

Seattle Public Utilities Customer Review Panel

Wednesday, October 3, 2018

1:00 PM to 4:00 PM

Seattle Municipal Tower, 4901 (49th Floor)

Meeting 1

Agenda

1. **Welcome, Introductions and Thank-You** (15 min.) Mami Hara

2. **Panel's Role, Review and Approval of Agenda** (5 min.) Karen Reed

3. **SPU and Strategic Business Plan** (5 min.) Dani Purnell

4. **General Manager Perspective Presentation, Q&A** (25 min.) Mami Hara

5. **Strategic Business Plan 2018 - Performance Update, Q&A** (50 min.) Brian Medford, Cameron
Findlay, SPU Staff
 - Q2 Performance Levels and Investment Action Plan Updates
 - Rate Path and Financials Update
 - Council Amendments Deliverables Update
 - Affordability and Accountability Framework
 - Risk and Resiliency Framework
 - Expanded Revenue
 - System Development Charges
 - Efficiencies
 - Utility Tax Transparency
 - Q&A

--Break (10 min.)--

6. **Panel Expectations** (20 min.) Karen Reed
 - **Strategic Business Plan 2018** (Existing)-What information is most helpful to track?
 - **Strategic Business Plan 2021** (Future) -What is important to Panel members in terms of information provided, how Panel is engaged in Plan development?

7. **Panel Charter and Process** (25 min.) Karen Reed
- Proposed ground rules (potential action item)
 - Review of draft Panel Charter
 - Housekeeping (binders, contact info, chair, etc.)
 - Panel members role representing stakeholder group interests

8. **Panel 2-Year Work Plan Outline** (5 min.) Dani Purnell

9. **December meeting date and agenda** (5 min.) Karen Reed
- *Tentative Times: December 5, 10 or 12*
 - *Agenda:*
 - *Strategic Business Plan 2018 - Q3 Reporting*
 - *Framework for Strategic Business Plan 2021*
 - *SPU Current State and Trends*
 - *Major Project Updates: Ship Canal Water Quality Project, Move Seattle*
 - *Invitation to Attend: ALL Community Advisory Committee Meeting Oct. 24, 5:30-8:30*

10. **Adjourn**