



Office of Economic Development's Small Business Support Program

The City of Seattle is an extraordinary place to do business and we are here to help you. The Office of Economic Development (OED) wants to help you grow your business, grow jobs, and grow Seattle. We offer assistance with:

For more information, contact:

Michael Wells
Small Business Advocate
206-684-8612
Michael.wells@seattle.gov

No Cost Business Consulting

One-on-one business consulting services are offered at **no cost** to enhance daily operations, including assistance with business and strategic planning, marketing, customer loyalty programs, cash flow, inventory cycle, budgeting, and much more.

- We can connect you to nonprofit organizations offering training, counseling and financing
- Ethnic Seattle helps business develop a digital presence, participate in a digital magazine and improve storefront and front-of-house aesthetics to bring in more customers
- Seattle University's Student Consulting & Entrepreneurship Clinic, SCORE's retired business coaches, and UW Consulting & Business Development Center offer experienced volunteers to support your business

Business Loan Options

Community lending institutions can offer financing to businesses that have trouble obtaining credit from a bank: Business Impact NW, Ventures, MercyCorps NW, Craft3

One Stop Problem Solving

- **City Permitting, Utilities, Zoning, etc.** OED's Business Advocacy Team can help businesses resolve complicated questions.
- **Restaurant Success** Restaurant Advocate, Jennifer Tam, helps restaurant and other food business entrepreneurs as they start and operate their business in Seattle. Tools include comprehensive, one-stop online guide with city, county and state permitting and licensing information to help restaurateurs more easily navigate the process of starting and growing a restaurant.
- **Utility Saving & Recognition** City Programs can provide assistance identifying potential energy, water, pollution and solid waste reductions and cost savings.
- **New Laws affecting Businesses** Several new local laws have been passed that impact business – Minimum Wage, paid Sick and Safe time, Wage Theft and Fair Chance Employment. OED can get answers and support to help businesses comply
- **Other City Resources** Find It Fix It – Easy to use app that helps you identify and report structural issues to the city
- **WMBE (Women & Minority Owned Business)** Businesses can sign up to be a WMBE vendor that city departments can use for purchases, catering, contracting, etc.