



## Community Advisory Committees Give Voice to Community Values

As a community-centered utility, Seattle Public Utilities (SPU) recognizes the vital role community plays in ensuring we deliver our services in efficient, innovative, and equitable ways.

SPU's Community Advisory Committees play a key role in helping shape our work. Committee members are a diverse and dedicated group of volunteers who meet monthly to review and provide input on SPU programs, policies, and services, giving voice to values and perspectives from communities across the city.



### Water System Advisory Committee

On a visit to the Landsburg Diversion Dam, fish ladder, and fish hatchery, committee members provided feedback on hatchery goals and salmon recovery commitments, reflecting community priorities around environmental health.



### Solid Waste Advisory Committee

On a tour of the North Transfer Station, the committee studied design elements like odor control that make the facility more neighborhood-friendly. They also gave feedback on how a designated reuse donation area might be most successful.



### Creeks, Drainage, and Wastewater Advisory Committee

A recent field trip highlighted how chronic drainage and wastewater issues impact residents and businesses in the South Park and Duwamish neighborhoods and the work SPU is doing to address those problems.

Interested in joining a Community Advisory Committee? Learn more at [www.seattle.gov/util/cac](http://www.seattle.gov/util/cac).

## Winter Collection Schedule

| Pick-up Day | Moved To |
|-------------|----------|
| Nov. 22     | Nov. 23  |
| Nov. 23     | Nov. 24  |
| Dec. 25     | Dec. 26  |
| Dec. 26     | Dec. 27  |
| Dec. 27     | Dec. 28  |
| Dec. 28     | Dec. 29  |
| Jan. 1      | Jan. 2   |
| Jan. 2      | Jan. 3   |
| Jan. 3      | Jan. 4   |
| Jan. 4      | Jan. 5   |



Garbage, recycling, and food and yard waste are not collected on Thanksgiving, Christmas, and New Year's Day. On those days, and for the remainder of the week, service will be delayed one day.

Report a missed collection at [www.seattle.gov/util](http://www.seattle.gov/util) or call 206-684-3000.

## Contact Us

### 24/7 Emergency Services

(flooding, sewer backups, hydrant leaks, hazardous spills to drains or waterways)

- (206) 386-1800

### Report Problems

(graffiti, illegal dumping, needles, pollution concerns)

- [www.seattle.gov/util](http://www.seattle.gov/util)
- [www.seattle.gov/finditfixitapp](http://www.seattle.gov/finditfixitapp)
- (206) 684-7587

### Customer Service

- [www.seattle.gov/util/EmailUs](http://www.seattle.gov/util/EmailUs)
- [www.seattle.gov/util](http://www.seattle.gov/util)
- (206) 684-3000 Mon-Fri, 7:30am-6pm

# Extra Charges 101

Between Thanksgiving and New Year's Day, U.S. household waste increases by 25 percent – that's a lot of extra material going in to your curbside containers. Here's what you need to know about extra garbage, recycling, and food and yard waste:



## Extra Recycling

It's free! There is no charge for setting out additional recycling that does not fit in your cart. Put extra recycling in a cardboard box or paper bag and place it next to your recycling cart.



## Extra Garbage

Each bag or can of extra garbage costs an additional **\$11.35**. You may also be charged extra if your garbage container is so full that the lid cannot close completely. Place your extra garbage in a plastic bag or your own garbage can (up to 32 gallons) and put it next to your regular garbage container.



## Extra Yard Waste

Each bag, bundle, or can of extra yard waste costs an additional **\$5.90**. You may also be charged extra if your container is so full that the lid cannot close completely. Use one of the following to contain extra yard waste:

- A can (up to 32 gallons) labeled "yard waste"
- Bundles tied with fiber twine, up to 4' long by 2' in diameter
- Compostable or kraft paper bags

## Tips for Managing Extras

We work hard to ensure that extra garbage and food and yard waste fees are collected and charged accurately, and you can help! Just follow these tips:

### Label Your Extras

Label your bag, box, or can of extras with your address and keep it separate from neighbors' containers so it doesn't end up on someone else's bill.

### Check Your Bill

Checking your bill is the best way to know whether or not you have received a charge for extra garbage or food and yard waste.

### Get in Touch

If you believe you've been charged extra when you shouldn't have, give us a call at **206-684-3000** or email us at [www.seattle.gov/util/EmailUs](http://www.seattle.gov/util/EmailUs).



*Kraft paper yard waste bags are one way to contain extra food and yard waste. Place them next to your container for pickup.*

For interpretation services please call 206-684-3000.

如需口譯服務請電 206-684-3000。

통역 서비스를 원하시면 206-684-3000 번으로 전화해 주십시오.

Wixii adeegyada turjubaanka fadlan wac 206-684-3000.

Para servicios de traducción, por favor, llame al 206-684-3000.

Para sa serbisyo ng tagapagpaliwanag, tumawag sa 206-684-3000.

Muốn yêu cầu dịch vụ thông dịch xin gọi số 206-684-3000.

## Did You Know?

There are about **80,000** storm drains in Seattle.

Rake leaves out of your local storm drains to keep them free of clogs and prevent localized flooding in your neighborhood.



## We want to hear from you!

### Report standing water and flooding.

Is there standing water or flooding in your neighborhood during heavy rains? We want to know about it!

Visit [SPUraincheck.participate.online](http://SPUraincheck.participate.online) to share information about standing water near you to help us plan for the future of Seattle's drainage and wastewater systems.



Report urgent flooding situations to SPU's 24/7 Operations Response Center: (206) 386-1800.

