



Water System Advisory Committee
SMT 5965*
May 21, 2008
4-6 PM

AGENDA

Time	Description of Discussion Item	Presenter
4:00-4:15	1. Introductions 2. Attendance Sheet 3. Review of March and April Meeting Summaries 4. Review of Agenda	Laura Firth Markley, Chair
4:15-4:30	Drinking Water Quality: Consumer Confidence Scope of SPU's 2008 effort + WSAC involvement	Julie Burman
4:30-5:00	2007 SPU Residential Customer Survey	Joan Kersnar
5:00-5:45	Role of Customers in Setting Service Levels (consumer research)	Jenny Bagby
5:45-6:00	Review Items 1. Recommendations from today's meeting 2. Action Items from today's meeting	Chair

* Seattle Municipal Tower -- take elevator from 40th floor to floor 59. If no one is at the reception desk for access, call conference room 5965 from the phone on the 59th floor by the elevators. Conference room phone number from such a "City phone" is 3-9856. An outside line should call 733-9856. If you have trouble getting up the elevator to 59 (after 5:30?), call from a 40th floor conference room.