

11. ESF 6 – APPENDIX 3 - SUPPORT AGENCIES CAPABILITIES

See table below.

Access and Functional Needs	Child/Youth Resources and Services	Disaster Assistance	Disaster Case Management	Food - Mass Feeding	Food and Food Assistance	Housing	Housing - Temporary	Interpretation/Translation	Mental Health/ Behavioral Health	Medical Support	Other	Outreach/Community Engagement	Referral Services	Sheltering - Facilities	Sheltering - Pets	Sheltering - Supplies	Sheltering - Staff	Sheltering - Warming/Cooling Sites	Social Services	Showers	Water/Sanitation
City Departments, Offices and Commissions																					
Department of Education and Early Learning --Works with Seattle Public Schools on partnerships to help young people, including the Families and Education Levy. Has contracts and expertise in child care.																					
X	X											X									
Department of Neighborhoods --Community engagement and outreach through Neighborhood District Coordinators, P-Patch Community Gardening, etc.; knowledge of neighborhood communities; access to interpretation.																					
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Department of Planning and Development --Inspection of buildings for structural integrity including those that may be used for shelter (human and animal), reception centers and other essential ESF 6 activities; permits for building, electrical, side sewer repair and street food vending; guidance and enforcement of electrical, building, maintenance and land use codes and rules; tenant relocation assistance program; exemptions from code requirements; and city planning.																					
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Finance and Administrative Services (includes Seattle Animal Shelter) --Lead for ESF 7 and coordination of Logistics Branch. Procurement of resources; access to vehicles; access to shelter caches; Community Points of Distribution (CPOD) plan lead; facility and facility management contracts; and vendor contracts. Seattle Animal Shelter is lead for pet sheltering; pet shelter staffing and supplies; service animal support; and animal services. Citywide ADA Title II Compliance Program, includes coordination with department ADA leads. Customer Service Bureau operates the City Information and Complaint Line, has access to interpretation. Neighborhood Services Centers have six sites that provide payment and information services.																					
X								X			X			X	X	X	X	X		X	X

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<p>Human Services Department--Lead for ESF 6 and coordination of Health and Human Services Branch. Lead for coordination of multi-agency feeding response. In disasters assesses human services infrastructure. Expertise in vulnerable populations and has hundreds of contracts with approximately 150 organizations and programs serving the community from birth on up. Aging and Disability Services (ADS) division serves as the Area Agency on Aging for Seattle and King County. ADS provides case management to thousands of clients and has an office in Renton that serves South King County. ADS staff includes nurses and multi-lingual speakers. HSD has contracts and expertise in youth programs and outreach, homeless shelters, hygiene and support services, food banks, food delivery programs, feeding programs, domestic violence shelters and services, family resource centers, and other social service resources.</p>																					
X	X	X	X		X		X	X		X	X	X	X						X		
<p>Office of Civil Rights--Addresses illegal discrimination in employment, housing, public accommodations and contracting within the Seattle city limits. Advises on disability access and services, including service animals. Staffs four advisory commissions: Seattle Commission for People with disAbilities, Seattle LGBT Commission, Seattle Women’s Commission, and Seattle Human Rights Commission.</p>																					
X											X	X	X								
<p>Office of Housing--Lead for housing in ESF 6. Experts in affordable housing, housing programs and agencies, and information on 12,000 Seattle housing units.</p>																					
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<p>Office of Immigrant and Refugee Affairs--Outreach and contacts to immigrant communities, including ethnic media; information on interpretation/translation services.</p>																					
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Seattle Center --Campus setting for facilities that can be used for shelters, warming/cooling centers, reception center, backup animal shelter, assistance center; etc. Expertise in management of large crowds and events.																					
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Seattle City Attorney's Office --Provides legal advice including contracts, memorandums of understanding, executive emergency powers, Americans with Disabilities Act, and Seattle Municipal Code.																					
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Seattle City Light --Maintains a self-registry of SCL customers with power-dependent medical needs; Prioritization and scheduling of power repair/shut off.																					
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Seattle Fire Department --Situational awareness (9-1-1); transportation of injured/seriously ill; medical assistance; and fire inspection of shelters.																					
										X	X										

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<p>Seattle Parks and Recreation Department--Lead for shelter coordination in city facilities and will staff if American Red Cross is not available. Maintains facility and grounds capacity that can provide shelter, warming sites, recharging stations or other support (26 community centers—10 with generators—and over 400 parks and open areas). Commercial kitchens; and showers, especially at pool sites. Staff trained in shelter management; understanding of access and functional needs; and community relationships and outreach. Some community center rooms licensed for child care; child care programs through partner Associated Recreation Council; and youth and adult programs. Vehicles and tools for ground and facility maintenance.</p>																					
X	X											X		X	X	X	X	X		X	
<p>Seattle Police Department--Community outreach; shelter security; and situational awareness.</p>																					
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<p>Seattle Public Library--Facilities in communities that can provide warming/cooling, computer access, resource assistance, and outreach (27 libraries; mobile and online services).</p>																					
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<p>Seattle Public Utilities--Water services, including emergency potable water and blivets; management of sewer system; and waste management.</p>																					
												X									X
<p>Other Governmental Partners</p>																					
<p>Seattle Housing Authority--Provides low-income public housing, Section 8 housing vouchers, and senior housing program. Operates buildings on more than 400 sites.</p>																					
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<p>Seattle Public Schools--Operation of K-12 public education in 95 schools. Have school facilities and grounds in all neighborhoods, some that include shower and kitchen facilities. Potential sheltering or shelter campus or other mass care facility capabilities. Centralized mass food services operation. Expertise includes interpretation, access and functional needs, and child development and needs. Also has transportation contracts. High priority to maintain or restart education services after a disaster.</p>																					
X	X			X				X			X	X		X				X		X	

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<p>Area Agency on Aging for Seattle and King County--Aging and Disability Services (ADS), a division of Seattle Human Services Department, is the Area Agency on Aging for Seattle and King County. ADS plans, coordinates and advocates for a comprehensive service delivery system for older adults, family caregivers and people with disabilities in King County.</p>																					
X		X	X					X	X	X	X	X	X						X		
<p>King County Department of Community and Health Services (DCHS)--Lead for mental health and chemical abuse and dependency services. Also provides a range of programs and services for vulnerable populations.</p>																					
X									X	X		X	X						X		
<p>King County Metro--Provides accessible transportation and limited warming shelter through its buses. Also operates Metro Access Transportation service for people eligible for ADA Paratransit Program.</p>																					
X											X							X			
<p>King County Office of Emergency Management--Lead for County ESF 6. Has MOUs with shelter facilities; American Red Cross; etc.</p>																					
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<p>Public Health – Seattle & King County (Public Health)--Lead for ESF 8 Health, Medical and Mortuary Services. Is also lead for Family Assistance Center Plan, manages the Medical Reserve Corps, and coordinates the Community Communication Network (CCN). Public Health coordinates response support for public health services, medical surge, community behavioral health services, outpatient services, vaccination program, inpatient services, home health services, homeless health services, food safety inspections and guidance, health information in a disaster, vulnerable populations assessment, translation and outreach.</p>																					
X								X	X	X	X	X	X								X
<p>Washington State Department of Agriculture--Administers USDA's The Food Assistance Program (TEFAP), Emergency Food Assistance Program (EFAP – financial, service guidance and coalition support for food bank system), and USDA's Commodity Supplemental Food Program (CSFP). Also has roles in issues involving animal health and food safety.</p>																					
		X			X						X										
<p>Washington State Department of Early Learning (DEL)--Oversees child care licensing and supports other early learning programs in accordance with state laws, federal laws and DEL rules. Determines site capacity. Issues portable background checks.</p>																					
	X																				
<p>Washington State Department of Social and Health Services (DSHS)--Lead for state ESF 6. DSHS services include Basic Food Program, medical assistance programs, cash assistance, disaster food stamps; disaster food program, and mental health disaster outreach. DSHS is also responsible for children in foster care. Local offices are located throughout the area in addition to a mobile site capacity.</p>																					
	X	X			X				X		X	X	X						X		
<p>Administration for Children and Families (ACF)--ACF can provide assistance on federal rules/waivers in disasters; continuity of benefits for clients, and expertise on access and functional needs. ACF can also provide Disaster Case Management services in a federally declared disaster if requested by the state and granted by FEMA.</p>																					
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<p>Federal Emergency Management Agency (FEMA)--Lead for federal ESF 6. If a federal disaster is declared, FEMA can offer assistance on sheltering, housing, feeding operations; procurement and distribution of supplies; disaster assistance programs; coordination with other federal and voluntary agencies, etc.</p>																					
X		X	X	X	X		X				X	X	X	X	X	X	X			X	X

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Non-Governmental Partners																					
<p>American Red Cross--Has MOU with FEMA as co-lead for mass care component of ESF 6. Lead on shelter operations when available. Experts in disaster response, has trained shelter staff, mobile shelter supplies, capability for mass feeding, Safe and Well registration, caseworkers, interpretation and translations services, first aid capability, cadre of volunteers and other emergency assistance.</p>																					
X		X	X	X				X	X	X	X	X	X	X		X	X	X	X		X
<p>Catholic Community Services--Provides transitional housing, homeless services, feeding programs and other human services. Also has disaster case management capability.</p>																					
		X	X				X						X						X		
<p>Crisis Connections--(2-1-1 and 24-Hour Crisis Line) 2-1-1 provides information on community services available during a disaster via telephone and/or an online database. Communicates with other providers to obtain information on which agencies/services are operating during/after a disaster. Information is updated regularly. Crisis Line provides 24/7 emotional support, referrals to emergency mental health services. Has access to 2-1-1 database of services available during/after a disaster.</p>																					
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<p>Food Lifeline (Feeding America affiliate)--Western Washington Feeding America affiliate and part of national disaster food response. Food distributor to food banks and meal programs. Operates two warehouses and a truck fleet. Has expertise and capacity to handle influx of food donations, as well as government and purchased food. Has food repackaging and volunteer management capability.</p>																					
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<p>Northwest Healthcare Response Network (NWHRN)--Provides a link to the healthcare sector and healthcare providers in King and Pierce Counties, including hospitals, long term care, behavioral health, ambulatory care, ancillary services, in-home services, and pediatrics. During a response, it assists in the coordination of medical surge, healthcare facility evacuation, resource requests and prioritization, and information sharing. NWHRN facilitates teams capable of providing healthcare guidance during a disaster, manages healthcare sector mutual aid plans and, in partnership with the Washington State Department of Health, administers WATrac, Washington state’s web-based healthcare incident management system.</p>																					
									X	X	X										

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<p>The Salvation Army--Provides disaster services and mass feeding operations. Also operates homeless shelters and meal programs, and provides disaster case management and financial assistance.</p>																					
		X	X	X	X		X						X						X		
<p>Seattle Food Committee (Coalition of Seattle Food Banks)--A coalition of independent food banks that distributes purchased and donated food through 27 food programs in Seattle. Experts in handling and repackaging food donations, distributing food efficiently to large numbers of people. Some programs also provide home delivery.</p>																					
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<p>United Way of King County--In a disaster, a key partner in mobilizing funds and volunteers. An expert in raising funds for community agencies that help people in need and in managing volunteers. Has extensive funder and agency relationships.</p>																					
											X	X									
<p>Washington Voluntary Organizations Active in Disaster (WAVOAD)--The Washington chapter of the national Voluntary Organizations Active in Disaster. WAVOAD provides communication with member agencies on disaster needs. Members include: American Red Cross, The Salvation Army, Church of Scientology; The Church of Jesus Christ of Latter-Day Saints; Mennonite Disaster Services, Church of the Brethren; Catholic Community Services, etc. Also helps address unmet needs. Has a representative at the State EOC when activated.</p>																					
		X	X								X										
<p>YMCA of Greater Seattle--In a disaster provides child care for responders and can offer shower facilities to the community. Has trained staff extensively in the national Incident Command System (ICS).</p>																					
	X																			X	
<p>HSD Contracted Agencies\Various--Focus is on programs providing homeless shelters and support services, feeding programs; licensed child care for low income families; case management and referrals for elderly and disabled people, youth services, family support, domestic violence services, etc.</p>																					
X	X	X	X	X	X		X	X	X	X	X	X	X	X					X		
<p>Other Non-governmental and Religious Organizations--Various. May provide spiritual support, and may have facilities, resources or people that can help in a disaster.</p>																					

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X	X	X		X	X			X			X	X	X	X				X	X		