## SBP Progress Report

Second Quarter, 2024

Implementing the 2021-2026 Strategic Business Plan Update

Man

September 16<sup>th</sup>, 2024

## About SPU and the Strategic Business Plan

Seattle Public Utilities provides essential drinking water, drainage and wastewater, and solid waste services to more than 1.5 million people in the greater Seattle area. Over 1,400 SPU employees work with our community to provide affordable and equitable stewardship of our water and waste resources for future generations.

The 2021-2026 Strategic Business Plan (SBP) builds on our strengths, focuses our work, guides essential service delivery, and maximizes the benefit of every dollar. It reflects and responds to values consistently expressed by customers and community: affordability, sustainability, and equity.

The plan reflects guiding principles that are at the center of our work ethic: understanding and responding to customers and community, ensuring affordability and accountability, addressing risk and resilience, enhancing equity and empowerment, and delivering service and safety. ATTLEWA

## Focus Area Progress

SPU has chosen to focus on the following areas and corresponding highlighted investments. These investments are representative examples of how SPU will advance the strategies described in the Strategic Business Plan. Investments result in tangible infrastructure, asset, asset repair, or service and require more significant investment. The charts display the performance of the total investments in each of the Strategic Business Plan focus areas and represent the percentages of investments hitting their targets. For delivering essential services the charts represent the total performance for the metrics in each of the three strategies: Strive for Best-in-Class, Provide Reliable and Rewarding experiences, and Meet or Exceed Expectations, Requirements and Commitments.

#### STEWARDING ENVIRONMENT AND PUBLIC HEALTH

Community well-being depends on a healthy environment fostered by good stewardship of water and waste resources. We are committed to supporting our community, customers, and employees in building an equitable, sustainable, and just future.



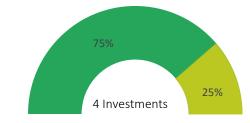
### DELIVERING EQUITABLE ESSENTIAL SERVICES

Essential service delivery represents the day-to-day services our customers and community need to live healthy lives. Our staff work year-round to deliver reliable water, drainage and wastewater, solid waste services, and Clean City services.



#### EMPOWERING OUR CUSTOMERS, COMMUNITY, AND EMPLOYEES

Improving access to utility services, partnering with community organizations to increase livability and local opportunity, and cultivating and promoting a more diverse and dynamic workforce.



#### STRENGTHENING OUR UTILITY'S BUSINESS PRACTICES

The utility will examine its business practices and assess ways to improve service, be more efficient, and provide value. We will also use the best available science, data, and analysis to inform utility decision-making and performance.

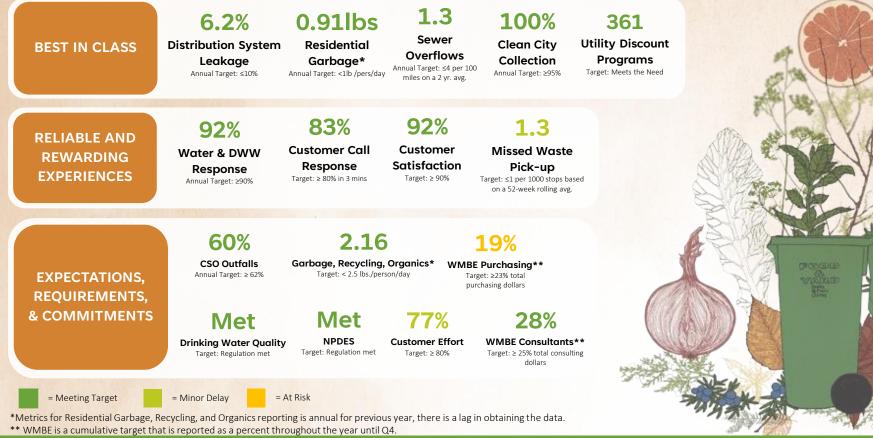




#### **Focus On**

## DELIVERING EQUITABLE ESSENTIAL SERVICES

We are committed to supporting our community, customers, and employees in building an equitable, sustainable, and just future.





#### FOCUS ON: Delivering Equitable Essential Services

#### SECOND QUARTER HIGHLIGHTS

#### **Drainage Rehabilitative Work**

As the DWW LOB is developing the Drainage Rehab Program to manage 942 miles of pipe and 84k structures, our DWW Rehab and Surface Water Crews work hard to keep pace with repairing drainage assets before storm season. By the end of the 2nd quarter 2024, DWW Crews repaired or replaced 114 drainage assets.

Some of these assets include inlet structures, inlet pipes, catch basin outfalls, culverts, sandboxes, and sub surface drains.



The goal for the program in the coming years is to develop a roadmap and 40-year strategy managing the needs of these assets and looking for opportunities to partner in the right of way.

A big shout out to DWW Crews who do all they can to keep the system flowing when it rains!



Photo (left): Inside the Fremont Shaft, showing piping and ducting under construction.

Photo (right): The West Shaft in Ballard



#### Ship Canal Water Quality Project

The Ship Canal Water Quality Project is working to improve regional water quality by preventing polluted stormwater and sewage from flowing into area waters.

The West Shaft in Ballard (pictured above) is ready for construction to begin on the Ballard Pump Station/Ballard Conveyance project (construction will start in Fall 2024). The Storage Tunnel and Wallingford Conveyance projects are scheduled to complete in 2024. Also seen above is a look inside the Fremont Shaft, showing piping and ducting under construction.



#### **Focus On**

## STEWARDING ENVIRONMENT AND HEALTH

### SHIP CANAL WATER QUALITY PROJECT

#### Status: At Risk

**Description:** The Ship Canal Water Quality Project (SCWQP) will improve regional water quality by keeping more than 75 million gallons of polluted stormwater and sewage from flowing into the Lake Washington Ship Canal, Salmon Bay, and Lake Union on average each year. The project is under a federal consent decree and must be operational by the end of 2025.

#### Annual Target:

- Complete Storage Tunnel Construction
- Complete Wallingford Conveyance Construction
- Start Construction for TEPS/Ballard Conveyance
- Submit TEPS/Ballard Conveyance Conformed Plans & Specifications & CQAP to Regulators
- Update Program Budget and Completion Schedule
- Annual accomplishment rate: >=85%

#### Quarterly Update:

Program Consent Decree Construction Completion Milestone of 12/31/25 will not be met; however, in June 2024, SPU, King County, Ecology, and EPA announced a proposed modification of the City and County's consent decrees, which would extend the construction completion milestone for the SCWQP to 12/31/27. The project is on-track to reach construction completion before that date. The Consent Decree modification is expected to be finalized at the end of 2024. A new \$710M SCWQP budget at 80% confidence was presented to the City Council Parks, Public Utilities, and Technology Committee and is expected to be approved by a joint SPU and King County oversight board end of summer, 2024. The construction contract for the Ballard Pump Station/Ballard Conveyance project should be executed in July 2024 and construction will start in fall, 2024. Construction of the Storage Tunnel and Wallingford Conveyance projects are on schedule to complete in 2024.



#### GROW GREEN STORMWATER INFASTRUCTURE Investment

Status: On Track

**Description:** SPU will lead programs, policies, and partnerships to expand the use of green infrastructure, decreasing polluted runoff entering Seattle's waterways while providing substantial environmental and community benefits. Implementation focus areas include Green Stormwater Infrastructure (GSI) projects in the Longfellow, Piper's, and Thornton Creek watersheds, as well as urban villages.

#### Annual Targets:

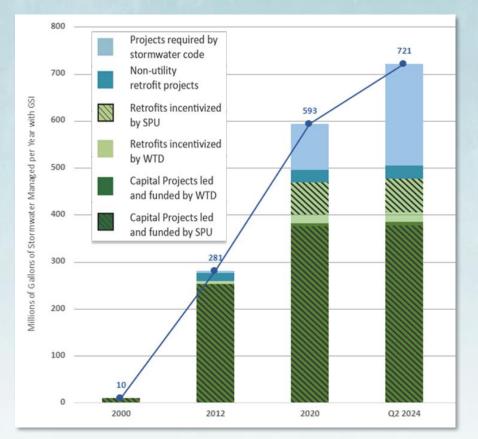
- Promote GSI installations on privately owned lands through stormwater code requirements, and voluntary incentives programs (RainCity, RainWise and the Beyond Code GSI Partnership Program)
- Leverage DWW Capital project investments to grow knowledge and delivery of expanded community co-benefits (environment, health, equity, empowerment, customer experience).
- Increase access to GSI workforce wealth-building opportunities through cocreation of SPU youth opportunity corps with Seattle Jobs Initiative
- By end of 2024 manage an average annual volume of 725 million gallons (MG) with GSI

#### Update:

Over a decade ago, Seattle City Council set an aggressive target for GSI implementation, and charged SPU to lead programs, policies, and partnerships to expand the use of green infrastructure and achieve that target. SPU's GSI community-wide implementation target to manage 700 million gallons of runoff annually with GSI by the year 2025 has been achieved!

As shown in the figure to the right, a combination of approaches were developed and implemented, including stormwater code, incentive programs, and SPU-led capital investment projects. These GSI programs, policies, and partnerships will continue, resulting in further reduction of polluted runoff entering Seattle's waterways while providing increased environmental and community benefits.

Find out more about GSI in Seattle at 700milliiongallons.org.





#### Focus On

## EMPOWERING OUR CUSTOMERS, COMMUNITY, AND EMPLOYEES

#### WORKFORCE FACILITIES

#### Investment

#### Status: On Track

**Description:** Foster a more equitable workplace, work culture, and better work opportunities by investing in our employees; and continue improvements to SPU workforce facilities to improve working conditions for frontline employees at South Operations Complex, North Operations Complex, Cedar Falls Phase 2, and at the Seattle Municipal Tower (SMT).

#### Annual Target:

- Planning and design work for South Operations Complex (SOC)
- Planning and design work for Cedar Falls Phase 2
- Planning and design work for SMT reconfiguration

#### Quarterly Update:

Facilities Master Plan: The final master plan was submitted in late February.

**SOC Hygiene:** 30% design is complete, and the baseline package is being prepared for Stage Gate 3 (SG3). SG3 will take place in Q3 2024.

**SOC Dewatering:** CIP board has approved a plan to develop the program for the site and a site master plan that includes all future uses due to lack of sufficient space on site. The draft program is being reviewed. Test fit diagram work will begin in July 2024 to confirm that all components fit on the site.

**Cedar Falls:** The revised site plan was presented to the CIP Board in June 2024 and approved to proceed with the remaining high-level details allowing an updated construction cost estimate to be completed. Stage Gate 2 is planned for late 2024.

**SMT Reconfiguration:** At 90% Design Development. Construction documents out for review by FAS and final pricing.





#### FOCUS ON: Empowering Our Customer, Community, and Employees

## SIDE SEWER ASSISTANCE PILOT AND IMPLEMENTATION Investment

#### **Status: Minor Delay**

**Description:** Identify and test program approaches that are of value to customers that help reduce the costs of owning and maintaining side sewers.

#### Annual Target:

- Phase 1: Program evaluation for Loan program
  - 120 requests/inquiries for program application
- Phase 2: Launch Maintenance program
  - 50 enrollees annually (Q3 Q4 after program launch)

#### Quarterly Update:

In Q2 2024, a contract was successfully executed with Cham Refugee Communities, a community-based organization, to provide program outreach services.

Within Phase 1 (loan program) three sewer repair loans were completed, and four additional repair loans are currently in progress, with an anticipated completion in Q3 2024. The feedback survey report for Phase 1 has been completed, and the program is undergoing evaluation and updates. Strategies have been identified for an options analysis on the next steps. Additionally, a contract was executed for the mailing of a three-program SPU mailer advertising the program, which is now being distributed monthly to all new UDP enrollees.

In Phase 2 (maintenance program), a minor delay occurred due to a non-profit agency service provider dropping out of negotiations for sewer inspection and cleaning services. The launch of the maintenance program is now estimated for Q4 2024, pending the successful procurement of a new contractor for the service.

#### Side Sewer Assistance

Is your side sewer broken? Do you need help paying for repairs?





#### FOCUS ON: Empowering Our Customer, Community, and Employees

#### **DWW RV WASTEWATER PROGRAM** Investment

#### Status: On Track

**Description:** Increasing SPU's support services for the unsheltered through the provision of cost-effective sanitation and disposal service solutions for Seattle's unsheltered populations including trash, sharps, (i.e., used needle collection) and recreational vehicle services

#### Annual Target:

- Maintain within 90% of the 3-month rolling average of previous wastewater collection rates.
- RV Scouting & Outreach: Maintain a current inventory of RV population and location and ensure that at least 90% of the RV population has received an offer of Wastewater service monthly.

#### Update:

The team model of RV WW Collection service has performed well. The group is working on hiring a permanent assistant Environmental Compliance Inspector that will be 50% assigned to RV work. Although ongoing staff turnover has posed challenges in codifying our procedures into a comprehensive manual, it has not hindered our ability to spend time in the field, conduct outreach to target communities, or continue innovating and evolving our processes. Issues with our current pump vendor, USS, have prompted the need to secure a backup. After contacting other vendors, one is ready to deploy a pump truck as needed. However, this will be limited due to the lack of a contract, and the \$10k limit applies. The goal is to contract with a new vendor in the near future.



### SPU SUPPORT SERVICES FOR THE UNSHELTERED Investment Status: On Track

**Description:** Increasing SPU's support services for the unsheltered through the provision of cost-effective sanitation and disposal service solutions for Seattle's unsheltered populations, including trash, sharps, (i.e., used needle collection), and recreational vehicle services

#### Annual Target:

- Encampment Trash Program (aka purple bag program): Maintain purple bag program to service 28 sites per month.
- Encampment Trash Program: Partner with experienced service providers to distribute purple bags and provide outreach and education to 40% of ETP sites.
- RV Remediation: Inspect and schedule 5-8 RV remediations monthly.
- Geographical Cleans: Maintain number of RV geo cleans at 40-60 a month.

#### Update:

In Q2 2024, the Encampment Trash Program serviced an average of 33 sites per month and is exceeding the performance targets. It's worth noting that this program has reached close to 40 sites at the start of Q3 2024. With the addition of the new outreach contractor (Peoples Harm Reduction Alliance), the team continues to service 40% of the ETP sites with harm reduction services.

The RV Remediation team is on track to exceed monthly RV Remediation targets, averaging 9 per month in Q2 2024 (1 more than the monthly target).

In Q2 2024, 176 GeoCleans were completed. SPU anticipated providing 175 per quarter to achieve the annual target of 700 RV GeoCleans. As of now, this work is on track to exceed its annual goal. With the introduction of a new deep cleaning and accessibility cleaning routes, this team now spends more time cleaning individual encampments.



#### **Focus On**

## STRENGTHENING OUR UTILITY'S BUSINESS PRACTICES

#### Water System Seismic Reliance

#### Investment

#### Status: Minor Delay

**Description:** Implement short-term measures, such as improving emergency preparedness and response planning, and adopting isolation and control strategies, that can be used to mitigate the effects of seismic damage until expensive long-term infrastructure improvements can be made.

#### Annual Target:

- Cedar River Pipelines in Renton Seismic Upgrade Design Phase
- Earthquake Emergency Spare Materials Acquisition
- Eastside and Riverton Reservoir Seismic Assessments Complete Seismic Vulnerability Assessments

#### Update:

The Cedar River Pipelines GeoTech data analysis revision is underway for tech memo. A detailed GeoTech report will be provided to SPU on 7/26 and 8/6 respectively. Design to follow with anticipated reduction in scope of work needed due to reduced liquefaction conditions.

For seismic storage, a detailed strategic materials memo was conveyed in June 2024. Transmission pipe material order will be routed for purchase by year's end, 2024.

A contract amendment with Infraterra (seismic engineering consultant) has been executed for the Eastside and Riverton Reservoir seismic assessment. This amendment for options analysis support. The work on refining options analysis is projected to commence in Q3 2024.



#### WATER ASSET MANAGEMENT AND OPPORTUNITY WORK Investment Status: On Track

**Description:** Take advantage of street openings, driven by transportation projects, by initiating water infrastructure projects to improve service; and replace failing infrastructure at reduced costs through shared pavement restoration, mobilization, and traffic control costs. This consists of three different investment projects:

- Water System Overall Asset Management
- Hydrant and Valve Maintenance
- Water Asset Transportation Opportunity Projects

#### Annual Targets:

- Water Asset Transportation Opportunity Projects
  - Conduct all opportunity and impact-driven interagency project assessments.
  - For identified projects, prepare all scope and cost estimates for inclusion into interagency projects.
- Hydrant and Valve Maintenance
  - Sustain 99.9% of hydrants in service
  - Return service to 95% of newly reported out-of-service (OOS) hydrant
  - Complete 1,600 low-priority (minor) hydrant work
     orders
  - Reduction of backlog for minor & major maintenance work order for hydrants and maintenance work orders for critical values
- Water System Overall Asset Management:
  - Water Tank Rehabilitation and Seismic Upgrades
  - Cathodic Protection (CP) for Pipelines Capital Improvements Deliverable
  - Water Main Rehabilitation Program (WMRP)
  - Water Service Renewals

#### Update:

- Water Asset Transportation Opportunity Projects All targets are on track for Q2 2024. The Perkins Ln water main replacement received a notice to proceed. The 3<sup>rd</sup> Ave Pine St to Virginia St water main replacement has advertised for construction. SPU water infrastructure improvement potential has been assessed for all incoming interagency ROW projects.
- **Hydrant and Valve Maintenance** This work is experiencing minor delay falling just short of Q1 and Q2 2024 goals. SPU has 45 out-of-service hydrants, higher than the goal (less than 19 hydrants out-of-service at a time). There is a steady increase in hydrants going out-of-service in Q2 2024. ). In Q2 2024, 107 hydrants were newly reported as being out-of-service, while crews were able to return 108 hydrants to service. During Q2 2024, SPU completed 922 minor hydrant repairs, exceeding the target for the quarter.
- Water System Overall Asset Management All targets are being met for Q2 2024. The Magnolia Tank seismic upgrade and rehabilitation project is progressing towards 100% design completion, expected by Q3 2024. The project aims to advertise for construction by the end of the same quarter, with the construction contract award anticipated in early Q1 2025. Construction work for the Cathodic Protection (CP) 2021 Package is essentially complete. Commissioning of new systems installed under the CP 2019 and 2021 Packages is ongoing. The Water Main Rehabilitation Program (WMRP) has seen no major milestones but continues to progress through various stages of design and construction. Additionally, 148 reactive water service renewals and 8 proactive renewals have been completed, though more renewals may be reported later due to data lag for Q2.



#### DWW ASSET MANAGEMENT AND OPPORTUNITY WORK Investment Status

Status: On Track

**Description:** Increase investment in the rehabilitation of sewer pipe, pump stations, combined sewer overflow outfalls, and force mains; as well as develop a renewal program for the City's drainage system to reduce asset and facility failures.

#### Annual Target:

- Expand Sewer Rehabilitation work (miles of pipe/crew work order count
- Expand Drainage Rehabilitation work (crew work order count and facility projects)
- Wastewater Pump Stations, Force Mains (FM), and CSO Outfall Rehabilitation

#### Update:

DWW Asset Management and Opportunity Work is on track for all Q2 2024 targets.

Sewer Rehabilitation expansion is progressing as planned, with 5.44 miles of contracted full pipe rehabilitated and 168 sewer rehab crew work orders completed.

Drainage Rehabilitation work completed 114 drainage rehab crew work orders and 573 CCTV inspections. Drainage facility projects are expected to be completed in Q3.

Wastewater Pump Station (WWPS) and Force Mains (FM) Rehabilitation are on track with 1 WWPS commissioned in Q2 2024.

CSO Outfall inspection and cleaning are anticipated to be completed in Q3 2024 during the permitted fish window.

Thus far in 2024, CIP expenditure through Q2 2024 is approximately \$32.4M and is on track.



The photo is from SPU's recent Sewer Lining Contract, where Cured-in-Place Pipe (CIPP) lining is being installed.



### Project Delivery and Engineering Branch Capital Infrastructure Reporting

Seattle Public Utilities Project Delivery and Engineering Branch (PDEB) delivers capital infrastructure projects and programs to all SPU lines of business making up <u>27%</u> of the SPU rate.

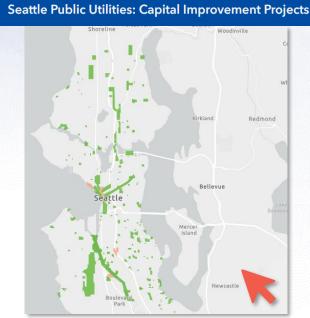
#### **Q2 Key Updates**

**DWW: 2021 Sewer Rehabilitation Project -** This project will complete repairs and rehabilitate 20 deteriorated sewer mainlines throughout the City. Rehabilitation on this project includes spot sewer main repairs and full line sewer main replacements. The project is currently in Construction Phase and so far, we have completed repair work at 10 out of 20 sites. In the coming weeks, the project will start sewer repair work at a site near Pioneer Square and at a couple of sites located near Lake Washington Blvd. The project is scheduled to complete all construction activities by the end of Dec 2024. Community outreach is a continuous effort during construction —both for private business owners and residential properties alike.

**SW/DWW: Tolt Reservoir Debris Boom -** The existing debris boom at the dam of the South Fork Tolt Reservoir, which catches floating debris that might damage or interfere with SPU's drinking water intake and morning glory spillway, has reached the end of its design life. A new debris boom will be installed and span the South Fork Tolt Reservoir downstream of the existing debris boom and east of the South Fork Tolt Dam. The project includes structural and electrical retrofits to the intake tower walkway bridge to accommodate potential movement during an earthquake. Design of the project is scheduled for completion in Q4 2024 with construction beginning in Q2 2025. SPU will work closely with the Federal Energy Regulatory Commission (FERC), as well as other Federal, State, and County permitting authorities to obtain necessary approvals.

**SW/DWW: 430 Water Transmission Pipeline Relining Phase 2** - This project repairs the damaged cement mortar lining in the 42-inch steel water transmission main between the Maple Leaf and Volunteer Park Reservoirs. This project, currently in construction procurement (bidding) will reduce pipe corrosion, increasing the life of the asset. Construction is expected to start this fall. This work will occur in the Roosevelt, University Heights, University District, East Lake, Portage Bay, Montlake, and Broadway neighborhoods. Community outreach will continue as we begin sending construction notices to the neighborhoods in the coming months.

#### **Current Projects Map**



Curious to see what projects are happening in your area? Click on the map to visit our interactive project map.

#### **Q2 Quick Stats**

- 167 Current Active PDEB Projects
- 5 PDEB Projects completed Q2 2023
- 2 Project Bids PDEB
- \$43.72M, 20.28% accomplishment rate, YTD actuals
   \$88.16M



#### **Implement Projects with Multiple Benefits**

#### Shoreline NE 145th St Corridor and I-5 Interchange Project

The Shoreline 145th Corridor and I-5 Interchange Project will reconfigure the I-5 overpass bridge deck and will construction roundabouts on both sides of I-5 to improve traffic flow and safety.

It will also add safety and operational improvements in the 145th corridor between 1st and Corliss Ave N. SPU is a partner on the project to replace and relocate distribution and transmission drinking water mains, stormwater conveyance and sewage conveyance infrastructure.





Notice to Proceed for the project was issued in April and SPU's watermain work, including a 24" watermain has begun. City of Shoreline will lead community outreach with SPU coordinating communication with SPU customers impacted by water shutdowns.

#### **Engage in Community Centered Projects**

#### WSDOT SR520 Portage Bay Bridge Phase

WSDOT's Portage Bay Bridge Phase is a design-build project to construct a lid between 10th Ave E and Delmar Drive E. and construct a new bridge across Portage Bay. The project will provide open space, HOV improvements and improved bike and pedestrian access across Portage Bay.



Photo: New bridge

As part of this project SPU will need to relocate a 42" water transmission line where it crosses SR 520. The contract has been awarded to Skanska who began designing in April 2024. As a design-build project, construction will begin this year while design continues.

All community outreach is led and coordinated by WSDOT with SPU responsible for direct communication with our customers as necessary to communicate service interruptions.



Photo: Lid amenities



### **Financial Performance Reporting**

Financial performance reporting tracks the Utility's planned budget and consumption and revenue forecasts alongside operating and capital program expenditures, accomplishments, and received revenue for each utility fund – water, drainage and wastewater, and solid waste.

The SPU Finance Division and Accounting Division compare actual performance against the budget on a monthly and quarterly basis and update the Utility's financial projections accordingly to guarantee that the Utility stays within the approved and legislated budget. SPU also considers the accomplishment performance when developing longer-term financial projections that are included in the Strategic Business Plan and subsequent rate studies.

Over the next few years, SPU will work to supplement its financial performance reporting with a more robust affordability metric evaluation to guide policy work related to financial capability assessments for federal regulatory and consent decree requirements, federal funding advocacy initiatives, customer assistance programs, and utility rate setting. Current affordability metrics track customer delinquency, utility discount program enrollment, as well as emergency assistance program and payment plan usage. This is supplemented by Citywide statistics related to income, cost of living, income disparity, poverty indicators, and household self-sufficiency standards.



#### **CIP ACCOMPLISHMENT RATE**

The Q2 2024 CIP accomplishment rate for all funds was 55% with actual expenditures of \$111.4 million against a budgeted amount of \$202.3 million. Accomplishment was mixed by fund. Please note that the shared budget and technology budget are paid for using all funds at the Utility. Data presented here represents year to date accomplishments and budget.

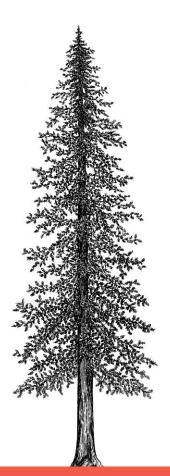
- The Water Fund (excluding shared and technology) accomplished 64% of the budget with \$25.6 million in actual expenditures against a budget of \$39.9 million.
- The Drainage and Wastewater Fund (excluding shared and technology) accomplished 60% of the budget with \$69.4 million in actual expenditures against a budget of \$116.3 million.
- The Solid Waste Fund (excluding shared and technology) accomplished 18% of the budget with \$1.3 million in actual expenditures against a budget of \$6.9 million.
- Shared CIP accomplished 37% of the budget with \$12.1 million in expenditures against a budget of \$32.5 million.
- Technology CIP accomplished 45% of the Budget with \$2.9 million in actual expenditures against a budget of \$6.6 million.





|   | 2024 Annual                             | 2024 Annual 2024 Through June        |                            |                                       |                                     |  |  |
|---|---|--------------------------------------|----------------------------|---------------------------------------|-------------------------------------|--|--|
| (\$ in millions)  | Annual Plan<br>to Spend                 | YTD<br>Plannned to<br>Spend          | YTD Spent                  | \$ Variance<br>Under/(Over)           | % Variance<br>Under/(Over)          |  |  |
| Expenditures  |   |                                      |                            |                                       |                                     |  |  |
| Operating   | \$299.3                                 | \$136.1                              | \$126.4                    | \$9.7                                 | 7.1%                                |  |  |
| Capital   | \$139.2                                 | \$64.5                               | \$35.4                     | \$29.1                                | 45.1%                               |  |  |
| Total Expenditures  | \$438.5<br>Annual<br>Planned<br>Revenue | \$200.6<br>YTD<br>Planned<br>Revenue | \$161.8<br>YTD<br>Received | \$38.8<br>\$ Variance<br>Under/(Over) | 19.3%<br>% Variance<br>Under/(Over) |  |  |
| Operating Revenue   |   |                                      |                            |                                       |                                     |  |  |
| Retail Customer Rev.  | \$232.0                                 | \$102.0                              | \$99.6                     | \$2.4                                 | 2.4%                                |  |  |
| Wholesale Customer Rev                                      | \$64.9                                  | \$23.6                               | \$22.4                     | \$1.2                                 | 5.1%                                |  |  |
| Other Revenue   | \$13.9                                  | \$6.9                                | \$5.7                      | \$1.2                                 | 17.4%                               |  |  |
| <b>Total Operating Revenue</b><br>Sums may not total due to | <b>\$310.8</b><br>o rounding.           | \$132.5                              | \$127.7                    | \$4.8                                 | 3.6%                                |  |  |

\*Negative numbers mean over-spend in the case of expenses, and over-recovery in the case of revenue. *Red* numbers denote overspend or under-recovery.

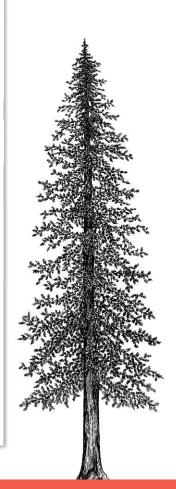




|                       | 2024 Annual                  |                             | 2024 Through June |                             |                            |
|-----------------------|------------------------------|-----------------------------|-------------------|-----------------------------|----------------------------|
| (\$ in millions)      | Annual Plan<br>to Spend      | YTD<br>Plannned to<br>Spend | YTD Spent         | \$ Variance<br>Under/(Over) | % Variance<br>Under/(Over) |
| Expenditures          |                              |                             |                   |                             |                            |
| Operating             | \$529.1                      | \$251.6                     | \$234.7           | \$16.9                      | 6.7%                       |
| Capital               | \$204.3                      | \$128.7                     | \$73.8            | \$54.9                      | 42.7%                      |
| Total Expenditures    | \$733.4                      | \$380.3                     | \$308.5           | \$71.8                      | 18.9%                      |
|                       | Annual<br>Planned<br>Revenue | YTD<br>Planned<br>Revenue   | YTD<br>Received   | \$ Variance<br>Under/(Over) | % Variance<br>Under/(Over) |
| Operating Revenue     |                              |                             |                   |                             |                            |
| Rate Revenue less UDP | \$567.9                      | \$283.9                     | \$278.6           | \$5.3                       | 1.9%                       |
| Industrial Surcharge  | \$3.8                        | \$1.9                       | \$2.0             | (\$0.1)                     | (5.3%)                     |
| Other Revenue         | \$7.0                        | \$3.5                       | \$3.4             | \$0.1                       | 2.9%                       |
|                       |                              |                             |                   |                             |                            |

Sums may not total due to rounding.

\*Negative numbers mean over-spend in the case of expenses, and over-recovery in the case of revenue. *Red* numbers denote overspend or under-recovery.

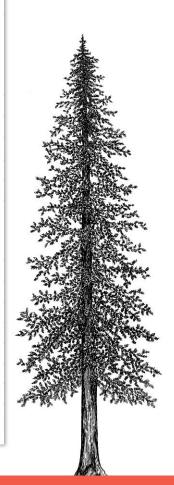




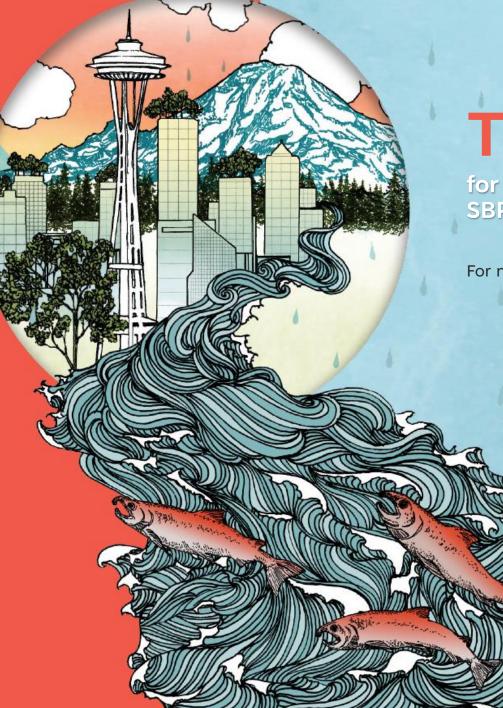
|                           | 2024 Annual 2024 Through June |                             |           |                             |                            |  |
|---------------------------|-------------------------------|-----------------------------|-----------|-----------------------------|----------------------------|--|
| (\$ in millions)          | Annual Plan<br>to Spend       | YTD<br>Plannned to<br>Spend | YTD Spent | \$ Variance<br>Under/(Over) | % Variance<br>Under/(Over) |  |
| Expenditures              |                               |                             |           |                             |                            |  |
| Operating                 | \$307.6                       | \$186.3                     | \$172.4   | \$13.9                      | 7.5%                       |  |
| Capital                   | \$31.1                        | \$9.2                       | \$2.2     | \$7.0                       | 76.1%                      |  |
| Total Expenditures        | \$338.7                       | \$195.5                     | \$174.6   | \$20.9                      | 10.7%                      |  |
|                           |                               |                             |           |                             |                            |  |
|                           | Annual                        | YTD                         | YTD       | \$ Variance                 | % Variance                 |  |
|                           | Planned                       | Planned                     | Received  | Under/(Over)                | Under/(Over)               |  |
|                           | Revenue                       | Revenue                     |           |                             |                            |  |
| Operating Revenue         |                               |                             |           |                             |                            |  |
| Residental Revenue        | \$169.0                       | \$83.4                      | \$83.8    | (\$0.4)                     | (0.5%)                     |  |
| Commercial Revenue        | \$73.4                        | \$36.3                      | \$36.6    | (\$0.3)                     | (0.8%)                     |  |
| Transfer Station Revenue  | \$21.3                        | \$10.6                      | \$12.1    | (\$1.5)                     | (14.2%)                    |  |
| Other Revenue             | \$7.2                         | \$3.6                       | \$3.8     | (\$0.2)                     | (5.6%)                     |  |
| Total Operating Revenue   | \$270.9                       | <b>\$133.9</b>              | \$136.3   | (\$2.4)                     | (1.8%)                     |  |
| Sums may not total due to | roundina                      |                             |           |                             |                            |  |

Sums may not total due to rounding.

\*Negative numbers mean over-spend in the case of expenses, and over-recovery in the case of revenue. **Red** numbers denote overspend or under-recovery.







# **Thank You**

for reviewing SPU's Q2 2024 SBP Progress Report

For more information, click the links below

- SPU's 2021-2026 Strategic Business Plan
- SPU CARES Principles
- SPU's SBP Q1 2024 Report
- SPU's SBP Q4 2023 Report
- SPU'S SBP Q3 2023 Report
- SPU'S SBP Q2 2023 Report
- SPU'S SBP Q1 2023 Report