**Service Strategy Proposed Plan and Questionnaire**

**Name of Organization/Collaborative: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Service Strategy: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

***Please submit a separate application form for each service strategy for which you are applying. Collaborative applications should submit one form as a group per service strategy.***

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| **Service Strategy** | **Ordinances Covered** |
| Broad-Based Labor Standards | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits, Independent Contractor Protections, Secure Scheduling, Cannabis Employee Job Retention, Hotel Safety Protections, Improving Access to Medical Care, Hotel Employees Job Retention, Protecting Hotel Employees from Injury, Domestic Worker, App-Based Worker Minimum Pay, App-Based Worker Paid Sick and Safe Time |
| Retail & Restaurant Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits, Independent Contractor Protections, Secure Scheduling, and Cannabis Employee Job Retention |
| Hotel Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits Ordinance, Independent Contractor Protections, Hotel Safety Protections, Improving Access to Medical Care, Hotel Employees Job Retention, Protecting Hotel Employees from Injury |
| Domestic Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits Ordinance, Independent Contractor Protections, Domestic Worker Ordinance |
| App-Based (Gig) Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits Ordinance, Independent Contractor Protections, App-Based Worker Minimum Pay, App-Based Worker Paid Sick and Safe Time |
| Construction & Trades Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits Ordinance, Independent Contractor Protections |
| Arts & Entertainment Workers | Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, Commuter Benefits Ordinance, Independent Contractor Protections |

1. Please write an outreach and education proposal for the Service Strategy selected above. Be sure to answer the following questions in your response:
2. Describe the worker communities you will be providing outreach and education to and your experience engaging with them. In your description, please include race and ethnicity, their industries and/or jobs, languages spoken and Seattle neighborhoods/areas where they work. If you are conducting outreach outside of the Seattle city limits, please provide information about where and why you are choosing those areas for outreach. (For example, data gathered indicating workers live in a particular community but work within Seattle city limits.)
3. What do you see as challenges in conducting outreach and education to these worker communities? How do you intend to problem solve/overcome those challenges?
4. How will you engage and educate these workers in learning about the ordinances which apply to them? Describe specific activities and why they would be effective for the workers you plan to reach.
5. Please fill out the two-year workplan chart below based on the activities you described in part C (please add rows as needed).

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| **Description of Activity** | **Estimated Number of Activities in 2024** | **Estimated Number of**  **Workers Reached in 2024** | **Estimated Number of Activities in 2025** | **Estimated**  **Number of Workers Reached in 2025** |
| *EXAMPLE: 1on1 worker conversations with janitors about Minimum Wage, Wage Theft, Paid Sick and Safe Time, Fair Chance Employment, and Commuter Benefits in person and online.* | *120* | *120* | *120* | *120* |
| *EXAMPLE: Quarterly hotel worker meetings to discuss issues and provide short trainings on HEP SMC 14.26- 14.29* | 4 | 15 | 4 | 15 |
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1. Intakes occur when workers seek guidance from your organization about workplace rights. This can occur in person, over the phone, on email or social media. OLS defines community intakes in four categories:
   * 1. Information Only Intakes: Listening to worker’s complaint and offering guidance on ways to address it, but worker chooses not to act.
     2. OLS Referral Intake: Supporting a worker to file a complaint with OLS and working with them through the process.
     3. Organization Resolution Intake: Supporting a worker to file or resolve a complaint without help from OLS.
     4. Referral Intake: Supporting a worker to file a complaint with another organization or agency that is a better fit for their needs.
2. How is your organization or collaborative set up to support workers and conduct intakes? Please respond to at least one of the four categories above.
3. Please describe your experience in educating workers on technical information. This can include labor standards, housing rights, immigration, social services, etc.
4. **Please answer ONE of the following questions:**

* If you are applying as a collaborative, please explain why you want to work together as a group and what are your points of unity? (i.e., all organizations serve workers in low-income housing) What structures exist or will you set up to be accountable to each other in this work? (i.e., all organizations will meet monthly to discuss challenges and successes)
* If you are not applying as a collaborative, do you have ideas for outreach and education projects you could do with other organizations to reach your target worker population? If so, please share.

1. **Optional Question:** Is there anything else you would like to share to help us better understand your organization or collaborative?