



Seattle
Public
Utilities

January - February 2023

AT YOUR SERVICE

Information about your water, drainage, wastewater, and solid waste utility services.

25 years of delivering essential services 24/7/365

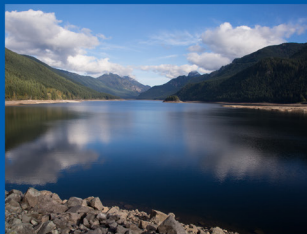
Much of the work at Seattle Public Utilities (SPU) goes back decades—as far back as the late 1800s—yet as one utility, it was 2022 that we celebrated our 25th anniversary.

To improve collaboration among staff and provide better outcomes for customers, the City of Seattle passed an ordinance in 1996 to create SPU, a new combined utility responsible for providing drainage and wastewater, drinking water, as well as garbage, recycling, yard waste, and eventually food waste composting services.

Since 1997 when the merger went into effect, SPU staff have worked together to deliver quality essential services 24/7/365 to the Seattle area. We are proud of what we've done in the past 25 years to protect our region's most precious resources, and we look forward to what we can accomplish in the next 25+ years.



SPU@25
Delivering Essential Services
24 · 7 · 365



Test Your Seattle Public Utilities Knowledge

1. Thanks to conservation efforts, our region uses the same amount of water today that it did in the later part of what decade?

- A.) 1950s
- B.) 1970s
- C.) 1990s

2. SPU was the first in the nation to implement curbside recycling and the first in the nation to hit what percent recycling rate?

- A.) 25%
- B.) 35%
- C.) 50%

3. To protect public health and the environment, SPU helped pioneer what technology that removes pollution from stormwater runoff?

- A.) Trenchless Sewer Repairs
- B.) Natural Drainage Systems
- C.) Pump Station Upgrades

See back for answer key.



@Seattle_Public_Uilities



@SeattleSPU



@SeattlePublicUtilities

Brrr! It's winter in Seattle...



And it's not too late to prepare for winter weather

SPU prepares for the impacts storm season can have on your utility services with proactive maintenance, increasing standby staffing, and having emergency preparedness plans. Here are two ways you can prepare:

Clear Stormdrains

Safely remove leaves and debris from stormdrains to help prevent flooding in your neighborhood.

Protect Pipes

Disconnect garden hoses, insulate outdoor pipes and spigots, and insulate crawl space pipes to protect them from breaking.

Learn more at seattle.gov/utilities/weather

Snow and ice can mean collection delays

Safety is always a top priority when collecting garbage. If snow and ice develop, conditions may be unsafe for collection, and your solid waste pickup could be delayed for a day or more. If there are delays, SPU will send notifications to impacted customers via the following methods:

SPU's Website: seattle.gov/utilities

Twitter: @SeattleSPU

SPU's Blog: atyourservice.seattle.gov

Recycle It App: seattle.gov/recycleit

Alert Seattle: alert.seattle.gov



5 TIPS

FOR COMPOSTING YOUR TREE & HOLIDAY GREENS

1

IT'S FREE TO COMPOST YOUR TREE THROUGHOUT JANUARY

2

SET OUT UP TO 2 TREES ALONG WITH OTHER BUNDLED HOLIDAY GREENS ON YOUR COLLECTION DAY

3

CUT TREES INTO 4 FT LENGTH SECTIONS & MAKE SURE TRUNKS DON'T EXCEED 4 IN DIAMETER

4

IF DROPPING OFF AT A TRANSFER STATION, THEY MUST BE LESS THAN 8 FEET LONG

5

BE SURE TO REMOVE ALL LIGHTS & DECORATIONS!

Answer Key

1. A.) Learn more about water conservation at savingwater.org
2. C.) Learn more about zero waste at seattle.gov/utilities/zerowaste
3. B.) Learn about planning for our city's water future at shapeourwater.org

Contact Us

24/7 Emergency Services

(e.g. urgent flooding, hydrant leaks)

- (206) 386-1800

Report Problems

(e.g. graffiti, illegal dumping, needles)

- www.seattle.gov/utilities
- www.seattle.gov/finditfixitapp
- (206) 684-7587

Customer Service

- www.seattle.gov/utilities
- www.seattle.gov/utilities/emailus
- (206) 684-3000 M-F, 7:30am-6pm



Sign Up For AlertSeattle

- Receive official emergency alerts & notifications
- Select the type of alerts you want to receive
- Select how you'll be alerted - text, email, voice message, & social media
- Stay informed & stay safe

Sign up at alert.seattle.gov



FSC FPO

For interpretation services, please call (206) 684-3000.

如需口譯服務請電 (206) 684-3000。

Para servicios de traducción, por favor, llame al (206) 684-3000.

Muốn yêu cầu dịch vụ thông dịch xin gọi số (206) 684-3000.

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통역 서비스를 원하시면 (206) 684-3000 번으로 전화해 주십시오.

Para sa serbisyo ng tagapagpaliwanag, tumawag sa (206) 684-3000.