

PHONE SERVICE

MONTHLY CHARGE

Unlimited Phone _____ **\$33.95**

Unlimited local and domestic long-distance calling to 50 states, Guam, Puerto Rico, U.S. Virgin Islands, and international calls to Canada. Calling Features included. Additional Unlimited lines available at \$28.95/month per line (up to 3 lines total).

Voicemail (per line) _____ **\$5.00**

Includes online access to your voicemail and settings.

Calling features (per line) _____ **\$5.00**

15 calling features, including Caller ID, Call Waiting, Call Forwarding and more.

A subscriber line fee of \$6.50/month applies. Per toll charges and international long-distance rates apply. Visit wavehome.com for more information on calling features and international long-distance rates.

SERVICE AND PROTECTION

MONTHLY CHARGE

Residential Service Protection Plan _____ **up to \$5.00**

Comprehensive protection plan for inside wiring, equipment and customer education.

INSTALLATION CHARGES

ONE-TIME CHARGE

Activation Fee _____ \$9.99

Professional in-home installation _____ \$80.00

Includes set-up for up to 2 TVs on existing outlets, 1 computer or 3 devices with WiFi service, 4 existing pre-wired phone outlets, and up to 4 cameras.

Additional outlet installation _____ \$30.00

Additional outlet activation _____ \$15.00

Wiring fees/wallfish _____ \$60.00

Amplifier installation _____ \$30.00

Additional phone jack installation _____ \$30.00

Additional phone jack activation _____ \$15.00

Smart Home installation for Control Basic/Control & Protect plan _____ \$99.00

Smart Home installation for Control & Protect Premium plan _____ \$199.00

Smart Home in-home upgrade installation fee _____ \$60.00

Self-install kit modem _____ \$15.00

Self-install kit remote _____ \$15.00

Service call _____ \$60.00

Payment convenience fee (per occurrence) _____ \$6.95

Includes charges for phone payments made directly to a Wave representative. Does not apply to payments made online, via auto-pay, in person, by mail or through the automated phone system.

Late fee _____ \$15.00

Added on day 30 of delinquency and every 30 days thereafter

Return Check Fee _____ Up to \$30.00

Auto Pay CC Denial Fee _____ \$25.00

Bill Copy Request Fee _____ \$5.00

Western Union Fee _____ \$2.95

Non-Pay Service Restoral fee _____ \$40.00

Includes cost to have services restored after termination due to failure to pay for such services

Missing power cord (upon equipment returns) _____ \$15.00

Missing remote control (upon equipment returns) _____ \$12.50

Unreturned equipment (varies by equipment type) _____ \$65 - \$500

***Internet download speeds may vary and are not guaranteed.** Observed speeds may vary based on device, connection, & other factors outside of Wave's control. Gig Internet offers speeds up to 940 Mbps. Certain equipment may be required to receive up to 940 Mbps speeds. Internet speeds of up to 940 Mbps may vary due to conditions outside of network control, including customer location and equipment, and are not guaranteed.

Data transfer usage includes both downstream/download and upstream/upload activity. Data transfer usage beyond total allotment in a month is subject to additional charges. Double Data and Unlimited Data plans may be added to your account to help avoid monthly overage fees. Visit wavehome.com/usagepolicy for complete details. **Price does not include Internet Infrastructure fee of \$5.57/month which is subject to change.** The Internet Infrastructure Fee is designed to help Wave defray some of its capital expenditures for continually upgrading and improving its data network. This fee is neither government-mandated nor a tax, fee or surcharge imposed by the government.

*Serviceable areas only. 12 month agreement required. Early termination fee applies if Smart Home services are cancelled during the agreement term. Requires subscription to compatible Wave high-speed internet service. Smart Home package equipment provided during term of service only. Additional equipment not included with offer.

Prices noted do not include monthly price for equipment unless otherwise noted. Prices do not include monthly taxes or fees. Availability of certain On Demand content may depend of subscription to the tier/service that includes the underlying linear channel. To receive HD features and benefits, an HD television, HD capable device and other equipment may be required. An HD capable TV set with component, HDMI or DVI inputs that supports up to 1080i and meets Wave specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to Wave in HD format by the content provider.

Modem rental is only required if subscriber does not provide and use own modem.

All Wave TiVo services/products require Wave Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76 1904). TiVo and the TiVo logo are trademarks of registered trademarks of TiVo Inc. and its subsidiaries worldwide. All other marks are property of their respective owners. Please visit wavehome.com for country-specific usage rates.

**Streaming apps may not be available in all regions. 4K compatible TV, Equipment and internet connection required to view 4K content. TiVo, the TiVo logo, the TiVo silhouette logo and TiVo Stream 4K are trademarks of TiVo Brands LLC. All other trademarks are the property of their respective owners.

Rates effective November, 2020. Some restrictions may apply all Wave prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative On DEMAND and/or Pay-Per-View charges. Unless otherwise notated, the listed taxes, surcharges, and fees are neither government mandated nor a tax, surcharge, and/or fee imposed on you by the government. They are either a fee and/or surcharge Wave assesses and retains. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional charges apply for taxes, fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of Wave's subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to Wave if service is canceled. See our online disclosure at wavehome.com for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. ©2020WaveDivision Holdings, LLC. All rights reserved.

Services and pricing are subject to change. Some restrictions may apply. Applicable franchise, PEG, utility, E911, Universal Service Fund, and other fees and taxes may apply. Services are subject to terms and conditions of Wave's subscriber agreements, use policies, and other terms and conditions.

WASHINGTON RESIDENTS: The base rates stated on this price list are subject to a 2% Regulatory Recovery Fee, which added together determines the total price.

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PRODUCTS AND PRICE LIST

Washington

Effective November, 2020

HIGH SPEED INTERNET SERVICE

MONTHLY CHARGE

High Speed 100[^] _____ **\$69.95**

Up to 100 Mbps down/5 Mbps up. 400 GB monthly data allotment included. Data Plan upgrades available.

High Speed 250[^] _____ **\$79.95**

Up to 250 Mbps down/10 Mbps up. 500 GB monthly data allotment included. Data Plan upgrades available.

Gig Speed Internet[^] _____ **\$99.95**

Up to 940 Mbps down/10 Mbps up. Unlimited Data Plan included.

Internet Infrastructure Fee of \$5.57/month applies.

[^]Observed speeds may vary.

ADDITIONAL INTERNET SERVICES

MONTHLY CHARGE

Modem service _____ **\$16.00**

Includes internet modem only.

Modem with standard WiFi _____ **\$18.00**

Includes internet modem and wireless router.

Enhanced Whole Home WiFi _____ **\$9.95**

Includes 1 base eero and 1 eero Beacon. **Requires:** Modem service.

Whole Home WiFi Beacon _____ **\$5.00 ea**

Additional eero Beacon. Modem service and Enhanced Whole Home WiFi required.

Eero Secure+ _____ **\$9.99**

Unlimited Data Plan _____ **\$20.00**

Available with top two speeds. After 2 TB of usage, Wave may slow data speeds for network management.

Double Data Plan _____ **\$10.00**

Double the standard data allotment.

TiVo® Stream 4K** _____ **\$1.99**

Online streaming device. May be added to High Speed 100 and above.

1-866-WAVE-123 ▶ gowave.com

TV SERVICE**MONTHLY CHARGE**

Start with Local TV service, add the content you choose, and select Wave equipment for every TV set in your home.

Local Broadcast TV _____ **\$29.95**

Access to local networks, shopping channels, 50 digital music channels and more. Required for all levels of service tiers/packages.

Seattle TV stations levy a monthly fee for carriage of their content: **\$21.46** (subject to change).

CABLE TV CONTENT**MONTHLY CHARGE**

Add cable TV content to Local Broadcast TV, including On Demand and Wave TV on the Go (TVG), as available. Visit wavehome.com for a full channel line-up.

Expanded Content _____ **\$77.38**

Adds over 100 additional channels, including over 45 HD channels. **Requires:** Local Broadcast TV.

Digital Favorites _____ **\$13.00**

Digital channels from Discovery, MTV and more. **Requires:** Local Broadcast TV and Expanded Content.

Digital Variety _____ **\$8.25**

Additional digital channels. **Requires:** Local Broadcast TV and Expanded Content.

Digital Sports _____ **\$12.00**

Digital sports channels from ESPN, FOX and more. **Requires:** Local Broadcast TV and Expanded Content.

Digital Cable Pack _____ **\$32.75**

Bundles Digital Favorites, Variety and Sports. **Requires:** Local Broadcast TV and Expanded Content.

HD Bonus Pack _____ **\$7.00**

Additional HD channels. **Requires:** Local Broadcast TV.

PREMIUM CHANNEL CONTENT**MONTHLY CHARGE**

STARZ/STARZ ENCORE _____ **\$17.00**

\$11 per month each. Includes STARZ/STARZ ENCORE family of channels, On Demand and TVG content.

HBOMax _____ **\$14.99**

Includes HBO channels, HBO On Demand and HBO Max app.

Cinemax _____ **\$18.50**

Includes Cinemax family of channels, On Demand and TVG content.

SHOWTIME and TMC _____ **\$19.00**

Includes SHOWTIME and TMC family of channels, On Demand and TVG content.

MOVIEPLEX _____ **\$5.00**

Includes TVG content.

SPECIAL INTEREST CONTENT**MONTHLY CHARGE**

Paquete en Español (where available) _____ **\$10.00**

The Filipino Channel (where available) _____ **\$12.00**

TV Japan (where available) _____ **\$24.95**

SINGLE-PURCHASE CONTENT**PER USE CHARGE**

Movies On Demand _____ **\$2.99 and up**

Price each per selection and available in SD and HD.

Adult Movies _____ **Prices vary**

Price each per selection.

Sporting/Music Events _____ **Prices vary**

Price each per selection.

CABLE TV EQUIPMENT OPTIONS AND FEATURES**MONTHLY CHARGE**

Wave equipment is needed on every television connected to our TV service.

Universal Converter _____ **\$7.94**

Access to Digital and HD channels you subscribe to.

HD Receiver _____ **\$13.99**

Digital Access, Enhanced Digital Features, HD Access.

HD Digital Video Recorder _____ **\$19.99**

Digital Access, Enhanced Digital Features, HD Access, Digital Video Recording.

TiVo Streaming DVR _____ **\$22.99**

Digital Access, Enhanced Digital Features, HD Access, Digital Video Recording, plus access to web apps including Netflix, YouTube, Hulu, and more.

TiVo Mini _____ **\$12.99**

Adds Multi-Room support and connectivity to TiVo DVR on additional TVs. **Requires:** TiVo DVR.

Cable Card Access _____ **\$5.95**

Interactive Equipment Fee _____ **\$2.72**

On-screen guide, TV On Demand, Digital Music Channels. Applies on first piece of interactive equipment with Enhanced Digital Features.

Equipment Features Breakdown

Equipment features vary. Please refer to the information below when determining which Wave equipment is right for the TVs in your home.

Digital Access

Access to the digital channels you subscribe to, plus 50 CD-quality Digital Music channels.

Enhanced Digital Features

Interactive on-screen guide, TV On Demand, access to single-purchase viewing movies and events.

HD Access

Over 85 HD channels and counting, based on the channels you subscribe to, plus over 1,000 HD on Demand titles.

Digital Video Recording

Control live TV, pause, fast-forward and rewind, plus record single shows or entire series in standard or HD.

Multi-Room Recording

View recorded shows and set recordings from any connected TV in your home.

SMART HOME**MONTHLY CHARGE**

Smart Home provides unprecedented security, control, and automation for your home.

Control Basic _____ **\$29.95***

Includes an intuitive touchscreen panel, image sensor, plus three door/window security sensors.

Requires: Subscription to compatible Wave high-speed internet service.

Control & Protect _____ **\$39.95***

Includes an intuitive touchscreen panel, image sensor, three door/window security sensors, plus 24/7 professional monitoring. **Requires:** Subscription to compatible Wave high-speed internet service.

Control & Protect Premium _____ **\$49.95***

Includes an intuitive touchscreen panel, image sensor, three door/window security sensors, 24/7 professional monitoring, plus one 1080p resolution IP camera.

Requires: Subscription to compatible Wave high-speed internet service.

ACO License # 7707

SMART HOME ADD-ONS**ONE-TIME CHARGE**

These devices are available to add to your Smart Home system as a one-time charge for each item. They can be installed by a qualified Wave technician. Learn more at wavesmarthome.com

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| Motion sensor | \$45.00 ea |
| Image sensor | \$85.00 ea |
| Door/window sensor | \$20.00 ea |
| Flood sensor | \$50.00 ea |
| Carbon sensor | \$75.00 ea |
| Smoke sensor | \$60.00 ea |
| Glass break sensor | \$70.00 ea |
| Temperature monitor | \$25.00 ea |
| Smart bulb | \$15.00 ea |
| Smart plug outlet | \$40.00 ea |
| Energy meter smart plug | \$80.00 ea |
| Z-wave repeater | \$30.00 ea |
| Additional siren | \$65.00 ea |
| Additional camera for Control + Protect Premium service—up to 4 video cameras per account | \$125.00 ea |