

September/October 2022

# LIGHT Reading

## THIS FALL, PLANT A TREE!

Fall is a great time to plant trees when the rains begin in the Pacific Northwest. In fact, the City of Seattle celebrates Arbor Day in October because this is the best time of year to plant trees. When looking for a place to plant a tree, look up, down and around. That cute little Douglas Fir tree may grow to 80' tall. If you have the space for a big tree, big trees have many benefits like increased stormwater uptake.



Summer

Fall

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In the Pacific Northwest temperate region, strategically sited deciduous trees (trees that lose their leaves in the winter) may help improve your home's energy efficiency. According to the U.S. Department of Energy, trees can maximize shade during the summer and maximize sun coverage in the winter. Learn more about tree planting and tree trimming at [seattle.gov/trees](http://seattle.gov/trees).

## PREPARE FOR STORM SEASON

It's that time of the year when the weather can go from bright and sunny to dark and stormy in a matter of minutes. Inclement weather like windstorms and heavy snow can result in power outages in our area. We have tips and resources for how you can prepare and keep your family comfortable, informed, and most importantly, safe this season. Learn more: [powerlines.seattle.gov/stormprep](http://powerlines.seattle.gov/stormprep).



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## SUPPORT CLEAN ENERGY WITH GREEN UP

Green Up is a voluntary renewable energy program that allows you to support Pacific Northwest wind, solar and other renewable energy projects. You also help us fund rooftop solar projects hosted by not-for-profits like schools, parks and affordable housing organizations. Learn more at [seattle.gov/city-light/GULR](http://seattle.gov/city-light/GULR).



## WATCH OUT FOR SCAMS!

We continue to receive a high volume of reports of scammers calling customers demanding payment. We've also received reports of scammers requiring payment through third-party payment applications. If someone calls you demanding payment rather than seeking to work with you to establish a payment plan, that person is a scammer. Hang up on them right away and call (206) 684-3000 to verify your account.



## AT WORK in your neighborhood

City Light crews are continuously working to improve our services and the communities we serve—from maintaining our electrical infrastructure to upgrading equipment to exploring new energy technology solutions—all to deliver safe, clean and reliable power to you.

Learn more about projects in your area by visiting [seattle.gov/city-light/current-projects](http://seattle.gov/city-light/current-projects).



## SAFETY TIP FROM THE FIELD

Fall storms sometimes lead to downed power lines. If you see a power line on the ground, always assume it is electrified. Stay at least 20 feet away and call 911.

## Struggling with your bills?

### Help is available. Make a plan now.

Have you fallen behind on your payments or are you struggling to pay your bill? We have flexible payment plans available for all customers. If you're a residential customer, you may also qualify to receive a 60% discount on your electricity bill and up to \$1,000 in emergency assistance to pay your past due balance.

City Light will begin disconnecting customers for non-payment soon. Please visit [seattle.gov/utilitybillhelp](http://seattle.gov/utilitybillhelp) or call (206) 684-3000 and make a plan today.



**Seattle City Light**

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Questions, comments or suggestions?  
Email us at [SCL\\_ExternalComms@seattle.gov](mailto:SCL_ExternalComms@seattle.gov)

Newsletter available in Spanish, Vietnamese, Chinese, Somali, Tagalog and Korean online or call **(206) 684-3000**.



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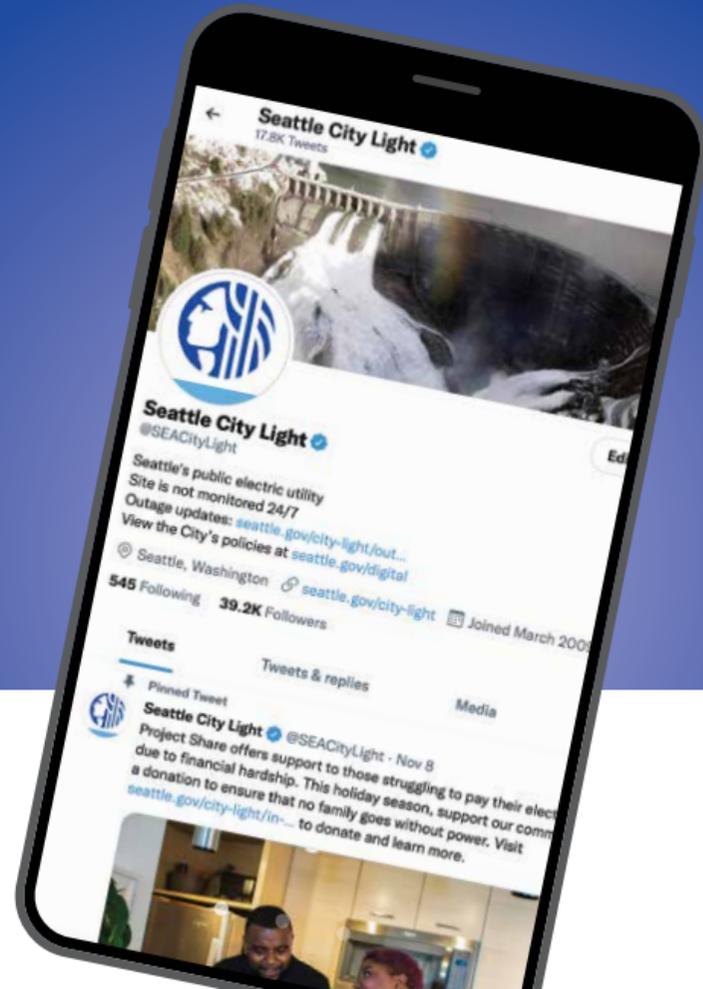
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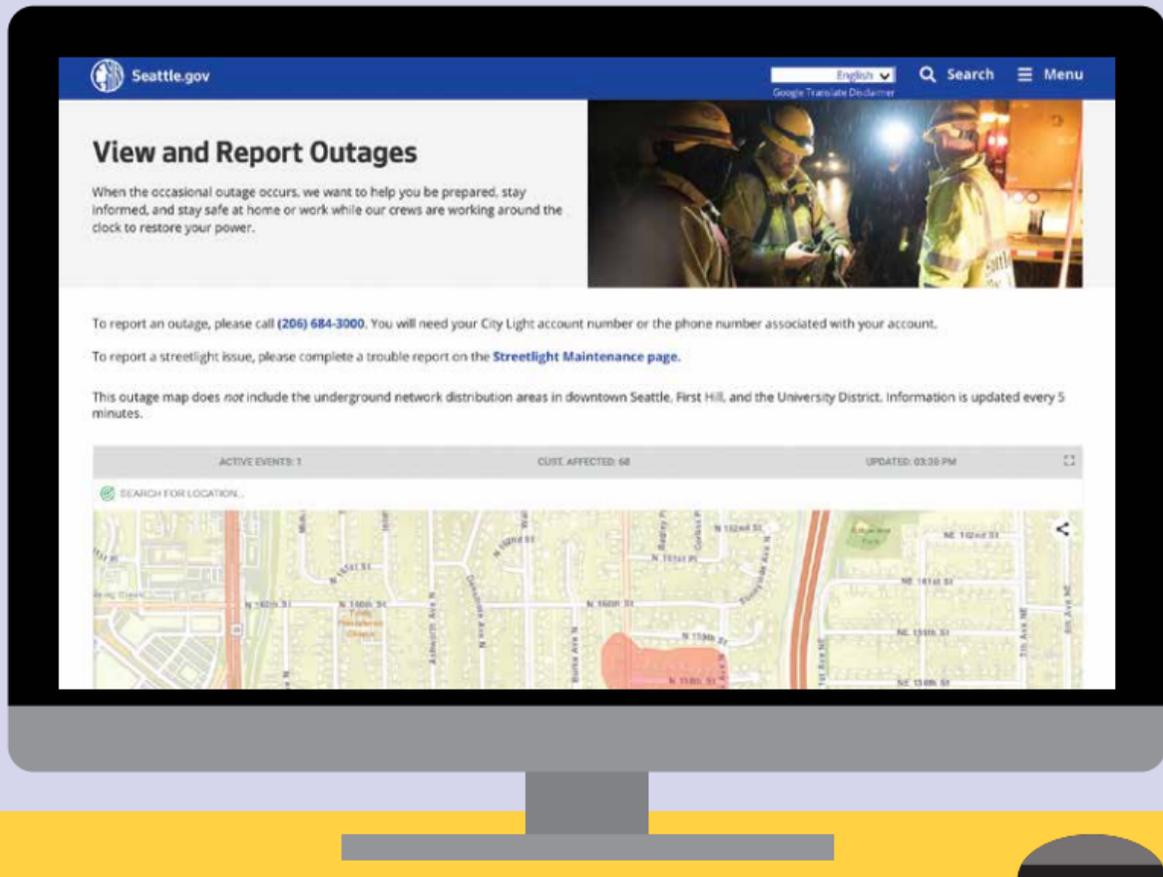


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# STAY INFORMED WHEN YOUR POWER GOES OUT



For updates, visit:  
[seattle.gov/city-light/outages](https://seattle.gov/city-light/outages)



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