

Seattle Public Utilities Customer Review Panel

Tuesday, August 6, 2013, 1:30 – 4:30 p.m.

SPU Conference Room #4901

Seattle Municipal Tower

Meeting 8

Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 6 Summary** (3 min.)
4. **Review of Updated “Parking Lot” list and status of information items** (5 min.)
5. **Review of Input from Customer Advisory Committees** (15 minutes) Noel Miller
6. **Baseline, Part 1 (continued from last meeting)** (1 hour) Melina Thung & LOB leads
 - a. **Reminder of general cost categories; focus on discretionary expenditures** (Melina)
 - b. **What LOB service levels do we buy with these expenditures? Where do we have flexibility?** (LOB leads)
7. **Presentation and Discussion: SPU’s Executive Team’s edits to strategic framework, based on Panel feedback.** (30 minutes) Nancy Ahern & Martin Baker
8. **Presentation of Rough Draft Interim Outreach Plan:** (20 minutes) Joe LePla
9. **Discussion of SPU’s Regulatory World** (30 minutes) Martin Baker
10. **Proposed Agenda for Meeting 9** (Wednesday, August 20) (4 min.)
 - a. Baseline, Part 2 (including rate affordability)
 - b. Draft Ideas for September 17 Council Briefing on Panel progress
 - c. Further discussion of proposed interim outreach approach, messages
11. **Adjourn**