



Association of Local Government Auditors

April 17, 2024

David G. Jones
700 Fifth Avenue, Suite 2410
Seattle, WA 98104

RE: 2023 Knighton Award Winner

Dear David,

The Association of Local Government Auditors' Awards Program Committee is pleased to announce that the **City of Seattle, Office of City Auditor's** report, "*City's Construction Permitting Needs More Customer Focus and Consistency*," won the 2023 Distinguished Knighton Award in the medium shop category.

ALGA was founded in 1985 to serve auditors who specialize in working with local governments, and our members represent over 300 local government audit organizations across the United States and Canada. As you well know, local government auditors are committed to helping their governments provide services to the public more efficiently and effectively with the limited resources available to them.

To encourage increasing levels of excellence among local government auditors, ALGA created the Knighton Award in 1995 to recognize the best performance audit reports produced by local government audit shops in the previous year. Each year, local government audit organizations, like yours, submit their best performance audit report to be evaluated against four criteria:

- (1) An audit scope that has the potential for significant impact and is responsive to the needs and concerns of decision-makers and/or the public.
- (2) Audit conclusions that are persuasive, logical, and firmly supported by the evidence, which was gathered using appropriate research methods and tools.
- (3) Audit recommendations that are feasible and will make government programs more effective and efficient.
- (4) Audit results that are communicated clearly and concisely.

Judges from peer organizations determined your office's report was among the best of 2023.

The judges commented:

The audit was highly relevant and responsive to the needs of the Seattle community. The report was well written with clear language that made it easy to read and understand. The team's use of graphics to convey key points from audit interviews and surveys was unique and beneficial to the reader.



Association of Local Government Auditors

Congratulations on receiving this award!

Sincerely,

Rebecca Takahashi, President
ALGA

Annamarie McNiel, Chair
ALGA Awards Program Committee