October 8, 2024 Meeting - Seattle Community Technology Advisory Board

Topics covered included: New "Get Engaged" Member Hailey Dickson Introduction; Technology Matching Fund Program: 2025 Funding Presentation; 2024-2025 CTAB Workplan and Committees

This meeting was held: October 8, 2024; 6:00-8:00 p.m., via Webex

Attending:

Board Members: Phillip Meng, Coleman Entringer, Omari Stringer, Isabel Rodriguez, Hailey Dickson, Aishah Bomani, DeiMarlon Scisney, Lassana Magassa

Public: Dorene Cornwell, Harte Daniels, Coleman Whiteman, Amy Hirotaka, Martin Wehner, David Zhi-Pierre-Louis, John Kelso, Rachel

Staff: Tracye Cantrell, Jon Morrison Winters, Meira Jough, Vinh Tang, Cass Magnuski

21 In Attendance

Phillip Meng: All right. Let's get started, everyone. Avery good evening. Welcome back to Seattle Community Technology Advisory Board' October meeting. We've got a great meeting today, learning more about this year's TMF program and talking about the work plan, and meeting a new member. So, to start things off, let's go with a general introduction form the group. Let's start in the room.

INTRODUCTIONS

Phillip Meng: Board members, can I get a motion to approve the September meeting minutes of CTAB?

Omari Stringer: This is Omari. I so move.

Phillip Meng: Thanks, Omari. Do I have a second?

DeiMarlon Scisney: Second.

Phillip Meng: Thanks, D. All in favor? Any abstentions? Any opposed? Great. (Motion passes) Can I get a motion to approve the (agenda) for this meeting?

Isabel Rodriguez: I so move.

Phillip Meng: Thank you, Isabel. Do I have a second?

DeiMarlon Scisney: Second.

Phillip Meng: Thanks, D. All in favor? Any abstentions? Any opposed? All right. Both motions carry. I do wonder if there has ever been a vote against an agenda. But, without further ado, let's get to our first agenda item. Hailey Dickson, we are very thrilled to welcome you to CTAB. I understand that you have a brief introduction. Do we have a slide to share, as well?

NEW 'GET ENGAGED' MEMBER HAILEY DICKSON INTRODUCTION

Phillip Meng: For folks who don't know, the 'Get Engaged; program is a City program for young Seattleites to participate on boards and commissions. Our last 'Get Engaged' member was the fantastic DeiMarlon Scisney. And we are so thrilled to welcome Hailey Dickson to the board.

Hailey Dickson: Hi, everyone. So nice to meet you. I am a resident of West Seattle. I have lived here for three years, and I grew up in Phoenix, AZ, and was there through my Masters. I studied Global Health in my undergrad and did my Masters in Human Rights Technology with a focus on Developed Communications and Mental Health. As my background, I started as a Fulbright Research Scholar researching mental health, and communications in India. And then, I followed that, starting at USF in their Tech and Mental Health partnerships team. And I worked at Khan Academy for a few years doing outreach for a free online school that had worldwide reach. I currently work, Bellevue

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based, at Tik Tok as a social impact manager, managing philanthropic partnerships for them. I am really here to join the Community Technology Advisory Board because I am passionate about digital access, digital storytelling and community building in an online world, having benefitted a lot from online education myself, when I had a disability that kept me from accessing school and college, things like Khan Academy and digital access really got me to where I am today, so I am eager to bring that perspective to the board. Also, my research into mental health and some of the harms that come from digital usage, especially when it comes through social media and mental health. It is an area that I am passionate about, and I would love to use my position on the board to start conversations about digital well-being, especially as digital usage affects the mental health of young Seattle residents. As a member of the board, I hope to experience the process of City government, get informed conversations going about digital well-being and how it affects Seattle residents, and also to share my experiences, both as a young person, and someone working in the tech sector with a background in mental health. I'm really interested in exploring the committees and especially maybe starting a new committee, or just a topic of conversation around digital well-being. And if you would like to support me, I would love to connect with and meet with board. Let me know if you are interested in any conversations about digital well-being, and we will see if there is some good work that we can do together. Thank you.

Phillip Meng: Thanks so much, Hailey. We would love to learn more about your work in digital well-being. I'm sorry if I didn't catch it -- how long have you been in Seattle?

Hailey Dickson: About three years.

Phillip Meng: Okay. Well, thanks so much. And for the group, we are continuing to look for a time when we are able to meet as a board outside of our regular meetings. Of course, those gatherings are also open to the public, and hopefully, we can have some more conversations then. Moving onto the next item on the agenda, I am very excited to hear about this year's Technology Matching Fund program. Meira Jough, the floor is yours.

TECHNOLOGY MATCHING FUND PROGRAM: 2025 FUNDING PRESENTATION

Meira Jough: Thank you, Phillip. Hi, everyone. Let me go ahead and share my presentation. Hello, everyone. I am Meira Jough. I am the digital equity advisor at

Seattle IT. Thank you, CTAB, for having me today. I am really excited about our next round of Technology Matching Fund grants. Every year, the City of Seattle invests in community organizations offering digital equity programs and services and support those people on the ground, connect to their communities doing what needs to be done to bridge the digital divide.

I want to start with the Technology Access and Adoption study. Seattle IT just published this study, and it is every four years, five years we try to take the temperature of what are the digital equity gaps in Seattle. I wanted to some of this year's study as sort of a backdrop in the universe of why do we need these grants, why do we have to invest in this work. The adoption and access study summary report focus groups with 4,600 residents, and the goal was to better understand access and use of technology and internet services, barriers that people face when using the internet and technology, and the support needed in helping to ensure that all residents have the same opportunities. One thing about the study which I wanted to point out is the digital connectedness. We know that digital equity and opportunity is more than just an internet connection, and so the digital connectedness index was created to reflect the combination of digital essentials to be really truly connected. The factors that we use to measure the overall digital connectedness are the quality of access at home and on the go; the variety and adequacy of devices; and the ability to perform technology- and internet-related tasks alone, as opposed to relying on others for assistance. The three categories combine (unintelligible). So, this study found that (unintelligible) percent of Seattleites have the highest degree of need or significance. Seattle has quite a large population with a lot of residents, so when we are talking about 13 percent, that is a lot of people. So, I think it is important to point out that it is not just about internet access, it is about overall connectedness.

We also looked at internet on the go. We all know that we need internet not just at home, but all around the City. I pull up to the bus stop to check when the next bus will arrive, or if I need directions to get to my next destination, An estimated 26,000 households do not have access at home or on the go. Those people in this category are disproportionately BIPOC, older adults, persons with disabilities, households speaking a language other than English, and households living in poverty. The study also measured corrupted internet and the (unintelligible) of internet connection, which also inevitably impacts (unintelligible). Internet access is a complicated question with many different factors that contribute to someone's ability to connect, both at home and on the go.

Access to devices: We all know that to be fully connected, you need a device, a laptop, a tablet, something connected to the internet. And while most households have at least

one internet-enabled device, more than 17,000 households have fewer than one internet-enabled device per household member. So, people are sharing in-household. This inevitably impacts the same populations that we saw with the internet, particularly BIPOC and low-income households. This is the percentage of the households for each of these categories. So, the greatest impact households whose primary language is not English are sharing (22 percent), and 20 percent of households living in poverty are sharing. Nineteen percent of Black households, 15 percent of Native households, 14 percent of households living with a disability, 10 percent of households with children, and five percent of all Seattle residents. So, I invite you all. The study is available on Seattle IT's web site

https://seattle.gov/documents/Departments/Tech/DigitalEquity/TechAccessAdoptionStudy/2024_SeattleTechAccessStudy_SummaryReport_final.pdf . Take a look at the study and dive deeper into the data, and I really encourage you to try to understand the nuances of what the digital device impact is.

But here is the good news. We have the Technology Matching Fund grants. The 2023 Technology Matching Fund grants and projects are just completing this year. And so, I wanted to share some of the stories from these projects, because they are extremely inspiring and it just makes me excited to work for a City that invests in our community organizations and our community services in this way. I would like to share some success stories.

Friends of Little Saigon, their project, Little Saigon Digital Capacity building, which provide small businesses in Little Saigon with Digital Navigator services in Chinese and Vietnamese. They were able to hire a digital equity coordinator who recruited 40 volunteers to provide these Digital Navigator services. Business owners received essential digital skills instruction, which included email, online services, web sit management and cybersecurity. The businesses are now seeing more online engagement with customers because their online business information is now accurate and up-to-date. I did meet with one pharmacy owner. And we got a lot of great stories from these businesses, particularly because our volunteers spoke Chinese and Vietnamese. People come from very, very far to this little, tiny pharmacy in Little Saigon. And she said they helped us to change the business name and phone number from the previous owner. Without their help, customers wouldn't be able to find their business on Google.

Horn of Africa Services: They have a project for internet expansion, and they serve communities from East Africa with little or no computer skills and Digital Navigators provided services in Somali, Amharic, Tigrinya, and Oromo on how to use the internet,

email, online meetings, smart devices. Again, safety and security was a big concern to protect them from fraud. I am happy to report continued help in the computer lab with volunteers to meet ongoing needs in the community. One student completed her assistance training, and she is the one holding the baby in the picture. She brought her child to the class, and she was able to get her assistance training online and pass the State test, and was hired as a CNA at the retirement center. So, she is now making $26 an hour at her job, and without the laptop and training, she would not have achieved her goal.

Kin On Health Center: They provided in-person and online support at their community center, and they had digital navigation in Chinese, and they taught participants how to use smart phones, tablets, smart TVs, online technology resources and senior benefits. This is really part of their how to put technology into their daily lives, promote healthy living, and confidence in staying at home and being able to things at home. One 80-year-old participant learned how to protect himself from fraud after a lecture on how to avoid scams by using Google Voice Numbers. And he said, "Before, I was getting calls from scammers pretending to be from my bank. Now I know how to identify fraud events, which has given me peace of mind."

The Technology Matching Grants also develop skills training. Projects provide different skills training to populations at risk of greatest barriers.

National Asian Pacific Center on Aging project, Digital Skills Training Program, advanced digital equity by providing for those skills classes to older adults with limited English proficiency, and language was a major barrier, so their classes were taught in Chinese and Vietnamese, and this made the learning accessible and boosted peoples' confidence. And then also, there was a partnership InterConnection, which enabled them to distribute 35 laptops. And I was lucky enough to meet one graduate who said, "Through this training, I significantly improved my computer skills, especially in Microsoft Suite, Excel, and Outlook. I was hired as a fiscal assistant right after completing digital training." She is really eager to continuing growing these digital skills. It was great to see that as a result of taking classes, the student was able to join the organization.

Orquesta Northwest provided LatinX youth music and technology access and digital instruction to youth Orquesta participants and their families. Each youth received an iPad to use for musical instrument practice and performance, including how to use software, to reading music, which motivated them and enhanced their practice at home. I think what is great about this project, too, is seeing the look on parent's faces when

attending their last concert, their final concert, and the looks on the parent's faces was just priceless. The joy, the pride, seeing their kids up there performing, and the fact that they were able to provide these tablets to make it easier really went to my heart. That was really a fun concert to watch.

The Friendship Circle of Washington provided teen and young adult skills served young people with intellectual and developmental disabilities. One participant is not yet living independently, and he has taken on grocery shopping for his family because of the skills that he learned in the program. And another parent of a 19-year-old said, "It is easier for me to picture a future for him now, because he is so much better prepared to enter the community successfully. I feel like I don't have to worry about his future like I did before." It is a reward to see parents benefitting from children with access to technology.

The Prison Scholar Fund project sparking re-entry provides justice-involved participants with devices and basic technology, and they also provided leadership training, and leadership competency. The devices were paired with skills instruction and many of the participants were also people of color, and they (unintelligible) and get jobs in technology. One participant who spent 15 years in prison was on work-release and he attended the digital literacy program, and then he was offered a scholarship to the Coding Dojo, and he was able to secure a job before graduating the programs. That is definitely a success story, and the instructor was also formerly incarcerated, and is now teaching the class. Because he had that experience, you could just tell that the student believed him when he said, You, too can invest in an inspiring story.

Villa Comunitaria is a project Promotoras digitales de la comunidad, or Digital Navigators, provided technical assistance and internet connectivity and device education, and it provided their workshops in Spanish, and focused on resume building and employment opportunities. And participants learned how to help their children with online school, applying career and life skills, apply for jobs, figure out medical appointments, pay bills, and how to connect with loved ones online. And one participant said, "These skills that I acquired helped me to be close with my relatives in other cities. And I can support my daughter with homework assignments. I hope that in the future, I can support other people to get these essential skills."

The 2025 Technology Matching Fund grants aim to fund Digital Navigator services, providing one-on-one or small group assistance, digital literacy classes and workshops which provide digital literacy skills training, devices and technical support, which provides devices and the support needed to use them, and internet connectivity, which

is providing internet for low-income residents by expanding WiFi, or other means of expanding accessible WiFi. This year, $455,000 has been allocated for these grants, and up to $45,000 will be forwarded to nonprofit organizations and communities serving Seattle residents. As you saw in my previous slides, organizations also provide community match. The minimum match is 25 percent of the grant. There are projects that give more of the community match. And it just demonstrates the commitment the organization has. Not only are they receiving grant funds from the City, but they are committing and dedicating their funds to make these projects successful. So, it's really a partnership between the City and the community organization.

the timeline: October 15 is when we are starting to accept applications. November 13 is the preliminary application deadline for preliminary review; and then the December 16 date is the application deadline. Hopefully, we will be able to bring some recommendations for funding to the CTAB meeting in March, 2026. If you are interested in reviewing these applications, please reach out to Community Technology at Seattle.gov.

https://seattle.gov/tech/grant-opportunities   Community members volunteer to review these grants, and as you can see, this is (unintelligible) to read all of these wonderful projects and give them scores. You really get a taste of what is happening in the community, and where the needs are. So, I encourage anyone who is interested to reach out to me meira.jough@seattle.gov and become a work source.

Thank you so much.

Phillip Meng: Thank you so much, Meira. This is a program that CTAB board members and community members have participated in for many years. I have been a reviewer several times. It's a really incredible experience. You learn about some of the amazing work that community organizations do. And it's a great chance to participate in a program that does so much for these organizations. We want to open it up to questions, comments. Meira, just a logistical point. Maybe I missed it. When should folks reach out to you and your team if they want to be reviewers?

Meira Jough: The review process will be in January and February. So, any time in the next month or two is what I would say, but maybe in the next month, if you would reach out to me, that would be awesome.

Phillip Meng: Perfect! Next question is to Harte Daniels.

Harte Daniels: Meira, we normally, in past years, when the City and yourself have run workshops for people that are unfamiliar with applying, do you have a slide on the dates of your workshops, and where they are going to be held?

Meira Jough: The workshops are virtual, and I do have dates. They will be in the press release. There will be three, and I appreciate the question, Harte. One of them will be an overview of the grants; the second informational session will be presentations by potential community partners; and then the third info session will be from City and Library staff about potential opportunities to partner with them. So, we're trying to support organizations in having some allies working with them on their projects. So, there are three information sessions that are different that will be provided on the application web site.

Harte Daniels: You mentioned that they would be announced in the press release. That's my first question. When is the press release? The three sessions that you are talking about, as you mentioned, are different from in the past. The overview is to itself. The presentations I do not understand. I am suspecting that the one from City and Library staff are the people that you have gathered up to be sort of a resource to help people understand and write the grant. So, number one, when is the press release going out so that we know when these workshops are. Number two, did I describe them right? And number three, you just said some sort of a presentation from participants. I don't understand that particular workshop.

Meira Jough: Okay. The press release, from what I understand, will go out on October 15. The info sessions will be the week of October 28. The community partners one is a presentation by the Digital Equity Learning Network (DELN). They are a coalition of community organizations that share information with each other about digital equity projects, and also do some advocacy work. So, they have opportunity involved with the Digital Equity Learning Network. There is also a presentation by InterConnection, which offers discounted devices. If an organization wants to purchase discounted devices, they can learn a little bit more about that. And then, there is also a presentation by the Seattle Housing Authority (SHA). They have seven computer labs, and they are looking to partner with organizations who can teach at their labs for Seattle Housing residents. The City, and my great partner, the Library has the Library Equal Access program. They provide technology and services to people with disabilities who need support in accessing services. There will be a presentation by the supervising librarian with that

library equal access program, and they want to support applicants who are serving people with disabilities. And then also, there is somebody who has claimed to be talking about potential partnerships. They have 27 locations throughout Seattle, and they have meeting room spaces. So, if an organization is interested in offering a class at one of their meeting rooms, they can learn more about that at that info session. Did I answer all of your questions?

Harte Daniels: I was going to see if I can repeat back the second one on presentations to make sure that I understood you. The one on presentations -- yes, I know about DELN and InterConnection and SHA are -- the purpose of that one is that those three organizations would like to offer help or partnership with possible applicants. Is that what I am hearing?

Meira Jough: Right. Exactly. Each of the entities that are presenting, They have staff who can support people in applying for grants. This typically does happen. There are organizations that work with the library, for example, to make applications, but this is just a way to make that opportunity available to anybody applying for the grant. So, if they have an idea, they have staff, they have an ability to grow their staff in this area, there is suuport available for them in the community to make their projects successful, that is sort of what my job is: How do I support a community organization to be successful, that is the goal of those sessions.

Harte Daniels: I appreciate your work on that and trying to make it easier for organizations that haven't applied before to become familiar and find assistance or partners in aid and trying to get to that. And I do have a couple of volunteers that are professional at writing project charters, and you application process almost identically. And I would like to talk with you all about your singular request to find organizations that have applied in the past more than once and reviewers have found that they are close, but not quite getting it over the goal line so that I could get these volunteers to them, because as you said, many of these folks do fantastic work. Again, I just want to commend you on innovating this way of presenting the workshops because I have attended the ones in the past. So, thank you for thinking this through, and making that extra effort.

Meira Jough: Oh, thank you so much, Harte. I appreciate that. And yes, please contact me offline, and I would definitely love to meet with them. Dorene, do you have a question?

Dorene Cornwell: I have more than one question. Hypothetically, supposing that someone with a large organization would like the Seattle Housing Authority -- this is me observing that, for instance, people living in the housing authority speak a bunch of different languages, so I think the question is if the housing authority were wanting to be a partner with some of the different organizations, or are you hoping that there will be one grant that the housing authority manages?

Meira Jough: No, the SHA is not managing a grant; they are not a grant applicant. They can help in providing a computer lab, but they are just a resource.

Dorene Cornwell: Okay. Another question which is probably off-topic from the TMF, but the Internet Use and Adoption Survey: how well do you think it picked up -- sometimes people can have devices and not use them, or be really hesitant about how they use their devices, how well did the survey capture anything?

Meira Jough: That's a great question. They did ask in the survey questions about the reasons for not using the internet, which is an interesting question, because what is the barrier if the internet is available? And so, the question is on page 16 of the report. The top reasons why residents do not use the internet. Thirty-six percent say that the internet is too expensive; 25 percent say that the internet is slow, frustrating, and it doesn't work well; 25 percent say they are not interested or don't want to use it, which is interesting because there is a question about why do they not want to use it. Are they afraid of scams? Are they afraid that their information is going out onto the internet? These are the reasons why, but then there are also concerns about accessing and using the internet. There are security and personal information, how my data and information is being stored, online viruses and malware, protecting myself from others online, protecting my children from others online. And so, I see security. I see it a lot in the TMF reports where service providers are supporting people to address a lot of these concerns. Thank you for raising that question.

Dorene Cornwell: Thank you.

Meira Jough: All right. If there are any additional questions, feel free to reach out to me. meira.jough@seattle.gov and thank you for your time, and thanks for all of your questions, and interests, and passions.

Phillip Meng: Thank you so much, Meira. Without further ado, I would like to kick off the strategic planning component of this meeting. For this, I will share a screen.

2024-2025 WORKPLAN AND COMMITTEES

Phillip Meng: For those who are experiencing this for the first time, every year, CTAB does a strategic planning session. Board members, committee members, and everyone in the public are very much encouraged to participate to help us to orient our priorities for the next year. In thinking about this cycle, I want to particularly focus on action-oriented items we can take, not only identifying topics that CTAB members are interested in, but also on the kinds of actions, the contributions that CTAB can make respect. And, following up on this meeting, we will have more comprehensive conversations on the logistical requirements. I want to start this by sharing a page that we have of "ground rules." The idea here is let's have this be a true brainstorm. All ideas are really welcomed. We don't need to think through the how necessarily, yet. We really want to get all of the ideas on the board and have a discussion about what folks are interested in that will give us the best foundation on which to build a more concrete discussion on what CTAB does. As the last bullet point says, we will hit the conclusions later. For now, I want everyone to feel that this is a very open space for discussion. I also want to start by going back to our overarching vision for the next year. The snippet you see on the screen is from CTAB's charter inside the Municipal Code. There are two line items here. We have the responsibility and the ability to make recommendations to the City on technology issues. There is a tone of expertise and perspective on this board that is incredibly valuable, and I know that stakeholders in the City are interested in. And the second is to connect with the public to conduct research and to build public recommendations and other sorts of forums and events. Thinking about our workplan for the next year, I want to refocus on these two points, thinking particularly about where we have expertise to leverage, where there are topics where we can make a distinctive contribution, and building out a program of work, particularly recurring events where we can continue to build knowledge contributions over time where we can facilitate recurring engagement over time, so that in future years, we are spending less time brainstorming, and a little more time building on the foundation of work that we already have. With that in mind, this year we have a pretty open slate. In today's discussion, I want to go through two points. First, canvass ideas from everyone on technology topics that you would want to tackle in the coming year. It can be topics that you think are interesting to the City, interesting to City government, or just interesting to you. We will

start there, and then afterwards, we can follow that up with a discussion of what CTAB's contribution would look like, and how CTAB's committees and the community can help deliver on these various points. And one way to think of it is a table. You can put the topics on the left, you can put what CTAB does in the middle, and we will talk about who does it on the right. Let's start on the left, and now we really want to open the floor. Isabel Rodriguez, to your question. I think we will need to edit this. What I will do is let me collapse the ribbon. This is a little bit small. This might make it easier to ready, and I will send the deck around once we are done via email. By the way, I'll kick things off. We already have a topic and this is probably a good exemplar. We know that there is a lot of interest in digital equity and telecom. We have a recurring action that we typically take, which is our digital equity telecom forum, and this is led by the Digital Equity Committee. Again, for most of these items, I don't think we're going to get to the second and third columns. quite yet, but let's start a discussion on topics. You can raise hands, if you'd like, or feel free to just go ahead and speak.

Coleman Entringer: I think that keeping up with salient technological subjects that community members have interest in, like AI and the ethics of Generative AI in government technology, I think that is always a hot topic. We could even broaden it to nascent technologies and emerging technologies, as well. I'm not sure what the action could be, but I think you could have a forum about many of these topics. So, that could be an idea. I think that there are also potential actions around developing guiding principles or research that the board can do, as well.

Phillip Meng: Fantastic.

Harte Daniels: That is aimed at the government. The concept of AI is a murky little cloud to most of the people who are still struggling with technology access or technology to be able to work with it, so instead of aiming that at the government and policy, etc., forums for helping people to understand it and its usefulness and find out what the good uses of this are, connecting with the government and what not to fear about it. That might take somebody wanting to take on while working with various data equity groups, people, in other words, who know how to speak to the various communities. Which committee? We have been wanting to revitalize Smart Cities. This might be something for them. One other thing: the security/privacy -- I'm not even certain if it is that, under topics would be. We heard from someone using the new bandwidth to create free internet, and she was wondering about how to engage community. What we found during Hurricane Sandy, connecting with these communities. Sandy cut all ability to communicate by cutting both the columns and the electricity. What they're finding right now. So, the concept of emergency management, preparedness, etc., cuts across and levels. It can be a unifying topic for people. The

problem and theory of defining with Hurricane Helene is people spamming the social media so much that victims of the disaster are not being able to communicate, and being responded to is what they did before. AI is a good/bad social media in the Office of Emergency Management. Potential CTAB actions, you can talk to organizations like Humanity Road, who both connect in these types of emergency. They create areas for people to be able to connect when internet is wiped out. And the second secret action work is to prevent scams and frauds. Who can do that? We used to have a broadband community. I have no idea who would do it now. But yes, overuse and clogging the social media with conspiracy theories, with political divisions inciting the United States and therefore making these tools unusable, and opening residents to fraud, especially in disasters. The Smart Cities, I notice that Phillip Meng is working with AI for first responders around the country. And I will connect you with them. I will make an introduction for you offline. His name is Ted (unintelligible).

Phillip Meng: Thanks. That is great to keep in mind. Harte, do you think that I summed it up? Let me know if you have any thoughts on how we get this done on paper, and of course, we can do more brainstorming, too.

Harte Daniels: That is close. I was just using the example of the use of social media and people getting caught up and lost in it, as opposed to its worthwhile uses. Because in the United States so many people are divided, first on their opinions, second on conspiracy theories, and third on the normal barriers. We have like 129 languages in the City of Seattle. An action might be unifying across all of them. What would you do in the case of an emergency such as Hurricane Helene, and since these disasters are fresh in their minds, this is the time to start getting up-to-date on preparedness. I can tell you that Hurricane Helene will fade from peoples' minds very quickly.

From Chat: Hailey Dickson 10/8/2024 7:04 PM • I worked on a Khan Academy course on responsible use of AI in schools, would be happy to contribute to responsible AI education/discussions

Phillip Meng: Thanks so much, Harte. And Hailey Dickson, that's fantastic. I think that responsible AI education is something we want to chat some more about. I want to make sure that we get to everyone. Some folks have been waiting for a bit. Jon Morrison Winters, I saw your hand up. Is there something that you want to add?

From Chat: Omari Stringer 10/8/2024 6:58 PM • Emerging technologies could include things like smart cities, etc.

Jon Morrison Winters: I was just going to put it in the chat. We are still hearing an echo. I unmuted my computer. Sorry about that. I was going to report out from the chat some conversation there, and add to the mix. Isabel Rodriguez said, "Plus one." I think that was in regard to Generative AI, but Isabel can chime in on that one. Omari Stringer said:

From Chat: Omari Stringer 10/8/2024 6:58 PM • Emerging technologies could include things like smart cities, etc.

Jon Morrison Winters: And then, Hailey said:

From Chat: Hailey Dickson 10/8/2024 7:04 PM • I worked on a Khan Academy course on responsible use of AI in schools, would be happy to contribute to responsible AI education/discussions

Phillip Meng: Thanks so much. Next up, Omari Stringer, and then DeiMarlon Scisney, Dorene, Hailey Dickson. Omari, the floor is yours.

From Chat: Harte Daniels 10/8/2024 7:08 PM • Longstanding interest for me has been to measure Quality of Life in Seattle ... perhaps modeled after HHS Social Determinants measures

Omari Stringer: Thanks. This is super great. I think we can go all around the room, which is awesome. I have a pool of ideas that I will probably just spitball out there The first one, I think, is just given in light of today's Council vote regarding CCTV real time crime center. I think it is apt that we would bring back the Privacy and Cybersecurity surveillance Committee. I don't think I need to say more on that. I think this issue is not going to go away. I think that we see things like expansion of invasive policing technologies being used without a warrant. But again, is AI going to supercharge that?

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Is there a use case where the Surveillance Ordinance does not contemplate AI. There may need to be some update or tweaks made to the regulation that we had in place for almost 10 years. We have to think about evolution. So, that's a big one. I think we can bring back that committee. The second piece is a ton of things that also had a renaissance that I think could be brought back and revitalized as open data or that approach. There are things like government transparency and access to data. I think that the City has a lot of good data that could be really useful for a lot of groups, especially as data acumen, has grown. I think open data started as a nascent thing that was fun for data science folks, but now it's a little bit more of use cases for standing back. We could even think about what if the City were to sponsor publicly available data sets that could be used for training something like Generative AI. That is a pretty diverse and good data set. I'm thinking about open data. Could the City make some API end points available for folks to get some common data. So, looking at things like that And then finally, an economic piece. Are there ways that we could partner to foster that start-up community, but focus on it with a digital equity lens similar to the Tech Matching Fund, but maybe partnering with the Office of Economic Development or other things with more of a business angle that could enable folks to help start businesses that are based on technology and get them access to founders or capital or something like that. That could be an interesting area to explore support for that local start-up, jobs and emerging tech, that kind of thing.

Phillip Meng: Thanks so much. Omari. Since the Privacy and Cybersecurity/Surveillance Committee, there has already been work there in the past. I am curious to know if you have thoughts on how we might address, say CCTV in the debates about surveillance that are going around in the City. Is there anything that has been interesting in the past. I know that we've gotten new members here and this might be an opportunity to explain what some of that work might look like, as well.

Omari Stringer: Yes, I think I saw a lot of community interest in some of these technologies, so it could be partnering with some folks who are doing some of that outreach. I know that they were informing the public about all of the upcoming meetings and keeping up with all of what Council was up to and all of that, and there are also partnerships with the University of Washington's Tech Policy Lab. There are a lot of different organizations that are focused on this. And then finally, as mandated by ordinance, the Community Policy Working Group that we could also partner with and get their polls, because they are, by ordinance, the community outreach arm, but similar to City boards and commissions and ourselves, engagement can sometimes be a struggle, so I think that getting as many people involved as possible could be great.

Phillip Meng: Thanks so much. Yes, I think that will be helpful to the group. Thanks, Jon. I can't see the chat all of the time, but I'm checking it every once in a while. Great to have these on the board. I would love to follow up on some of these. But onto D.

DeiMarlon Scisney: Yes. Thank you so much, Phillip. I will do like Omari, and spitball a couple more here just during my time. But definitely cybersecurity and data privacy are huge. We talked about AI, and with the rise of digital twins. (A digital twin is a digital replica of a physical object, person, system, or process, contextualized in digital version of its environment. Digital twins can help many kinds of organizations simulate real situations and their outcomes, ultimately allowing them to make better decisions.) and data privacy issues, definitely, even at this basic level, data privacy, password protection, all of that stuff if really important from a community perspective. So, definitely cybersecurity and data privacy. I want to go back to the digital equity that you had mentioned in regard telecom. But also broadband access. One of the most pressing technology topics in Washington is ensuring equitable broadband access, particularly for rural communities, low income households, marginalized populations, so given this demographic diversity, I definitely feel that that topic is essential is really spearheading that conversation is closing the digital divide. So, cybersecurity, data privacy, the digital equity and broadband access. One that hasn't really been mentioned is technology for climate resilience. Washington is really at the forefront of environmental policy. My company is contracted right now with Seattle Public Utilities, working with (unintelligible) and CIS around the green storm water infrastructure buildout. So, topics could include using technology for creating infrastructure, sustainable urban planning, climate monitoring -- whatever that may be. But really putting that into conversation around technology for climate resilience. And then, the last thing that I wanted to touch on was workforce development in tech, so really a focus on developing tech skills, and I know that there are organizations that are doing this, but I feel that CTAB could really sit at the intersection of this, through some type -- I don't know what this would look like -- but some type of resource page or resource guide for community members to be able to go to. And I know that there's a lot of community partners, and so it would need to be consolidated to be more strategic with those that CTAB would work with directly. But for example, InterConnection. We're very familiar with their work; we've done work with them in the past with community, linked them up with Tacoma Urban League and other community based organizations. But without that mediation, they would never have known about InterConnection, and being able to purchase discounted laptops and things of that nature. I say that around those types of boards, but also appearing in there is the workforce development side that are training, and providing free training to community, as well. So, having some type of resource or navigation page directly for community, if we are that bridge to community, as a board, I do feel like that would be advantageous, and there is actually somebody here, David, who is actually filling out a resource page, and he can explain more about that. But having a division of that or something specific to the digital equity skills landscape would be really helpful. Those are my points.

From Chat: Harte Daniels 10/8/2024 7:13 PM • @Omari, there was a start up center on 2nd in the triangle building. It made rooms available and meetings w/ startup mentors

From Chat: Omari Stringer 10/8/2024 7:13 PM • +1 to climate resilience

From Chat: Harte Daniels 10/8/2024 7:15 PM • Workforce dev: work with state dept of commerce. Also, the state has an effort to get trainers to measure whether their program is actually helpful to residents

Phillip Meng: Thanks, D. And with the last one, we can almost imagine what that might look like, a portal or a guide. I think that that would be a really interesting contribution. And Harte, you make a good point on the Station Department of Commerce having and interest in these kids of activities, too.

Harte Daniels: Not only that, but what you were just talking about creating, you are reinventing the wheel. We have already done that. From Bellevue College to any of these other people who promise to help people to get out of their economic situation by getting into tech or what have you, they notice that a lot of promises are made in terms of benefits. So, they've already got Flash Forward in a requirement to talk about the cost, what it takes to get in, and how successful they have been in getting people actually employed. So, that's why I said talk to them. They have done this before, /and or course, when you have a dashboard, your trainers etc., are going to be gaming the system. I will shut up at this point. We can talk offline. Having worked professional certifications, working on projects and with government, etc., I do deal a lot with compliance. So, that is a longer conversation, but I just want you to know that it exists. I would have to look it up, and to everybody at the meeting, I have been suffering with neurological problems, so it is difficult for me to get to my words, and also difficult for me to get rolling in the chat. Thanks for the thought, D.

DeiMarlon Scisney: No problem, Harte. We would love to see that, right? We never want to duplicate any efforts. So, if there is way, even with the community team, I don't know where Femi Adebayo is, just around that engagement side. Maybe that can fall under that committee specifically. So, I appreciate your sharing that specific to

workforce development, but even as I said, just having a one-stop shop for community resources as it pertains to digital equity and navigation is really helpful. So, if that exists, please let me know where I can find community partners in that space. I would love to be able to have that.

Phillip Meng: Make sure that we are still in the brainstorming stage. Of course, we are going to look at all of these. We are going to take a look at the feasibility, and find out if it already exists and see how we can build out additional work. We will do all of that. But we want to keep focused on the ideas.

Harte Daniels: I just wanted to say that there are experts in this area, and just exactly what you just said, Phillip Meng. Thank you.

Dorene Cornwell: Some of these suggestions I actually kind of like. Let's see if we can use AI on open data stuff. I'm going to be a little bit of a bomb thrower here, because one of the problems with AI in general is garbage in/garbage out. If you're not getting the specificity you need, even about how people use their devices, whether there are barriers. I know several people who say, "I can't deal with my smart phone because of arthritis." And some of them think about using a stylus. So, there is a piece of deciding how you have this good data that is AI, and that's really critical. We all have good intentions about under-represented this and that, and if you don't get the data in from the source, you are going to make garbage decisions The point of having more data is to make better decisions. So that's one thing. and the other thing where I'm going to be a little bit of a bomb thrower is the average person who is trying to do two-factor authentication on their medical records and two or three other things, they don't necessarily care about dashboards. They think that this is annoying and complicated and I won't do it if it fries my brain too much. And not only will I not do it if I'm using a device that is way out of date and the software run has evolved a lot, that points at being a barrier. So I think there is that aspect, and if you try to replace the human contact with devices, and are there people who fall off the bus when you do that. Or, how do you make sure that you can provide and continue to serve the people who will only deal with phone or have other specialized communications needs, even if other people are moving forward. So, I want to stress that. That is enough bomb throwing. I am finding it interesting to think about how to use Generative AI within certain data sets. So, thank you all for letting me go on, as I am not reading what you are writing down. You might think that this lady is crackers, but she speaks well, so we will listen to her or whatever.

Phillip Meng: Thank you, Dorene. I think you make a really important point. I was just going to ask you, I want to make sure that I'm putting this on paper and making sure that I was capturing what you were saying. In terms of the topic area, do you think the idea here might be connecting with the public in an accessible way? We want to get your take on what makes sense here.

Dorene Cornwell: So, part of it is your internet equivalent of your 20 year old device. You are able to use it for 10 years or 20 years. I had one friend who is in her 80s and has memory loss, and does all of her accounting on her Mac. And it keeps saving, and it's driving her crazy. There is a piece to make sure in the process of moving service delivery online that people don't fall off the bus. Support from legacy technology is a good way to do that, just to recognize that just because something is new does not mean that it is better for everybody. I scream every time that someone says, "Wouldn't you like for AI to help you?' I say no! I don't want to explore the AI today, I just want to be able to type what I am used to typing. I know that I am being a little bit of a curmudgeon, but there is also an aspect of stability and resilience. I actually just like the idea of just asking questions about resilience. "What does it mean to be resilient if you know out the power or the other thing is, we should look at the Smart Cities project where there are some AI-related projects involving transportation, and that is a resource that I would put everywhere because it's both with really bright students and really systematic expansion behind the scenes. And I have now battled a lot. I'm not going to worry whether you have captured it. I will look at it when you send it out. Or I will bug you about it afterwards.

Phillip Meng: These are great points, Dorene. I will be sure to send this to you to make sure we have captured these. These are great points. And this is something that I know we care a lot about on the Digital Equity Committee. This is a huge digital equity issue. Hailey Dickson?

From Chat: Phillip Meng 10/8/2024 7:22 PM •

David, John, Martin, and folks in the room - we're so happy to have you here at CTAB. If you're interested, I'd love to find time to connect, better understand your interests, and find potential areas to explore within CTAB and its subcommittees. Please feel free to contact me at phillipmeng98101@gmail.com .

From Chat: DeiMarlon Scisney- CTAB 10/8/2024 7:24 PM • She mentioned AI and the importance of data around AI. AI is only as good as the data it's trained on. It's

fundamentally reliant on large, diverse, and high-quality datasets. Data serves as the foundation upon which AI models are built, trained, and refined.

From Chat: Hailey Dickson 10/8/2024 7:25 PM • In case we run out of time, wanted to propose Digital Wellbeing as a topic, and the potential to form a new subcomittee focused on it (technology and mental health)

From Chat: DeiMarlon Scisney- CTAB 10/8/2024 7:25 PM • The foundation to build the house

From Chat: Harte Daniels 10/8/2024 7:25 PM • In addition to Topics, Actions, Committees, I think it might help (when the Board begins narrowing selections) to choose 1, possibly 2, "lens"/pt of view, for example Equity ... anything subject AI - how to use to increase Equity

Hailey Dickson: Hello, everyone. I hope that everyone can hear me from the room. I already mentioned social media blogging, but I wanted to propose digital well-being as its own topic. I think that the Digital Equity Committee has done a great job in making sure that people have access to technology, and it would be a big help at this point to start having conversations about the harms of potential overuse of technology. The average youth in the US spends about five hours a day on social media, and that is correlated with high rates of depression and social isolation. I think for this committee, it would be interesting to take action in terms of conducting public forums and research on some of the harms of social and digital media usage, as well as potentially making recommendations to Council on health usage of social media and potential training programs for schools. I know that some Seattle Public Schools have already started to pilot programs, so it would be interesting to study the impact of those and to make further recommendations for the public education setting. Jon Morrison Winters also mentioned to me that in the past, the committee worked on a cable customer bill of rights for the City, and it might be interesting to emulate that for a social media or a digital media bill of rights that would educate people about their rights online.

Phillip Meng: Hailey, I am still very much learning about this area. When you say 'digital media bill of rights,' this is not something that already exists, right?

Hailey Dickson: I don't believe so.

Phillip Meng: Okay. That's really interesting. Well, thanks so much. I appreciate all of the excitement and engagement here. I want to be mindful of the time at our meeting to make sure that we don't exceed the two-hour mark. A couple of areas that I want to ask about at a high level: I see that there is a lot of interest in Generative AI; a lot of interest in responsible use of technology; a lot of interest in equity issues broadly. These are areas where potentially we could put forth white papers, research products like that, which we haven't done in some time. I want to get a sense, and maybe this is a question for Jon Morrison Winters, does the City have public research or white papers on some of these topics? Or do you have a sense, perhaps, of where there might be the most appetite for us to address gaps?

Vinh Tang: Good question, Phillip. With Generative AI, you will recall the presentation in CTAB. We did a white paper (unintelligible) for Generative AI. We have a Generative AI policy in place and a program, as well. Sarah Carrier, Eleonor Bounds, and Seattle IT have made two or three presentations to this group. I can't remember the last one that was done, but there were one or two over the past couple of years. I don't think there is a gap there. If you are asking CTAB to do some research and draw up another white paper, in my opinion and form our perspective right now, I don't think that there is a gap in that issue. I think that for social media, that Hailey Dickson has talked about, we do not have a City of Seattle document in regard to that issue. Obviously, there is a lot of research done nationally, but there is not a Seattle-specific focus on (unintelligible) schools. Obviously, some schools now are not allowing mobile phones during school hours. In my opinion, I think that's a great idea. I think some schools here in Washington State have maybe starting doing it. There was a high school, I think in Ohio, that was one of the first high schools to not allow cellphones during school hours, and there were positives. My generation, Jon's generation, we didn't have phone while we were in high school, and we survived. So, I think that this is an area that is a natural product of this group and could be an area. Going through the list here, I think that the big telecom forum by Coleman Entringer's team is coming up. I think we only had AI and social media, and they have covered them already.

Phillip Meng: Those were the first ones that I wanted to ask about. Of course, we have a number of other topics and we can think about whether that is a more research orientation, but I wanted to ask about the ones that might lend to a research project or a white paper first.

Harte Daniels: As I mentioned to Hailey Dickson, there was a presentation in my groups that was dealing with mental health and digital and social media, and in particular, addiction to that media and its effect. They were a team. I think they were using the old Carnation location just outside of Seattle, but there has been a tremendous amount of work on mental health and we do have local resources on that. There are additional comments in the chat area where you might be able to help as you are starting to refine this besides just the AI. Where people are referring to a divided America, I think that if you find a way, it's something that everyone agrees on. That's why I brought up the issue of the Office of Emergency Management, because everybody wants to make sure that their uncle, brother, sister, cousin, neighbor survives, in our case, earthquakes or floods or what have you. And you do have a lot of resources here inside the City.

Phillip Meng: Thanks, Harte. And the second overarching question that I want to ask is -- Omari Stringer, I think it's very interesting, the idea of restarting the Privacy and Surveillance Committee, as mentioned last time. With a larger board, we want to get a robust committee framework going again. Of course, we are going to create committees for the sake of creating committees. We really want to orient committees around very clear action goals, but just in an informal sense, one might get a maybe show of hands, or in chat, how many folks would be interested in joining a Privacy and Surveillance Committee, should we set that up again. I want to get a sense of how viable it might be.

Amy Hirotaka: I would be interested.

Phillip Meng: Thanks, Amy. Anyone else? This would be assuming that the Smart Cities Committee and the Digital Equity Committee, and Outreach Committee are the other ones.

Can I get a motion to approve the (agenda) for this meeting?

Isabel Rodriguez: I so move.

Phillip Meng: Thank you, Isabel. Do I have a second?

DeiMarlon Scisney: Second.

Phillip Meng: Thanks, D. All in favor? Any abstentions? Any opposed? All right. Both motions carry. I do wonder if there has ever been a vote against an agenda. But, without further ado, let's get to our first agenda item. Hailey Dickson, we are very thrilled to welcome you to CTAB. I understand that you have a brief introduction. Do we have a slide to share, as well?

NEW 'GET ENGAGED' MEMBER HAILEY DICKSON INTRODUCTION

Phillip Meng: For folks who don't know, the 'Get Engaged; program is a City program for young Seattleites to participate on boards and commissions. Our last 'Get Engaged' member was the fantastic DeiMarlon Scisney. And we are so thrilled to welcome Hailey Dickson to the board.

Hailey Dickson: Hi, everyone. So nice to meet you. I am a resident of West Seattle. I have lived here for three years, and I grew up in Phoenix, AZ, and was there through my Masters. I studied Global Health in my undergrad and did my Masters in Human Rights Technology with a focus on Developed Communications and Mental Health. As my background, I started as a Fulbright Research Scholar researching mental health, and communications in India. And then, I followed that, starting at USF in their Tech and Mental Health partnerships team. And I worked at Khan Academy for a few years doing outreach for a free online school that had worldwide reach. I currently work, Bellevue based, at Tik Tok as a social impact manager, managing philanthropic partnerships for them. I am really here to join the Community Technology Advisory Board because I am passionate about digital access, digital storytelling and community building in an online world, having benefitted a lot from online education myself, when I had a disability that kept me from accessing school and college, things like Khan Academy and digital access really got me to where I am today, so I am eager to bring that perspective to the board. Also my research into mental health and some of the harms that come from digital usage, especially when it comes through social media and mental health. It is an area that I am passionate about, and I would love to use my position on the board to start conversations about digital well-being, especially as digital usage affects the mental health of young Seattle residents. As a member of the board, I hope to experience the process of City government, get informed conversations going about digital well-being and how it affects Seattle residents, and to share my experiences,

both as a young person, and someone working in the tech sector with a background in mental health. I'm really interested in exploring the committees and especially maybe starting a new committee, or just a topic of conversation around digital well-being. And if you would like to support me, I would love to connect with and meet with board. Let me know if you are interested in any conversations about digital well-being, and we will see if there is some good work that we can do together. Thank you.

Phillip Meng: Thanks so much, Hailey. We would love to learn more about your work in digital well-being. I'm sorry if I didn't catch it -- how long have you been in Seattle?

Hailey Dickson: About three years.

Phillip Meng: kay. Well, thanks so much. And for the group, we are continuing to look for a time when we are able to meet as a board outside of our regular meetings. Of course, those gatherings are also open to the public, and hopefully, we can have some more conversations then. Moving onto the next item on the agenda, I am very excited to hear about this year's Technology Matching Fund program. Meira Jough, the floor is yours.

TECHNOLOGY MATCHING FUND PROGRAM: 2025 FUNDING PRESENTATION

Meira Jough: Thank you, Phillip. Hi, everyone. Let me go ahead and share my presentation. Hello, everyone. I am Meira Jough. I am the digital equity advisor at Seattle IT. Thank you, CTAB, for having me today. I am really excited about our next round of Technology Matching Fund grants. Every year, the City of Seattle invests in community organizations offering digital equity programs and services and support those people on the ground, connect to their communities doing what needs to be done to bridge the digital divide.

I want to start with the Technology Access and Adoption study. Seattle IT just published this study, and it is every four years, five years we try to take the temperature of what are the digital equity gaps in Seattle. I wanted to some of this year's study as sort of a backdrop in the universe of why do we need these grants, why do we have to invest in this work. The adoption and access study summary report focus groups with 4,600

residents, and the goal was to better understand access and use of technology and internet services, barriers that people face when using the internet and technology, and the support needed in helping to ensure that all residents have the same opportunities. One thing about the study which I wanted to point out is the digital connectedness. We know that digital equity and opportunity is more than just an internet connection, and so the digital connectedness index was created to reflect the combination of digital essentials to be really, truly connected. The factors that we use to measure the overall digital connectedness are the quality of access at home and on the go; the variety and adequacy of devices; and the ability to perform technology- and internet-related tasks alone, as opposed to relying on others for assistance. The three categories combine (unintelligible). So, this study found that (unintelligible) percent of Seattleites have the highest degree of need or significance. Seattle has quite a large population with a lot of residents, so when we are talking about 13 percent, that is a lot of people. So, I think it is important to point out that it is not just about internet access, it is about overall connectedness.

We also looked at internet on the go. We all know that we need internet not just at home, but all around the City. I pull up to the bus stop to check when the next bus will arrive, or if I need directions to get to my next destination, An estimated 26,000 households do not have access at home or on the go. Those people in this category are disproportionately BIPOC, older adults, persons with disabilities, households speaking a language other than English, and households living in poverty. The study also measured corrupted internet and the (unintelligible) of internet connection, which also inevitably impacts (unintelligible). Internet access is a complicated question with many different factors that contribute to someone's ability to connect, both at home and on the go.

Access to devices: We all know that to be fully connected, you need a device, a laptop, a tablet, something connected to the internet. And while most households have at least one internet-enabled device, more than 17,000 households have fewer than one internet-enabled device per household member. So, people are sharing in-household. This inevitably impacts the same populations that we saw with the internet, particularly BIPOC and low-income households. This is the percentage of the households for each of these categories. So, the greatest impact households whose primary language is not English are sharing (22 percent), and 20 percent of households living in poverty are sharing. Nineteen percent of Black households, 15 percent of Native households, 14 percent of households living with a disability, 10 percent of households with children, and five percent of all Seattle residents. So, I invite you all. The study is available on Seattle IT's web site: https://seattle.gov/documents/Departments/Tech/DigitalEquity/TechAccessAdoptionStudy/2024_SeattleTechAccessStudy_SummaryReport_final.pdf . Take a look at the study

and dive deeper into the data, and I really encourage you to try to understand the nuances of what the digital device impact is.

But here is the good news. We have the Technology Matching Fund grants. The 2023 Technology Matching Fund grants and projects are just completing this year. And so, I wanted to share some of the stories from these projects, because they are extremely inspiring and it just makes me excited to work for a City that invests in our community organizations and our community services in this way. I would like to share some success stories.

Friends of Little Saigon, their project, Little Saigon Digital Capacity building, which provide small businesses in Little Saigon with Digital Navigator services in Chinese and Vietnamese. They were able to hire a digital equity coordinator who recruited 40 volunteers to provide these Digital Navigator services. Business owners received essential digital skills instruction, which included email, online services, web sit management and cybersecurity. The businesses are now seeing more online engagement with customers because their online business information is now accurate and up-to-date. I did meet with one pharmacy owner. And we got a lot of great stories from these businesses, particularly because our volunteers spoke Chinese and Vietnamese. People come from very, very far to this little, tiny pharmacy in Little Saigon. And she said they helped us to change the business name and phone number from the previous owner. Without their help, customers wouldn't be able to find their business on Google.

Horn of Africa Services: They have a project for internet expansion, and they serve communities from East Africa with little or no computer skills and Digital Navigators provided services in Somali, Amharic, Tigrinya, and Oromo on how to use the internet, email, online meetings, smart devices. Again, safety and security was a big concern to protect them from fraud. I am happy to report continued help in the computer lab with volunteers to meet ongoing needs in the community. One student completed her assistance training, and she is the one holding the baby in the picture. She brought her child to the class, and she was able to get her assistance training online and pass the State test, and was hired as a CNA at the retirement center. So, she is now making $26 an hour at her job, and without the laptop and training, she would not have achieved her goal.

Kin On Health Center: They provided in-person and online support at their community center, and they had digital navigation in Chinese, and they taught participants how to

use smart phones, tablets, smart TVs, online technology resources and senior benefits. This is really part of their how to put technology into their daily lives, promote healthy living, and confidence in staying at home and being able to things at home. One 80-year-old participant learned how to protect himself from fraud after a lecture on how to avoid scams by using Google Voice Numbers. And he said, "Before, I was getting calls from scammers pretending to be from my bank. Now I know how to identify fraud events, which has given me peace of mind."

The Technology Matching Grants also develop skills training. Projects provide different skills training to populations at risk of greatest barriers.

National Asian Pacific Center on Aging project, Digital Skills Training Program, advanced digital equity by providing for those skills classes to older adults with limited English proficiency, and language was a major barrier, so their classes were taught in Chinese and Vietnamese, and this made the learning accessible and boosted peoples' confidence. And then also, there was a partnership InterConnection, which enabled them to distribute 35 laptops. And I was lucky enough to meet one graduate who said, "Through this training, I significantly improved my computer skills, especially in Microsoft Suite, Excel, and Outlook. I was hired as a fiscal assistant right after completing digital training." She is really eager to continuing growing these digital skills. It was great to see that as a result of taking classes, the student was able to join the organization.

Orquesta Northwest provided LatinX youth music and technology access and digital instruction to youth Orquesta participants and their families. Each youth received an iPad to use for musical instrument practice and performance, including how to use software, to reading music, which motivated them and enhanced their practice at home. I think what is great about this project, too, is seeing the look on parent's faces when attending their last concert, their final concert, and the looks on the parent's faces was just priceless. The joy, the pride, seeing their kids up there performing, and the fact that they were able to provide these tablets to make it easier really went to my heart. That was really a fun concert to watch.

The Friendship Circle of Washington provided teen and young adult skills served young people with intellectual and developmental disabilities. One participant is not yet living independently and he has taken on grocery shopping for his family because of the skills that he learned in the program. And another parent of a 19-year-old said, "It is easier for me to picture a future for him now, because he is so much better prepared to enter the

community successfully. I feel like I don't have to worry about his future like I did before." It is a reward to see parents benefitting from children with access to technology.

The Prison Scholar Fund project sparking re-entry provide justice-involved participants with devices and basic technology, and they also provided leadership training, and leadership competency. The devices were paired with skills instruction and many of the participants were also people of color, and they (unintelligible) and get jobs in technology. One participant who spent 15 years in prison was on work-release and he attended the digital literacy program, and then he was offered a scholarship to the Coding Dojo, and he was able to secure a job before graduating the programs. That is definitely a success story, and the instructor was also formerly incarcerated, and is now teaching the class. Because he had that experience, you could just tell that the student believed him when he said, You, too, can invest in an inspiring story.

Villa Comunitaria is a project Promotoras digitales de la comunidad, or Digital Navigators, provided technical assistance and internet connectivity and device education, and it provided their workshops in Spanish, and focused on resume building and employment opportunities. And participants learned how to help their children with online school, applying career and life skills, apply for jobs, figure out medical appointments, pay bills, and how to connect with loved ones online. And one participant said, "These skills that I acquired helped me to be close with my relatives in other cities. And I can support my daughter with homework assignments. I hope that in the future, I can support other people to get these essential skills."

The 2025 Technology Matching Fund grants aim to fund Digital Navigator services, providing one-on-one or small group assistance, digital literacy classes and workshops which provide digital literacy skills training, devices and technical support, which provides devices and the support needed to use them, and internet connectivity, which is providing internet for low-income residents by expanding WiFi, or other means of expanding accessible WiFi. This year, $455,000 has been allocated for these grants, and up to $45,000 will be forwarded to nonprofit organizations and communities serving Seattle residents. As you saw in my previous slides, organizations also provide community match. The minimum match is 25 percent of the grant. There are projects that give more of the community match. And it just demonstrates the commitment the organization has. Not only are they receiving grant funds from the City, but they are committing and dedicating their funds to make these projects successful. So, it's really a partnership between the City and the community organization.

The timeline: October 15 is when we are starting to accept applications. November 13 is the preliminary application deadline for preliminary review; and then the December 16 date is the application deadline. Hopefully, we will be able to bring some recommendations for funding to the CTAB meeting in March, 2026. If you are interested in reviewing these applications, please reach out to Community Technology at Seattle.gov

https://seattle.gov/tech/grant-opportunities   Community members volunteer to review these grants, and as you can see, this is (unintelligible) to read all of these wonderful projects and give them scores. You really get a taste of what is happening in the community, and where the needs are. So, I encourage anyone who is interested to reach out to me meira.jough@seattle.gov and become a work source.

Thank you so much.

Phillip Meng: Thank you so much, Meira. This is a program that CTAB board members and community members have participated in for many years. I have been a reviewer several times. It's a really incredible experience. You learn about some of the amazing work that community organizations do. And it's a great chance to participate in a program that does so much for these organizations. We want to open it up to questions, comments. Meira, just a logistical point. Maybe I missed it. When should folks reach out to you and your team if they want to be reviewers?

Meira Jough: The review process will be in January and February. So, any time in the next month or two is what I would say, but maybe in the next month, if you would reach out to me, that would be awesome.

Phillip Meng: Perfect! Next question is to Harte Daniels.

Harte Daniels: Meira, we normally, in past years, when the City and yourself have run workshops for people that are unfamiliar with applying, do you have a slide on the dates of your workshops, and where they are going to be held?

Meira Jough: The workshops are virtual, and I do have dates. They will be in the press release. There will be three, and I appreciate the question, Harte. One of them will be an overview of the grants; the second informational session will be presentations by potential community partners; and then the third info session will be from City and Library staff about potential opportunities to partner with them. So, we're trying to support organizations in having some allies working with them on their projects. So, there are three information sessions that are different that will be provided on the application web site.

Harte Daniels: You mentioned that they would be announced in the press release. That's my first question. When is the press release? The three sessions that you are talking about, as you mentioned, are different from in the past. The overview is to itself. The presentations I do not understand. I am suspecting that the one from City and Library staff are the people that you have gathered up to be sort of a resource to help people understand and write the grant. So, number one, when is the press release going out so that we know when these workshops are. Number two, did I describe them right? And number three, you just said some sort of a presentation from participants. I don't understand that particular workshop.

Meira Jough: Okay. The press release, from what I understand, will go out on October 15. The info sessions will be the week of October 28. The community partners one is a presentation by the Digital Equity Learning Network (DELN). They are a coalition of community organizations that share information with each other about digital equity projects, and also do some advocacy work. So, they have opportunity involved with the Digital Equity Learning Network. There is also a presentation by InterConnection, which offers discounted devices. If an organization wants to purchase discounted devices, they can learn a little bit more about that. And then, there is also a presentation by the Seattle Housing Authority (SHA). They have seven computer labs, and they are looking to partner with organizations who can teach at their labs for Seattle Housing residents. The City, and my great partner, the Library has the Library Equal Access program. They provide technology and services to people with disabilities who need support in accessing services. There will be a presentation by the supervising librarian with that library equal access program, and they want to support applicants who are serving people with disabilities. And then also, there is somebody who has claimed to be talking about potential partnerships. They have 27 locations throughout Seattle, and they have meeting room spaces. So, if an organization is interested in offering a class at one of their meeting rooms, they can learn more about that at that info session. Did I answer all of your questions?

Harte Daniels: I was going to see if I can repeat back the second one on presentations to make sure that I understood you. The one on presentations -- yes, I know about DELN and InterConnection and SHA are -- the purpose of that one is that those three organizations would like to offer help or partnership with possible applicants. Is that what I am hearing?

Meira Jough: Right. Exactly. Each of the entities that are presenting have staff who can support people in applying for grants. This typically does happen. There are organizations that work with the library, for example, to make applications, but this is just a way to make that opportunity available to anybody applying for the grant. So, if they have an idea, they have staff, they have an ability to grow their staff in this area, there is support available for them in the community to make their projects successful, that is sort of what my job is: How do I support a community organization to be successful, that is the goal of those sessions.

Harte Daniels: I appreciate your work on that and trying to make it easier for organizations that haven't applied before to become familiar and find assistance or partners in aid and trying to get to that. And I do have a couple of volunteers that are professional at writing project charters, and your application process almost identically. And I would like to talk with you all about your singular request to find organizations that have applied in the past more than once and reviewers have found that they are close, but not quite getting it over the goal line so that I could get these volunteers to them, because as you said, many of these folks do fantastic work. Again, I just want to commend you on innovating this way of presenting the workshops because I have attended the ones in the past. So, thank you for thinking this through, and making that extra effort.

Meira Jough: Oh, thank you so much, Harte. I appreciate that. And yes, please contact me offline, and I would definitely love to meet with them. Dorene, do you have a question?

Dorene Cornwell: I have more than one question. Hypothetically, supposing that someone with a large organization would like the Seattle Housing Authority -- this is me observing that, for instance, people living in the housing authority speak a bunch of different languages, so I think the question is if the housing authority were wanting to be a partner with some of the different organizations, or are you hoping that there will be one grant that the housing authority manages?

Meira Jough: No, the SHA is not managing a grant; they are not a grant applicant. They can help in providing a computer lab, but they are just a resource.

Dorene Cornwell: Okay. Another question which is probably off-topic from the TMF, but the Internet Use and Adoption Survey: how well do you think it picked up -- sometimes people can have devices and not use them, or be really hesitant about how they use their devices, how well did the survey capture anything?

Meira Jough: That's a great question. They did ask in the survey questions about the reasons for not using the internet, which is an interesting question, because what is the barrier if the internet is available? And so, the question is on page 16 of the report. The top reasons why residents do not use the internet. Thirty-six percent say that the internet is too expensive; 25 percent say that the internet is slow, frustrating, and it doesn't work well; 25 percent say they are not interested or don't want to use it, which is interesting because there is a question about why do they not want to use it. Are they afraid of scams? Are they afraid that their information is going out onto the internet? These are the reasons why, but then there are also concerns about accessing and using the internet. There are security and personal information, how my data and information is being stored, online viruses and malware, protecting myself from others online, protecting my children from others online. And so, I see security. I see it a lot in the TMF reports where service providers are supporting people to address a lot of these concerns. Thank you for raising that question.

Dorene Cornwell: Thank you.

Meira Jough: All right. If there are any additional questions, feel free to reach out to me. meira.jough@seattle.gov and thank you for your time, and thanks for all of your questions, and interests, and passions.

Phillip Meng: Thank you so much, Meira. Without further ado, I would like to kick off the strategic planning component of this meeting. For this, I will share a screen.

2024-2025 WORKPLAN AND COMMITTEES

Phillip Meng: For those who are experiencing this for the first time, every year, CTAB does a strategic planning session. Board members, committee members, and everyone in the public are very much encouraged to participate to help us to orient our priorities for the next year. In thinking about this cycle, I want to particularly focus on action-oriented items we can take, not only identifying topics that CTAB members are interested in, but also on the kinds of actions, the contributions that CTAB can make respect. And, following up on this meeting, we will have more comprehensive conversations on the logistical requirements. I want to start this by sharing a page that we have of "ground rules." The idea here is let's have this be a true brainstorm. All ideas are really welcomed. We don't need to think through the how necessarily, yet. We really want to get all of the ideas on the board and have a discussion about what folks are interested in that will give us the best foundation on which to build a more concrete discussion on what CTAB does. As the last bullet point says, we will hit the conclusions later. For now, I want everyone to feel that this is a very open space for discussion. I also want to start by going back to our overarching vision for the next year. The snippet you see on the screen is from CTAB's charter inside the Municipal Code. There are two line items here. We have the responsibility and the ability to make recommendations to the City on technology issues. There is a tone of expertise and perspective on this board that is incredibly valuable, and I know that stakeholders in the City are interested in. And the second is to connect with the public to conduct research and to build public recommendations and other sorts of forums and events. Thinking about our workplan for the next year, I want to refocus on these two points, thinking particularly about where we have expertise to leverage, where there are topics where we can make a distinctive contribution, and building out a program of work, particularly recurring events where we can continue to build knowledge contributions over time where we can facilitate recurring engagement over time, so that in future years, we are spending less time brainstorming, and a little more time building on the foundation of work that we already have. With that in mind, this year we have a pretty open slate. In today's discussion, I want to go through two points. First, canvass ideas from everyone on technology topics that you would want to tackle in the coming year. It can be topics that you think are interesting to the City, interesting to City government, or just interesting to you. We will start there, and then afterwards, we can follow that up with a discussion of what CTAB's contribution would look like, and how CTAB's committees and the community can help deliver on these various points. And one way to think of it is a table. You can put the topics on the left, you can put what CTAB does in the middle, and we will talk about who does it on the right. Let's start on the left, and now we really want to open the floor. Isabel Rodriguez, to your question. I think we will need to edit this. What I will do is let me collapse the ribbon. This is a little bit small. This might make it easier to ready, and I will send the deck around once we are done via email. By the way, I'll kick things off. We already have a topic and this is probably a good exemplar. We know that there is a lot of interest in digital equity and telecom. We have a recurring action that we typically take, which is our digital equity telecom forum, and this is led by the Digital Equity

Committee. Again, for most of these items, I don't think we're going to get to the second and third columns. quite yet, but let's start a discussion on topics. You can raise hands, if you'd like, or feel free to just go ahead and speak.

Coleman Entringer: I think that keeping up with salient technological subjects that community members have interest in, like AI and the ethics of Generative AI in government technology, I think that is always a hot topic. We could even broaden it to nascent technologies and emerging technologies, as well. I'm not sure what the action could be, but I think you could have a forum about many of these topics. So, that could be an idea. I think that there are also potential actions around developing guiding principles or research that the board can do, as well.

Phillip Meng: Fantastic.

Harte Daniels: That is aimed at the government. The concept of AI is a murky little cloud to most of the people who are still struggling with technology access or technology to be able to work with it, so instead of aiming that at the government and policy, etc., forums for helping people to understand it and its usefulness and find out what the good uses of this are, connecting with the government and what not to fear about it. That might take somebody wanting to take on while working with various data equity groups, people, in other words, who know how to speak to the various communities. Which committee? We have been wanting to revitalize Smart Cities. This might be something for them. One other thing: the security/privacy -- I'm not even certain if it is that, under topics would be. We heard from someone using the new bandwidth to create free internet, and she was wondering about how to engage community. What we found during Hurricane Sandy, connecting with these communities. Sandy cut all ability to communicate by cutting both the columns and the electricity. What they're finding right now. So, the concept of emergency management, preparedness, etc., cuts across and levels. It can be a unifying topic for people. The problem and theory of defining with Hurricane Helene is people spamming the social media so much that victims of the disaster are not being able to communicate, and being responded to is what they did before. AI is a good/bad social media in the Office of Emergency Management. Potential CTAB actions, you can talk to organizations like Humanity Road, who both connect in these types of emergency. They create areas for people to be able to connect when internet is wiped out. And the second secret action work is to prevent scams and frauds. Who can do that? We used to have a broadband community. I have no idea who would do it now. But yes, overuse and clogging the social media with conspiracy theories, with political divisions inciting the United States and therefore making these tools unusable, and opening residents to fraud, especially in disasters. The Smart Cities, I notice that Phillip Meng is working with AI for first

responders around the country. And I will connect you with them. I will make an introduction for you offline. His name is Ted (unintelligible).

Phillip Meng: Thanks. That is great to keep in mind. Harte, do you think that I summed it up? Let me know if you have any thoughts on how we get this done on paper, and of course, we can do more brainstorming, too.

Harte Daniels: That is close. I was just using the example of the use of social media and people getting caught up and lost in it, as opposed to its worthwhile uses. Because in the United States so many people are divided, first on their opinions, second on conspiracy theories, and third on the normal barriers. We have like 129 languages in the City of Seattle. An action might be unifying across all of them. What would you do in the case of an emergency such as Hurricane Helene, and since these disasters are fresh in their minds, this is the time to start getting up-to-date on preparedness. I can tell you that Hurricane Helene will fade from peoples' minds very quickly.

From Chat: Hailey Dickson 10/8/2024 7:04 PM • I worked on a Khan Academy course on responsible use of AI in schools, would be happy to contribute to responsible AI education/discussions

Phillip Meng: Thanks so much, Harte. And Hailey Dickson, that's fantastic. I think that responsible AI education is something we want to chat some more about. I want to make sure that we get to everyone. Some folks have been waiting for a bit. Jon Morrison Winters, I saw your hand up. Is there something that you want to add?

From Chat: Omari Stringer 10/8/2024 6:58 PM • Emerging technologies could include things like smart cities, etc.

Jon Morrison Winters: I was just going to put it in the chat. We are still hearing an echo. I unmuted my computer. Sorry about that. I was going to report out from the chat some conversation there, and add to the mix. Isabel Rodriguez said, "Plus one." I think that was in regard to Generative AI, but Isabel can chime in on that one. Omari Stringer said:

From Chat: Omari Stringer 10/8/2024 6:58 PM • Emerging technologies could include things like smart cities, etc.

Jon Morrison Winters: And then, Hailey said:

From Chat: Hailey Dickson 10/8/2024 7:04 PM • I worked on a Khan Academy course on responsible use of AI in schools, would be happy to contribute to responsible AI education/discussions

Phillip Meng: Thanks so much. Next up, Omari Stringer, and then DeiMarlon Scisney, Dorene, Hailey Dickson. Omari, the floor is yours.

From Chat: Harte Daniels 10/8/2024 7:08 PM • Longstanding interest for me has been to measure Quality of Life in Seattle ... perhaps modeled after HHS Social Determinants measures

Omari Stringer: Thanks. This is super great. I think we can go all around the room, which is awesome. I have a pool of ideas that I will probably just spitball out there The first one, I think, is just given in light of today's Council vote regarding CCTV real time crime center. I think it is apt that we would bring back the Privacy and Cybersecurity surveillance Committee. I don't think I need to say more on that. I think this issue is not going to go away. I think that we see things like expansion of invasive policing technologies being used without a warrant. But again, is AI going to supercharge that? Is there a use case where the Surveillance Ordinance does not contemplate AI. There may need to be some update or tweaks made to the regulation that we had in place for almost 10 years. We have to think about evolution. So, that's a big one. I think we can bring back that committee. The second piece is a ton of things that also had a renaissance that I think could be brought back and revitalized as open data or that approach. There are things like government transparency and access to data. I think that the City has a lot of good data that could be really useful for a lot of groups, especially as data acumen, has grown. I think open data started as a nascent thing that was fun for data science folks, but now it's a little bit more of use cases for standing back. We could even think about what if the City were to sponsor publicly available data sets that could be used for training something like Generative AI. That is a pretty

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diverse and good data set. I'm thinking about open data. Could the City make some API end points available for folks to get some common data. So, looking at things like that And then finally, an economic piece. Are there ways that we could partner to foster that start-up community, but focus on it with a digital equity lens similar to the Tech Matching Fund, but maybe partnering with the Office of Economic Development or other things with more of a business angle that could enable folks to help start businesses that are based on technology and get them access to founders or capital or something like that. That could be an interesting area to explore support for that local start-up, jobs and emerging tech, that kind of thing.

Phillip Meng: Thanks so much. Omari. Since the Privacy and Cybersecurity/Surveillance Committee, there has already been work there in the past. I am curious to know if you have thoughts on how we might address, say CCTV in the debates about surveillance that are going around in the City. Is there anything that has been interesting in the past. I know that we've gotten new members here and this might be an opportunity to explain what some of that work might look like, as well.

Omari Stringer: Yes, I think I saw a lot of community interest in some of these technologies, so it could be that outreach. I know that they were informing the public about all of the upcoming meetings and keeping up with all of what Council was up to and all of that, and there are also partnerships with the University of Washington's Tech Policy Lab. There are a lot of different organizations that are focused on this. And then finally, as mandated by ordinance, the Community Policy Working Group that we could also partner with and get their polls, because they are, by ordinance, the community outreach arm, but similar to City boards and commissions and ourselves, engagement can sometimes be a struggle, so I think that getting as many people involved as possible could be great.partnering with some folks who are doing some of this work.

Phillip Meng: Thanks so much. Yes, I think that will be helpful to the group. Thanks, Jon. I can't see the chat all of the time, but I'm checking it every once in a while. Great to have these on the board. I would love to follow up on some of these. But onto D.

DeiMarlon Scisney: Yes. Thank you so much, Phillip. I will do like Omari, and spitball a couple more here just during my time. But definitely cybersecurity and data privacy are huge. We talked about AI, and with the rise of digital twins. (A digital twin is a digital replica of a physical object, person, system, or process, contextualized in digital version of its environment. Digital twins can help many kinds of organizations simulate real situations and their outcomes, ultimately allowing them to make better decisions.) and

data privacy issues, definitely, even at this basic level, data privacy, password protection, all of that stuff if really important from a community perspective. So, definitely cybersecurity and data privacy. I want to go back to the digital equity that you had mentioned in regard telecom. But, also broadband access. One of the most pressing technology topics in Washington is ensuring equitable broadband access, particularly for rural communities, low income households, marginalized populations, so given this demographic diversity, I definitely feel that that topic is essential is really spearheading that conversation is closing the digital divide. So, cybersecurity, data privacy, the digital equity and broadband access. One that hasn't really been mentioned is technology for climate resilience. Washington is really at the forefront of environmental policy. My company is contracted right now with Seattle Public Utilities, working with (unintelligible) and CIS around the green storm water infrastructure buildout. So, topics could include using technology for creating infrastructure, sustainable urban planning, climate monitoring -- whatever that may be. But really putting that into conversation around technology for climate resilience. And then, the last thing that I wanted to touch on was workforce development in tech, so really a focus on developing tech skills, and I know that there are organizations that are doing this, but I feel that CTAB could really sit at the intersection of this, through some type -- I don't know what this would look like -- but some type of resource page or resource guide for community members to be able to go to. And I know that there's a lot of community partners, and so it would need to be consolidated to be more strategic with those that CTAB would work with directly. But for example, InterConnection. We're very familiar with their work; we've done work with them in the past with community, linked them up with Tacoma Urban League and other community based organizations. But without that mediation, they would never have known about InterConnection, and being able to purchase discounted laptops and things of that nature. I say that around those types of boards, but also appearing in there is the workforce development side that are training, and providing free training to community, as well. So, having some type of resource or navigation page directly for community, if we are that bridge to community, as a board, I do feel like that would be advantageous, and there is actually somebody here, David, who is actually filling out a resource page, and he can explain more about that. But having a division of that or something specific to the digital equity skills landscape would be really helpful. Those are my points.

From Chat: Harte Daniels 10/8/2024 7:13 PM • @Omari, there was a start up center on 2nd in the triangle building. It made rooms available and meetings w/ startup mentors

From Chat: Omari Stringer 10/8/2024 7:13 PM • +1 to climate resilience

From Chat: Harte Daniels 10/8/2024 7:15 PM • Workforce dev: work with state dept of commerce. Also, the state has an effort to get trainers to measure whether their program is actually helpful to residents

Phillip Meng: Thanks, D. And with the last one, we can almost imagine what that might look like, a portal or a guide. I think that that would be a really interesting contribution. And Harte, you make a good point on the Station Department of Commerce having and interest in these kids of activities, too.

Harte Daniels: Not only that, but what you were just talking about creating, you are reinventing the wheel. We have already done that. From Bellevue College to any of these other people who promise to help people to get out of their economic situation by getting into tech or what have you, they notice that a lot of promises are made in terms of benefits. So, they've already got Flash Forward in a requirement to talk about the cost, what it takes to get in, and how successful they have been in getting people actually employed. So, that's why I said talk to them. They have done this before, /and or course, when you have a dashboard, your trainers etc., are going to be gaming the system. I will shut up at this point. We can talk offline. Having worked professional certifications, working on projects and with government, etc., I do deal a lot with compliance. So, that is a longer conversation, but I just want you to know that it exists. I would have to look it up, and to everybody at the meeting, I have been suffering with neurological problems, so it is difficult for me to get to my words, and also difficult for me to get rolling in the chat. Thanks for the thought, D.

DeiMarlon Scisney: I'm not sure that you can see my hand raised. Right in line with my background in data engineering, data governance, so yes, please include me on that.

Hailey Dickson: And Phillip, I was just wondering, and I am trying to think about the long-term sustainability of our committees, I wonder if there is a way for there to be -- it sounds like there would be a lot of ways in which some of these topics that committees would be dealing with really touch on things that other committees might also be interested in, and find new ways to collaborate outside of the monthly general updates. I don't have a solution, but just a thought around that. I don't know how others might feel.

From Chat: Omari Stringer 10/8/2024 7:37 PM • There's been a movement to call it "Digital Responsibility" - the crosspoint of cybersecurity, privacy, AI, transparency, etc.

From Chat: Hailey Dickson 10/8/2024 7:37 PM • What about a Digital Wellbeing as a new/separate subcommittee? Curious if people see it as separate or existing under a current topic

From Chat: Omari Stringer 10/8/2024 7:38 PM • I am interested!

Phillip Meng: I think that you are spot-on. What comes to mind for me first, and this is something that I hope that we will all work together on ideating is to both orient some of the committee meetings more as working sessions where we are able to make progress on initiatives, knowing that it is a big ask from volunteers to devote too much time outside of the meetings. And the second piece is to absolutely have more working groups to have more opportunities in working across committees. And I think that the other thing that I want to add, is that these committees will not need to be silent. A lot of the times, a lot of the topics that we've brought up would be something that maybe two or three committees can participate on. But yes, that's a great point, and I really want to continue that discussion, especially with such ambitious ideas moving forward. Hailey, you read my mind. That was going to be the next question, trying to get a sense of committee interest. So, what about digital well-being? Hailey Dickson is interested. Omari Stringer is interested. Would anyone else want to be in the loop about that committee if we were to stand it up?

Jon Morrison Winters: According to my own personal experience, even more so than staff, I would be interested.

Phillip Meng: Thanks, Jon. Okay. And Vinh Tang, just for awareness, is there a minimum number of board members per committee? There is not, right?

Vinh Tang: Yes, there is. We cannot have a quorum at a committee meeting. If you are asking when a committee meets separately, we do not have a quorum at those meetings. My recommendations is there should be a lead chair and just one additional member who participates during that meeting. Those aren't notified publicly, so we've

got to abide by the Open Meetings Act for those boards and commissions committee meetings.

Phillip Meng: Is there are minimum?

Harte Daniels: The ask was minimum, not maximum.

Phillip Meng: Sorry. I might have been unclear. I know we have a maximum, and of course, we could think about it, but I don't think any committees are planned for next month. But is there a minimum number of board members?

Vinh Tang: No. The bylaws were updated recently, and say that a CTAB member should be leading that committee. So, there should be at least one, because we are actually updating the bylaws.

Phillip Meng: Okay. That's good to know. It's great to see pretty robust interest in each of these committee ideas. With that in mind....

Omari Stringer: I think there is a counterpoint which we can follow-up on, but I think that we don't want to have large committees, but I think that some of that cross-collaboration that needs to happen to examine, taking a look at that maybe on a regular cadence similar to the CTAB meeting, you have a scheduled committee meeting, whatever that look like, so that we can have some of that work done, even if it is publicly advertised, we have to meet those restrictions. If there are several large committees, or committee overlap, that may be something we would want to take a look at.

Phillip Meng: Thanks. I appreciate that point. And perhaps we can follow that offline, just to understand what the logistics might look like there. But that's certainly a great point. Okay. I want to make sure that we don't take too much time tonight. This was a fantastic brainstorm, with really an important and great set of ideas. In the next couple of weeks, keep an eye out for emails from me or board members on the topics that you are interested in. What we want to do is to start to narrow these down into specific

alignments between topics and actions, and then we will bring this back to the board and community members to start prioritizing and seeing what we want to tackle first, based on interest. In the meantime, based upon the discussions that we have had on committees in these meetings, I look forward to following up more with interested members and seeing what is viable to stand up. As those of you who have been around, but for those who are new, a lot of our work items are really driven at the committee level. We want to make sure that there is a strong eco-system of committees to support all of these exciting topics in the next year. With that in mind, thank you again for bringing all of your ideas and energy here. I will follow up and really look forward to continuing these conversations. With 15 minutes to go, do we have any committee updates from Digital Equity?

From Chat: David Zhu-Pierre-Louis 10/8/2024 7:41 PM • This was my first meeting excited to learn about what's happening, And looking forward to learning and growing with you all. I need to sign off looking forward to the notes :)

From Chat: Omari Stringer 10/8/2024 7:38 PM • I am interested!

COMMITTEE UPDATES

DIGITAL EQUITY COMMITTEE

Coleman Entringer: Yes. Digital Equity met a couple of weeks ago to discuss primarily our forum, that tentatively is set for November. We discussed agenda topics and meeting topics for that forum. We have reached out to all of our primary telecom partners. We have heard back from one, AT&T. For Verizon and T-Mobile, we are still trying to get in contact with, so we are working with Jon Morrison Winters to try to get contacts. I have also been following up to see if there are any more contacts that we can get that would be more fresh and up-to-date that we can get access to for those providers. Nothing on that yet, which might impact on our ability to host our event for November, but we will keep everyone up-to-date on how that turns out. And then, Harte Daniels, I know you brought up a good point about the DELN, actually hosting a similar event or events in the current timeframe, which is a good point. If the community has done and is already going to a similar event, and presumably with similar speakers at those events, as well, we might want to think about potentially pivoting our event, or postpone to a different time of the year. We are still working through those things. I think

those developments have happened in the last week or so. That is where the DEI Committee is sitting currently. Harte Daniels or Dorene Cornwell, are there any other points?

Harte Daniels: I think Dorene has dropped out. DELN is holding an event on the 10th. I wonder if Mr. Winters would be able to tell you how similar it is to the telecom forum that DEI has been running for the past tow or three years. The second question is anybody in the room attending that December 10th DELN meeting. I know you, Phillip Meng, had asked people to attend them. Maybe they would be able to inform us in the DEI Committee. We still have other ideas that we are working on besides this, but just the informal kind. For the education of others, DEI has been interested and has taken action over the past couple of years to try to increase interest in the community-based organizations and in collaborating with each other, as opposed to just competing against each other. We are open to any ideas from people on how to increase and motivate them to do so. Again, everybody has mentioned equity tonight. I know we run the gauntlet of what Vinh Tang had said about trying not to have a quorum, but we would love your input anyway. Thank you.

Phillip Meng: Thank you very much, Harte. Those are great points. Again, the DEI Committee is always welcoming new members and indeed helping CBOs is a cause that is very important to the committee. Coleman Entringer, based on the progress on Outreach, most likely we will be looking at a forum either in December or early next year. Is that right?

Coleman Entringer: Yes, I would say so. Unless we hear back in the next week, then I would say that November is probably out, so there is still a chance, but I think it is looking more like late December, or January or February.

Phillip Meng: That sounds good. Jon Morrison Winters, keep me honest here. But if I remember correctly, we will have Rob Lloyd at our next meeting, so I think it makes a lot of sense to keep that space open.

Vinh Tang: That's correct, Phillip.

Harte Daniels: Again, who is going to the October 10 DELN meeting?

DeiMarlon Scisney: I'm going to be attending it. It's on Thursday. I'll be there.

Harte Daniels: Who from the board?

Phillip Meng: Harte, let's follow up on that. We will need to check on who is available to make that meeting. We can follow up offline on that. I know that they are hosting a pretty similar event, and it would be great to have more, absolutely. All right, with that said, if no other points, that concludes our ....

DeiMarlon Scisney: I actually have a question in regards to Outreach Committee or what's going on with that with Femi or whoever is spearheading that, because one of my main passions is what Harte Daniels was just talking about, working with CBO organizations and just community engagement in general I'm just curious about where that committee stands and how that committee could potentially support the efforts of the DEI Committee if that committee is at quorum, because I know a lot of people are actively participating in that committee, specifically, but I just was wondering about the other.

Phillip Meng: Absolutely. So, Femi Adebayo leads that committee. Unfortunately, I don't think he was able to make it today. But let's keep that conversation going offline. He will have a much better sense of what is on the agenda for the Outreach Committee that I do. And in the meantime, we can add it to our strategic planning list, this idea of outreach with community-based organizations, particularly smaller community-based, which I think is an action item there.

DeiMarlon Scisney: For sure. And then, one more follow-up to that, if there currently is a meeting on the calendar. If so, I am not on that email list, and so could I possibly be added to it? Is there currently a standing meeting?

Phillip Meng: For the Outreach Committee?

DeiMarlon Scisney: Yes. DEI has one, but is there one for Outreach?

Phillip Meng: I don't think so. So, we'll need to confirm the full details, but ....

Vinh Tang: It's the third Wednesday of the month, 6:00 p.m. There is not great active participation.

Phillip Meng: Do you know if that meeting is still going on in the fall?

Vinh Tang: I do not.

Phillip Meng: We will get that sorted out and make sure that we are keeping the Outreach Committee going. All right, fantastic! Thanks again so much for your time and energy and ideas. I look forward to following up on all of these and to seeing everyone in November, featuring Rob Lloyd, the new chief technology officer for Seattle. Thank you, everyone.

ADJOURNMENT 7:54