



# Minutes #22

(Adopted November 13, 2019)

## **Swedish Medical Center Cherry Hill Standing Advisory Committee (SAC)**

Wednesday, October 9, 2019

6:00 – 8:00 PM

Swedish Medical Center – Cherry Hill

500 17<sup>th</sup> Avenue – East Tower Auditorium

Seattle WA 98122

### **Members and Alternate Present:**

Justin Kliewer	Catherine Koehn	Amanda Twiss
Claire Lane	Lisa Fitzhugh	

### **Staff and Other Present:**

Nelson Pesigan – DON	Eileen DeArmon – Sabey	Mikel Hansen - Sabey
Mike Denney – Swedish	Tina Tufts – Sabey	Sherry Williams - Swedish

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### **1. Opening and Introductions**

Mr. Justin Kliewer opened the meeting. Brief introductions followed.

### **2. Housekeeping (01:02)**

There was a motion to adopt the September 11, 2019 minutes as amended and it was seconded. The Committee voted, and the motion was adopted.

### **Campus Updates:**

Ms. Tina Tufts of Sabey mentioned that the scaffolding installation continues at the top of James Tower for maintenance and repair. There is street improvement work that will begin on Cherry St. and 16<sup>th</sup>.

Ms. Sherry Williams of Swedish mentioned that there are “Hello Neighbors” cards available to distribute to the nearby neighbors. These cards were published and mailed last year at the 98122 zip codes that show Swedish’s after-hours clinics as well as the dental and primary care clinics. She encouraged the Committee members to distribute and share with their neighbors about what Swedish does to the community.

### **Meeting #22 Context & Schedule:**

Mr. Justin Kliewer mentioned that tonight’s meeting will focus on membership outreach updates, an overview of the annual report and findings on the Commute Trip Reduction (CTR) survey and the Integrated Transportation Board (ITB) report, and any Committee’s reflections and lessons learned from the last meeting.

Mr. Mike Denney commented that he presents a quick overview of the annual report and the documents that were distributed and will provide more details and answer any questions and updates about the CTR survey results at the next meeting.

Ms. Claire Lane reminded Swedish and the City about the availability of the presentation materials. She noted that due to the complexity of the information from these materials, these documents should be posted or available to the Committee members several days in advance for them to review and formulate any questions.

Mr. Nelson Pesigan commented that he will post the presentation materials at the DON website at the meeting date section so Committee members can check and download the documents.

Ms. Cat Koehn commented that even though the documents are posted on the website, sending out an email to the Committee along with the attachment will be also helpful.

### **3. SAC Membership & Outreach (17:44)**

Mr. Kliewer distributed a matrix that summarizes the categories and skills each member of the Committee represents. He noted that he found inaccurate information from the original Citizen Advisory Committee (CAC) appointments regarding member representation.

Mr. Pesigan summarized the member solicitation process to the Committee including community outreach, selection and appointment process. He added that he will ask the Community and Engagement Team at DON if they know of a specific community and city-wide organization to focus on member recruitment.

Ms. Lane suggested to the Committee to begin their own research and do their own outreach to nearby community groups and organizations and inform them about this Committee and how they can participate in the process.

Mr. Pesigan commented that he will distribute solicitation postcards to the Committee members to pass to their neighbors about this Committee.

Ms. Lane expressed her concerns about the composition of this Committee compared to other Major Institutions, and Mr. Pesigan noted that each Major Institutions have specific criteria or needs as it relates to their composition. Some Major Institutions functions effectively with a minimum number of Committee members.

Ms. Lisa Fitzhugh commented that it will be the Committee's responsibility to continue and create a culture where new members would like to be part of this Committee. Mr. Pesigan asked how soon the Committee would like to begin the membership recruitment and Mr. Kliewer responded that the sooner the better. Mr. Pesigan mentioned that the recruitment and appointment process is about a four to six weeks process and it depends on work capacity at DON.

Mr. Denney commented that Swedish has no problem expanding the Committee into a bigger group and more representation from nearby neighbors. He added that if the Committee would want to pursue a larger Committee to make sure that it remains productive.

#### 4. 2018 Annual Report Overview (38:44)

Mr. Denney distributed the Integrated Transportation Board (ITB) charter, Cherry Hill Data Request, and the Directional Capacity Analysis documents to the Committee for their review.

The ITB charter summarizes the work and approaches the board does in addressing the transportation issues around Cherry Hill. The data request is for transparency purposes that describes the information Swedish is asking for regarding directional impacts, and the Directional Impacts Analysis describes the details on how people coming to and from the Swedish Cherry Hill campus from different zip codes and transportation zones.

Mr. Denney mentioned that he is regularly conversing with SDOT and King County Metro on how to improve public transportation around Cherry Hill that is attractive and makes sense to employees, staff and the public. He added Swedish is constantly looking at ways to have better and innovative transportation alternatives to their employees and staff.

He noted that at the next meeting, he will dive into more details about the annual report and the transportation management plan (TMP) that pertains to Cherry Hill and focus on any tangible items that Swedish can improve in meeting their single-occupancy vehicle (SOV) goals.

Ms. Lane asked if Swedish has a wish list on transportation improvements what it would be, and Mr. Denney responded that better connection and services with King Count Metro around Capitol Hill and the Squire Park area.

Ms. Amada Twiss suggested a possible subsidized workforce housing that is affordable and Mr. Denney mentioned that this is part of the ongoing conversation with the City and other major institutions. He added that Swedish is looking for ways such as remote workspaces that their employees and staff could utilize instead of coming to the campus.

Mr. Lane commented about what does Swedish ask from this Committee as they review the annual report and Mr. Denney noted creative ways on how to deal with traffic issues and parking and recommending a proactive plan and ideas that they could present to Metro about the institution and neighborhood challenges.

Mr. Denney commented that they will have the CTR survey results to present at the next meeting. He added that the response rate was better from the last time due to the big push by Swedish to encourage its staff to participate.

#### 5. Public Comment (1:13:43)

Mr. Kliewer opened the discussion for public comments.

**(Editor's Note: The comments shown below are summaries of statements provided. They are not transcriptions and have been shortened and edited to include the major points raised. Full comments are retained in the files in voice recording (.mp3) form)**

**Comments from Vicky Schiantarelli:** She commented that she had a nice conversation with the developers after the last meeting and she offered to meet with them to discuss what could they do about the project that would satisfy the neighbors and she mentioned that she has not heard back from them. She noted that she will submit her own comments about the hotel project to the appropriate parties in the City.

**Comments from Bob Cooper:** He commented that if any of the meeting materials were not posted a week before the meeting should not be included in the agenda. He noted that he had historical problems with the institution and the City about what is going on around his neighborhood. He stated that he would like to assume the best intention from the institution, but for twenty years, his experience with the institution has not been remarkable. He noted that there is too much bad history with the institution, and it is difficult to accept any trust especially the effects this institution brings to the neighbors.

**Comments from Mikel Hansen:** Mr. Hansen of Sabey commented that he has been sitting at this Committee for almost five years and he mentioned the lack of balance in the discussion. He is optimistic about the Committee's action to pursue and talk about culture, but what he experienced from these meetings has been obstruction from the neighbors about these projects. He noted that Sabey and Swedish works very hard to have a project that will benefit the neighborhood and the City. He asked for a balanced conversation with the community members and not always against any project they would want to present.

**Comments from Abil Bradshaw:** She commented that the neighbors were not obstructionist. She noted that this is her neighborhood and she has been sitting at this meeting for the past ten years. She does not like the fact that this institution is pushing its way into her neighborhood with all its transportation management plans. She added that this is the wrong location for this institution.

## **6. Committee Deliberation (1:04)**

Mr. Kliewer opened the discussion for Committee deliberation.

Ms. Fitzhugh mentioned that she reached out to Mr. Kliewer and Ms. Lane to discuss ways for this Committee to interact better with each other and with the community after the last meeting. She suggested on facilitating and introducing at the next meeting on how this Committee can function effectively by listening among each other, taking time to clarify intent, address concerns about transparency and build trust and inclusion. She added that having to facilitate this conversation may help attract more community members to participate and work with this Committee.

Ms. Twiss commented that having a thoughtful approach and done in a professional and respectful way is a great plan for the Committee moving forward.

Ms. Koehn commented that it is important having this Committee be productive and start building trust with the institution and the community.

Ms. Fitzhugh commented about creating a culture that is intentional is healthy for this Committee.

Mr. Denney commented that this is not Swedish's committee, and he noted that he loves the idea about representation from the nearby neighbors. He asked that if there are any materials or process that needs to be presented and discussed to send it to him so he could review the materials before the meeting.

Ms. Twiss suggested making a change at the next agenda and have the public comments early in the meeting, so they have a choice if they want to stay and engage in the discussion on how the Committee work.

Ms. Fitzhugh mentioned that she will send any materials in advance of the meeting for the Committee to review. She reminded the Committee that there will be conflict and disagreements among each other. The goal is how the Committee members approach these conflicts creatively that will honor everyone's humanity.

Mr. Kliewer commented that at the next meeting, Swedish will present more information about the annual report and the results from the Commute Trip Reduction (CTR) survey. He asked the members to review the annual report and present any questions and comments at the meeting.

Ms. Koehn asked about the timeline and expectations at the next meeting, and Ms. Lane mentioned that a draft agenda will be sent out to the members so they could comment and weigh in on what the discussion timeline would be on the agenda.

Mr. Denney commented that he will answer any questions the members and the public may have after reviewing the annual report. He suggested that having an extended public comment period will help answer any of the questions and concerns from the public. He noted that any outstanding issues and items that were not discussed or presented will do a follow-up conversation at the next meeting.

Ms. Twiss asked about the Committee's successful deliverable after reviewing the annual report, and Mr. Denney commented that a successful deliverable will come from Swedish that includes meeting and delivering the metrics and targets that were outlined in the Master Plan and making sure that the data and background are all objective and not subjective.

Ms. Lane commented that the role of this Committee regarding the annual report is to review and discuss among each other if Swedish complies on the metrics that were in the Master Plan. It is the Committee's responsibility to address these to Swedish and recommends any action items for them to pursue.

## **7. Meeting #23 Agenda & Adjournment (1:36:46)**

No further business before the Committee, the meeting was adjourned.