2025 INFORMATION GUIDE

A guide to help you find the service you need!

Need Help? Ask Us!

Customer Service Bureau
Monday – Friday, 8 a.m. – 5 p.m.

Seattle City Hall
601 Fifth Ave., First Floor
P.O. Box 94726
Seattle, WA 98124-4726
206-684-CITY (2489) • FAX 206-256-5160 • TTY 711

Online request form/Find It, Fix It mobile app:
www.seattle.gov/customer-service-bureau

View PDF

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للتعرف على الخدمات العامة التي تقدمها المدينة ومن يجب الاتصال بهم في كل قسم، يرجى الاتصال بالرقم 206-684-2489، ويرجى إخبار مشغل الهاتف بأنك بحاجة إلى مترجم فوري.

Para obtener información sobre los servicios generales que presta la Ciudad y a quién contactar en cada departamento, llame al 206-684-2489 e informe al operador que necesita un intérprete.

शहर द्वारा प्रदान की जाने वाली सामान्य सेवाओं के बारे में जानने के लिए और प्रत्येक विभाग में किससे संपर्क करना है ये जानने के लिए, कृपया 206-684-2489 पर कॉल करें और कृपया ऑपरेटर को बताएं कि आपको दुभाषिए की आवश्यकता है।

市が提供する一般的なサービスや各部署の連絡先については、206-684-2489にお電話いただき、オペレーターに Interpreter（通訳）が必要であるとお伝えください。

시에서 제공하는 일반 서비스와 각 부서의 연락처에 대해 알아보려면 206-684-2489로 전화하여 상담원에게 통역이 필요하다고 알려주십시오.

Чтобы узнать о том, какие муниципальные услуги предоставляются жителям города, и о том, к кому следует обращаться в каждом отделе городской администрации, просьба позвонить по телефону 206-684-2489 и сообщить оператору, что вам требуется переводчик.

Si aad wax uga ogaato adeegyada guud ee ay bixiso Magaaladu iyo cidda lagala xiriiri karo waax kasta, fadlan wac 206-684-2489 oo fadlan u sheeg hawlwadeenka inaad u baahan tahay turjumaan.

ብዛዕባ እታ ከተማ እትህቦ ሓፈሻዊ ኣገልግሎትን ኣብ ነፍሲ ወከፍ ክፍሊ ምስ መን ክምእትራኽብን ንምፍላጥ፡ ብኽብረትካ ናብ 206-684-2489 ብምድዋል ኑቲ ኦፐሬተር ተርጓሚ ከም ዜድልየካ ንገሮ።

Upang malaman ang tungkol sa pangkalahatang serbisyong ibinibigay ng Lungsod at kung sino ang kokontakin sa bawat departamento, mangyaring tumawag sa 206-684-2489 at sabihin sa operator na inyong kakailanganin ng tagapagsalin.

Để tìm hiểu về các dịch vụ chung do Thành Phố cung cấp và người cần liên hệ tại mỗi bộ phận, vui lòng gọi 206-684-2489 và vui lòng cho nhân viên trả lời điện thoại biết rằng quý vị cần thông dịch viên.

如需了解市政府提供的一般服务以及各部门的联系人，请致电 206-684-2489 并告诉接线员您需要口译员。

欲了解市政府所提供的一般服務以及查詢各部門的聯絡人，請撥打 206-684-2489 並告知接線員您需要口譯服務。

ELECTED OFFICIALS

Bruce Harrell, Mayor	206-684-4000
Ann Davison, City Attorney	206-684-8200
City Council information	206-684-8888

Councilmembers:

District 1 - Rob Saka	206-684-8801
District 2 - Tammy J. Morales	206-684-8802
District 3 - Joy Hollingsworth	206-684-8803
District 4 - Maritza Rivera	206-684-8804
District 5 - Cathy Moore	206-684-8805
District 6 - Dan Strauss	206-684-8806
District 7 - Robert Kettle	206-684-8807
Position 8 - Tanya Woo	206-684-8808
Position 9 - Sara Nelson	206-684-8809

24-HOUR SERVICES

Police, Fire, Medic One	911
Police non-emergency	206-625-5011
Seattle City Light	206-706-0051
Electrical service-north	206-615-0600
Electrical service-south	206-386-4200
Seattle Public Utilities	206-386-1800
Street repair & maintenance	206-386-1218
Puget Sound Energy	1-888-225-5773
Alcohol & Drug Help Line	206-722-3700
Adult Protective Services	1-877-734-6277
Child Protective Services	1-866-363-4276
Crisis Clinic	1-866-427-4747
Washington Poison Center	1-800-222-1222

INFORMATION & REFERRAL

Seattle City government	206-684-CITY (2489)
Federal government	1-844-872-4681
King County government	206-296-0100
Washington state government	1-800-321-2808
Community information line (statewide)	211
Directory assistance	411
Road conditions and travel alerts (statewide)	511
Washington Relay (TTY)	711
Utility locator–call before you dig	811

AIRPORT, SEATTLE-TACOMA INTL.....206-787-5388

ANIMAL INFORMATION
Animal shelter.....206-386-PETS (7387)
Pet licenses..... 206-386-4262
Spay & Neuter Clinic.....206-386-4260
Washington Dept. of Fish & Wildlife.....425-775-1311

BICYCLE & PEDESTRIAN PROGRAMS..... 206-684-7583

BIRTH, DEATH CERTIFICATES & VITAL STATISTICS
Public Health – Seattle & King County.....206-837-0719

BUILDING & LAND USE
Code violations.....206-615-0808
Dept. of Construction & Inspections..... 206-684-8600
Permits, land use & zoning.....206-684-8850

BUSES
Community Transit..... 1-800-562-1375
Metro Transit.....206-553-3000
Sound Transit/light rail.....1-888-889-6368

BUSINESS ASSISTANCE
BIA & LID payments.....206-233-7172
Business licenses & taxes..... 206-684-8484
Neighborhood business districts.....206-684-8090

CHAMBER OF COMMERCE.....206-389-7200

CHILD & YOUTH INFORMATION
Family & youth services.....206-386-1001
Subsidized child care..... 206-386-1050
Child Care Resources.....206-329-5544
Community information line (statewide)..... 211

CITY LIGHT
Billing.....206-684-3000
Electrical service–north.....206-615-0600
Electrical service–south. 206-386-4200
Energy advisor 206-684-3800
Power outages 206-684-3000
Streetlight repair..... 206-684-7056

CLAIMS AGAINST THE CITY.....206-684-8213

COMPLAINTS
City of Seattle.....206-684-CITY (2489)
Civil rights/discrimination..... 206-684-4500
Construction, housing & land use.....206-615-0808
Ethics & elections..... 206-684-8500
Seattle Police misconduct..... 206-684-8797
Taxicab complaints.....206-296-TAXI (8294)
Consumer Protection, Attorney General (state).....206-464-6684
King County Ombudsman 206-477-1050
Metro Transit.....206-553-3000
Nursing home abuse..... 1-800-562-6078

COURTS
Municipal court..... 206-684-5600
Bankruptcy court (U.S.)..... 206-370-5200
Small claims, district court (King County).....206-205-9200
Superior court (King County).....206-477-1400

CUSTOMER SERVICE CENTERS
Utility payments, passport applications & appointments,
pet licenses & traffic ticket payments
Ballard: 5604 22nd Ave. NW.....206-684-4060
Central: 464 12th Ave.....206-684-4767
Downtown*: 700 5th Ave., 4th Floor.....206-684-7800
Lake City: 12525 28th Ave. NE, 2nd Floor.....206-684-7526
Southeast: 3815 S. Othello St., Suite 105..... 206-386-1931
Southwest: 2801 SW Thistle St.....206-684-7417
University: 4534 University Way NE..... 206-684-7542
*No passport services

DISCRIMINATION
Seattle Office for Civil Rights.....206-684-4500
King County Office of Civil Rights.....206-263-2446
Human rights (state)..... 1-800-233-3247

DISPUTES, CIVIL
Dispute Resolution Center of King County.....206-443-9603
Mediation Clinic, UW School of Law.....206-543-3434

DOMESTIC ABUSE & VIOLENCE
Domestic Violence Hopeline..... 206-737-0242
Harborview Abuse & Trauma Center..... 206-744-1600
Injury and Violence Prevention Program..... 360-236-2859

DOMESTIC PARTNERSHIP REGISTRATION.....206-684-8344

DRAINAGE PROBLEMS
Surface flooding in street (24/7)..... 206-386-1800

DRIVER LICENSES & STATE ID
Driver licensing locations..... 360-902-3900
8830 25th Ave. SW.....206-764-4144
205 Spring St.....206-464-6845

DRUG ACTIVITY
In progress.....911
Ongoing.....206-684-5797

EMERGENCY PREPAREDNESS..... 206-233-5076

EMPLOYMENT
Employment discrimination..... 206-684-4500
Federal jobs www.usajobs.gov
King County job line..... 206-296-7340
Unemployment claims..... 1-800-318-6022
Washington state jobs..... 1-877-664-1960
WA State Labor & Industries..... 206-515-2800
Wage claims, work permits, minimum wage
info, industrial insurance & injury claims
WorkSource WA: Downtown office.....206-436-8600
WorkSource WA: North Seattle office..... 206-440-2500
WorkSource WA: South Seattle office..... 206-934-5304
WorkSource WA: Rainier office..... 206-721-6000

FINANCIAL ASSISTANCE
WA State Department of Social & Health Services.....1-877-501-2233

FINGERPRINTING.....206-684-5454

FIRE
Fire Department info.....206-386-1400
Fire Prevention, Fire Marshal.....206-386-1450

FOOD ASSISTANCE
Community information line (statewide).....211
WA State Department of Social & Health Services.....1-877-501-2233

GARBAGE/SOLID WASTE/RECYCLING
Customer service.....206-684-3000
Transfer stations:
North station info line: 1350 N. 34th St.....206-684-8400
South station info line: 130 S. Kenyon St.....206-684-8400
Household hazardous waste.....206-296-4692
Garden Hotline.....206-633-0224
State recycling info.....1-800-RECYCLE (732-9253)

GRAFFITI
Graffiti hotline.....206-684-7587
Metro bus stop & shelter incident hotline to report graffiti, vandalism and broken glass.....206-477-3850

HATE CRIMES
Information & referral.....206-684-4500
Malicious harassment.....206-684-5621
Report crimes in progress.....911

HEALTH SERVICES
Public Health–Seattle & King County.....206-296-4600

HOMELESS
Shelter info/donation service.....211

HOUSING
Down payment assistance.....206-684-0721
Home repair/weatherization.....206-684-0244
Inspection & complaints.....206-615-0808
Sound Generations Minor Home Repair (eligibility).....206-448-5751

ILLEGAL DUMPING.....206-684-7587

JAIL, KING COUNTY.....206-296-1234

KING COUNTY RECORDS.....206-477-6620

LANDLORD/TENANT PROBLEMS
Housing discrimination.....206-684-4500
Just Cause Eviction Ordinance info.....206-615-0808
Housing Justice Project.....206-267-7100
Solid Ground main office.....206-694-6700
WA Tenants Union hotline.....206-723-0500

LEGAL SERVICES
Low income legal hotline (CLEAR).....211 or 1-888-201-1014
Lawyer & mediator referral service.....206-267-7010
Neighborhood Legal Clinics.....206-267-7070
Office of the Public Defender (King County).....206-296-7662

LIBRARY
Quick Information Line.....206-386-4636
King County Library System.....425-462-9600

LICENSES
Boiler, gas piping, refrigeration & steam.....206-684-5174
Business.....206-684-8484
Pet.....206-386-4262
Marriage.....206-477-9521
Vehicle/vessel.....206-477-4000

LITTER
Adopt-A-Street.....206-684-7647
On private property.....206-615-0808
On public property.....206-684-7587
Public litter & recycling receptacles.....206-615-1700
Metro bus shelter.....206-553-3000

NEIGHBORHOODS
Historic Preservation Program.....206-684-0228
Neighborhood Matching Fund.....206-233-0093
P-Patch Program.....206-684-0264

NOISE
Code compliance, mechanical & construction.....206-615-0808
Noise Abatement Program.....206-615-0808
Police non-emergency, neighbor, music & events.....206-625-5011
King County/Boeing Field aircraft info line.....206-205-5242

OLDER ADULTS
Aging & Disability Services, Age Friendly Seattle, Case Management Program.....206-233-5121
Community Living Connections.....1-844-348-5464
Parks & Recreation Lifelong Recreation.....206-684-4951
Social Security.....1-800-772-1213

PARKING
Abandoned vehicles (over 72 hours).....206-684-8763
Defective meter/pay station.....206-684-5260
Illegal parking (on public property).....206-625-5011

PARKS FACILITIES MAINTENANCE.....206-684-7250

PASSPORTS
Customer service centers.....206-615-0725
King County District Court.....206-205-9200
National info center.....1-877-487-2778

PERMITS
Boiler, building, conveyance, duplex, electrical, fire alarm, land use, mechanical, pressure vessel, refrigeration, sign, single family, zoning.....206-684-8600
Fire.....206-386-1450
Gun.....206-684-5454
Residential parking.....206-684-5086
Side sewer.....206-684-5362
Streets, sidewalks, planting strips.....206-684-5253
Oversized/overweight vehicle.....206-684-5086
Disabled parking.....206-477-4000
Food establishment, plumbing & gas piping.....206-263-9566

POLICE PRECINCTS
East.....206-684-4300
North.....206-684-0850
South.....206-386-1850
South-West.....206-733-9800
West.....206-684-8917

POLICE RECORDS.....206-684-5454

POLLUTION CONTROL
Surface Water Pollution.....206-684-7587
Burn ban.....1-800-595-4341
Puget Sound Clean Air Agency.....206-343-8800
WA State Department of Ecology.....206-594-0000

PORT OF SEATTLE.....206-787-3000

POST OFFICE INFORMATION.....1-800-275-8777

POTHOLES (24/7).....206-684-7623

PROPERTY TAXES & ASSESSMENTS
Foreclosures.....206-263-2649
King County assessment info.....206-296-7300
Real estate tax bills.....206-263-2890
Senior citizen/disabled exemptions.....206-296-3920

RATS, PUBLIC HEALTH – SEATTLE & KING COUNTY.....206-263-9566

RECREATION/ENTERTAINMENT
Office of Arts & Culture.....206-684-7171
Office of Film & Music.....206-684-8993
Seattle Center.....206-684-7200
Seattle Channel.....206-684-TV21 (8821)
Seattle Parks & Recreation.....206-684-4075
King County Parks.....206-477-4527
Pike Place Market.....206-682-7453
Seattle Aquarium.....206-386-4300
Seattle Art Museum.....206-654-3100
Visitor Center & Concierge Services.....206-228-7291
Woodland Park Zoo.....206-548-2500

SEATTLE PUBLIC SCHOOLS.....206-252-0000

SEATTLE PUBLIC UTILITIES.....206-684-3000

SIDEWALKS (info & complaints).....206-684-7623

STREETLIGHTS.....206-684-7056

TICKETS
Parking & traffic.....206-684-5600

TRAFFIC SIGNS & SIGNALS
Neighborhood traffic concerns.....206-684-7623
Neighborhood traffic calming, traffic circles.....206-684-7623
Signal replacement, repair, requests.....206-684-7623

TRASH DISPOSAL/RECYCLING (See Garbage)

TREES
Parks, open space & boulevards.....206-684-4111
Street tree info.....206-684-8733
Trees in power lines.....206-386-1733

UTILITY BILLS
Electricity, water & garbage.....206-684-3000
Utility Discount Program.....206-684-0268
Gas (Puget Sound Energy).....1-888-225-5773

VEHICLES
Abandoned (public areas).....206-684-8763
Inoperative (private property).....206-615-0808
Impounded (from public property).....206-684-5444
Vehicle/vessel licenses.....206-477-4000

VETERANS
Veterans Affairs.....206-454-2799
Veterans Information & Assistance.....206-263-8387

VOLUNTEERS
Seattle Parks & Recreation.....206-684-8028
Community information line.....211

VOTING INFORMATION.....206-296-VOTE (8683)

WATER SERVICE
Drinking water quality.....206-615-0827
Emergency service (24/7).....206-386-1800
Inspections.....206-684-5803
New water service.....206-684-3333
Water billing.....206-684-3000

WEATHERIZATION SERVICES
Energy advisor.....206-684-3800
Low income.....206-684-0244

WEEDS/OVERGROWTH
From private property or planting strips.....206-615-0808
From public property.....206-684-7623