

King County Metro Transit

SECURITY UPDATES

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Safety & Security



King County
METRO

We'll Get You There.

Community On A Bus

- In Q4 2017, we joined several other local agencies and rolled-out our own approach to anti-harassment:
Community On A Bus.
- We state unequivocally that everyone is welcome on Metro.

One of eight rotating posters on every coach:



All Are Welcome Here.

Metro proudly serves everyone,
regardless of race, color, religion, gender, age, veteran status, sexual orientation, disabilities and national origin.

**IF YOU SEE BAD BEHAVIOR,
TELL YOUR DRIVER.
IF YOU BELIEVE IT'S A CRIME,
CALL 9-1-1**

RIDE right.

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(per KCC 28.96.010 and RCWs 9.91.025, 7.80.060, 35.58.580, and 66.44.250)

Moving Toward 100% CCTV Fleet

- Working to achieve Executive Constantine's stated goal of every coach having a camera system by the end of the year.
- Operator Security Summits - 2016

- 901 of Metro's 1,553 coaches are equipped with CCTV to date (58%), with more added each week and even more coming with new fleet replacements.
- Each month:
 - Hundreds of clips downloaded for Risk Management use and review.
 - Dozens of videos downloaded for police investigation, often resulting in successful prosecutions.
 - Numerous accident investigation clips created.

Public View Monitors (PVMs)

Testing Public-View Monitors on select Rapid Ride coaches to determine the effect this has on bad behavior.



- Using PVM's, the retail and banking sector has seen a dramatic decrease in bad behavior due to the psychological effect seeing oneself on camera.
- These add no additional cameras, and no additional level of intrusion on passengers – they simply show a passenger their face as they enter.

Other Safety & Security Emphasis



kingcounty.gov/metro/safety

Walk safe.

Camine con cuidado.

**We're looking out for you.
Look before you cross.**

TIP 1:
Look and listen **BEFORE** you cross.

TIP 2:
Make yourself visible in the dark.

TIP 3:
Cross the street **AFTER** the bus leaves.

TIP 4:
Don't chase after the bus.

**Lo estamos cuidando.
Nos interesa protegerlo.**

CONSEJO 1:
Mire y escuche **ANTES** de cruzar.

CONSEJO 2:
Hágase visible en la oscuridad.

CONSEJO 3:
Cruce la calle **DESPUES** de que el autobús se vaya.

CONSEJO 4:
No persiga el autobús.

SAFETY
gets us all home.

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3rd Ave Corridor All-Door Boarding

- In anticipation of increased loads, downtown coaches on 3rd Ave will soon move to all-door boarding and off-board fare payment options.
- Along with this will come the added presence of **Fare Inspection** by *specially trained transit security officers.*

“Text To Metro Security”

- Metro is installing a system to allow passengers anywhere, to text Metro Security anytime, about anything. Metro Security will ensure coordination of the response.
 - *Our focus is on security issues, but we have the flexibility to receive, communicate on, and properly direct message on other topics as well.*
- Expected launch Q3 2018.
- Similar to system that ST is using

Questions?

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