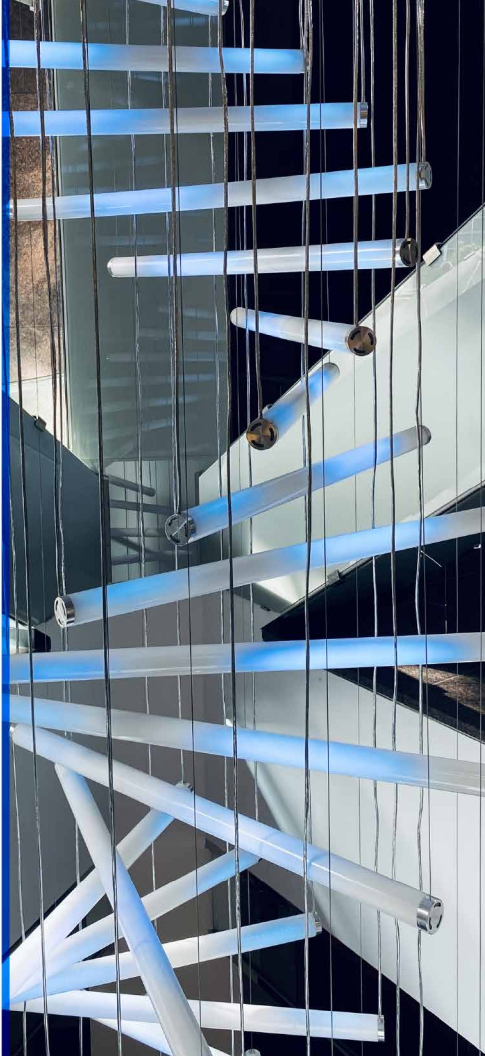




Seattle  
City Light

# FINGERTIP FACTS



# OUR MISSION, VISION & VALUES

## MISSION

Seattle City Light provides our customers with affordable, reliable and environmentally responsible energy services.

## VISION

Create a shared energy future by partnering with our customers to meet their energy needs in whatever way they choose.

## VALUES

### **Customers First**

We believe customer service is everyone's job. We pledge to be approachable, respectful and responsive in providing products and services that our customers want and need.

### **Environmental Stewardship**

We care about the environment and we are dedicated to enhancing, protecting and preserving it for future generations.

### **Equitable Community Connections**

We are proud to be a local, community-owned utility. We are visible and actively involved in the communities we



serve. We are rooted in our commitment to racial diversity, social justice and the equitable provision of services to all.

### **Operational and Financial Excellence**

We strive for excellence, are forward-focused, and seek new and innovative solutions to meet the challenges of today and tomorrow. We prioritize our investments and operating choices to build upon our strong financial foundation and solid, reliable infrastructure.

### **Safe and Engaged Employees**

We actively practice our commitment to employee and public safety. We treat each other with kindness and respect, are personally accountable, and work effectively in teams.

# GENERAL INFORMATION

The most current data available for the year ended Dec. 31, 2022.

Seattle City Light, a department of the City of Seattle, is one of the nation's largest publicly owned utilities in terms of the number of customers served. City Light is supported by revenues from its customers, not taxes. In fact, City Light pays substantial taxes to state and local governments.

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Service Area Population	Approx. 961,000
Service Area Size	131.31 sq. mi.
Personnel (full-time equivalent positions)	1,793
Major Substations	16
Commercial and Industrial Power Transformers	57
Distribution Circuit Miles	2,348
Network Distribution Circuit Miles*	265
Meters	495,769

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\*Includes the downtown business district, First Hill and the University District.

## CUSTOMER STATISTICS

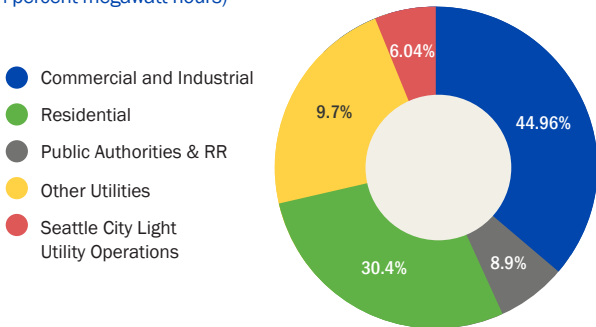
The most current data available for the year ended December 31, 2022.

	Average Number of Customers	Megawatt-Hours*
Residential	441,926	3,334,209
Commercial and Industrial	51,737	5,983,684
Total	493,663	9,317,893

\*Amounts include an allocation for the net change in unbilled revenue which excludes retail customer voluntary payments for conservation and solar energy.

## 2022 USES OF POWER

(in percent megawatt-hours)



## SERVICE TERRITORY & SUBSTATIONS

Shoreline

Lake Forest Park

Seattle

Unincorporated King County

Burien

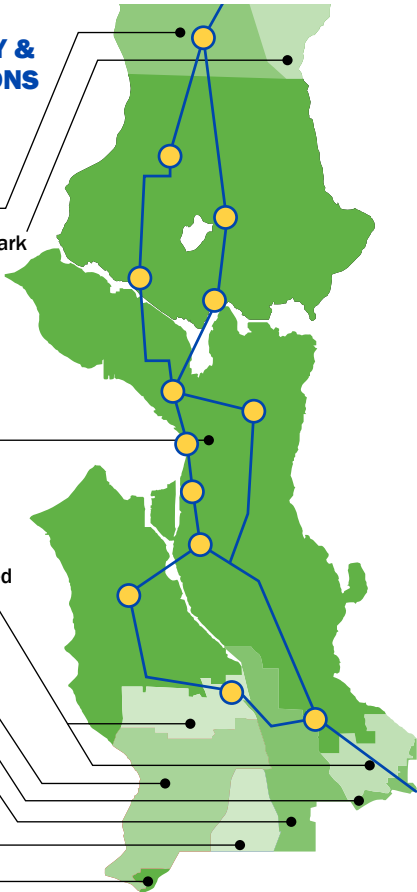
Renton

Tukwila

SeaTac

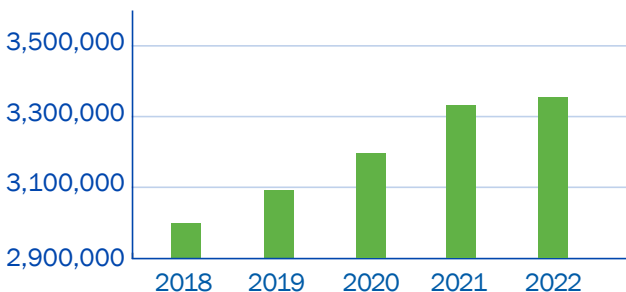
Normandy Park

Park



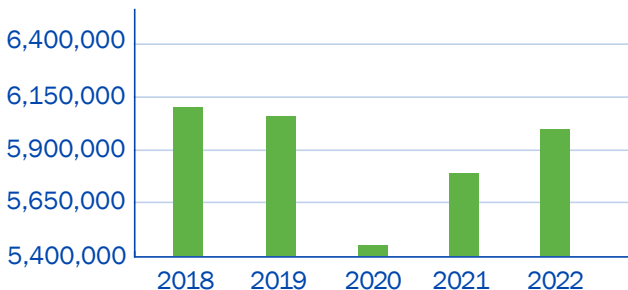
## RESIDENTIAL CONSUMPTION

(megawatt-hours)



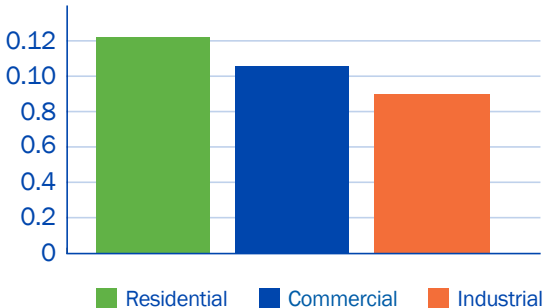
## NON-RESIDENTIAL CONSUMPTION

(megawatt-hours)



## AVERAGE RATES FOR CUSTOMER CLASS

(per kilowatt-hour in cents)



NOTE 1: A comprehensive rate change of 4.5% became effective January 1, 2023. Rates are set by the Seattle City Council.

NOTE 2: Industrial customers are identified by an annual consumption threshold of 5,000,000 kWh.

NOTE 3: Notice of public hearings on future rate actions may be obtained on request to: The Office of the City Clerk, 600 4th Ave, Floor Three, Seattle, WA 98104. Contact via phone at (206) 684-8344 or email [CityClerk@seattle.gov](mailto:CityClerk@seattle.gov).



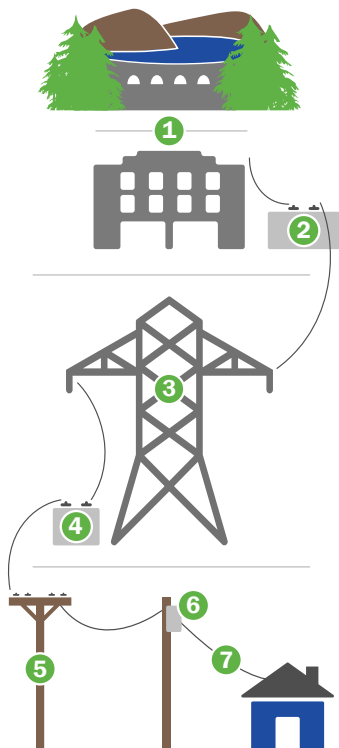
# ENERGY RESOURCES



- Owned Hydro
- Treaty Rights From British Columbia

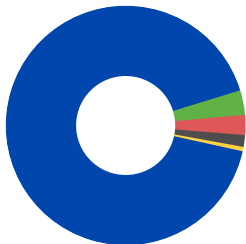
- Long-Term Hydro Contracts  
Columbia Basin Hydropower (CBH)
- Other Long-Term Contracts

# HOW WE GENERATE AND DELIVER POWER TO OUR CUSTOMERS



- 1 Power is generated from dam/powerhouse
- 2 Substation transformer steps up voltage for transmission
- 3 Transmission lines carry electricity long distances
- 4 Neighborhood substation transformer steps down voltage
- 5 Distribution lines carry electricity to residents
- 6 Transformers on poles step down electricity before entering residence
- 7 Service line for resident

## POWER MIX



● HYDRO .....	88%
● WIND .....	5%
● NUCLEAR <sup>1</sup> .....	4%
● UNSPECIFIED <sup>2</sup> .....	2%
● BIOGAS.....	1%
<hr/>	
TOTAL .....	100%

<sup>1</sup> This fuel represents a portion of the power purchased from Bonneville Power Administration.

<sup>2</sup> Fuels from wholesale market purchases are unspecified because current power market practices don't require the identification of the specific generating source at the time of sale.

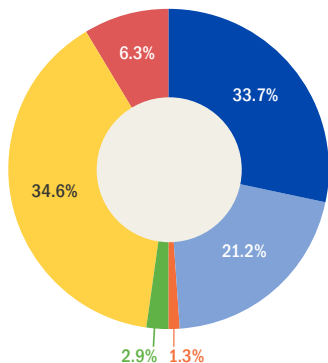
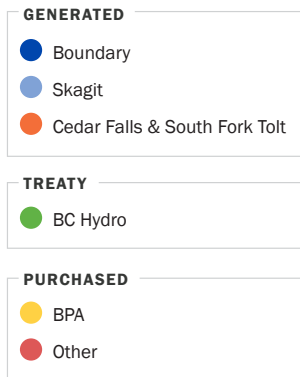
Note: This power mix is based on 2022 data.

## POWER SUPPLY OWNED BY CITY LIGHT

City Light Plants	Locations	Date in Service	Capability (Megawatts)	% of Total
Boundary	Pend Oreille River	8/23/67	1,120.5	55.8
Ross	Skagit River	12/30/52	450.0	22.4
Gorge	Skagit River	9/27/24	207.5	10.3
Diablo	Skagit River	10/20/36	190.4	9.1
Cedar Falls	Cedar River	10/14/04	30.0	1.5
S. Fork Tolt	S. Fork Tolt River	11/20/95	16.8	0.8
Newhalem	Newhalem Creek	1921	2.0	0.1
Total System Generation Capability			2,014.1	100.0

## 2022 SOURCES OF POWER

(in percent megawatt-hours)



## MEETING OUR CUSTOMERS' POWER NEEDS

Seattle's city-owned hydroelectric plants depend on rain and snow as their fuel. In years with normal precipitation, our facilities supply more than half of Seattle's power needs. We make up the difference by purchasing power from outside the region.

# ENERGY EFFICIENCY PROGRAMS

Seattle City Light has the longest continually running energy efficiency program in the country. Since its inception in 1977, energy efficiency measures supported by the utility have been installed in residential, commercial and industrial facilities throughout our service territory. As a result of this legacy and current programs, City Light's has conserved 1,819,755.72 megawatt-hours. That is the equivalent annual electricity use of over 240,000 average Seattle homes.

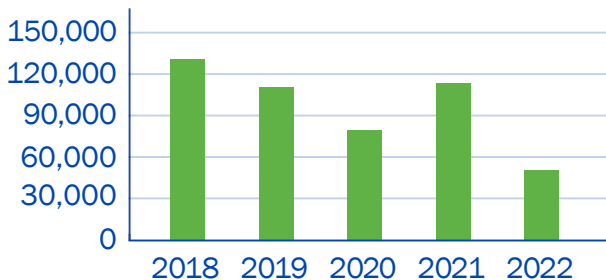
## COST SAVINGS

In 2021, we supported our customers' projects with more than \$27 million in energy efficiency incentives and over \$25 million in 2022. City Light's current suite of energy conservation programs has cumulatively saved customers \$140 million on their energy bills.



# ANNUAL ENERGY SAVINGS THROUGH CONSERVATION

(megawatt-hours)



# CONTACTS & INFORMATION

## Seattle City Light Administrative Office

Seattle City Light Visitor Center and Executive Offices  
700 5th Avenue, Suite 3200  
Seattle, WA 98104-5031

Mailing Address:

P.O. Box 34023  
Seattle, WA 98124-4023

Customer Service (206) 684-3000, [seattle.gov/city-light](https://seattle.gov/city-light)

## North Service Center

1300 N. 97th Street  
Seattle, WA 98103  
(206) 615-0600

## South Service Center

3613 4th Avenue S.  
Seattle, WA 98134  
(206) 386-4200

**Utility Discount Program** [seattle.gov/udp](https://seattle.gov/udp)

**Project Share** [seattle.gov/city-light/donate](https://seattle.gov/city-light/donate)

**Outage Map** [seattle.gov/city-light/outages](https://seattle.gov/city-light/outages)



## KEY PHONE NUMBERS

**Customer Service Center** ..... (206) 684-3000

Out of Area Calls.....800-862-1181

Language assistance available:

- Información en español
- Impormasyon sa Tagalog
- 中文資訊
- Thông tin bằng tiếng Việt
- 한국어 정보
- Macluumaad Af-Soomaali ah
- འཕྲིན་ཁྲིམས་ལྟར་

**TTY/Hearing Impaired** ..... (206) 233-7241

**Energy Advisors** ..... (206) 684-3800

**Electrical Life-Support  
Equipment Program**..... (206) 684-3336

**Streetlight Problems**..... (206) 684-7056

**Tree Trimming/Vegetation  
Management**..... (206) 386-1733

**Skagit Tours (skagittours.com)** ..... (360) 820-6568



## **PAYMENT LOCATIONS**

### **ONLINE ACCOUNT MANAGEMENT**

[myutilities.seattle.gov](http://myutilities.seattle.gov)

### **DOWNTOWN**

#### **Downtown Customer Service Center**

700 5th Ave., 4th Floor Lobby

Monday–Friday, 8:30 a.m.–4 p.m.

#### **Seattle Municipal Tower Payment Drop Box**

700 5th Ave., 4th Floor Lobby

Note: Credit card payments are not accepted in payment drop boxes.

### **SEATTLE CITY LIGHT SERVICE CENTERS**

#### **North Service Center**

1300 N 97th St.

Monday–Friday, 8:30 a.m.–4:30 p.m.

Payment drop boxes are located outside near the main entrances.

#### **South Service Center**

3613 4th Ave. S

Monday–Friday, 8:30 a.m.–4:30 p.m.

Payment drop boxes are located outside near the main entrances.

## **CUSTOMER SERVICE CENTER LOCATIONS**

### **Ballard**

5604 22nd Avenue NW  
Monday–Friday, 9 a.m.–5 p.m.

### **Central**

464 12th Avenue, 1st Floor  
Monday–Friday, 9 a.m.–5 p.m. and  
Saturday, 10 a.m.–2 p.m.

### **Lake City**

12525 28th Avenue NE 2nd Floor (above library)  
Tuesday–Saturday, 9 a.m.–5 p.m.

### **Southeast**

3815 S. Othello St., Suite 105  
Monday–Saturday, 9 a.m.–5 p.m.

### **Southwest**

2801 SW Thistle St.  
Monday–Friday, 9 a.m.–5 p.m.

### **University**

4534 University Way NE  
Tuesday–Saturday, 9 a.m.–5 p.m.



**Seattle  
City Light**

[seattle.gov/city-light](https://seattle.gov/city-light)

