

2025 YEAR IN REVIEW



ENFORCEMENT

\$21.65M

Total assessed in investigations

\$65.7M assessed since 2017



33,269

Workers impacted

122,149 workers impacted since 2017



1,522

Worker inquiries received



Launched online intake portal for App-Based Worker Deactivation Rights Ordinance, over **30** workers reactivated immediately



OUTREACH

COMMUNITY ENGAGEMENT

3,998 Workers trained by community partners

1,191 Intakes conducted by community partners

381 Trainings conducted by community partners

79 Intake Referrals to OLS and other enforcement

BUSINESS ENGAGEMENT

7,481 Businesses engaged in education activities by community partners

2,105 Businesses reached through door-to-door outreach

168 Trainings conducted by community partners

106,461 Individuals reached through partner outreach activities

POLICY UPDATE

App-Based Worker Deactivation Rights and Minimum Payment Ordinances

- ✓ Engaged dozens of app-based workers and network companies
- ✓ Published administrative rules and released a data reporting guide
- ✓ Launched data collection from all covered network companies
- ✓ Provided technical assistance to network companies
- ✓ Improved and standardized data submission system

Domestic Worker Ordinance

OLS released two reports in partnership with Seattle Domestic Worker Coalition - read full reports: <https://bit.ly/DWOREport> and <https://bit.ly/DWOpto>

- ✓ Findings on domestic workers' working conditions in Seattle
- ✓ Policy solutions to expand access to paid time off



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