# Capacity, Management, Operations, and Maintenance (CMOM)

# Program Overview 2016-2020 Roadmap

Seattle Public Utilities

June 2016

## Quick Drainage and Wastewater System Refresher

# Seattle Drainage and Sewer **Systems**

Legend

// Arterial

City Limits







Two pipe systems – one for <u>some</u> drainage and one for sewage

#### On with the show...

# **Program Overview**

- Wastewater Goal: Collect and convey wastewater to the treatment plant to protect public health and the environment
- CMOM Program Goal: Sustainable and reliable infrastructure system
- Regulatory drivers:
  - Wastewater collection system National Pollutant Discharge Elimination System (NPDES) permit
  - Consent Decree
- Desired Outcomes: Reduction in sewer overflows and prevention of dry weather overflows.

# Terminology & Performance Measures

- **Combined Sewer Overflow (CSO)** An overflow from one of our 86 CSO Outfalls that occurs as a result of rain
  - ➤ ≤ 1/outfall/year on a 20-year moving average
- **Dry Weather Overflow (DWO)** An overflow from one of our 86 CSO Outfalls that occurs when it's not raining
  - ➤ = 0 these are prohibited
- Sewer Overflow (SSO) An overflow that occurs anywhere else in the sewer system, whether or not it's raining.
  - ➤ ≤4 sewer overflows/100 miles/year over a two-year average
  - Overall reduction in number

#### Sewer Overflow Counts

	2015	2016 Through May
Total Sewer Overflows	102	22
Overflows that count towards performance goal	72	22
Annual performance #/100 miles of pipe	5.1	1.5
2-year average performance Goal <4/100 miles of pipe	<b>3.8</b> (2014-2015)	<b>3.3</b> (2015-2016)

#### **Sewer Overflow Causes**





#### **CMOM Focus**

Effective and continuous management, operation, and maintenance of Seattle's collection systems, including system rehabilitation and capacity.

> Maintain what we already have

CMOM is this:



CMOM is seldom this:



# Strategies

- Understand the system and its condition
- Maintain the system and its components



- Work with customers to manage inputs, connections, and changes to the system
- Operate the system, monitor its performance and adapt in real time
- Plan ahead to address existing problems and anticipate future needs
- Renew and upgrade the system and its components

# 2016-2020 Roadmap Program Direction



- Enhance CMOM <u>coordination and connectivity</u>
- Increase <u>efficiency</u> and effectiveness in existing programs
- Build the sewer <u>capacity</u> program
- Strengthen the <u>drainage</u> business area

#### Enhancing Coordination and Connectivity: Vision and Initiatives

Vision for 2020+	Roadmap Initiatives	
Well-organized, resourced and adaptive program	<ul> <li>Improve program management and communication (C1)</li> </ul>	
	<ul> <li>Refine performance reporting (C2)</li> </ul>	
SPU staff have line-of-sight and understand how their daily work contributes to fewer sewer	<ul> <li>Adaptively manage program direction (C3)</li> </ul>	
overflows	- Improve SOP management (C4)	
Balanced and committed capital investments	- Develop renewal strategy (E6)	
	<ul> <li>Develop wastewater master plan (CAP 3)</li> </ul>	



#### Increasing Effectiveness and Efficiency: Vision and Initiatives

Vision for 2020+	Roadmap Initiatives
Proactive and efficient asset renewal (pipes and pump stations)	<ul> <li>Develop renewal strategy (E6)</li> <li>Develop pump station condition assessment (E7)</li> </ul>
Complete condition assessment of all sewer pipes	<ul> <li>Develop condition assessment strategy (E2)</li> </ul>
Improved management of fats, oils and grease (FOG) at food service establishments	<ul> <li>Improve FOG control at FSEs (E10)</li> </ul>



#### Increasing Effectiveness and Efficiency: Vision and Initiatives

Vision for 2020+	Roadmap Initiatives
Proactive and increased root treatment	- Expand chemical root control (E4)
	- Develop cleaning strategy (E3)
System-wide cleaning by 2022	<ul> <li>Develop cleaning strategy (E3)</li> </ul>
Field crews have the training, facilities, and equipment they need	- Upgrade crew facilities (E5)
	- Apprenticeship + Journey-level
	Program improvements
Increase in properly functioning side sewers	<ul> <li>Increase customer side sewer education (E11)</li> </ul>
	<ul> <li>Develop side sewer assistance approach (E12)</li> </ul>



#### Building the Capacity Program: Vision and Initiatives

Vision for 2020+	Roadmap Initiatives
An adopted Wastewater Master Plan that addresses:	<ul> <li>Prepare wastewater model (CAP1)</li> </ul>
- Development	- Develop capacity level of
- Climate change	service policy (CAP 2)
- Industry innovation	<ul> <li>Develop wastewater master plan (CAP 3)</li> </ul>
<ul> <li>Long-term wastewater system management</li> </ul>	<ul> <li>Develop I&amp;I management policy</li> <li>(CAD 4)</li> </ul>
- Capacity investments	(CAP 4)

# Initiatives to Strengthen the Drainage Business Area

Vision for 2020+	Roadmap Initiatives
Well-organized, resourced and adaptive program	<ul> <li>Assess drainage storage facilities (D1)</li> </ul>
SPU staff have line-of-sight and understand how their work contributes to flood reduction, public health and the environment	- Develop drainage roadmap (D2)
An adopted Stormwater Plan that addresses:	
- Development	
- Climate change	
- Industry innovation	
- Long-term drainage system management	
- Capacity investments	

#### **Final quiz:**

## What does CMOM stand for?