

# Seattle Public Utilities Customer Review Panel

Wednesday, March 12, 2014, 1:30 P.M. – 4:30 P.M.

SPU Conference Room #4901

Seattle Municipal Tower

## Meeting 21

### Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Standing Items:** (15 min.)
  - a. **Review and Approval of Agenda**
  - b. **Review and Approval of Meeting 20 Summary**
  - c. **Confirming upcoming meeting dates**
3. **Council Communications: SPUN Committee February 25, March 25** (30 min.)
  - a. Subcommittee on ratepayer equity?
  - b. Utility tax information
  - c. DRAFT SPUN Committee presentation & “Elevator Speech” for 3/25
4. **Baseline Assumptions Follow-Up** (30 min.) Melina Thung & Meg Moorehead
5. **Action Plans / Investment Proposals** (45 min.)
  - a. **Presentation & Discussion: Panel feedback on policy choices/other issues**
    - i. Information Technology Service Improvements—Melina Thung
    - ii. Facilities Management Initiative –Melina Thung
    - iii. System Development Charges – Dani Purnell & Ray Hoffman
6. **Efficiencies** (1 hour)
  - a. **HDR Report**
  - b. **SPU Response to HDR Report and Proposed Efficiency Actions**
  - c. **Next steps**
7. **Next Meeting (Friday, March 28):**
  - a. **Action Plans on Transforming the Workforce & Street Sweeping**
  - b. **Response to Panel Questions on Labor Costs; Other Baseline Issues**
  - c. **HDR Report Distributed**
  - d. **Preliminary Report on Initial Outreach**
8. **Adjourn**