

AGENDA

June 13, 2022
3:00 – 5:45pm



Customer Review Panel

2nd Quarter 2022 – Meeting #2
Hybrid: Web-Ex & SMT 4901

3:00	1. Welcome and SPU Updates <i>Presenter: Andrew Lee</i>
3:10	2. Public Comment <i>Moderator: Andrés Mantilla, BDS Planning</i> <ul style="list-style-type: none">• Sign up to participate in Public Comment on SBP's website up to two-hours prior to the CRP meeting.
3:15	3. Committee Business <i>Presenters: Andrés Mantilla</i> <ul style="list-style-type: none">• March Meeting Minutes – Review & Approval• King County Rate Correspondence• CRP Membership Update• Celebration of Service
3:20	4. Council/Mayor Updates <i>Presenters: Akshay Iyengar, Brian Goodnight</i>
3:30	5. SBP Performance Reporting – Quarter 1 <i>Presenters: Maryam Mason, Karl Stichel</i> <ul style="list-style-type: none">• Essential Service Metrics and Focus Area Progress• Financial Update
3:45	6. Break
3:50	7. SPU's 2021 Race and Social Justice Accomplishments <i>Presenters: Andrew Lee, Monica Lewis</i>
4:10	8. Stewarding Environment and Health <i>Presenter: Ashima Sukhdev</i> <i>Protecting water sources, increasing integrated and equitable investments in water management and systems, and reducing Seattle's waste and carbon pollution by helping transform our economy.</i> <ul style="list-style-type: none">• Sustainable Energy Management Program

4:40	9. CRP Reflection & Discussion <i>Facilitated by BDS Planning</i> <ul style="list-style-type: none"> • SPU staff are invited to depart meeting and allow for conversation among panel members.
5:30	10. Closing Comments, Thank You and Adjourn <ul style="list-style-type: none"> • September Meeting Location (Hybrid) • June Meeting Evaluation Survey (Link)
	2022 Customer Review Panel Meeting Schedule <ul style="list-style-type: none"> • Quarterly CRP Meetings -- September 12, December 12 • Fall Field Trip – TBD • Lunch and Learn: Seeds of Resilience – TBD