

King County Metro Service & Workforce Update

Seattle TAB
August 2023

Today's Topics

- Ridership Update
- Workforce Update
- Fall 2023 Service Change

Ridership

- Over 1M riders took transit during July events.
- 240,700 average daily bus boardings for July
- Year on year increase of over 30,000
- Weekday ridership 58% of pre-COVID
- Weekend ridership 85% of pre-COVID

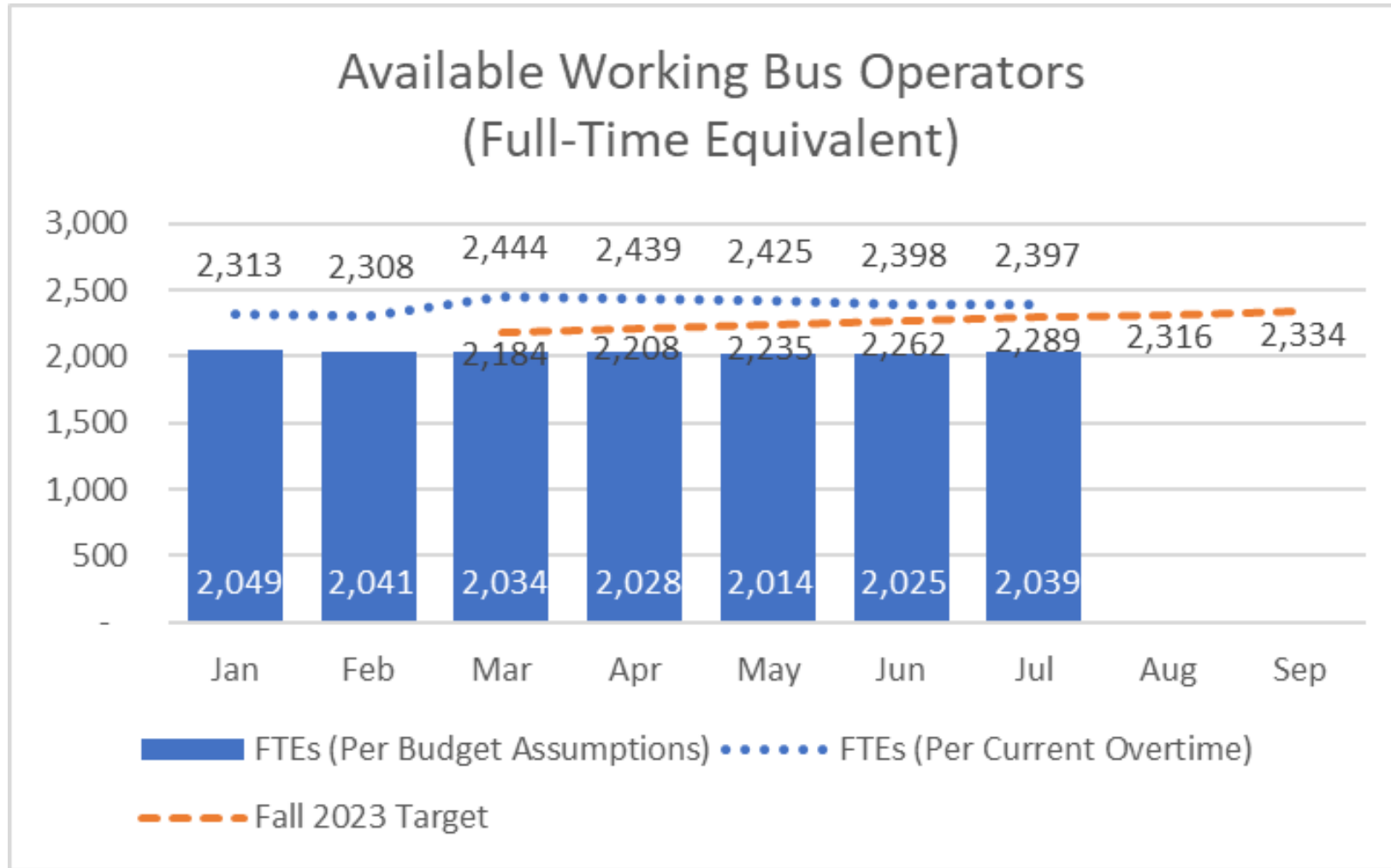


Workforce Progress Update

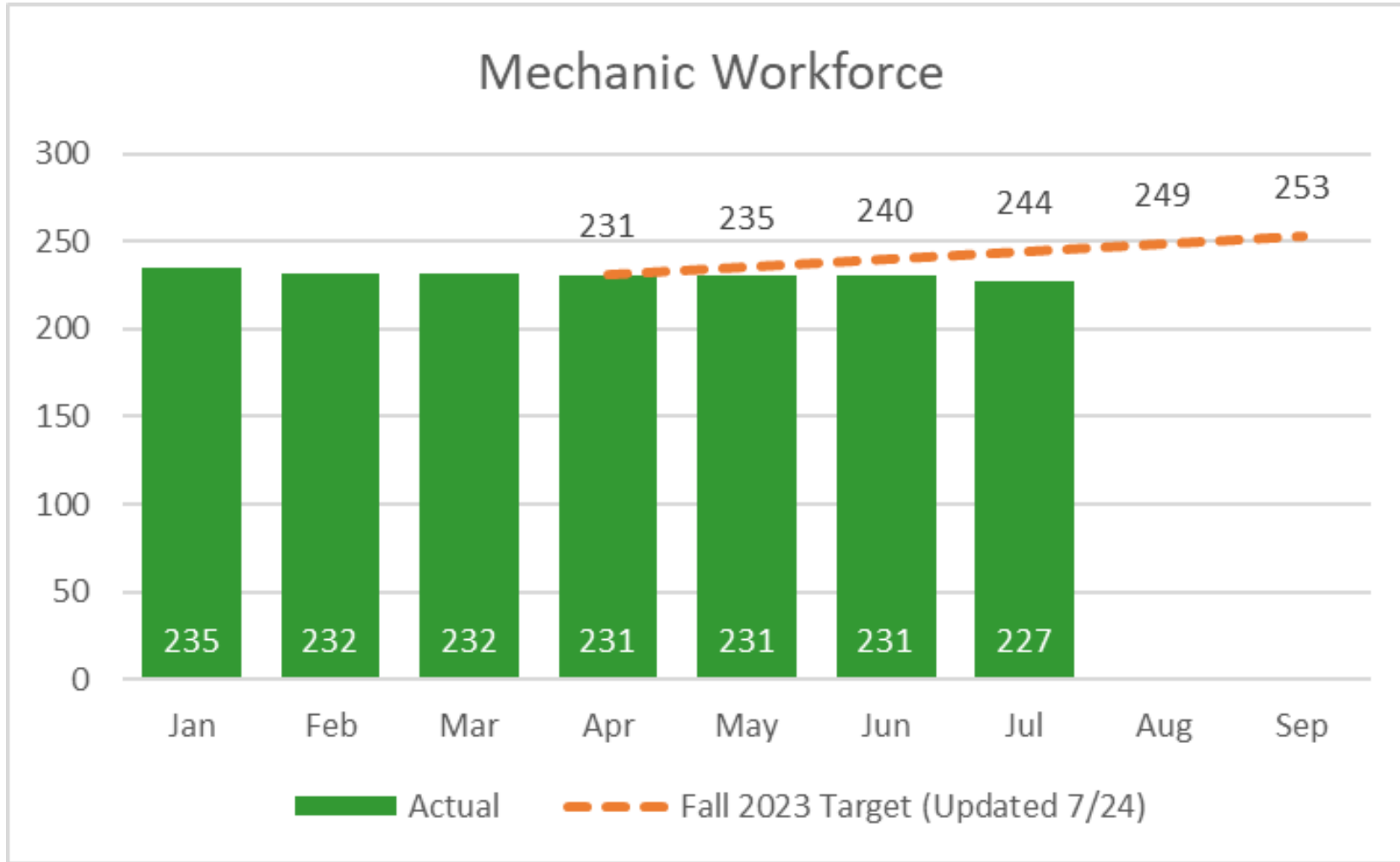
- ATU Members approved CBA
- Positive signs, work to do
- Part Time Operator training & hiring capacity



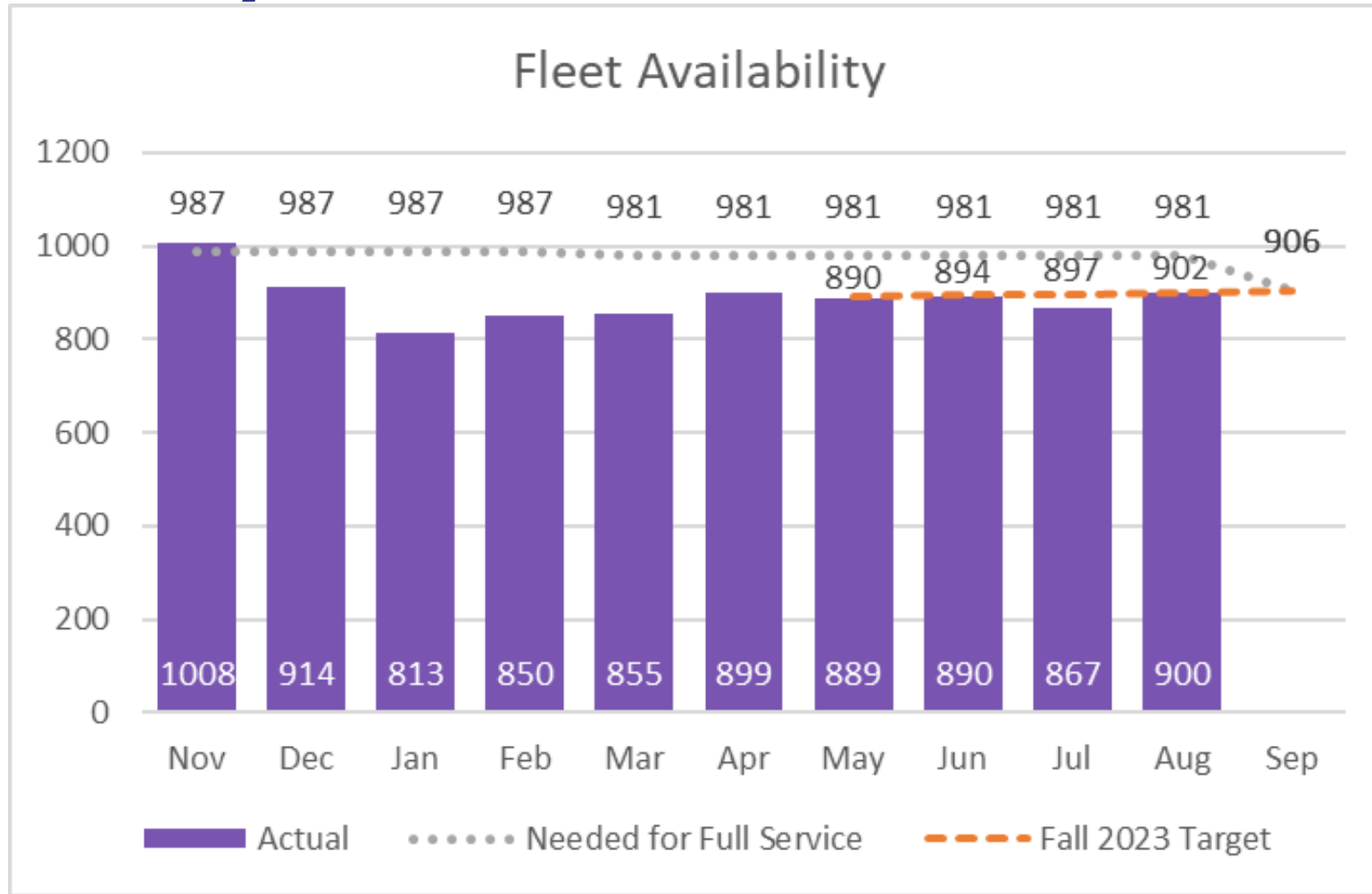
Operator Workforce



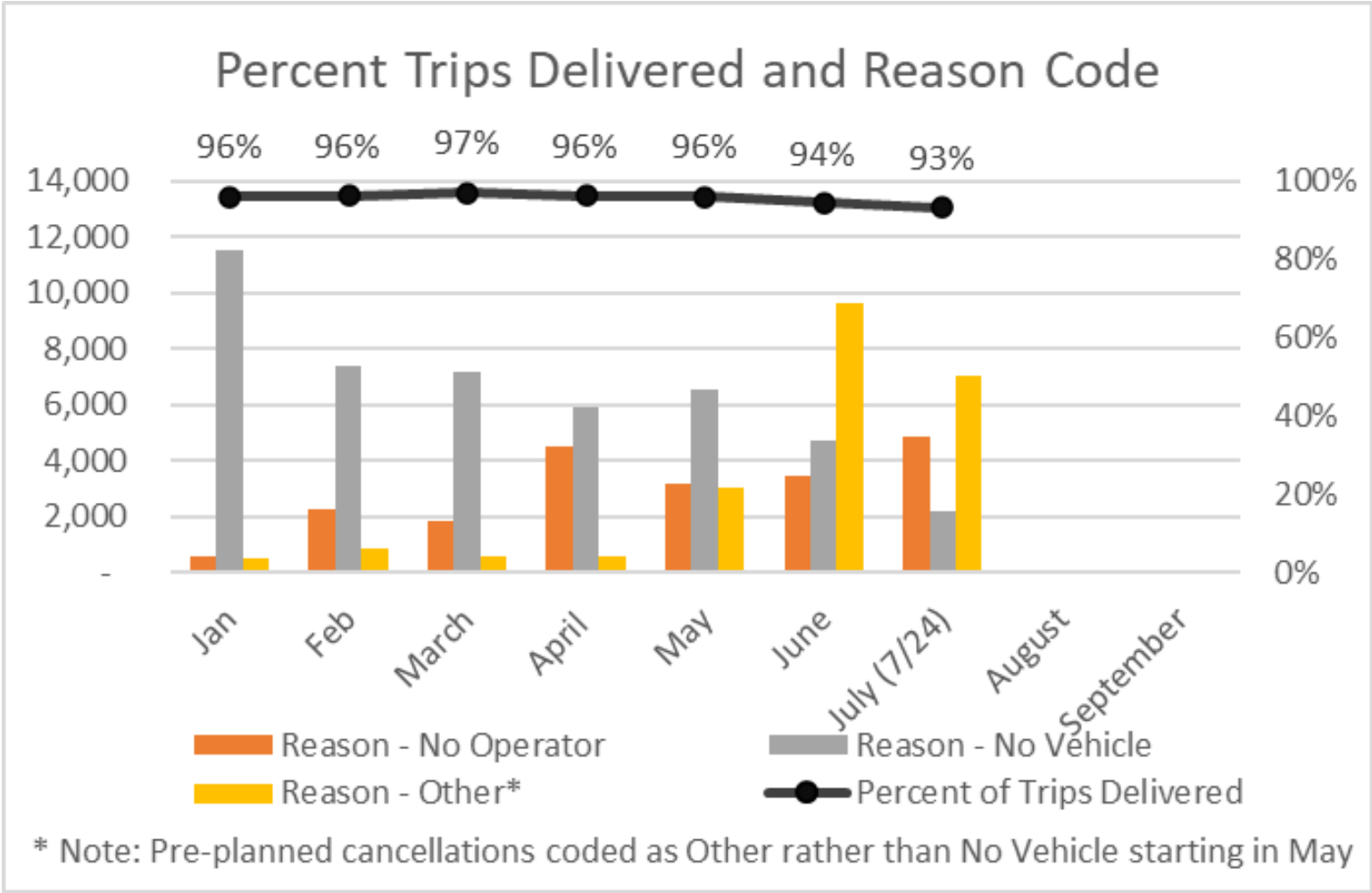
Mechanic Workforce



Fleet Availability



Trip Delivery



Fall 2023 Service Change

- Metro will suspend 20 peak-only commuter routes and reduce service on 12 routes
- Customer experience and reliability will improve
- Risks remain:
 - Fleet availability & buffer
 - Operator availability & overtime

Questions?