Schedule of benefits

Prepared for:

Employer:	The City of Seattle
Contract number:	ASC-0100290
Plan name:	Open Choice (PPO Medical) - S.P.O.G. Traditional Retiree Plan
Schedule of benefits:	10A
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Third Party Administrative Services provided by Aetna Life Insurance Company

Schedule of benefits

This schedule of benefits (schedule) lists the **deductibles**, **copayments** or **payment percentage**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
  - For the **covered services** under your medical plan, you will be responsible for the dollar amount
  - For pharmacy benefits where a percentage cost share acts like a **copayment**, you will be responsible for the percentage amount
- **Payment percentage** amounts, if any, listed in the schedule below are what the plan will pay for **covered services**.
- Sometimes your cost share shows a combination of your dollar amount **copayment** that you will be responsible for and the **payment percentage** that your plan will pay.
- You are responsible to pay any **deductibles**, **copayments** and remaining **payment percentage**, if they apply and before the plan will pay for any **covered services**.
- **Other health care** coverage is care you get from an **out-of-network provider** when you could not reasonably get services and supplies from an in-**network provider**. This includes services you get from an **out-of-network provider** when you have a **stay** in an in-**network** hospital.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
  - Combined limits between in-**network** and **out-of-network providers**
  - Separate limits for in-**network** and **out-of-network providers**
  - Based on a rolling, 12 month period starting with the date of your most recent visit under this plan

  See the schedule for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

For examples of how cost share and **deductible** work, go to the *Using your Aetna benefits* section under Individuals & Families at https://www.aetna.com/

Important note:
Covered services are subject to the **deductible**, **maximum out-of-pocket**, limits, **copayment** or **payment percentage** unless otherwise stated in this schedule.

Under this plan, you will:

1. Pay your **copayment**
2. Then pay any remaining **deductible**
3. Then pay your **payment percentage**

Your **copayment** does not apply to any **deductible**.

How your deductible works
The **deductible** is the amount you pay for **covered services** each year before the plan starts to pay. This is in addition to any **copayment** or **payment percentage** you pay when you get **covered services** from an in-**network**, **out-of-network provider**. This schedule shows the **deductible** amounts that apply to your plan. Once you have met your **deductible**, we will start sharing the cost when you get **covered services**. You will continue to pay **copayments** or **payment percentage**, if any, for **covered services** after you meet your **deductible**.

How your PCP or physician office visit cost share works
You will pay the **PCP** cost share when you get **covered services** from any **PCP**.

How your maximum out-of-pocket works
This schedule shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

Contact us
We are here to answer questions. See the *Contact us* section in your booklet.

This schedule replaces any schedule of benefits previously in use. Keep it with your booklet.

Plan features

Deductible
You have to meet your **deductible** before this plan pays for benefits.

Deductible type	In-network	Out-of-network	Other health care
Individual	$100 per year	$150 per year	$100 per year
Family	$300 per year	$450 per year	$300 per year

Common Accident Deductible			
Common Accident Deductible	$100	$150	$100

Deductible waiver
There is no in-network **deductible** for the following **covered services**:
- Preventive care
- Family planning services – female contraceptives

Deductible and cost share waiver for contraceptives (birth control)
The **prescription** drug **deductible** and per **prescription** cost share will not apply to female contraceptive methods when obtained at a network pharmacy. This means they will be paid at 100%. This includes certain OTC and generic contraceptive **prescription** drugs and devices for each of the methods identified by the FDA. If a **generic prescription drug** is not available, the **brand-name prescription drug** for that method will be paid at 100%.

The **prescription** drug **deductible** and cost share will apply to **prescription** drugs that have a generic equivalent or alternative available within the same therapeutic drug class obtained at a network pharmacy unless we

approve a medical exception. A therapeutic drug class is a group of drugs or medications that have a similar or identical mode of action or are used for the treatment of the same or similar disease or injury.

Maximum out-of-pocket limit

Excludes the **deductible**.

Maximum out-of-pocket type	In-network	Out-of-network	Other health care
Individual	$400 per year	$1,600 per year	$400 per year

Outpatient prescription drug maximum out-of-pocket limit

Individual	$1,200 per year
Family	$3,600 per year

General coverage provisions

This section explains the **deductible, maximum out-of-pocket limit** and limitations listed in this schedule.

Deductible provisions

Covered services apply to the in-network and out-of-network **deductibles**

The **deductible** may not apply to some **covered services**. You still pay the **copayment** or **payment percentage**, if any, for these **covered services**.

Individual deductible

You pay for **covered services** each year before the plan begins to pay. This individual **deductible** applies separately to you and each covered dependent. After the amount paid reaches the individual **deductible**, this plan starts to pay for **covered services** for the rest of the year.

Family deductible

You pay for **covered services** each year before the plan begins to pay. After the amount paid for **covered services** reaches this family **deductible**, this plan starts to pay for **covered services** for the rest of the year. To satisfy this family **deductible** for the rest of the year, the combined **covered services** that you and each of your covered dependents incur toward the individual **deductible** must reach this family **deductible** in a year. When this happens in a year, the individual **deductibles** for you and your covered dependents are met for the rest of the year.

Deductible carryover

Any amounts that you paid for **covered services** in the last 90 days of a year that apply toward that year's **deductible** will also count toward the following year's **deductible**.

Copayment

This is a flat fee you pay for certain visits or **covered services**. A copay can be a dollar amount or percentage. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

Payment Percentage

This is the percentage of the bill you pay after you meet your **deductible**. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

Maximum out-of-pocket limit

The **maximum out-of-pocket limit** is the most you will pay per year in **copayments**, **payment percentage** and **deductible**, if any, for **covered services**.

Covered services apply to the in-network and out-of-network **maximum out-of-pocket limit**.

Individual maximum out-of-pocket limit

After the amount of the cost share and **deductible** paid during the year for **covered services** meets the individual **maximum out-of-pocket limit,** this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for you for the remainder of the year.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- Amounts paid toward the **deductible**
- **Copayments**

- All costs for non-covered services which are identified in the booklet and the schedule
- Charges, expenses or costs in excess of the **recognized charge**

Limit provisions

Covered services applied to the in-network limit will not apply to the out-of-network limit. **Covered services** applied to the out-of-network limit will not apply to the in-network limit.

Your financial responsibility and decisions regarding benefits

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the booklet.

Individual prescription drug maximum out-of-pocket limit

Once the amount of the cost share you have paid during the year for **covered services** meets the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that apply toward the limit for you for the remainder of the year.

Family prescription drug maximum out-of-pocket limit

After the amount of the cost share you and your covered dependent pay for **covered services** during the year meets the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charges for **covered services** that apply toward the limit for the rest of the year for all covered family members.

The **maximum out-of-pocket limit** may not apply to certain **covered services**. If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit**.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-**covered services**

Covered services

Acupuncture

Description	In-network	Out-of-network	Other health care
Acupuncture	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Visit limit per year	12	12	12

Ambulance services

Description	In-network	Out-of-network	Other health care
Emergency services	80% per trip after **deductible**	Paid same as in-network	Paid same as in-network
Description	**In-network**	**Out-of-network**	**Other health care**
Non-emergency services	80% per trip after **deductible**	60% per trip after **deductible**	80% per trip after **deductible**

Applied behavior analysis

Description	In-network	Out-of-network	Other health care
Applied behavior analysis	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Autism spectrum disorder

Description	In-network	Out-of-network	Other health care
Diagnosis and testing	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Treatment	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Occupational (OT), physical (PT) and speech (ST) therapy for autism spectrum disorder	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Behavioral health

Mental health disorders treatment

Coverage provided is the same as for any other illness

Description	In-network	Out-of-network	Other health care
Inpatient services-**room and board** including **residential treatment facility**	80% per admission after **deductible**	60% per admission after **deductible**	80% per admission after **deductible**

Description	In-network	Out-of-network	Other health care
Outpatient office visit to a **physician** or **behavioral health provider**	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Physician or **behavioral health provider telemedicine** consultation	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Outpatient **mental health disorders telemedicine** cognitive therapy consultations by a **physician** or **behavioral health provider**	Covered based on type of service and **provider** from which it is received	Covered based on type of service and **provider** from which it is received	Covered based on type of service and **provider** from which it is received

Description	In-network	Out-of-network	Other health care
Other outpatient services including: • Behavioral health services in the home • Partial hospitalization treatment • Intensive outpatient program The cost share doesn't apply to in-network peer counseling support services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Substance related disorders treatment

Includes **detoxification**, rehabilitation and **residential treatment facility**

Coverage provided is the same as for any other illness

Description	In-network	Out-of-network	Other health care
Inpatient services-**room and board** during a **hospital stay**	80% per admission after **deductible**	60% per admission after **deductible**	80% per admission after **deductible**

Description	In-network	Out-of-network	Other health care
Outpatient office visit to a **physician** or **behavioral health provider**	80% per visit after **deductible**	80% per visit after **deductible**	80% per visit after **deductible**
Physician or **behavioral health provider telemedicine** consultation	80% per visit after **deductible**	80% per visit after **deductible**	80% per visit after **deductible**
Outpatient **telemedicine** cognitive therapy consultations by a **physician** or **behavioral health provider**	Covered based on type of service and **provider** from which it is received	Covered based on type of service and **provider** from which it is received	Covered based on type of service and **provider** from which it is received

Description	In-network	Out-of-network	Other health care
Other outpatient services including: • Behavioral health services in the home • Partial hospitalization treatment • Intensive outpatient program The cost share doesn't apply to in-network peer counseling support services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Clinical trials

Description	In-network	Out-of- network	Other health care
Experimental or investigational therapies	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received
Routine patient costs	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Durable medical equipment (DME)

Description	In-network	Out-of-network	Other health care
DME	80% per item after **deductible**	80% per item after **deductible**	80% per item after **deductible**

Emergency services

Description	In-network	Out-of-network	Other health care
Emergency room	80% per visit after **deductible**	Paid same as in-network	Paid same as in-network
Non-emergency care in a **hospital** emergency room	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Emergency services important note:

- **Out-of-network providers** do not have a contract with us. The **provider** may not accept payment of your cost share as payment in full. You may receive a bill for the difference between the amount billed by the **provider** and the amount paid by the plan. If the **provider** bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card and we will resolve any payment issue with the **provider**. Make sure the member ID is on the bill.
- In the case of a surprise bill from an out-of-network provider, where you had no control of their participation in your **covered services**, you will pay the same cost share you would have if the **covered services** were received from a **network provider**. The cost share will be based on the median contracted rate. Contact us immediately if you receive such a bill.

Foot orthotic devices

Description	In-network	Out-of-network	Other health care
Orthotic devices	80% per item after **deductible**	60% per item after **deductible**	80% per item after **deductible**
Foot Orthotics Lifetime Maximum Benefit	$500	$500	$500

Habilitation therapy services

Physical (PT), occupational (OT) therapies

Description	In-network	Out-of-network	Other health care
PT, OT therapies	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Speech therapy (ST)

Description	In-network	Out-of-network	Other health care
ST	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Hearing aids

Description	In-network	Out-of-network	Other health care
Hearing aids	80% per item, no **deductible** applies	80% per item, no **deductible** applies	80% per item, no **deductible** applies
Limit	One per ear every 36 months	One per ear every 36	One per ear every 36 months
Limit	$1,000	$1,000	$1,000

Home health care

A visit is a period of 4 hours or less

Description	In-network	Out-of-network	Other health care
Home health care	90% per visit after **deductible**	90% per visit after **deductible**	90% per visit after **deductible**
Visit limit per year	130	130	130

Home health care important note:
Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits.

Hospice care

Description	In-network	Out-of-network	Other health care
Inpatient services - **room and board**	90% after **deductible**	90% after **deductible**	90% after **deductible**
Description	**In-network**	**Out-of-network**	**Other health care**
Outpatient services	90% per visit after **deductible**	90% per visit after **deductible**	90% per visit after **deductible**
Limit per lifetime	unlimited	unlimited	unlimited

Hospice important note:
This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8 hours a day.

Hospital care

Description	In-network	Out-of-network	Other health care
Inpatient services – **room and board**	80% after **deductible**	60% after **deductible**	80% after **deductible**

Infertility services

Basic infertility

Description	In-network	Out-of-network	Other health care
Treatment of basic **infertility**	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Institutes of Quality – Bariatric Surgery

Description	In network (IOQ Facility)	In network (Non-IOQ Facility)	Out-of-network
Inpatient	80% per admission, no **deductible** applies	Not Covered	Not Covered
Outpatient	80% per visit after **deductible**	Not Covered	Not Covered
Precertification may be required			
Physician services including office visits	Covered according to the type of benefit and the place where the service is received.	Not Covered	Not Covered

Maternity and related newborn care

Includes complications

Description	In-network	Out-of-network	Other health care
Inpatient services – **room and board**	80% per admission after **deductible**	60% per admission after **deductible**	80% per admission after **deductible**
Services performed in **physician** or **specialist** office or a facility	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Other services and supplies	80% after **deductible**	60% after **deductible**	80% after **deductible**

Maternity and related newborn care important note:
Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the certificate. It will give you more information about coverage for maternity care under this plan.

Nutritional support

Description	In-network	Out-of-network	Other health care
Nutritional support	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Oral and maxillofacial treatment (mouth, jaws and teeth)

Description	In-network	Out-of-network	Other health care
Orthodontic treatment directly related to an orthognathic surgical procedure	80% per visit after **deductible**	80% per visit after **deductible**	80% per visit after **deductible**
Orthodontic treatment directly related to an orthognathic surgical procedure Lifetime Maximum	$10,000	$10,000	$10,000
All other Oral and maxillofacial treatment (mouth, jaws and teeth)	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Accident related expenses covered with in 12 months of accident. Maximum per occurrence	$600	$600	$600

Outpatient prescription drugs

Generic prescription drugs

Description	In-network	Out-of-network
34 day supply or 100 unit doses, whichever is greater, at a **retail pharmacy**	$5, no **deductible** applies	Not covered
90 day supply at a **mail order pharmacy**	$10, no **deductible** applies	Not covered

Preferred brand-name prescription drugs

Description	In-network	Out-of-network
34 day supply or 100 unit doses, whichever is greater, at a **retail pharmacy**	$10, no **deductible** applies	Not covered
90 day supply at a **mail order pharmacy**	$20, no **deductible** applies	Not covered

Non-preferred brand-name prescription drugs

Description	In-network	Out-of-network
34 day supply or 100 unit doses, whichever is greater, at a **retail pharmacy**	$25, no **deductible** applies	Not covered
90 day supply at a **mail order pharmacy**	$50, no **deductible** applies	Not covered

Anti-cancer drugs taken by mouth

Description	In-network	Out-of-network
30 day supply at a **retail pharmacy**	$0, no **deductible** applies	Not covered
90 day supply at a **mail order pharmacy**	$0, no **deductible** applies	Not covered

Outpatient surgery

Description	In-network	Out-of-network	Other health care
At **hospital** outpatient department	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Physician and specialist services

Physician services-general or family practitioner

Description	In-network	Out-of-network	Other health care
Physician office hours (not surgical, not preventive)	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Physician surgical services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Description	In-network	Out-of-network	Other health care
Physician telemedicine consultation	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Description	In-network	Out-of-network	Other health care
Physician visit during inpatient **stay**	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Specialist

Description	In-network	Out-of-network	Other health care
Specialist office hours (not-surgical, not preventive)	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Specialist surgical services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Description	In-network	Out-of-network	Other health care
Specialist telemedicine	80% per visit after	60% per visit after	80% per visit after

consultation	**deductible**	**deductible**	**deductible**

All other services not shown above

Description	In-network	Out-of-network	Other health care
All other services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Preventive care

Description	In-network	Out-of-network	Other health care
Family planning services (female contraception counseling)	80% per visit, no **deductible** applies	60% per visit after **deductible**	80% per visit, no **deductible** applies

Prosthetic devices

Description	In-network	Out-of-network	Other health care
Prosthetic devices	80% per item after **deductible**	60% per item after **deductible**	80% per item after **deductible**

Reconstructive surgery and supplies

Including breast **surgery**

Description	In-network	Out-of-network	Other health care
Surgery and supplies	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Routine cancer screenings

Description	In-network	Out-of-network	Other health care
Mammogram	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
Cancer screening limits	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your **physician** or see the *Contact us* section	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your **physician** or see the *Contact us* section	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your **physician** or see the *Contact us* section

Short-term rehabilitation services

Cardiac rehabilitation

Description	In-network	Out-of-network	Other health care
Cardiac rehabilitation	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Pulmonary rehabilitation

Description	In-network	Out-of-network	Other health care
Pulmonary	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Cognitive rehabilitation

Description	In-network	Out-of-network	Other health care
Cognitive rehabilitation	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Physical, massage, cardiac, pulmonary, occupational and speech therapies

Description	In-network	Out-of-network	Other health care
At the **physician** office	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
At facility that is not a **hospital**	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**
At **hospital** outpatient department	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Physical, massage, cardiac, pulmonary, occupational and speech therapies

Description	In-network	Out-of-network	Other health care
Visit limit per year	35	35	35

Spinal manipulation

Description	In-network	Out-of-network	Other health care
At the **physician** office	80% per visit after **deductible**	80% per visit after **deductibl**e	80% per visit after **deductible**

Visit limit per year	10	10	10

Skilled nursing facility

Description	In-network	Out-of-network	Other health care
Inpatient services - **room and board**	80% per admission after **deductible**	60% per admission after **deductible**	80% per admission after **deductible**
Other inpatient services and supplies	80% per admission after **deductible**	60% per admission after **deductible**	80% per admission after **deductible**

Day limit per year	90	90	90

Tests, images and labs – outpatient

Diagnostic complex imaging services

Description	In-network	Out-of-network	Other health care
	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Diagnostic lab work

Description	In-network	Out-of-network	Other health care
	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Diagnostic x-ray and other radiological services

Description	In-network	Out-of-network	Other health care
	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Therapies

Chemotherapy

Description	In-network	Out-of-network	Other health care
Chemotherapy services	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Gene-based, cellular and other innovative therapies (GCIT)

Description	In-network (GCIT-designated facility/provider)	Out-of-network (Including **providers** who are otherwise part of Aetna's network but are not GCIT-designated facilities/**providers**)
Services and supplies	Covered based on type of service and where it is received	Not covered

Infusion therapy

Outpatient services

Description	In-network	Out-of-network	Other health care
	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**

Radiation therapy

Description	In-network	Out-of-network	Other health care
Radiation therapy	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Respiratory therapy

Description	In-network	Out-of-network	Other health care
Respiratory therapy	Covered based on type of service and where it is received	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Transplant services

Description	In-network (IOE facility)	Out-of-network (Includes **providers** who are otherwise part of Aetna's network but are non-IOE **providers**)
Inpatient services and supplies	80% per transplant after **deductible**	60% per transplant after **deductible**
Physician services	Covered based on type of service and where it is received	Covered based on type of service and where it is received

Urgent care services

At a freestanding facility or **provider** that is not a **hospital**

A separate urgent care cost share will apply for each visit to an urgent care facility or **provider**

Description	In-network	Out-of- network	Other health care
Urgent care facility	$35 then the plan pays 100% per visit, no **deductible** applies	60% per visit after **deductible**	$35 then the plan pays 80% per visit, no **deductible** applies

Walk-in clinic

Description	In-network	Out-of-network	Other health care
Non-emergency services	80% per visit after **deductible**	60% per visit after **deductible**	80% per visit after **deductible**