



J Line



## RapidRide J Line

### Planned Water Shut Offs During Construction – Frequently Asked Questions

- 1. Why do water outages need to occur?** As we reconstruct the street for the RapidRide J Line project, Seattle Public Utilities (SPU) is taking the opportunity to replace the aging water main. The water main on Eastlake is more than 100 years old and will be replaced on Eastlake Ave E and along a section of NE 43rd St. The work involves temporarily shutting off water to connect customers to both temporary and new water main.
- 2. Why is Seattle Public Utilities replacing the water main?** SPU is replacing aging systems and water mains on Eastlake Ave E. The work will improve fire flow (the quantity of water available for fire-protection purposes) and ensure the water mains meet current seismic (earthquake resistance) standards.
- 3. Who will be impacted?** Businesses and residents located on and near Eastlake Ave E and on NE 43rd St. We'll coordinate with SPU to share the extent of water outages.
- 4. What should customers expect?** Seattle Public Utilities anticipates that customers will have their water shut off about 4 times in total while the new water main is being installed to allow for temporary and final connections.
- 5. How long will the water be off?** SPU expects about 2 short (2 to 4 hour) outages and about 2 longer (8 to 10 hour) outages depending on whether crews need to shut down the entire water main or individual water services. Individual impacts will vary, and we'll know more as we get closer to the water main construction.
- 6. When will the outages occur?** Planned water outages will occur at different stages of the water main work and are dependent upon valve placements and other factors.
- 7. What time of day will outages occur?** SPU will work with building managers and businesses to determine the best time to shut off the water. SPU strives to find a time that has the least impact on most customers (e.g. weeknights are often the best time for most neighbors).
- 8. How will I know when my water is scheduled to be shut off?** About 2 weeks before a water outage needs to take place, information will be shared with customers through email, flyers, and construction notices posted on our webpage. SPU will hand deliver official water outage notifications (door hangers) to impacted businesses and residential buildings at least 5 days before the planned outage. Customers can also track water outage status using [SPU's Water Outage Map](#).

9. **Is my water safe to drink after a water shutdown?** Yes. SPU conducts ongoing water quality tests to ensure your drinking water remains safe. If your water is temporarily discolored after the shutdown, run your cold tap for a few minutes until it clears.

### Want to stay informed?

Check for the latest project information and sign up for email updates:  
[seattle.gov/Transportation/RapidRideJLine](http://seattle.gov/Transportation/RapidRideJLine)

### Contact us



[rapidride@seattle.gov](mailto:rapidride@seattle.gov)



[\(206\) 257-2202](tel:(206)257-2202)

For information on our work to upgrade the Route 70 bus route to a RapidRide bus line, in your language, please leave a voicemail in your preferred language at (206) 257-2202 .

Para obtener información en su idioma sobre nuestro trabajo para convertir la Ruta 70 del autobús a una línea RapidRide, llame al (206) 257-2202

若想通過您的語言了解有關 70 號公車路線升級為快速線 (RapidRide) 的工程資訊，請致電 (206) 257-2202

若想通过您的语言了解有关 70 号公交线路升级为快速线 (RapidRide) 的工程信息，请致电 (206) 257-2202

70번 버스 노선을 RapidRide 노선으로 업그레이드하기 위한 당국의 작업에 대한 정보를 귀하의 언어로 확인하려면 (206) 257-2202로 전화하십시오.

إذا كنت بحاجة إلى ترجمة هذه المعلومات ، فيرجى الاتصال بـ 206-257-2202.