

Seattle Public Utilities Customer Review Panel

Monday, January 13, 2013, 1:30 A.M. – 4:30 P.M.

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 17

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 16 Summary** (3 min.)
4. **Panel Issues:**
 - a. **Update on Schedule for Completing the Strategic Business Plan** (25 min.)
 - b. **Meeting Materials—timing for advance delivery to Panel.** (5 min.)
5. **Debrief on Interim Outreach Discussion with Council** (15 minutes) Ray Hoffman, Noel Miller, Carl Pierce
6. **Presentation & Discussion of Baseline Programmatic Reductions** (60 minutes) E-Team
7. **Panel Discussion & Possible Recommendation: One Less Truck** (45 min.) Customer Panel
8. **Proposed Agenda for Meeting 18** (Wednesday, January 29) (4 min.)
 - a. Baseline reductions – efficiencies and revenue opportunities
 - b. Benchmarking results
9. **Adjourn**