

# Seattle Public Utilities Customer Review Panel

Monday, May 6, 2013, 1:30 – 4:30 p.m.

SPU Conference Room #4901

Seattle Municipal Tower

## Meeting 2

### Proposed Agenda

1. **Welcome, Introductions** (15 min.)
2. **Review and Approval of Agenda** (5 min.)
3. **Review and Approval of Meeting 1 Summary** (5 min.)
4. **Follow Up on Items from Meeting 1** (10 min.)
  - a. **Meeting Dates through September**
  - b. **Field Trips**
  - c. **Meeting 1 Panel Survey Results: Importance of Various Utility Characteristics**
5. **Panel Organization: Revised Ground Rules and Panel Charter** (25 min.) Karen Reed
6. **Presentation and Discussion: Detailed Introduction to SPU** (45 min.) Melina Thung  
*PowerPoint Presentation*
7. **Presentation and Discussion: Line of Business: Water** (45 min.) Dave Hillmoe *PowerPoint Presentation*
8. *(time permitting)* **Presentation and Discussion: Line of Business: Drainage and Wastewater** (45 min.) Trish Rhay *PowerPoint Presentation*
9. **Adjourn**

### **Next Meeting: Monday, May 6, 1:30-4:30. Proposed Agenda:**

- Action: Approve Panel Charter
- Ethics Office Presentation
- Nomination/Election of Co-Chairs
- Line of Business: Solid Waste
- Overview of Corporate Functions