

2022 INFORMATION GUIDE

A guide to help you find the service you need!



Need Help? Ask Us!

Customer Service Bureau

Monday – Friday, 8 a.m. – 5 p.m.

Seattle City Hall

601 Fifth Ave., First Floor

P.O. Box 94726

Seattle, WA 98124-4726

684-CITY (2489) • FAX 684-5529 • TTY 711

Online request form/Find It, Fix It mobile app:

www.seattle.gov/customer-service-bureau

For links to listed services, please visit

www.seattle.gov/customer-service-bureau/customer-information-guide

Para mas informacion o asistencia llame al 206-684-2489

“*Như các bạn muốn biết thêm chi tiết hoặc sự giúp đỡ, xin gọi số điện thoại: (206) 684-2489.*”

若需任何資訊及協助, 請撥 206-684-2489

Akhbaar iyo caawin soowac tilifoonkaan (206) 684-2489

Para sa karagdagan na impormasyon at tulong, tumawag lang sa 206-684-2489

“가서한 정보나 도움이 필요하시면 전화주세요 (206) 684-2489”

ព័ត៌មាន និងជំនួយការ សូមទាក់ទងតាមទូរស័ព្ទលេខ
(206) ៦៨៤-២៤៨៩

☎ 206-684-2489 (206)-684-2489 8:00am-5:00pm

Gafidhaf Gangarsaf Kana bilbila (206) 684-2489

☎ 206-684-2489 (206)-684-2489 8:00am-5:00pm

สำหรับสายเคเบิ้ลหรือการช่วยเหลือ กรุณาโทรเลข: 206-684-2489

สำหรับข้อมูลหรือฝ่ายบริการลูกค้า กรุณาติดต่อ
ที่หมายเลข 206-684-2489

Для дополнительной информации и помощи звоните по телефону 206-684-2489

☎ (206) 684-2489 مساعدة متخطية (206) 684-2489

Appelez-vous (206)-684-2489 pour les informations et l'assistance

Telefonate (206)-684-2489 per informazione ed assistenza

インフォメーション又は相談: 206-684-2489にお電話ください。

- All area codes 206 unless otherwise noted
- Non-City government agencies italicized
- Interpretation services available in over 240+ languages
- Accessible format available upon request

ELECTED OFFICIALS

Bruce Harrell, Mayor.....	684-4000
Ann Davison, City Attorney.....	684-8200
City Council information.....	684-8888

Councilmembers:

District 1 - Lisa Herbold.....	684-8801
District 2 - Tammy J. Morales.....	684-8802
District 3 - Kshama Sawant.....	684-8803
District 4 - Alex Pedersen.....	684-8804
District 5 - Debora Juarez.....	684-8805
District 6 - Dan Strauss.....	684-8806
District 7 - Andrew J. Lewis.....	684-8807
Position 8 - Teresa Mosqueda.....	684-8808
Position 9 - Sara Nelson.....	684-8809
Municipal Court Judges.....	684-8709

24-HOUR SERVICES

Police, Fire, Medic One.....	911
Police non-emergency.....	625-5011
Seattle City Light.....	706-0051
Electrical service-north.....	615-0600
Electrical service-south.....	386-4200
Seattle Public Utilities.....	386-1800
Street repair & maintenance.....	386-1218
Puget Sound Energy.....	1-888-225-5773
Alcohol & Drug Help Line.....	722-3700
Adult Protective Services.....	1-877-734-6277
Child Protective Services.....	1-866-363-4276
CrisisClinic.....	1-866-427-4747
Washington Poison Center.....	1-800-222-1222

INFORMATION & REFERRAL

Seattle City government.....	684-CITY (2489)
Federal government.....	1-844-872-4681
King County government.....	296-0100
Washington state government.....	1-800-321-2808
Community information line (statewide).....	211
Directory assistance.....	411
Road conditions and travel alerts (statewide).....	511
Washington Relay (TTY).....	711
Utility locator-call before you dig.....	811



Seattle

AIRPORT, SEATTLE-TACOMA INTL.....787-5388

ANIMAL INFORMATION

Animal shelter.....386-PETS
(7387)
Pet licenses.....386-4262
Spay & Neuter Clinic.....386-4260
Washington Dept. of Fish & Wildlife.....425-775-1311

BICYCLE & PEDESTRIAN PROGRAMS.....Not in service

BIRTH, DEATH CERTIFICATES & VITAL STATISTICS

Public Health – Seattle & King County.....897-5100

BUILDING & LAND USE

Code violations.....615-0808
Dept. of Construction & Inspections.....684-8600
Permits, land use & zoning.....684-8850

BUSES

Community Transit.....1-800-562-1375
Metro Transit.....553-3000
Sound Transit/light rail.....1-888-889-6368

BUSINESS ASSISTANCE

BIA & LID payments.....233-7172
Business licenses & taxes.....684-8484
Neighborhood business districts.....684-8090

CHAMBER OF COMMERCE.....389-7200

CHILD & YOUTH INFORMATION

Family & youth services.....386-1001
Subsidized child care.....386-1050
Child Care Resources.....329-5544
Community information line (statewide).....211

CITY LIGHT

Billing.....684-3000
Electrical service–north.....615-0600
Electrical service–south.....386-4200
Energy advisor.....684-3800
Outage hotline.....684-7400
Streetlight repair.....684-7056

CLAIMS AGAINST THE CITY.....684-8213

COMPLAINTS

City of Seattle.....684-CITY (2489)
Civil rights/discrimination.....684-4500
Construction, housing & land use.....615-0808
Ethics & elections.....684-8500
Seattle Police misconduct.....684-8797
Taxicab complaints.....296-TAXI (8294)
Consumer Protection, Attorney General (state).....464-6684
King County Ombudsman.....477-1050
Metro Transit.....553-3000
Nursing home abuse.....1-800-562-6078

COURTS

Municipal Court.....684-5600
Bankruptcy court (U.S.).....370-5200
Small claims, district court (King County).....205-9200
Superior court (King County).....477-1400

CUSTOMER SERVICE CENTERS

Utility payments, passport applications, pet licenses & traffic ticket payments
Ballard: 5604 22nd Ave. NW.....684-4060
Central: 464 12th Ave.....684-4767
Downtown*: 700 5th Ave., 4th Floor.....684-7800
Lake City: 12525 28th Ave. NE, 2nd Floor.....684-7526
Southeast: 3815 S. Othello St., Suite 105.....386-1931
Southwest: 2801 SW Thistle St.....684-7417
University: 4534 University Way NE.....684-7542

DISCRIMINATION

Seattle Office for Civil Rights.....684-4500
King County Office of Civil Rights.....263-2446
Human rights (state).....1-800-233-3247

DISPUTES, CIVIL

Dispute Resolution Center of King County.....443-9603
Mediation Clinic, UW School of Law.....543-3434

DOMESTIC ABUSE & VIOLENCE

Sexual & domestic violence prevention.....386-1001
Domestic violence hotline (WA).....1-800-562-6025
Harborview Abuse & Trauma Center.....744-1600

DOMESTIC PARTNERSHIP REGISTRATION.....684-8344

DRAINAGE PROBLEMS

Surface flooding in street (24/7).....386-1800

DRIVER LICENSES & STATE ID

Driver licensing locations.....360-902-3900
8830 25th Ave. SW.....764-4144
205 Spring St.....464-6845

DRUG ACTIVITY

In progress.....911
Ongoing.....684-5797

EMERGENCY PREPAREDNESS.....233-5076

EMPLOYMENT

City of Seattle Job Information Center.....684-8088
Employment discrimination.....684-4500
Federal jobs www.usajobs.gov
King County job line.....296-7340
Unemployment claims.....1-800-318-6022
Washington state jobs.....1-877-664-1960
WA State Labor & Industries.....515-2800
Wage claims, work permits, minimum wage info, industrial insurance & injury claims
WorkSource WA: Downtown office.....436-8600
WorkSource WA: North Seattle office.....440-2500
WorkSource WA: South Seattle office.....934-5304
WorkSource WA: Rainier office.....721-6000

FINANCIAL ASSISTANCE

WA State Department of Social & Health Services.....1-877-501-2233

FINGERPRINTING.....684-5454

FIRE

Fire Department info.....386-1400
Fire Prevention, Fire Marshal.....386-1450

FOOD ASSISTANCE

Community information line (statewide).....211
WA State Department of Social
& Health Services.....1-877-501-2233

GARBAGE/SOLID WASTE/RECYCLING

Customer service.....684-3000
Transfer stations:
North station: 1350 N. 34th St.....684-8400
South station: 130 S. Kenyon St.....684-8400
Household hazardous waste.....296-4692
Garden Hotline.....633-0224
State recycling info.....1-800-RECYCLE (732-9253)

GRAFFITI

Graffiti hotline.....684-7587
Metro bus stop & shelter incident hotline to report graffiti,
vandalism and broken glass.....477-3850

HATE CRIMES

Information & referral.....684-4500
Malicious harassment.....684-5621
Report crimes in progress.....911

HEALTH SERVICES

Public Health—Seattle & King County.....296-4600

HOMELESS

Shelter info/donation service.....211

HOUSING

Down payment assistance.....684-0721
Home repair/weatherization.....684-0244
Inspection & complaints.....615-0808
Sound Generation Minor Home Repair (eligibility)....448-5751
Seattle Housing Authority.....239-1500

ILLEGAL DUMPING.....684-7587

JAIL, KING COUNTY.....296-1234

KING COUNTY RECORDS.....477-6620

LANDLORD/TENANT PROBLEMS

Housing discrimination684-4500
Just Cause Eviction Ordinance info.....615-0808
Housing Justice Project.....267-7090
Seattle Tenants Union.....723-0500
Solid Ground main office.....694-6700
Solid Ground Tenant Services.....694-6767

LEGAL SERVICES

Columbia Legal Services.....464-5911
Lawyer & mediator referral service.....267-7010
Neighborhood Legal Clinics.....267-7070
Office of the Public Defender (King County).....296-7662

LIBRARY

Quick Information Line.....386-4636
King County Library System.....425-462-9600

LICENSES

Boiler, gas piping, refrigeration & steam.....684-5174
Business.....684-8484
Pet.....386-4262
Marriage.....477-9521
Vehicle/vessel.....477-4000

LITTER

Adopt-A-Street.....684-7647
On private property.....615-0808
On public property.....684-7587
Public litter & recycling receptacles.....615-1700
Metro bus shelter.....553-3000

NEIGHBORHOODS

Historic Preservation Program.....684-0228
Neighborhood Matching Fund.....233-0093
P-Patch Program.....684-0264

NOISE

Code compliance, mechanical & construction.....615-0808
Noise Abatement Program.....615-1190
Police non-emergency, neighbor,
music & events.....625-5011
King County/Boeing Field aircraft.....205-5242
Sea-Tac aircraft.....787-5393

OLDER ADULTS

Aging & Disability Services, Age Friendly Seattle,
Case Management Program.....233-5121
Community Living Connections.....1-844-348-5464
Parks & Recreation Lifelong Recreation.....615-0619
Social Security.....1-800-772-1213

PARKING

Abandoned vehicles (over 72 hours).....684-8763
Defective meter/pay station.....684-5260
Illegal parking (on public property).....625-5011

PARKS FACILITIES MAINTENANCE.....684-7250

PASSPORTS

Customer service centers.....615-0725
King County District Court.....205-9200
National info center.....1-877-487-2778

PERMITS

Boiler, building, conveyance, duplex, electrical,
fire alarm, land use, mechanical, pressure
vessel, refrigeration, sign, single family, zoning.....684-8850
Fire.....386-1450
Gun.....684-5454
Residential parking.....684-5086
Sewer.....684-5362
Streets, sidewalks, planting strips.....684-5253
Oversized/overweight vehicle.....684-5086
Disabled parking.....477-4000
Food worker, plumbing & gas piping.....263-9566

POLICE PRECINCTS

East.....684-4300
North.....684-0850
South.....386-1850
South-
west.....733-9800
West.....684-8917

POLICE RECORDS.....684-5454

POLLUTION CONTROL
 Surface Water Pollution.....684-7587
 Burn ban.....1-800-595-4341
 Puget Sound Clean Air Agency.....343-8800
 WA State Department of Ecology.....594-0000

PORT OF SEATTLE.....787-3000

POST OFFICE INFORMATION.....1-800-275-8777

POTHoles (24/7).....386-1218

PROPERTY TAXES & ASSESSMENTS
 Foreclosures.....263-2649
 King County assessment info.....296-7300
 Real estate tax bills.....263-2890
 Senior citizen/disabled exemptions.....296-3920

RATS, PUBLIC HEALTH – SEATTLE & KING COUNTY.....263-9566

RECREATION/ENTERTAINMENT
 Office of Arts & Culture.....684-7171
 Office of Film & Music.....684-8993
 Seattle Center.....684-7200
 Seattle Channel.....684-TV21 (8821)
 Seattle Parks & Recreation.....684-4075
 King County Parks.....477-4527
 Pike Place Market.....682-7453
 Seattle Aquarium.....386-4300
 Seattle Art Museum.....654-3100
 Visitor Center & Concierge Services.....228-7291
 Woodland Park Zoo.....548-2500

SEATTLE PUBLIC SCHOOLS.....252-0000

SEATTLE PUBLIC UTILITIES.....684-3000

SIDEWALKS (info & complaints).....684-7623

STREETLIGHTS.....684-7056

TICKETS
 Parking & traffic.....684-5600

TRAFFIC SIGNS & SIGNALS
 Neighborhood traffic concerns.....684-7623
 Neighborhood Traffic Operations,

traffic calming, traffic circles.....684-7623
 Repairs/replacements.....386-1218
 Signal requests.....684-7623

TRASH DISPOSAL/RECYCLING (See Garbage)

TREES
 Parks, open space & boulevards.....684-4111
 Street tree info.....684-8733
 Trees in power lines.....386-1733

UTILITY BILLS
 Electricity, water & garbage.....684-3000
 Utility Discount Program.....684-0268
 Gas (Puget Sound Energy).....1-888-225-5773

VEHICLES
 Abandoned (public areas).....684-8763
 Inoperative (private property).....615-0808
 Impounded (from public property).....684-5444
 Vehicle/vessel licenses.....477-4000

VETERANS
 Veterans Affairs.....454-2799
 Veterans Information & Assistance.....1-877-904-8387

VOLUNTEERS
 Seattle Parks & Recreation.....684-8028
 Community information line.....211

VOTING INFORMATION.....296-VOTE (8683)

WATER SERVICE
 Drinking water quality.....615-0827
 Emergency service (24/7).....386-1800
 Inspections.....684-5800
 New water service.....684-3333
 Water billing.....684-3000

WEATHERIZATION SERVICES
 Energy advisor.....684-3800
 Low income.....684-0244

WEEDS/OVERGROWTH
 From private property or planting strips.....615-0808
 From public property.....684-7623

For links to these services, please visit:
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