

Seattle Public Utilities Customer Review Panel

Tuesday, November 5, 12:30 – 4 pm

Note earlier start time

Seattle Municipal Tower, 4901 (49th Floor)

Meeting 7

Agenda

1. **Welcome** (5 min.) Mami Hara

2. **Standing Items** (30 min.) Karen Reed
 - a. **Review of Today's Agenda & Objectives**
 - b. **Approval of October 21, 2019 Meeting Summary**
 - c. **Follow up on Future/Current Challenges discussion from October 21/next steps**
 - d. **Communications to Panel**
 - e. **Panel Questions Tracking List/Follow-up**
 - System Development Charges Briefing (15 min.) Keri Burchard-Juarez
 - f. **SPU in the News/GM Comments**
 - Seattle Time Story about RVs and Illicit Discharge/Next Steps

3. **Financial Early Outlook compared to last SBP** (30 min) Paula Laschober
 - a. assumptions, key drivers, risks, & changes
 - b. discussion, questions

4. **Financial Policies: Overview and Workplan** (30 min.) Paula Laschober
 - a. What are financial policies and why do we have them?
 - b. What are some key financial policies and how are we doing?
 - c. Why are we updating our financial policies and what is our plan for review and bringing potential changes back to the CRP?
 - d. Discussion, questions

- BREAK (15 min.)

5. **Asset Management Plans Status & Next Steps** (75 min) Alex Chen & Corinne DeLeon
 - a. Overview of SPU's approach to asset management

- b. Status of how DWW and Water are doing compared to the current 2018-2023 plan (replacement and renewal and assessment)
- c. Highlights of what has been learned to date and additional work in process.
- d. Plan for returning to CRP with options and recommendations for the 2021-2026 plan
- e. Questions and discussion

6. **Voice of the Customer** (15 min.)

Dani Purnell

- a. See handout for discussion at December meeting - SPU Voice of the Customer Inventory

7. **2019 Next Panel Meeting—Date and Proposed Agenda Items** (2 min.)

Karen Reed

- Tuesday, December 17, 9 am - noon (Enterprise Risk, Risk and Resilience, Water Seismic, Affordability)
- January, date TBD, Water Rate Study Plan/Status, Water Overview

8. **Adjourn**