>63.5%</b>
19	Renton	\$45.67	\$40.53	\$55.95	38.0%
20	W.D. 125	\$45.30	\$40.18	\$55.54	38.2%
21	Cedar River	\$44.74	\$39.01	\$56.21	44.1%
22	Bothell	\$44.22	\$38.31	\$56.05	46.3%
23	Sammamish Plateau*	\$43.49	\$40.65	\$49.17	21.0%
24	W.D. 20	\$40.87	\$37.62	\$47.36	25.9%
25	Soos Creek	\$40.67	\$33.50	\$55.02	<b>64.2%</b>
26	Redmond*	\$39.87	\$34.20	\$51.20	49.7%
27	Olympic View	\$39.38	\$35.50	\$47.14	32.8%
<b>WHOLESALE AVERAGE</b>		<b>\$52.25</b>	<b>\$45.59</b>	<b>\$65.57</b>	<b>43.8%</b>

\* Member of Cascade Water Alliance

\*\* Note that the summer/winter differential is not the differential in rates but in bills. Most purveyors have a differential of less than 50% even though bills are calculated with 50% more consumption in summer than in winter. This means that the average rate charged per ccf by these purveyors is actually less in the summer than in the winter. This seemingly contradictory result is due to the impact of the meter charge which is spread over a greater number of ccf in the summer.

## Table 1.4

### Ranking of Purveyor Bills from High to Low at Different Levels of Consumption

Ranking at Low Consumption	Ranking at Medium Consumption	Ranking at High Consumption
1 W.D. 119	1 W.D. 119	1 Issaquah*
2 Lake Forest Park	2 Duvall	2 Duvall
3 North City	3 Seattle	3 Skyway*
4 Bellevue*	4 Woodinville	4 Seattle
5 Woodinville	5 North City	5 Mercer Island
6 Seattle	6 Skyway*	6 Woodinville
7 Coal Creek	7 Lake Forest Park	7 Kirkland*
8 Duvall	8 Bellevue*	8 Bellevue*
9 Skyway*	9 Kirkland*	9 North City
10 Kirkland*	10 Coal Creek	10 Northshore
11 W.D. 45	11 Mercer Island	11 W.D. 49
12 Sammamish Plateau*	12 W.D. 45	12 W.D. 119
13 W.D. 90	13 Northshore	13 Coal Creek
14 Northshore	14 Issaquah*	14 W.D. 45
15 W.D. 49	15 W.D. 49	15 Bothell
16 Tukwila*	16 W.D. 90	16 Lake Forest Park
17 Highline	17 Highline	17 W.D. 90
18 W.D. 20	18 Tukwila*	18 Soos Creek
19 Mercer Island	19 Renton	19 Redmond*
20 Renton	20 W.D. 125	20 Cedar River
21 Olympic View	21 Cedar River	21 Highline
22 W.D. 125	22 Bothell	22 Renton
23 Issaquah*	23 Sammamish Plateau*	23 W.D. 125
24 Bothell	24 W.D. 20	24 Tukwila
25 Cedar River	25 Soos Creek	25 Sammamish Plateau*
26 Soos Creek	26 Redmond*	26 W.D. 20
27 Redmond*	27 Olympic View	27 Olympic View

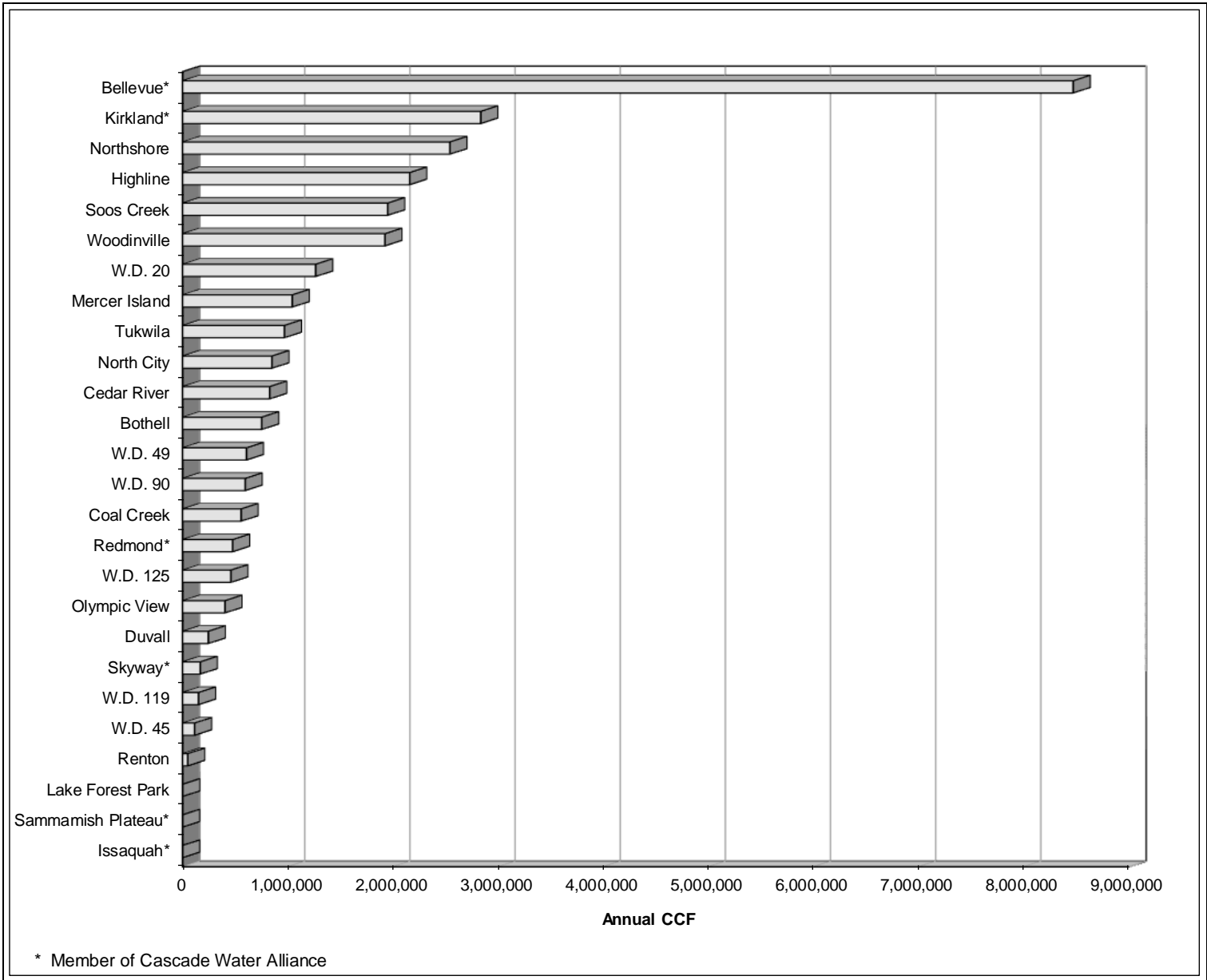
Definition of Consumption Levels:

	Winter	Summer	Average
Low	4 ccf/mo	6 ccf/mo	4.67 ccf/mo
Medium	8 ccf/mo	12 ccf/mo	9.33 ccf/mo
High	16 ccf/mo	24 ccf/mo	18.67 ccf/mo

**Figure 2.1**

**WHOLESALE CUSTOMERS RANKED BY 2014 ANNUAL DIRECT PURCHASES FROM SPU**

Wholesale Customer	Purchases
Bellevue*	8,468,924
Kirkland*	2,834,762
Northshore	2,541,588
Highline	2,159,022
Soos Creek	1,949,246
Woodinville	1,922,760
W.D. 20	1,264,750
Mercer Island	1,041,934
Tukwila	967,875
North City	848,588
Cedar River	827,277
Bothell	751,608
W.D. 49	606,746
W.D. 90	594,651
Coal Creek	555,475
Redmond*	474,702
W.D. 125	458,505
Olympic View	402,010
Duvall	243,416
Skyway*	167,003
W.D. 119	150,749
W.D. 45	112,930
Renton	47,775
Lake Forest Park	197
Sammamish Plateau*	0
Issaquah*	0
<b>TOTAL</b>	<b>29,392,493</b>



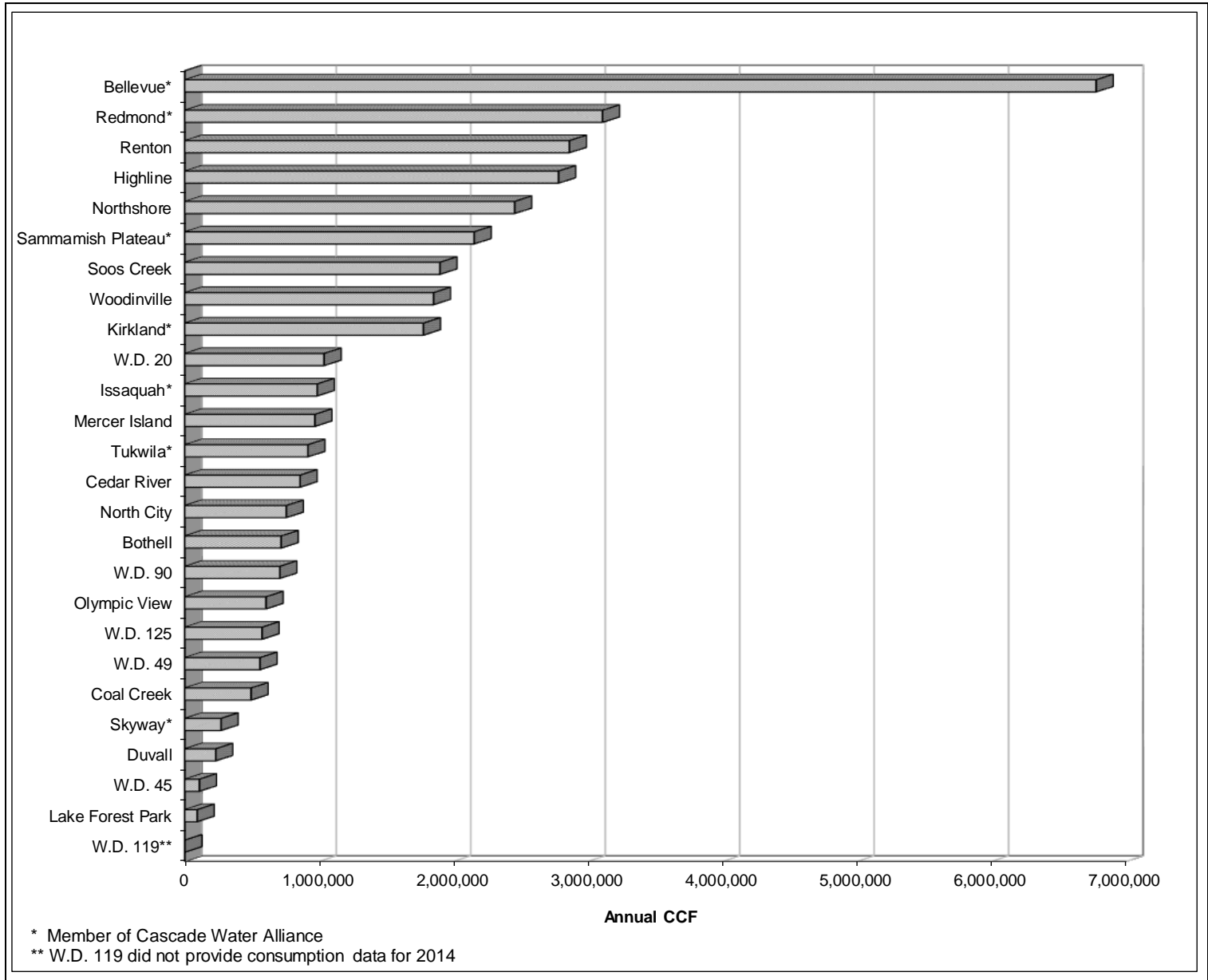
**Table 2.1**  
**Annual Direct Water Purchases from SPU by Wholesale Customer in CCF: 2001-2014**

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Bellevue*	7,221,979	7,559,140	8,124,609	8,525,078	7,864,907	8,474,731	8,336,308	8,314,028	8,573,043	7,714,349	7,912,285	8,440,512	8,671,870	8,468,924
Bothell	720,652	751,322	783,847	790,903	710,804	791,591	745,144	725,123	732,256	640,359	637,415	656,581	670,069	751,608
Cedar River	835,740	912,348	980,516	989,535	985,386	1,071,615	947,745	872,814	924,524	800,755	758,691	701,387	809,005	827,277
Coal Creek	942,044	1,121,178	1,237,310	607,964	525,361	598,753	526,420	516,395	597,952	485,859	493,533	525,773	521,259	555,475
Duvall	168,746	202,939	257,645	244,321	236,868	242,851	230,852	222,695	253,521	224,298	233,390	232,947	235,508	243,416
Highline	2,856,390	2,918,609	3,233,149	2,964,590	2,559,715	2,565,923	2,517,632	2,473,927	2,351,174	2,143,580	2,126,929	2,105,391	1,900,457	2,159,022
Kirkland*	2,861,685	2,989,315	3,238,310	3,044,835	2,833,027	3,150,078	2,954,510	2,980,975	3,009,442	2,670,036	2,660,037	2,658,078	2,664,624	2,834,762
Lake Forest Park	186	168	16	0	2	6	2	9	20	10	59	0	0	197
Mercer Island	1,033,318	1,091,347	1,165,501	1,219,866	1,072,336	1,139,931	1,087,304	1,039,660	1,032,966	855,678	924,062	992,386	1,003,892	1,041,934
North City	888,156	908,984	968,906	936,967	866,334	917,711	871,042	850,414	860,299	771,973	650,376	669,971	838,799	848,588
Northshore	2,547,889	2,833,696	2,983,637	2,838,343	2,556,349	2,698,337	2,555,901	2,441,109	2,574,352	2,394,673	2,463,963	2,451,174	2,486,656	2,541,588
Olympic View	360,013	382,872	475,345	462,990	414,859	549,538	406,617	406,802	496,479	361,712	348,497	374,499	385,411	402,010
Redmond*	259,585	385,288	364,646	461,140	471,211	668,574	452,805	504,742	1,242,852	499,676	705,173	652,641	473,834	474,702
Renton	101,894	69,078	62,364	64,549	51,841	48,314	51,959	38,125	42,490	59,904	88,749	51,086	43,815	47,775
Skyway*	316,097	318,079	326,364	235,574	226,417	212,135	201,841	177,990	185,047	165,814	174,797	146,535	157,344	167,003
Soos Creek	1,993,363	2,173,499	2,296,099	2,336,428	2,126,144	2,205,083	2,126,508	1,981,264	2,119,629	1,873,183	2,008,295	1,945,924	1,922,452	1,949,246
Tukwila*	1,095,812	1,119,261	1,092,216	1,136,059	1,069,148	1,068,642	1,060,170	993,747	986,705	920,469	942,999	943,018	952,619	967,875
Woodinville	2,040,624	2,070,493	2,371,019	2,243,238	1,873,605	2,032,328	1,996,289	1,956,618	2,184,773	1,781,785	1,759,518	1,740,966	1,915,528	1,922,760
W.D. 20	1,346,239	1,285,424	1,427,155	1,346,869	1,325,298	1,416,165	1,339,902	1,358,086	1,386,645	1,237,668	1,233,990	1,215,151	1,245,419	1,264,750
W.D. 45	105,556	137,852	133,350	127,217	116,943	105,832	95,913	94,013	95,912	100,229	106,783	107,679	111,838	112,930
W.D. 49	616,296	625,111	611,986	640,512	587,490	599,956	636,898	585,791	589,113	556,683	638,260	610,235	562,840	606,746
W.D. 85	34,458	45,048						Merged with WD 20						
W.D. 90	683,434	538,035	496,043	503,774	452,581	539,675	542,270	550,935	521,397	433,468	493,819	536,673	540,180	594,651
W.D. 119	132,490	128,518	139,875	133,744	126,416	131,697	121,176	117,871	132,998	115,579	110,073	111,287	108,192	150,749
W.D. 125	560,097	580,052	560,331	646,969	603,604	623,262	597,401	549,107	587,539	514,478	495,650	495,315	481,332	458,505
<b>Total</b>	<b>29,722,743</b>	<b>31,147,656</b>	<b>33,330,239</b>	<b>32,501,465</b>	<b>29,656,646</b>	<b>31,852,728</b>	<b>30,402,609</b>	<b>29,752,240</b>	<b>31,481,128</b>	<b>27,322,218</b>	<b>27,967,343</b>	<b>28,365,209</b>	<b>28,702,943</b>	<b>29,392,493</b>

\* Members of Cascade Water Alliance. Water shown as "purchased" by individual Cascade members reflects consumption measured through their meters with SPU. However, individual Cascade members are not billed directly by SPU.

**Figure 2.2**  
**WHOLESALE CUSTOMERS RANKED BY 2014 ANNUAL RETAIL BILLED SALES**

Wholesale Customer	Retail Sales
Bellevue*	6,776,081
Redmond*	3,105,651
Renton	2,859,392
Highline	2,779,089
Northshore	2,452,293
Sammamish Plateau*	2,150,767
Soos Creek	1,896,792
Woodinville	1,848,832
Kirkland*	1,773,444
W.D. 20	1,035,187
Issaquah*	984,285
Mercer Island	966,483
Tukwila*	914,889
Cedar River	856,402
North City	754,150
Bothell	715,943
W.D. 90	706,094
Olympic View	603,319
W.D. 125	573,455
W.D. 49	558,191
Coal Creek	491,909
Skyway*	268,745
Duvall	229,374
W.D. 45	107,942
Lake Forest Park	91,564
W.D. 119**	NA
<b>TOTAL</b>	<b>35,500,273</b>





**Table 2.2**  
**Annual Retail Water Sales by Wholesale Customer in CCF: 2001-2014**

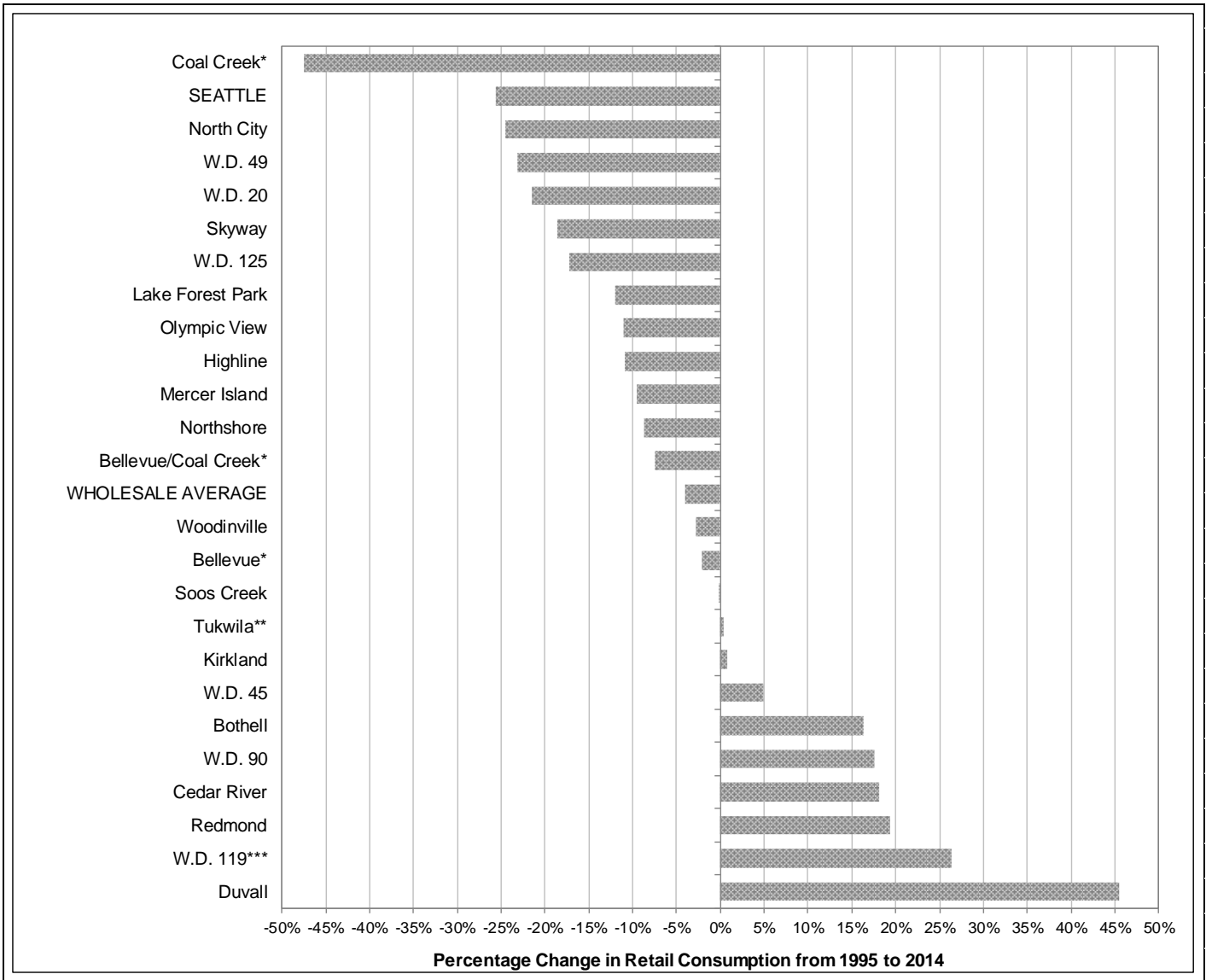
	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Bellevue*	6,332,424	6,519,723	7,055,800	7,078,453	6,783,981	No Data	6,851,810	6,612,399	6,908,439	6,276,954	No Data	6,652,102	6,622,564	6,776,081
Bothell*	684,621	714,466	760,131	No Data	577,806	656,619	693,484	711,427	726,962	681,145	627,483	645,746	663,539	715,943
Cedar River	784,795	858,905	949,620	925,955	855,114	964,037	904,362	855,210	941,306	816,633	791,574	845,321	837,278	856,402
Coal Creek	1,013,672	1,084,280	1,219,567	543,762	488,466	563,705	491,502	473,088	554,686	439,423	443,453	479,094	472,781	491,909
Duvall	187,714	197,080	231,577	218,230	205,341	223,653	220,032	216,704	239,872	200,987	215,895	216,172	213,225	229,374
Highline	3,020,857	3,090,006	3,302,253	3,149,274	3,029,761	3,066,659	2,976,073	2,840,910	2,920,652	2,661,812	2,644,611	2,659,258	2,703,065	2,779,089
Issaquah*	No Data	No Data	No Data	No Data	No Data	No Data	No Data	806,842	892,875	809,031	821,652	881,251	872,886	984,285
Kirkland*	1,645,395	1,790,609	1,906,772	1,739,111	1,833,509	1,843,186	1,729,375	1,657,408	1,801,406	1,574,869	No Data	1,566,695	1,698,294	1,773,444
Lake Forest Park	102,375	107,268	116,970	105,794	101,256	106,343	96,000	92,421	106,697	94,119	97,582	90,176	89,863	91,564
Mercer Island	954,551	1,089,710	1,149,546	1,155,137	984,570	996,235	978,013	931,806	1,000,468	866,165	891,529	897,230	900,575	966,483
North City	871,251	862,972	914,477	886,232	815,594	849,559	813,161	856,562	843,675	746,571	709,027	731,780	746,917	754,150
Northshore*	2,831,579	2,630,028	2,808,235	2,676,062	No Data	2,630,374	2,501,954	2,394,514	2,512,510	2,334,511	2,266,068	2,362,615	2,427,789	2,452,293
Olympic View	607,893	648,736	703,425	699,541	627,376	659,836	612,943	600,568	683,135	585,617	575,861	558,421	586,950	603,319
Redmond*	2,783,755	2,940,175	3,254,994	No Data	No Data	No Data	No Data	3,085,835	3,165,854	2,969,511	2,832,871	2,996,495	3,005,475	3,105,651
Renton*	No Data	No Data	No Data	No Data	No Data	No Data	3,083,313	2,900,725	3,035,983	2,789,845	2,830,862	2,955,165	2,867,155	2,859,392
Sammamish Plateau*	No Data	No Data	No Data	No Data	No Data	No Data	No Data	2,113,475	2,310,814	1,976,398	1,984,468	2,070,994	2,053,303	2,150,767
Skyway	309,537	325,930	329,497	309,832	280,643	292,983	285,914	275,432	277,182	257,760	257,921	252,642	252,760	268,745
Soos Creek	1,822,072	1,941,211	2,191,349	2,023,063	1,870,978	2,003,456	1,972,069	1,832,233	1,903,844	1,693,450	1,737,069	1,867,566	1,861,518	1,896,792
Tukwila*	925,230	903,189	938,989	1,000,684	1,043,575	No Data	918,957	883,576	888,759	843,254	836,866	869,865	884,564	914,889
Woodinville	1,887,481	2,003,091	2,232,174	2,077,734	1,867,062	2,044,244	1,884,117	1,789,966	1,987,478	1,679,587	1,696,919	1,724,180	1,739,578	1,848,832
W.D. 20	1,137,766	1,137,678	1,216,998	1,200,605	1,144,053	1,196,913	1,141,240	1,099,170	1,115,278	1,034,602	1,005,816	1,013,874	994,177	1,035,187
W.D. 45	130,769	138,113	132,207	121,307	108,416	99,325	90,092	89,336	90,799	97,857	100,065	105,855	104,627	107,942
W.D. 49	613,239	614,343	645,016	610,845	616,020	620,546	602,572	576,403	586,525	549,063	548,355	548,241	537,628	558,191
W.D. 85	52,480	54,985	Merged with WD 20											
W.D. 90	555,734	599,564	656,449	665,985	602,173	694,640	664,617	652,558	720,856	634,419	638,859	667,072	694,406	706,094
W.D. 119*	103,963	108,359	124,407	113,288	105,277	126,326	109,394	109,449	116,871	102,606	No Data	113,957	112,750	No Data
W.D. 125	641,283	718,981	678,557	652,703	611,276	636,882	637,662	616,905	654,841	574,180	559,617	570,319	555,828	573,455
<b>TOTAL*</b>	<b>Totals Not Calculated Because of Missing Data</b>													
<b>Seattle</b>	<b>30,325,199</b>	<b>30,829,010</b>	<b>30,422,909</b>	<b>29,994,131</b>	<b>28,340,298</b>	<b>29,114,620</b>	<b>28,490,213</b>	<b>27,538,310</b>	<b>28,015,569</b>	<b>26,561,023</b>	<b>25,824,242</b>	<b>26,279,721</b>	<b>26,429,190</b>	<b>26,190,327</b>

\* Consumption data is missing for Bothell in 2004 and Northshore in 2005. Redmond did not provide data for 2004, 2005, 2006, and 2007. Bellevue and Tukwila did not provide data for 2006. Historical data is not available for Renton prior to 2007 nor available for Issaquah and Sammamish Plateau prior to 2008. Bellevue, Kirkland and WD 119 did not provide data for 2011 and WD 119 did not provide data for 2014.

**Figure 2.3**

**PERCENT GROWTH (OR DECLINE) IN RETAIL DEMAND BY UTILITY FROM 1995 TO 2014**

Utility	Percent Change	
	1995-2014	Average Annual
Duvall	45.5%	2.0%
W.D. 119***	26.3%	1.3%
Redmond	19.3%	0.9%
Cedar River	18.1%	0.9%
W.D. 90	17.6%	0.9%
Bothell	16.3%	0.8%
W.D. 45	4.8%	0.2%
Kirkland	0.9%	0.0%
Tukwila**	0.4%	0.0%
Soos Creek	0.0%	0.0%
Bellevue*	-2.0%	-0.1%
Woodinville	-2.7%	-0.1%
WHOLESALE AVERAGE	-4.0%	-0.2%
Bellevue/Coal Creek*	-7.5%	-0.4%
Northshore	-8.8%	-0.5%
Mercer Island	-9.6%	-0.5%
Highline	-10.9%	-0.6%
Olympic View	-11.1%	-0.6%
Lake Forest Park	-12.0%	-0.7%
W.D. 125	-17.3%	-1.0%
Skyway	-18.7%	-1.1%
W.D. 20	-21.5%	-1.3%
W.D. 49	-23.2%	-1.4%
North City	-24.6%	-1.5%
SEATTLE	-25.6%	-1.5%
Coal Creek*	-47.4%	-3.3%

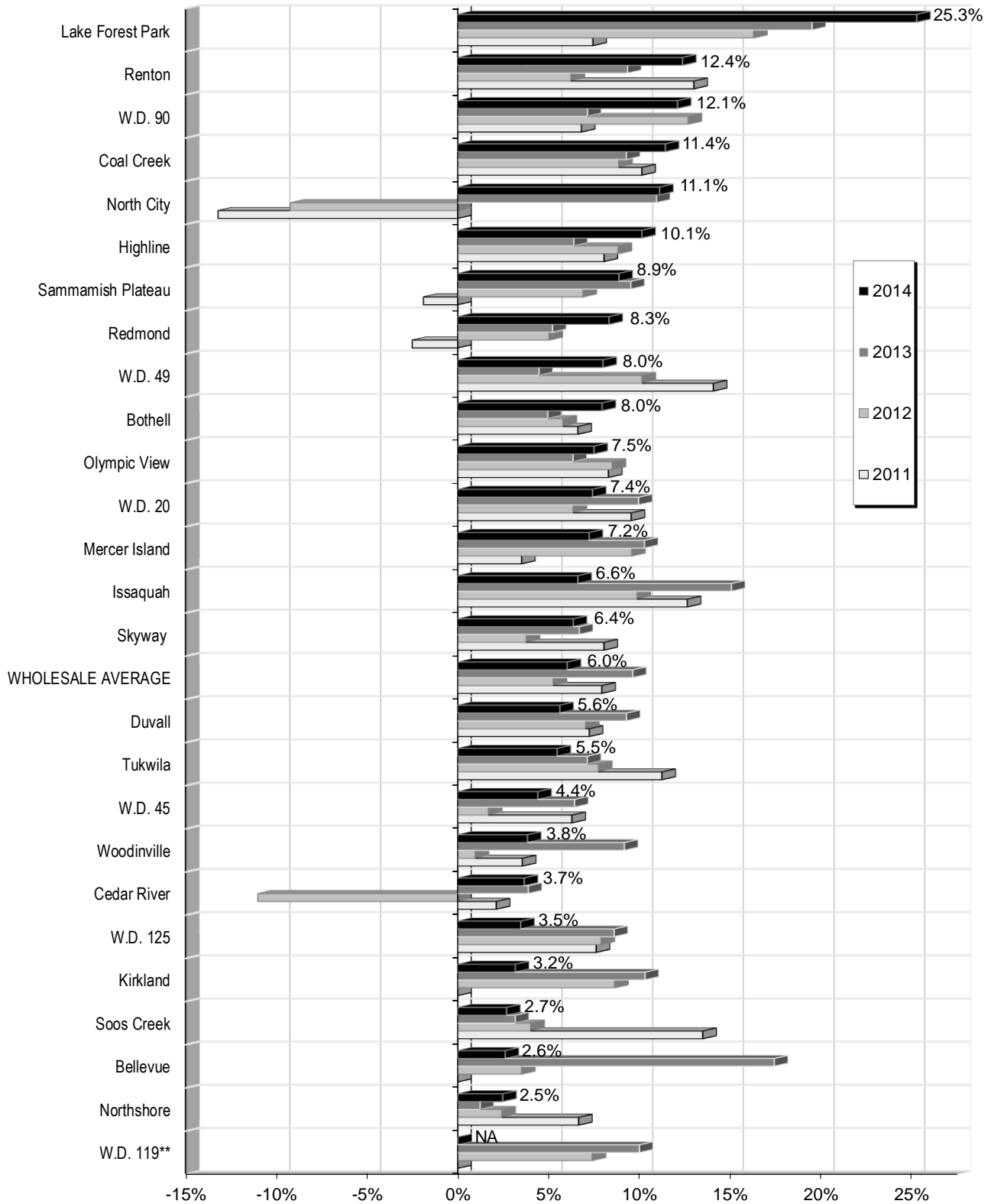


\* Growth rates for Bellevue and Coal Creek reflect the impact of the annexation of a large portion of Coal Creek by Bellevue in 2003. Much of the 49% decline in Coal Creek's consumption is due to their transferring more than half their customers to Bellevue. The change in demand for the combined Bellevue/Coal Creek service area is also shown.

\*\* Growth rate for Tukwila is measured from 1996, the year after a large area, including Boeing, was transferred from Seattle's retail service area to Tukwila.

\*\*\* W.D. 119 did not provide consumption data for 2014 so its growth rate is measured to 2013.

**Figure 2.4**  
**2014 Wholesale Customer Non-Revenue Water as a Percentage of Total Water Use**  
 (2011, 2012 & 2013 Non-Revenue Shown in Gray)



\* Members of Cascade Water Alliance

\*\* Water District 119 did not provide consumption data for 2014.

**Table 2.3**  
**Wholesale Customer Distribution System Non-Revenue Water: 2000-2014**

	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	1994-2014 Average
Bellevue*	7.8%	4.6%	6.0%	5.0%	8.6%	4.3%	NA	9.2%	12.5%	10.3%	10.9%	NA	3.5%	17.4%	2.6%	7.9%
Bothell	7.6%	7.4%	7.1%	6.6%	NA	18.7%	18.8%	4.6%	5.5%	4.7%	0.1%	6.6%	5.8%	5.0%	8.0%	7.3%
Cedar River	5.3%	7.0%	6.3%	4.1%	7.3%	14.1%	10.0%	4.6%	1.9%	3.0%	3.9%	2.1%	-11.0%	3.9%	3.7%	5.1%
Coal Creek	4.8%	-7.6%	3.3%	1.4%	10.6%	7.0%	5.9%	6.6%	8.4%	7.2%	9.6%	10.1%	8.9%	9.3%	11.4%	5.7%
Duvall	9.3%	-11.2%	2.9%	10.1%	10.5%	13.1%	7.7%	4.5%	2.5%	5.2%	10.2%	7.3%	7.0%	9.3%	5.6%	6.2%
Highline	6.6%	4.3%	5.0%	5.7%	10.7%	7.8%	3.2%	7.2%	10.1%	8.2%	8.8%	8.1%	8.8%	6.4%	10.1%	8.2%
Issaquah*	NA	NA	NA	NA	NA	NA	NA	NA	13.0%	10.9%	11.8%	12.7%	9.9%	15.1%	6.6%	11.4%
Kirkland*	-1.3%	7.4%	2.5%	5.0%	9.1%	0.7%	0.9%	4.5%	10.3%	7.0%	5.9%	NA	8.6%	10.3%	3.2%	4.7%
Lk Forest Pk	NA	14.4%	13.9%	15.4%	21.0%	6.0%	14.3%	19.4%	39.8%	24.3%	13.7%	7.5%	16.3%	19.5%	25.3%	13.4%
Mercer Island	7.8%	7.6%	0.1%	1.4%	5.3%	8.2%	7.4%	10.1%	10.4%	3.1%	-1.2%	3.5%	9.6%	10.3%	7.2%	5.9%
North City****	9.1%	1.9%	0.8%	5.6%	5.4%	5.9%	7.4%	6.6%	-0.7%	1.9%	3.3%	-13.2%	-9.2%	11.0%	11.1%	4.4%
Northshore	4.4%	-12.0%	6.4%	4.8%	5.0%	NA	2.5%	1.9%	0.8%	1.2%	0.9%	6.7%	2.4%	1.2%	2.5%	2.6%
Olympic View	7.3%	2.0%	-1.4%	-6.2%	2.6%	7.8%	8.5%	7.0%	5.8%	4.4%	6.1%	8.3%	8.5%	6.4%	7.5%	5.8%
Redmond*	3.5%	2.6%	6.5%	3.4%	NA	NA	NA	NA	7.2%	19.1%	26.1%	-2.5%	5.0%	5.2%	8.3%	4.4%
Renton	NA	13.5%	13.2%	12.1%	13.1%	14.3%	17.0%	20.2%	18.6%	16.9%	14.7%	13.0%	6.2%	9.4%	12.4%	13.9%
Samm Plateau*	NA	NA	NA	NA	NA	NA	NA	NA	9.5%	3.2%	7.8%	-1.9%	6.9%	9.5%	8.9%	6.3%
Skyway*	3.4%	7.7%	2.7%	4.3%	13.9%	20.0%	7.6%	5.1%	0.7%	4.4%	2.0%	8.1%	3.8%	6.7%	6.4%	7.0%
Soos Creek	2.5%	8.7%	10.7%	4.6%	13.4%	12.0%	9.1%	7.3%	7.5%	10.2%	9.6%	13.5%	4.0%	3.2%	2.7%	7.6%
Tukwila*	6.6%	16.7%	20.0%	14.8%	11.9%	2.4%	NA	13.3%	11.1%	9.9%	8.4%	11.3%	7.8%	7.1%	5.5%	12.9%
Woodinville	4.2%	7.5%	3.3%	5.9%	7.4%	0.3%	-0.6%	5.6%	8.5%	9.0%	5.7%	3.6%	1.0%	9.2%	3.8%	3.3%
W.D. 20***	7.1%	6.2%	0.6%	7.6%	3.1%	5.5%	7.6%	5.4%	7.1%	10.2%	7.1%	9.6%	6.4%	10.0%	7.4%	6.6%
W.D. 45	6.6%	-23.9%	-0.2%	0.9%	4.6%	7.3%	6.1%	6.1%	5.0%	5.3%	2.4%	6.3%	1.7%	6.4%	4.4%	2.7%
W.D. 49	3.3%	0.6%	1.7%	-5.4%	4.6%	-4.9%	-3.4%	5.4%	1.6%	0.4%	1.4%	14.1%	10.2%	4.5%	8.0%	3.1%
W.D. 85***	13.7%	10.8%	41.0%	Merged with WD 20												11.8%
W.D. 90	18.1%	18.7%	9.3%	9.2%	11.3%	11.4%	7.7%	7.0%	11.0%	7.9%	8.6%	6.8%	12.7%	7.2%	12.1%	13.2%
W.D. 119	9.5%	21.7%	16.0%	11.4%	15.5%	17.0%	4.4%	10.0%	7.4%	12.4%	11.5%	NA	7.4%	10.0%	NA****	8.2%
W.D. 125	9.4%	14.3%	6.5%	15.4%	13.5%	14.4%	12.7%	12.7%	13.8%	8.5%	8.8%	7.6%	7.9%	8.6%	3.5%	11.2%
Wholesale Avg	6.2%	6.1%	6.8%	6.1%	9.4%	7.3%	7.0%	8.6%	9.7%	9.0%	9.9%	7.9%	5.3%	9.6%	6.3%	7.4%

\* Members of Cascade Water Alliance. No history available for Issaquah, and Sammamish Plateau prior to 2008.

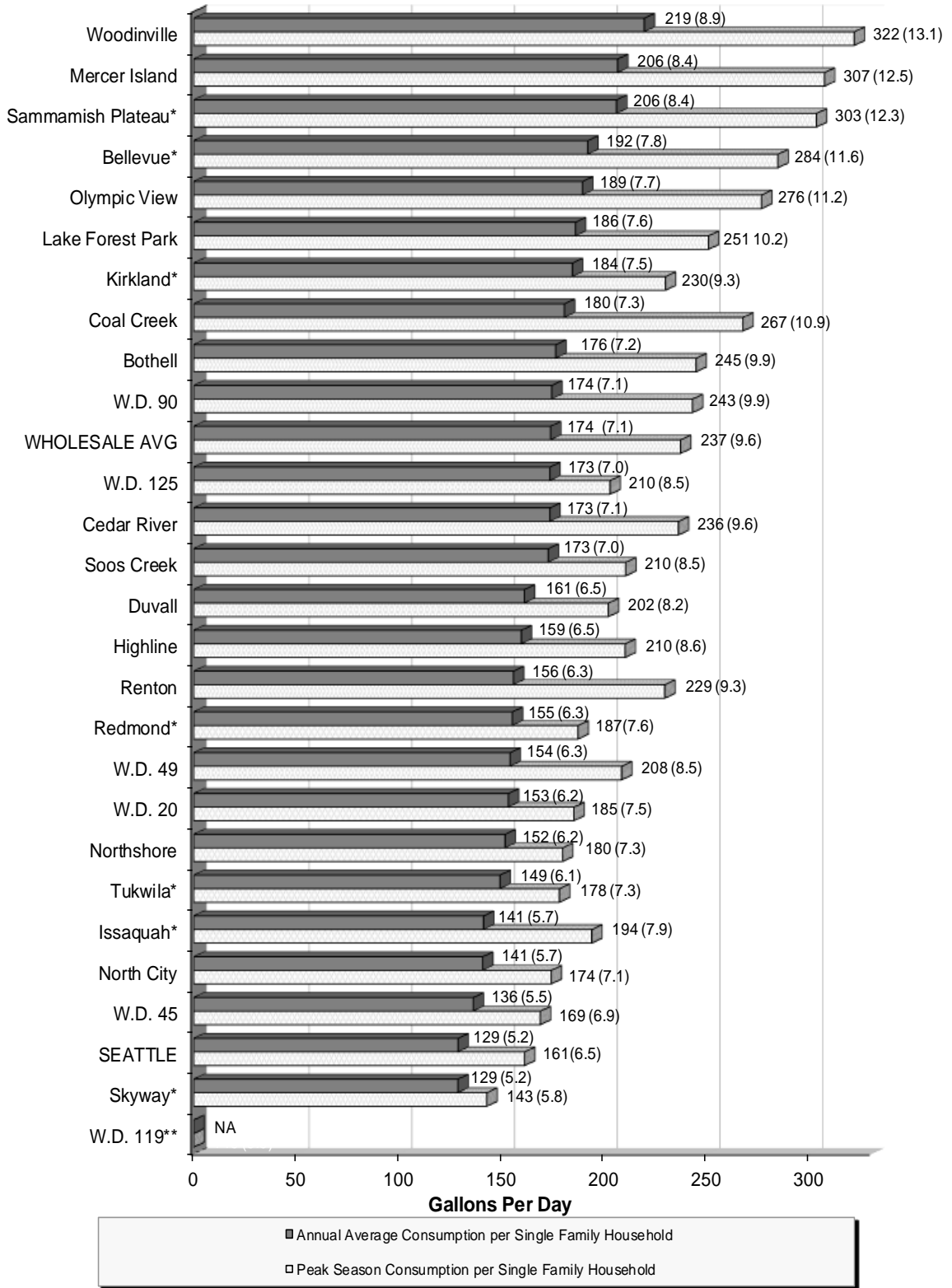
\*\* Water District 85 merged with Water District 20 in 2003.

\*\*\* Shoreline Water District was renamed North City Water District in 2014.

\*\*\*\* Water District 119 did not provide consumption data in 2014.

### Figure 2.5

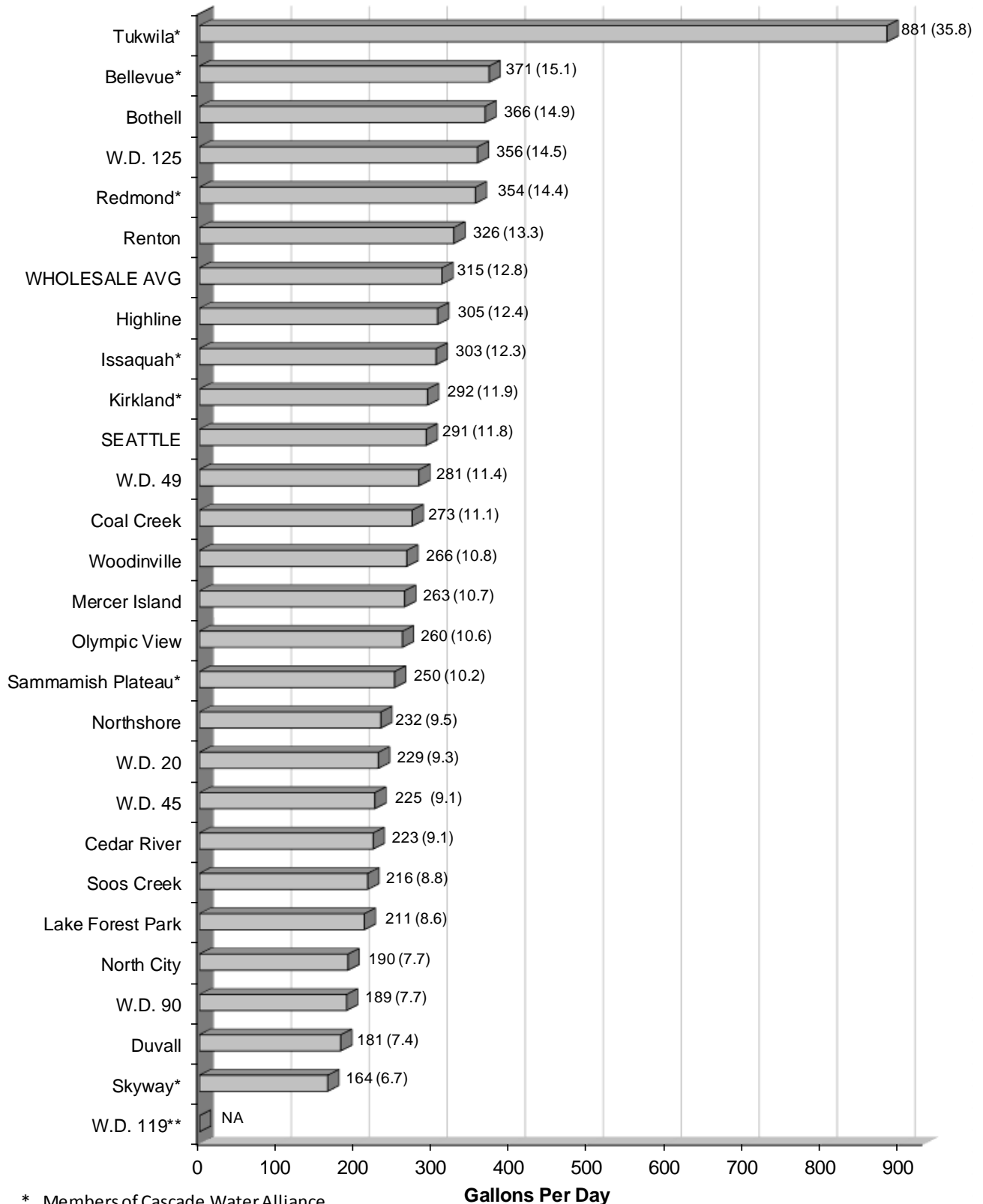
#### 2014 Single Family Consumption per Household in Gallons per Day (CCF per Month)



\* Members of Cascade Water Alliance

\*\* W.D. 119 did not provide consumption data for 2014

**Figure 2.6**  
**2014 Total Consumption per Account**  
**in Gallons per Day (CCF per Month)**



\* Members of Cascade Water Alliance  
 \*\* W.D. 119 did not provide consumption data for 2014

## Table 2.4

### Single Family Residential Consumption per Household by Wholesale Customer: 1994-2014 (in CCF per Household per Month)

	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Bellevue*	10.4	10.0	9.8	9.4	10.0	9.6	9.7	8.9	9.1	9.7	10.4	8.5	NA	8.5	7.5	8.6	7.6	NA	7.7	7.6	7.8
Bothell	8.5	7.9	8.1	7.9	8.4	7.6	8.0	7.5	7.6	8.0	NA	5.7	5.7	9.1	7.2	7.3	7.2	6.1	6.3	6.4	7.2
Bryn Mawr	NA	NA	NA	NA	NA	7.5	<b>Merged with Skyway</b>														
Cedar River	9.9	9.7	9.7	9.1	9.6	8.9	9.5	8.0	8.6	9.1	8.6	7.8	8.5	7.9	7.4	8.3	7.1	6.8	7.2	7.1	7.1
Coal Creek	10.1	9.5	9.4	9.2	9.9	9.1	9.1	8.0	8.6	9.3	9.4	8.2	8.9	7.9	7.7	8.5	7.1	7.0	7.2	7.3	7.3
Duvall	NA	8.6	8.3	8.9	9.7	8.1	8.8	7.1	7.2	8.4	7.6	6.8	7.4	6.4	6.9	7.6	6.6	6.7	6.1	6.1	6.5
Highline	9.2	9.0	8.6	9.0	8.8	8.3	8.5	7.6	8.1	8.2	7.9	7.5	7.6	7.3	7.0	7.5	6.6	6.5	6.5	6.4	6.5
Issaquah*	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	5.7	6.1	5.5	5.4	5.7	5.2	5.7
Kirkland*	8.8	8.6	8.5	8.5	8.6	8.2	9.3	7.5	8.0	8.9	7.8	10.4	7.8	7.8	7.3	7.8	6.8	NA	6.9	7.0	7.5
Lake Forest Park	NA	NA	11.4	12.8	10.7	12.2	12.2	9.9	10.4	11.3	10.3	9.8	10.2	9.2	8.8	10.2	8.9	9.2	7.3	7.4	7.6
Mercer Island	NA	10.7	9.9	9.8	11.0	10.0	10.5	9.2	10.0	10.6	10.5	9.9	9.8	8.9	8.5	9.0	7.8	8.0	8.0	7.9	8.4
North City	8.3	7.9	7.8	7.5	7.9	NA	7.7	6.7	7.0	7.4	7.0	6.5	6.5	6.3	6.8	6.7	5.8	5.7	5.7	5.8	5.7
Northshore	9.6	9.2	9.0	8.6	9.8	8.7	8.5	8.1	8.4	8.9	8.4	NA	8.4	7.6	6.9	7.4	6.8	6.5	6.8	6.7	6.2
Olympic View	9.9	9.8	9.5	8.9	9.5	9.0	9.3	8.1	9.0	9.7	9.2	8.3	9.0	8.4	8.0	8.7	7.5	7.5	7.3	7.6	7.7
Redmond*	9.4	9.0	9.1	8.7	9.1	8.6	8.3	7.7	7.7	8.2	NA	NA	NA	NA	6.5	6.6	6.4	6.1	6.3	6.2	6.3
Renton	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	6.8	7.0	6.4	6.6	6.4	6.5	6.3
Sammamish Plateau*	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	8.7	9.7	8.2	8.1	8.3	8.1	8.4
Skyway*	7.5	7.2	7.3	7.0	7.2	6.8	7.8	6.3	7.0	7.1	6.7	6.0	6.3	6.0	5.9	5.9	5.4	5.3	5.2	5.1	5.2
Soos Creek	8.7	8.4	8.4	7.7	8.2	7.8	7.8	7.0	7.5	8.5	8.1	6.8	6.9	7.2	7.0	7.2	6.5	6.6	7.1	7.1	7.0
Tukwila*	7.5	6.4	7.7	7.4	7.4	7.2	7.0	6.7	6.9	7.2	6.2	5.8	NA	6.6	6.2	6.7	6.1	5.8	5.9	6.0	6.1
Woodinville	12.0	11.1	11.3	10.5	11.7	10.7	11.1	10.8	10.4	11.6	10.4	9.1	10.2	8.9	8.6	9.5	7.9	7.9	8.1	8.2	8.9
W.D. 20	8.3	8.2	8.0	7.7	8.5	8.1	7.9	7.0	7.1	7.7	7.4	6.9	7.2	6.8	6.7	6.8	6.3	6.0	6.1	6.0	6.2
W.D. 45	NA	8.9	NA	NA	NA	6.8	7.5	6.8	7.6	6.9	6.4	6.2	6.4	6.3	6.0	6.2	5.9	5.7	5.7	5.5	5.5
W.D. 49	9.1	9.6	8.7	8.5	8.4	8.2	7.9	7.2	7.7	8.1	7.7	7.2	8.0	7.1	6.8	7.3	6.6	6.5	6.5	6.2	6.3
W.D. 85	NA	NA	NA	NA	NA	9.9	9.7	6.9	7.2	<b>Merged with WD 20</b>											
W.D. 90	NA	NA	NA	NA	NA	8.4	9.5	8.5	8.8	8.7	8.5	7.5	8.2	7.7	7.4	8.0	6.8	6.9	7.0	7.1	7.1
W.D. 119	NA	NA	NA	NA	NA	8.1	8.2	7.7	8.1	9.1	8.2	7.5	9.0	7.6	7.6	8.1	7.1	NA	7.9	7.8	NA
W.D. 125	8.4	8.3	8.3	8.2	8.3	8.1	8.3	8.5	9.4	8.5	8.1	7.8	8.0	8.0	7.5	7.9	7.1	7.0	7.0	6.9	7.1
<b>Wholesale Average</b>	<b>9.7</b>	<b>9.4</b>	<b>9.2</b>	<b>8.9</b>	<b>9.5</b>	<b>8.9</b>	<b>9.1</b>	<b>8.1</b>	<b>8.4</b>	<b>9.0</b>	<b>8.7</b>	<b>7.9</b>	<b>8.0</b>	<b>7.8</b>	<b>7.3</b>	<b>7.9</b>	<b>6.9</b>	<b>7.0</b>	<b>7.0</b>	<b>7.0</b>	<b>7.1</b>
<b>Seattle</b>	<b>7.9</b>	<b>7.6</b>	<b>7.4</b>	<b>7.1</b>	<b>7.1</b>	<b>7.1</b>	<b>7.3</b>	<b>6.5</b>	<b>6.7</b>	<b>6.6</b>	<b>6.4</b>	<b>6.0</b>	<b>6.2</b>	<b>5.9</b>	<b>5.7</b>	<b>5.9</b>	<b>5.4</b>	<b>5.2</b>	<b>5.3</b>	<b>5.3</b>	<b>5.3</b>

\* Members of Cascade Water Alliance. No history is available for Issaquah, and Sammamish Plateau prior to 2008.

No history is available for Renton prior to 2008. Bellevue, Kirkland, and WD 119 did not provide data for 2011 and WD 119 did not provide data for 2014.

# Figure 2.7

## Single Family Residential Consumption per Household

