

## Quarterly Review of OPA – Q1 2023

January 1, 2023 – March 31, 2023

### Introduction

OIG is required to report on its review of the OPA complaint handling system through regular classification reviews, and an Annual Report that includes a review of completed investigations. This quarterly report provides data on classifications reviewed by OIG during the first quarter of 2023. Quarterly reports for the remainder of the year will report on both the individual quarter's concurrence and cumulative concurrence for 2023.

### Classifications

OIG individually reviews OPA classifications on a weekly basis to validate they have been appropriately assigned, and that allegations and employees associated with the complaints were properly identified.

Table 1. OIG and OPA Classification Concurrence by Case Type – Q1 2023

OPA Classification	Total Q1	Reviewed by OIG	Level of Concurrence
Contact Log	20	20	95%
Batch Contact Log	276	276	100%
Supervisor Action	43	43	97.7%
Bias Reviews	52	52	100%
Rapid Adjudication	1	1	100%
Mediation	1	1	100%
<b>Grand Total</b>	<b>393</b>	<b>393</b>	

#### Contact Logs

OIG individually reviewed all 20 Contact Logs at the time of classification during Q1. OIG had nonconcurrence with one (5%) Contact Log during Q1. The Contact Log OIG did not concur with was re-classified by OPA.

#### Batch Contact Logs

OIG reviewed 276 Batch Contact Logs received by OPA during Q1. OIG had 100% concurrence with OPA's classifications.

### Supervisor Actions

OIG reviewed 43 Supervisor Actions closed by OPA during Q1. In one case (approximately 2.3%), OIG did not concur with OPA's classification decision. In the case where OIG did not concur with OPA's Supervisory Action the case was not re-classified, as the case had passed the 30-day period for a classification decision mandated by the appropriate Collective Bargaining Agreement.

### Bias Reviews

OIG evaluated 52 Bias Reviews closed by OPA during Q1. OIG had a 100% concurrence with OPA's reviews.

### Rapid Adjudication

One case was submitted to OIG for certification as a Rapid Adjudication classification in Q1. OIG certified this case, however after certification the case was re-classified as an Investigation.

### Mediation

OIG reviewed one Mediation case in Q1 of 2023 and concurred with OPA's classification.