

Our Vision | Our Aim

vision
health for a
better world



What Defines Us

Our Mission | Our Why

mission
improve the health
and well-being
of each person
we serve



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Our Values | Our Way



compassion

justice

excellence

dignity

integrity

safety

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How We Serve Our Community

In 2017, Swedish spent nearly \$200 million on community benefit programs

\$122.8
million

Free Community Services

\$30.2
million

Education and
Research

\$23.9
million

Financial Assistance

\$16.6
million

Clinical and Social
Services

\$4.3
million

Free Services



Our Values | Our Way



Our Values | Our Way

compassion

We reach out to those in need. We nurture the spiritual, emotional, and physical well-being of one another and those we serve. Through our healing presence, we accompany those who suffer.

justice

We foster a culture that promotes unity and reconciliation. We strive to care wisely for our people, our resources, and our earth. We stand in solidarity with the most vulnerable, working to remove the causes of oppression and promoting justice for all.

excellence

We set the highest standards for ourselves and our services. Through transformation and innovation, we strive to improve the health and quality of life in our communities. We commit to compassionate and reliable practices for the care of all.

dignity

We value, encourage and celebrate the gifts in one another. We respect the inherent dignity and worth of every individual. We recognize each interaction as a sacred encounter.

integrity

We hold ourselves accountable to do the right thing for the right reasons. We speak truthfully and courageously with respect and generosity. We seek authenticity with humility and simplicity.

safety

Safety is at the core of every thought and decision. We embrace transparency and challenge our beliefs in our relentless drive for continuous learning and improvement.

5 Bests



**BEST QUALITY
AND SAFETY**

We deliver the safest and highest-quality care by focusing on improvement measures that are meaningful to patients, emphasize continuous learning, and eliminate preventable harm.



**BEST CUSTOMER
EXPERIENCE**

We focus on providing the best experience at Swedish, with a commitment to meet expressed, and unexpressed needs of our patients.



**BEST HEALTH
OUTCOMES**

We improve the health and well-being of our patients, communities and the populations we serve by continually innovating the way we deliver care, and by partnering with other organizations who share our commitment.



**BEST PLACE TO
WORK AND PRACTICE**

We care for each other, support caregiver needs and aspirations for professional growth, and voice our ideas as we work together to fulfill the Swedish mission and vision.



**BEST USE
OF RESOURCES**

We use our non-profit resources to support our mission and promise to the community by investing wisely in our people, services, programs, technology and facilities.



Extraordinary Care



“I am lucky to have such excellent health care”

“Great service. Made me feel comfortable by checking on me often and explained what was going on at all times.”

“I received exceptionally good care during my stay.”

Swedish by the Numbers - 2018

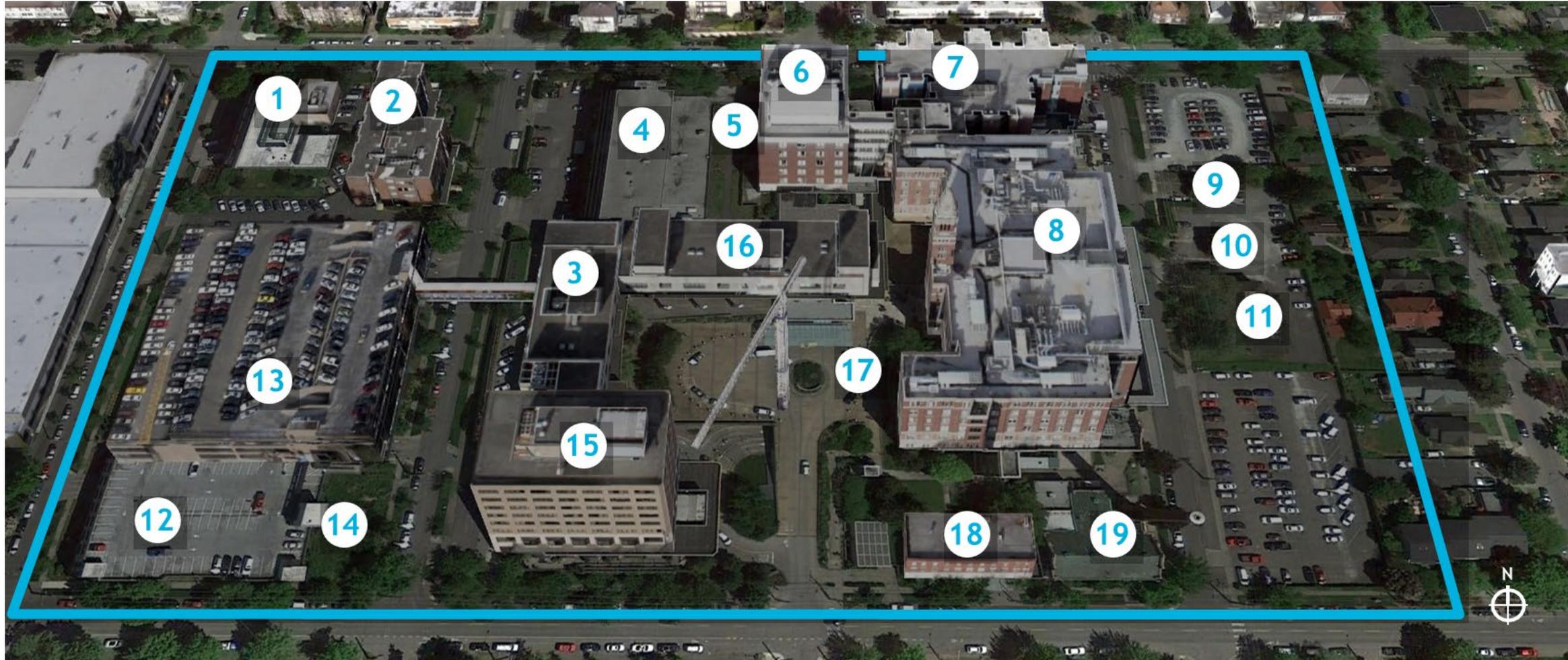
5 Hospital Campuses	2 Outpatient Campuses	1,517 Licensed Beds	117 Clinics	12,961 Employees	3,116 Physicians and health providers
11,416 Babies Born	220,955 Emergency Room Visits	64,803 Inpatient Admissions	43,168 Surgeries	2,458,503 Outpatient Visits	

Cherry Hill Campus



- The building now known as James Tower was home to the first hospital in Seattle, established in 1877 by the Sisters of Providence, a Catholic charity
- In July 2000, Providence Seattle Medical Center, as it was then known, became part of Swedish
- In 2012, Swedish affiliated with Providence St Joseph Health

Cherry Hill Campus



- | | | |
|---|---|--|
| 1. NW Kidney Center (2009) | 8. James Tower (1910/2005) - 359,441 SF | 14. Carmack House (1902) |
| 2. Seattle Medical & Rehab Center (1972) | 9. Vacant Structure | 15. Jefferson Tower (1987) - 113,454 SF |
| 3. Emergency Services | 10. Vacant Structure | 16. Center Building (1987/2008) - 152,779 SF |
| 4. Cherry Hill Professional Building (1975) - 54,648 SF | 11. Hope Heart | 17. Main Entry Plaza & South Addition (2008) |
| 5. Surgery Addition (1975) | 12. South Parking Garage (2008) | 18. Annex (1940) - 17,307 SF |
| 6. West Tower (1964/1966) - 181,234 SF | 13. West Parking Garage & Expansion (1997/1981) | 19. Central Utility Plant (1909) - 24,253 SF |
| 7. East Tower (1989) - 139,901 SF | | |

Healthcare Delivery Cycle

