

CF 307683

Seattle Rule 6.310.320 M Passenger Information.

Seattle Municipal Code Section 6.310.320 M reads as follows:

No taxicab or for-hire vehicle licensed by the City may lawfully operate within The City of Seattle unless the following minimum vehicle requirements are met:

M. The taxicab or for-hire vehicle is equipped with a passenger information decal, the size, material, and placement of which is prescribed by the Director by rule. Such decal shall include the taxicab or for-hire vehicle name and number and the taxi complaint hotline telephone number. Effective December 31, 2005, a passenger information notice in Braille and raised lettering must be installed as prescribed by the Director by rule. Effective December 31, 2005, passenger survey and complaint cards must be available to passengers in the rear passenger seating area (Class A - each);

The following rule provides guidance for implementing this provision as authorized by the Seattle Municipal Code.

1. Passenger Information Decal. A passenger information decal shall be placed on the rear driver-side window below the rate information decal. The lettering and numbers on the decal shall be black and not less than one-half (1/2) inch in height and the width shall be proportional. In addition, this decal must have a transparent background. No other information shall be included on the passenger information decal without the prior written approval of the Director.

The passenger information decal shall include the following information for consumers:

- a. The taxicab or for-hire vehicle trade name, and vehicle number; e.g., "Yellow 101;"
- b. The words: "The driver of this vehicle is required to provide each passenger with a printed receipt upon payment of the fare.;" and
- c. The words: "Passenger Complaint Hotline: (206) 296-TAXI."

2. Passenger Information Notice in Braille and Raised Lettering. A passenger information notice in raised upper case common lettering with a Grade 2 Braille translation must be placed on the inside of all passenger doors above the arm rest. The notice shall have raised lettering with white characters on a non-glare black background. The characters shall be raised at least 1/32-inch and shall have a height of at least 5/8-inch. The characters shall have a stroke thickness of between

10%-20% of the height of the character and shall be solid rather than hollow. For the Braille translation, the dots shall be uniform in size, solid and rounded, with a height of at least 1/40inch (0.025 inch) and a diameter of at least 0.06 inch. The interdot spacing center-to-center shall be at least 1/10-inch (0.1 inch). The horizontal distance between cells shall be at least 3/10-inch (0.3 inch). The Braille display must conform to requirements prescribed by the Americans with Disabilities Act (ADA). The combined notice in raised lettering and Braille translation shall contain the following information:

a. The taxicab or for-hire vehicle trade name and vehicle number, e.g., "Yellow 101;" and

b. The words: "Passenger Complaint Hotline: (206) 296-8294."

3. Passenger Survey and Complaint Cards. Passenger survey and complaint cards shall be placed so that they may be easily accessible to passengers in the rear seat.

4. Display of Driver's License. A reproduction of the for-hire driver's license shall be placed on the passenger side of the dash board with two-sided hook and loop fasteners (similar to VELCRO (c) brand products) approved by the Director so it is visible to all passengers. The reproduction shall not be less than six (6) inches in width and four (4) inches in height.

Effective: October 24, 2005

DIRECTOR'S CERTIFICATION

I Kenneth J. Nakatsu, Director of the Department of Executive Administration of the City of Seattle, do hereby certify under penalty of perjury of law, that the within and foregoing is a true and correct copy of Seattle Rule 6.310.320 M entitled "Passenger Information" as adopted by the City of Seattle, Department of Executive Administration.

DATED this ____ day of October, 2005.

CITY OF SEATTLE,

a Washington municipality

By: _____

Kenneth J. Nakatsu, Director

Department of Executive Administration