

Seattle's **Response to the Homelessness Crisis**

Select Committee on Homelessness and Housing Affordability
September 13, 2018

As the City addresses the crisis of homelessness, we are focused on helping people **off the streets** and **into permanent housing.**

We are committed to accountability.

To them and to you.

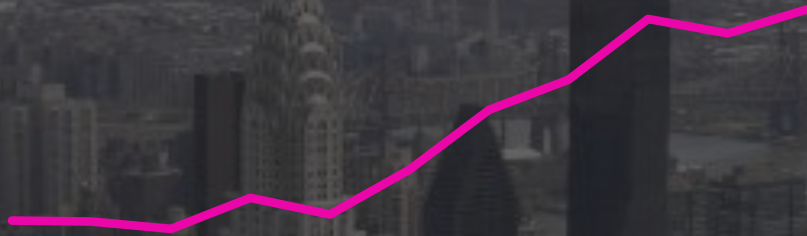
An aerial photograph of Seattle, Washington, taken during sunset. The city's skyline is visible, with numerous skyscrapers and buildings. The Space Needle is prominent on the right side. The city is surrounded by water, and the sky is filled with soft, golden light from the setting sun. The text "tim durkan" is faintly visible in the upper left corner of the image.

Cities Everywhere Are Struggling

Homelessness increased for the first time in seven years... Increases in the numbers of unsheltered individuals **in the 50 largest cities** accounted for nearly all of the national increase."

-2017 Annual Homeless Assessment Report to Congress, Dec 2017

New York City



+52%

Sacramento



+49%

Washington, D.C



+40%

San Diego



+25%

A Crisis **Years in the Making**

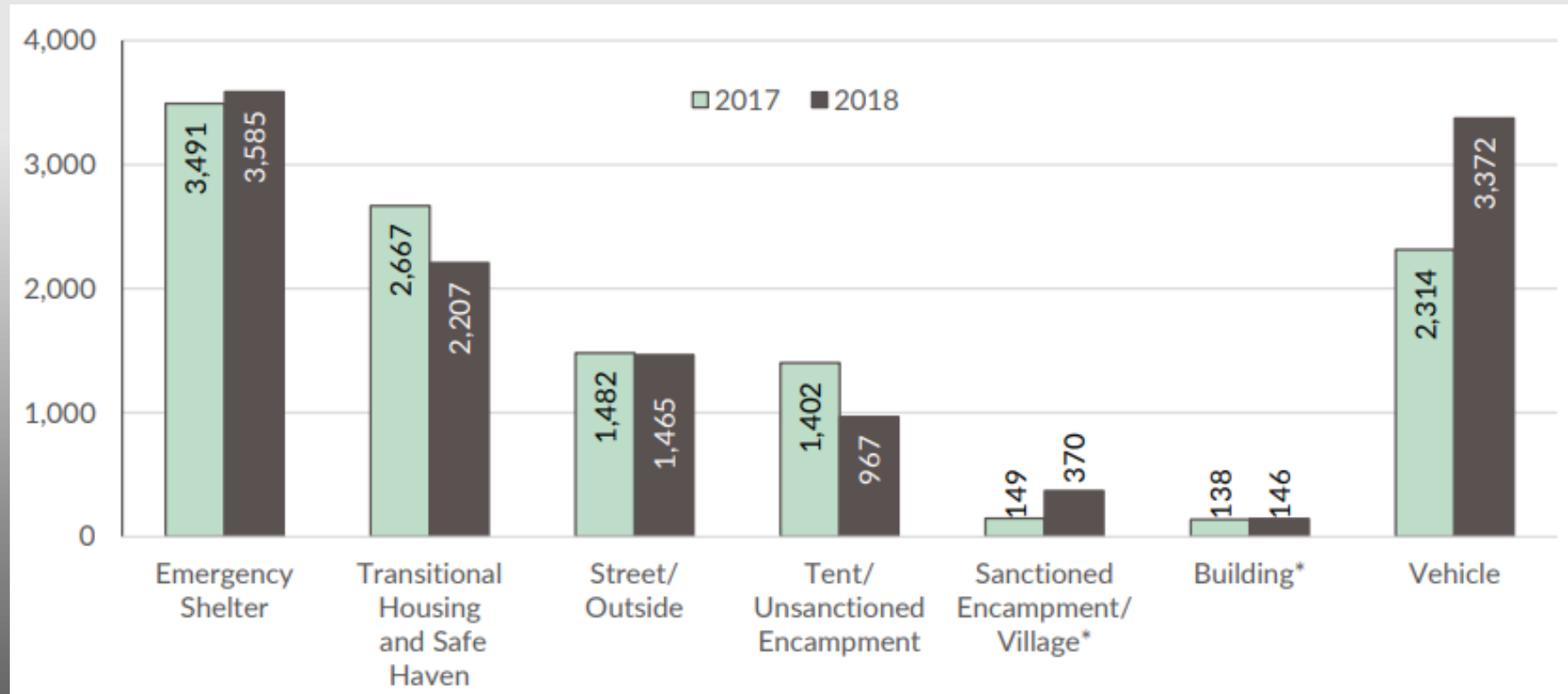
Point in Time Count Results - King County (Individuals)



King County Data

*Point in Time trend is provided for illustrative purposes. Because the geography and methodology of the count has changed over time, caution should be used when comparing current data to the data from 2016 and earlier.

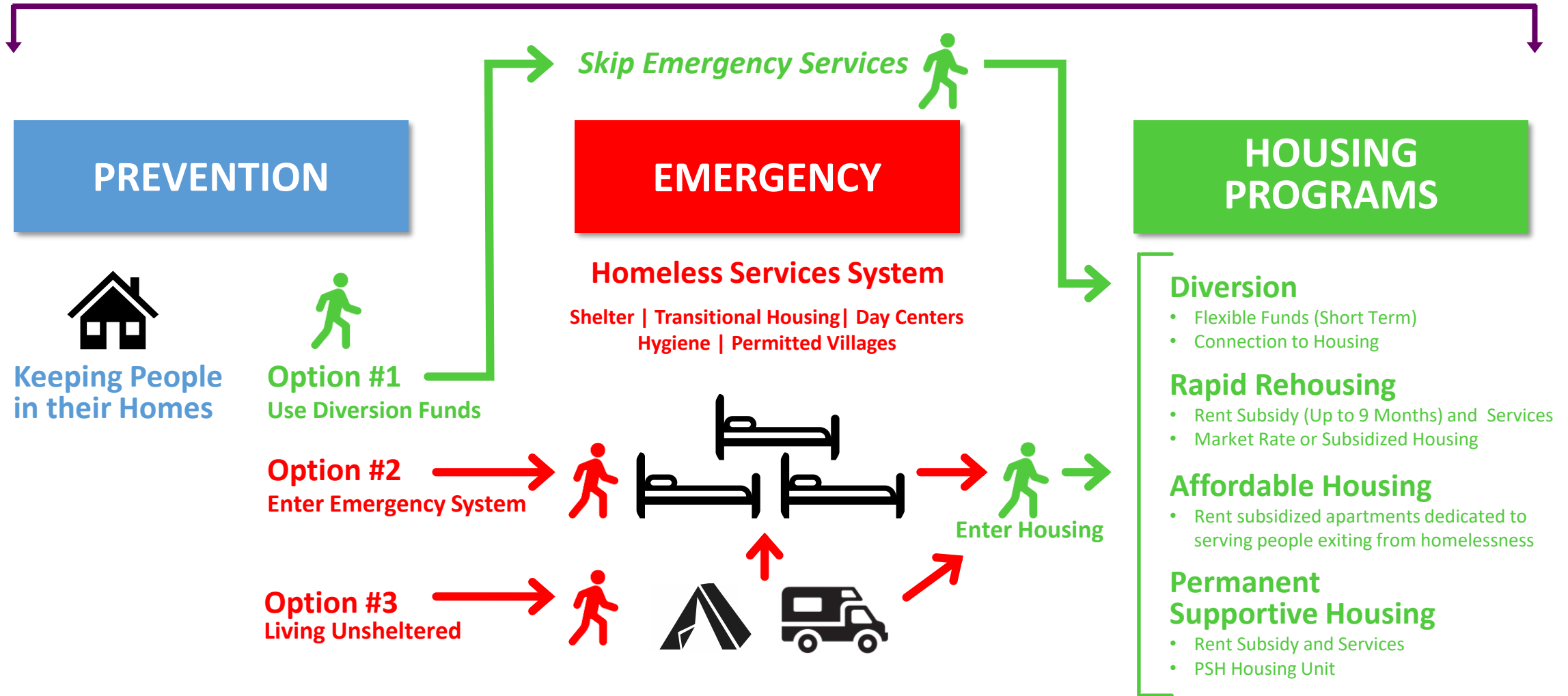
6,320 people are living unsheltered in King County



71% are unsheltered in Seattle

How do we **respond to**
Homelessness?

Outreach and Case Management



What is the City **Spending**?

2018 Spending Accountability Report

With the goal of greater accountability and transparency for spending across all City departments, this effort

- Establishes a baseline
- Sets up a framework for ongoing reporting

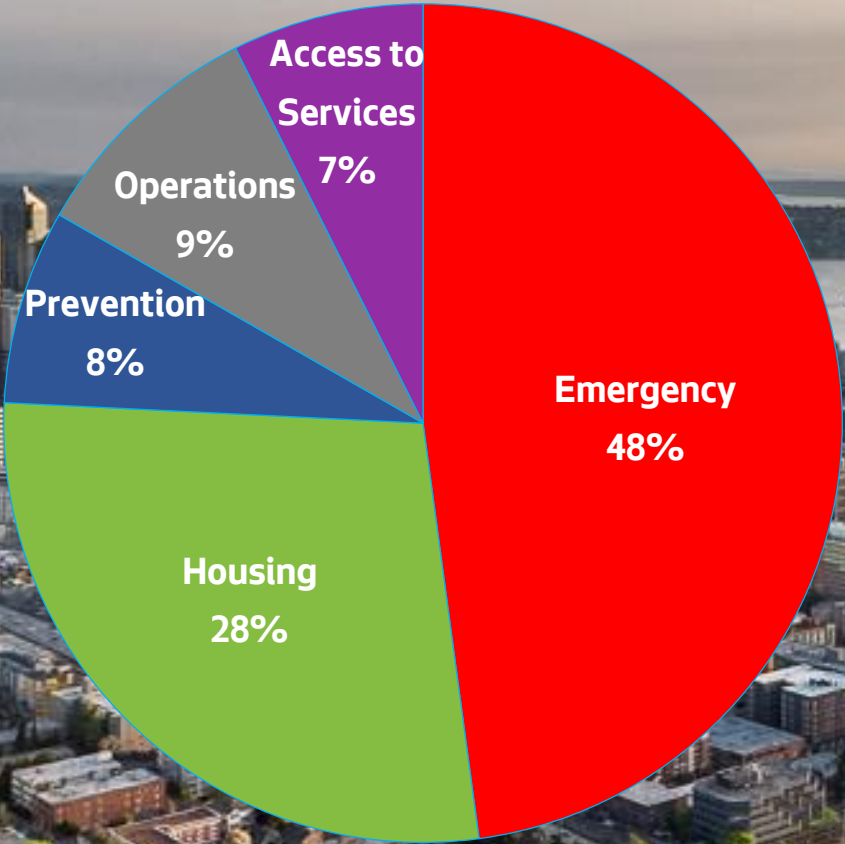
What is different?

- Looking at spending through categories, not just through departments
- Being more holistic in our definition to include housing efforts.

This is not...

- A full cost-benefit analysis – or even a full “true cost” analysis.
- Notably, this does not capture:
 - Indirect Costs (essential City services that would be provided with or without a homelessness crisis)
 - E.g. Police/Fire/Parks/Library Janitorial Services/City Council time
 - Regional or Philanthropic spending
 - E.g. King County Public Health
 - Every City program for which people experiencing homelessness are eligible
 - E.g. Parks Conservation Corps or HSD’s Youth and Family Empowerment programs

City of Seattle 2018 Homelessness Response Budget*



Emergency Services \$41.2M
Shelters, Villages, Hygiene, Outreach, Navigation Team, Transitional Housing

Housing \$24.2M**
Permanent Supportive Housing, Rapid Rehousing, Diversion

Prevention \$6.5M
Homelessness prevention

Access to Services \$6.4M
211 Referral Service, Healthcare for the Homeless, Other

Operations \$8.3M
Staffing, Administration, Clean up Costs

\$86.7M Total

* 2018 Amended Budget as of September 10, 2018

** Investment descriptions do not include all funded programs

* 2018 Amended Budget as of August 2018

** Does not include \$25.8M in OH Capital investments

Emergency Services \$41.2M



Emergency Shelters - \$20.6M

Basic Shelter Beds

Limited hours and services focused on basic needs and respite from being outdoors, like mats on the floor and a restroom.

- **\$2.8M** in funding provides **668 basic shelter beds**

Enhanced Shelter Beds

Extended or 24/7 hours and staffing to support leaving shelter for permanent housing services, in addition to services such as meals, hygiene services, and storage.

- **\$17.2M** in funding provides **1,289 enhanced shelter beds online**
- \$0.6M other shelter services TBD in 2018 or 2019 depending on need
- **332 more beds coming online this year** - 232 enhanced and 100 TBD enhanced/basic
- 58% more enhanced beds in 2018 than in 2017
- Data shows enhanced shelter more successful than basic at exiting people to permanent housing

Total Shelter Beds 2,289



Emergency Services: Day and Hygiene Services \$5.2M

HSD funded Day and Hygiene Centers (\$5.1M)

- 11 Day Centers offer hygiene services for drop-in clients in Seattle
- 3 Urban Rest Stop locations in Ballard, downtown Seattle and the University District

Parks Hygiene Services (\$110K)

- 4 Community Centers offer showers and restrooms to people experiencing homelessness (Delridge, Green Lake, Miller, Rainier)
- 7 Community Pools offer showers and restrooms for Seattle Public School children and their families experiencing homelessness



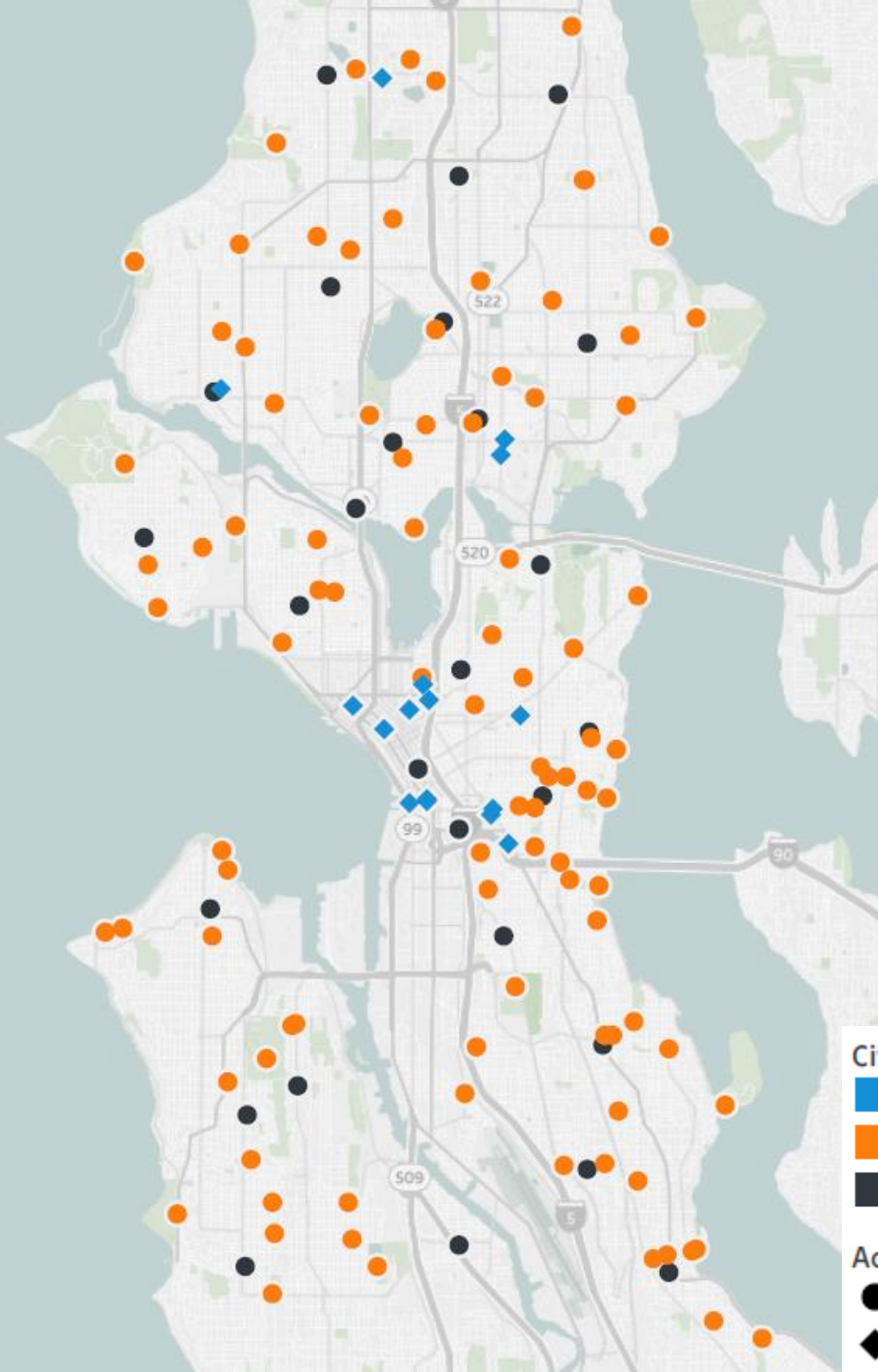
City-funded Restrooms and Services

In addition (and not included in the spending report), the City supports 117 restrooms which are available to all members of the public:

- 5 portable toilets placed near public transportation stops that are available 24/7
- 27 in Seattle Public Libraries (Districts 1-7)
- 85 in City of Seattle Parks (Districts 1-7)

Interactive Map available online:

<https://www.seattle.gov/humanservices/about-us/initiatives/addressing-homelessness>



City of Seattle Department

- Human Services Department
- Seattle Parks and Recreation
- Seattle Public Library

Accessible by (*Select to highlight*)

- General Public
- ◆ People Experiencing Homelessness



Emergency Services: Tiny House Villages \$4.3M



Licton

- 54 units
- 1.5 FTE case manager



Myers

- 40 units
- 1 FTE case manager



Whittier

- 16 units
- 1 FTE case manager



Georgetown

- 53 units
- 1.5 FTE case manager



Othello

- 48 units
- 1.5 FTE case manager



True Hope Village

- 35 units
- 1.15 FTE case manager*



Northlake

- 21 units
- 1 FTE case manager



Interbay

- 50 units
- 1 FTE case manager



Lake Union Village

- 22 units
- 2.5 FTE case manager*

Total Units: 339



Emergency Services: Outreach and Engagement \$7.1M

Outreach and Housing Case Management \$4.6M

- Outreach workers connect unsheltered people to resources within the homeless services system
- Housing case managers work with people prioritized by Coordinated Entry for All (CEA) for housing to help them to prepare to move into permanent housing.
- Includes LEAD and Navigation Team outreach contract

Navigation Team Staffing and Logistics \$2.5M

- SPD Officers and HSD logistics staff \$2.5M
- Nav Team Costs in other categories
 - Outreach Category: \$728k for REACH staff
 - Operations Category: \$2.85M for FAS and Parks (details in later slides)



Emergency Services: Transitional Housing \$3.5M

Time-limited housing that assists homeless individuals who need more intensive services before moving into permanent housing for up to 2 years.

- Residents are still considered homeless by federal definitions.
- Best serves young adults, people in recovery, and people fleeing domestic violence.
- Operations and maintenance of approximately 700 housing units plus service supports are funded by both HSD and OH
- ~700 units of transitional housing are supported with this funding
- Reporting OH funding for TH operations and maintenance in homelessness spending for the first time



Emergency Services: Community Outreach and Permitting \$0.4M

Department of Neighborhoods

DON works with HSD to develop and implement outreach plans in communities where new managed villages and new shelter programs are being sited

Seattle Dept. of Construction and Inspection

Staff time dedicated to setting up shelters and tiny house villages, including

- Land use work on tiny house village siting and permitting
- Building and Electrical inspections of shelter and encampments
- Code Compliance inspectors responding to complaints about vacant buildings and illegal camping



Housing

\$24.2 services/operations

\$25.8 capital investment*

*not counted in operating total



Housing: Diversion \$2M

Diversion services offer people experiencing homelessness one-time financial assistance or services to bypass shelter and move directly to housing.

- Offered by outreach programs, shelter and Coordinated Entry for all Regional Access Points
- Assistance can help people reunite with family, mediate with a landlord, or pay rent for a short time
- ~600 households served between January and June 2018



Housing: Rapid Rehousing \$7.2M

Rapid Rehousing assists individuals to quickly exit the homeless services system and move to permanent housing.

- Rapid Rehousing offers rental assistance and supportive services for up to 1 year.
- 835 households served between January and June 2018

Housing: Housing Resource Center \$0.4M

Initial investment and staffing to establish a Housing Resource Center which will connect homeless service agencies to property owners with available units.



Housing: Permanent Supportive Housing \$14.7M

Permanent Supportive Housing pairs affordable housing with comprehensive supportive services.

- Primarily serves single adults who are chronically homeless and have a disabling medical condition.
- Residents receive housing and services permanently.
- ~1900 PSH housing units are supported by funding both HSD and OH
- Reporting OH funding for PSH operations and maintenance in homelessness spending for the first time.



Housing: Capital Investment \$25.8M

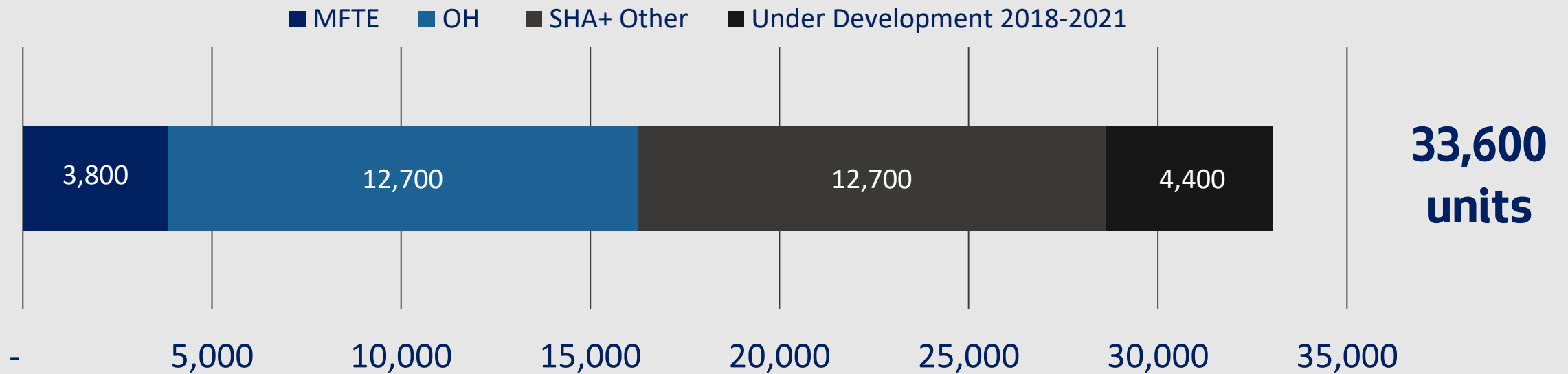
\$25.8M in capital funds for ~500 housing units specifically designated to serve families and individuals

- This is the estimated 2018 commitment amount based on contracts executed with projects announced in December 2017
- For projects with a fraction of units regulated as homeless, the capital commitment is prorated to reflect just the homelessness units
- This amount is not included in the Operating Total presented on Slide 11



Continued Commitment to Create More Affordable Housing

From 2018 to 2021, **2,500 new City-funded affordable rental housing units** and over **1,900 new MFTE affordable units** will come online.



Historically, every dollar the City invests in affordable housing is leveraged 2 to 3 times by other resources.



Prevention \$6.5M



Prevention \$6.5M

- Assists people who are currently housed but face an imminent risk of becoming homeless
- Helps people remain in their homes with the use of one-time financial assistance or case management.
- 14 HSD programs serving families and individuals plus the SHA Rental Housing Assistance Pilot
- 747 households served between January and June 2018 (not including the SHA Pilot)
- 41% increase in “upstream” prevention funding since 2014



Access to Services \$6.4M



Access to Services \$6.4M

Healthcare for the Homeless \$2.9 M

Community Resource Specialist at Seattle Public Libraries \$110K

Homeless Childcare Assistance Program (DEEL) \$400K

Other HSD Funds 3.0M



Health Care for the Homeless Network

City of Seattle Support: \$2.9 Million

Other funding leveraged by Seattle's investment: \$1.25 Million

Mobile Medical Program

- Serves unsheltered & others with barriers to primary & behavioral health care
- Team-based medical, dental, mental health, substance use, and case management
- 12 sites, including meal programs, encampments, and shelters

Housing Health Outreach Teams

- Serves supportive housing residents with complex chronic conditions
- On-site physical and behavioral health care, education, & linkages to off-site services
- 18 supportive housing sites throughout Seattle

REACH Program

- Serves primarily unsheltered people with chronic substance use disorders
- Outreach, case management, nursing, integrated Medication Assisted Treatment, and referrals to Methadone and other SUD treatment services
- Numerous sites in central Seattle, Capitol Hill, U-District, Ballard, SODO, and other

Network-wide Support

- TB and other communicable disease prevention training, eye glasses, benefits navigation, network administration



Operations \$8.3M



Operations

Human Services Dept Staff/Admin \$4.8M

- Staff in the Homelessness Services and Investment Division responsible for the planning and policy development, funding processes, contract execution and monitoring for ~ \$70M in investments
- Excludes Navigation Team members included on previous slide

Clean-Up Activities \$3.6M

- **Encampment response**
 - Parks crews and contracted clean up services ~\$2.85M
 - Excludes Navigation Team members included on previous slide
- **Seattle Public Utilities Clean Cities Pilot Programs ~0.7M**



SPU Clean City Pilot Programs	Results
<p>Encampment Trash (Purple Bags)</p> <ul style="list-style-type: none"> Addresses increased trash in the Seattle right of way resulting from unauthorized homeless encampment. Includes weekly garbage collection services, garbage bag distribution , need-based on-call trash collection, loose debris and bulky item collection, and on-site hypodermic needle collection. 	<ul style="list-style-type: none"> Serviced 28 unsanctioned encampments <ul style="list-style-type: none"> Distributed 18,545 trash bags 4,821 bags returned Collected 617,000 lbs. of trash Currently serving 9 locations throughout Seattle
<p>Recreational Vehicle (RV) Remediation</p> <ul style="list-style-type: none"> 2018 collaboration with SPD, Parks, SDOT, and the Mayor’s Office Addresses issues stemming from illegally parked RVs throughout Seattle. <p><i>SPU coordinates and engages in:</i></p> <ul style="list-style-type: none"> Removing trash from the public right of way. Removing structurally sound RVs from the public right of way. Scraping structurally unsound or burned out RVs. 	<p>2018 YTD Totals:</p> <ul style="list-style-type: none"> 22 cleans were completed in 9 neighborhoods. 437 RVs/vehicles left voluntarily; 39 RVs/vehicles were towed; 8 RVs/vehicles were junked 3 vehicles were problematic (burnt/hazardous) and 1 “scrape” was required. 217 people were contacted, and of those, 46 were interested in services. SPU & Parks removed 152,570 lbs. of garbage and spent a total of 76.25 hours cleaning.
<p>Sharps Collection</p> <ul style="list-style-type: none"> SPU developed the first comprehensive sharps collection pilot program in the country providing 24 hr. on-demand sharps removal in the public right of way, and contracting to service City-maintained sharps disposal boxes. The demand for this body of work is higher than initially anticipated. 	<ul style="list-style-type: none"> Approximately 10,517 syringes collected from over 3,000 complaints since pilot began in August 2016. More than 111,000 syringes have been disposed of in the City-maintained disposal boxes since February 2017.
<p>Litter Abatement</p> <ul style="list-style-type: none"> Addresses increased trash in the Seattle right of way in neighborhoods that are disproportionately affected by the presence of UHEs. SPU contracts with private, third-party vendors for litter collection and cleaning. 	<ul style="list-style-type: none"> Over 442,000 lbs. of litter collected since July 2017. Since inception, SPU has expanded the implementation from 2 to 13 communities throughout Seattle.

What spending hasn't been discussed?

Indirect Costs

- Essential City services that would be provided with or without a homelessness crisis
- E.g. Police/Fire/Parks/Library Janitorial Services/City Council time

Every City program for which people experiencing homelessness are eligible

- E.g. Parks Conservation Corps and HSD's Youth and Family Empowerment programs

Regional or Philanthropic spending

- E.g. King County Behavioral Health Services



What's **Underway?**

The Homelessness Sub-Cabinet

The Mayor's Homelessness Sub-Cabinet has been established to support the Mayor's plan on homelessness and housing by:

1. Strategically aligning City department and resources
2. Resolving cross-cutting planning & policy issues
3. Providing a more uniform and consistent approach to the planning, design and delivery of homeless investments

Member Departments

- Human Services Department
- Office of Housing
- Seattle/King County Public Health
- Seattle Parks & Recreation
- Seattle Public Utilities
- Seattle Police Department
- Seattle Fire Department
- Seattle Department of Transportation
- Department of Neighborhoods
- Finance & Administrative Services
- City Budget Office
- City Budget Office: Innovation & Performance



Questions?