

# Seattle Public Utilities Customer Review Panel

April 19, 2017, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #13

## Proposed Agenda

**Purpose:** The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome	Karen Reed	1:30-1:35 5 minutes
2.	Review and Approval of Meeting Summary from 4/5 Debrief Meeting with Mayor on 4/18	Brian Medford Karen	1:35-1:45 10 minutes
3.	New Action Plan: Expanded Green Stormwater Infrastructure	Dani Purnell, SPU	1:45-2:00 15 minutes
4.	Review Unanswered Questions from 4/5 <i>Answer questions prior to Panel Discussion</i>	Cameron Findlay	2:00-2:15 15 minutes
5.	Panel Discussion	Panel	2:15-3:15 60 minutes
	Break		3:15-3:25 10 minutes
6.	Presentation: Overview of Savings and Efficiencies	Melina Thung	3:25-3:45 20 minutes
7.	Preparation for April 25 Council Committee Meeting	Melina Aaron Blumenthal Peter Lindsay	3:45-4:05 20 minutes
8.	Panel Letter Planning Adjourn	Karen Brian	4:05-4:30 25 minutes

*Next meeting: Wednesday, May 3, 1:30-4:30pm*