

# 2017 SEATTLE DEPARTMENT OF TRANSPORTATION WMBE OUTREACH PLAN

## **Department Representative for 2017:**

#### **Edson Ives Zavala**

#### 2017 Voluntary Target for Seattle Department of Transportation:

For 2017, Seattle Department of Transportation (SDOT) has established a voluntary Woman and/or Minority Business Enterprises (WMBE) utilization goal of twenty percent (20%) for Consulting and twelve percent (12%) for Purchasing.

The Office of the Waterfront (OWF), previously embedded within SDOT performance data, will directly submit an independent WMBE Outreach plan to the Mayor's Office to outline inclusion efforts and strategies for dollars associated with the Office of the Waterfront. OWF data will be segmented and separately analyzed.

Voluntary 2017 WMBE Targets			
Consulting	20%		
Purchasing	12%		

#### Introduction:

#### **Policy Statement**

In accordance with City of Seattle Ordinance #119603 "An Ordinance Directing City Departments To Use Available Tools To Promote Race And Gender Equity In Contracting", City of Seattle Ordinance #121717 "Equality in Contracting" codified under Seattle Municipal Code Chapter 20.42, Executive Order 2010-05: Outreach to Women and Minority Businesses, and Executive Order 2014-03: Equity in City Contracting, the City of Seattle encourages all of its departments to be inclusive of underrepresented business communities, and strives to use all legal means to see that minority-owned and women-owned businesses do not face unfair barriers in their competition for city contracts and in their successful performance of those contracts.

Any voluntary utilization targets established in a Department Outreach Plan shall be reasonably achievable, however, no utilization requirements shall be a condition of contracting, except as may be allowed under Revised Code of Washington (RCW) 49.60.400.

City of Seattle policy requires each city department to develop an annual WMBE outreach plan to provide opportunities for minority-owned and women-owned businesses to gain City contracts and purchasing opportunities. This 2017 WMBE Outreach Plan briefly explains past performance and highlights strategies that will guide the Seattle Department of Transportation (SDOT) in its inclusion efforts for the year.

Edson I. Zavala, Manager of the SDOT Office of Equity & Economic Inclusion will continue to serve as the department's representative for the City's WMBE Initiative.

#### SDOT's 2016 WMBE Utilization Performance at a Glance

### **Background**

SDOT'S WMBE efforts focus on leveraging the City's purchasing power to include and build the capacity of Woman and Minority-owned businesses.

The following is a summary of WMBE participation in Consulting and Purchasing for the recently completed year, FY2016. A notable initiative for the department has been the implementation of work associated with the Move Seattle Levy. Incidentally, the Move Seattle Levy has a WMBE Goal of 23% for the entirety of the work which will span over 9 years.

As in years past, the consultant roster program - which is a simplified contracting tool for professional consultant services valued between \$47k - \$289k - has yielded significant success for enabling WMBE firms to access SDOT contracts.

Figure 1 below illustrates SDOT's 2016 consultant and purchasing payments in comparison to 2015.

2016 vs 2015 Performance Summary							
Procurement	2015 Performance			2016 Performance			
Туре	Total	WMBE	% WMBE	Total	WMBE	% WMBE	
Consultant Contract	\$42,582,925	\$3,452,332	8%	\$42,586,014	\$5,791,923	14%	
Consultant Roster	\$4,524,192	\$2,184,672	48%	\$4,989,826	\$3,204,924	64%	
Consultant Total	\$47,107,117	\$5,637,004	12%	\$47,575,840	\$8,996,847	19%	
Blanket Contract	\$28,859,083	\$2,452,962	9%	\$29,407,147	\$3,161,992	11%	
Purchase Contract	\$1,072,373	\$37,085	3%	\$1,114,664	\$26,358	2%	
Direct Voucher	\$1,401,068	\$192,848	14%	\$1,735,835	\$227,864	13%	
Purchasing Total	\$31,332,525	\$2,682,895	9%	\$32,257,646	\$3,416,214	11%	

Data is sourced from the City of Seattle SUMMIT financial system. Figures are rounded to the nearest whole number where applicable. 2016 YTD figures represent payments made to prime contract holders and do not include dollars paid to subconsultants. Moreover, the data also includes payments made under federal contracts subject to the DBE Program and payments made to non-profit firms. Dollars not shown include, but are not limited to, payments representing Emergency, Non-compliant contract expenditures, and DX category payments.

#### **Key Take-aways:**

- SDOT increased the overall amount of dollars paid to WMBE vendors in both Consulting & Purchasing
- With relatively constant consultant expenditures, SDOT made significant progress on increasing dollars paid to WMBE firms in consulting by \$3.36M
- Non-WMBE dollars also include expenditures with Non Profit firms which amounted to approximately \$548,000 dollars in 2016.

#### Figures two (2) and three (3) below illustrate SDOT's historical consultant and purchasing payments.

#### **Seattle Department of Transportion**

WMBE Utilization - Consultant and Purchasing

Year	Consultant			Purchasing			
	Total	Percent	WMBE	Total	Percent		WMBE
2005	\$9,849,381	8%	\$804,282	\$13,321,858	9%	\$	1,232,248
2006	\$10,843,842	12%	\$1,285,022	\$19,469,184	8%	\$	1,466,150
2007	\$20,804,704	13%	\$2,795,622	\$18,738,520	9%	\$	1,699,373
2008	\$33,940,734	17%	\$5,786,369	\$20,241,795	14%	\$	2,818,193
2009	\$31,218,589	23%	\$7,275,742	\$20,333,302	16%	\$	3,203,383
2010	\$31,398,103	18%	\$5,732,694	\$16,846,679	19%	\$	3,149,867
2011	\$41,452,629	7%	\$3,082,499	\$12,298,217	11%	\$	1,327,187
2012	\$46,666,231	3%	\$1,599,794	\$14,319,076	10%	\$	1,379,690
2013	\$50,220,261	6%	\$3,064,473	\$22,976,013	8%	\$	1,908,654
2014	\$53,715,748	10%	\$5,581,000	\$30,523,886	8%	\$	2,479,122
2015	\$47,107,117	12%	\$5,637,004	\$31,332,525	9%	\$	2,682,895
16-Q1	\$10,485,012	20%	\$2,054,024	\$7,455,234	8%	\$	626,168
16-Q2	\$22,808,034	20%	\$4,466,728	\$13,733,073	11%	\$	1,500,993
16-Q3	\$34,890,174	19%	\$6,636,003	\$21,960,155	10%	\$	2,295,846
16-Q4	\$47,575,840	19%	\$8,996,847	\$32,257,646	11%	\$	3,416,214

2016	Goals
Purchasing =	10%
Consultant =	15%

- 2016 year to date spend through 12 Produced by CPCS/FAS on 1/2/2017

- Source: Standard Summit Reports
  \*\*15-Q2 includes SDOT WMBE Consultant spend \$4,000
- \*\*15-Q2 includes SDOT WMBE Purchasing spend \$29,931
  In 2016, SDOT spent approximately \$549,000 with nonpro

Federally Funded Projects:
The Consultant Contract total includes contracts containing FTA and FHWA funds. SDOT is unable to administer or monitor these procurements through WMBE inclusion tools available per Chapter 20.42 of the Seattle Municipal Code. In Quarter 1 2015, SDOT held 15 federallyfunded contracts with payments totaling approximately \$2,594,838.

The above data is representative of dollars paid to firms engaged in a Prime consultant



#### **Key Take-aways:**

- On linear trend, for 2016 SDOT has yielded a percent increase in both Consulting and Purchasing from 2015, exceeding the 15% Consultant WMBE Goal at 19% and **Exceeding the 10% Purchasing WMBE Goal at 11%**
- In line with change management practices, SDOT will continue to set aggressive aspirational goals for the department.
- Per City of Seattle performance guidelines, at this time Consultant and Purchasing metrics only include prime contractor performance and are not inclusive of WMBE subcontractor dollars.

#### **Performance Considerations:**

The City's influence over spend categories varies per federal, state and municipal code. To date, metrics of departmental WMBE performance are limited to prime level participation as denoted in SUMMIT – the City's financial system of record.

#### Below are a few considerations that influence the observed WMBE participation levels.

#### Subcontractor Spend – Inclusion Plan Performance

Per municipal code 20.42 and Executive Order 2014-03: Equity in City Contracting, the City has the ability to employ affirmative efforts to ensure WMBEs are afforded fair and equitable opportunity to compete for city contracts. One such affirmative effort is the incorporation of an Inclusion Plan on eligible consultant and purchasing contracts.

The Inclusion Plan enables the City to promote Good Faith Efforts toward WMBE participation at the subcontractor level on projects. It is important to note that while WMBE subcontractor dollar participation is tracked and monitored, it is not presently reflected or denoted toward the consultant WMBE inclusion goal.

This lack of credit for subcontractor spends is attributed to the fact that the official performance measures are sourced from the SUMMIT financial system and thus only reflects Prime contractor performance.

In 2016, the City of Seattle implemented a policy directing all departments to capture, manage, track and monitor subcontractor commitments as denoted in Inclusion Plans in a uniform manner through the B2GNow online reporting system. This implementation is expected to eventually phase out the manual tracking of subconsultant contract commitments as contracts executed prior to 2016 come to a close.

\$7.2M

Dollars paid in FY2016 to WMBE firms that were subconsultants on SDOT contracts with Inclusion Plans in 2016\*.

5.1M was attributed to Minority Business Enterprises (MBE) and the remaining 2.1M was attributed to Woman Business Enterprises.

While dollars associated with subconsultant commitments are not readily added to the observed department performance. These represent significant progress towards capacity building and inclusion of Woman and Minority Owned Businesses.

#### Disadvantaged Business Enterprise (DBE) Dollars

Per Seattle Municipal Code 20.42.50, in the event of a conflict between the provisions of Chapter 20.42, or the rules implementing Chapter 20.42, and the requirements of 49 CFR Part 23, Subpart D, or any other superseding applicable federal statute or regulation, the provisions of the federal statute or regulation shall control. As such, the tools available for promoting WMBE participation on locally funded procurements are not directly available to be used for federally funded projects subject to the DBE program per 49 CFR Part 23, Subpart D.

To date, these funds have formed part of the assessed dollar pool set to determine WMBE inclusion success. SDOT continues to explore methods to assess and isolate the funds associated with federally funded projects in order to set the adequate parameters to gauge the effectiveness and efficiency of local WMBE inclusion efforts versus the results yielded from the federal DBE program.

Moving into 2017, SDOT will leverage the B2Gnow contract compliance software to also monitor prompt payment on federally funded contracts.

#### Sole Source Procurements

Per municipal Code 20.42.40 Subpart C, the Director may waive affirmative efforts on procurements when the Director determines that an emergency exists, such requirements would have a significant adverse effect on the City's interests, or there is only one contractor that can satisfy the requirements of the Contract, lease agreement or service agreement.

To date, there is no methodology to isolate and separate these procurements from the funds that are viable for WMBE inclusion through the tools made available in SMC 20.42 and the existing Mayor's executive orders.

Examples of sole source purchases include *Parkeon Inc.*, a contract for parking station services, which amounted to approximately \$1,357.561 in non-WMBE dollars for Purchasing in FY2016.

\$1.3M

Non-WMBE dollars associated with a Sole Source Purchase with Parkeon Inc. in 2016

#### Large Projects/Purchases

SDOT continues to explore unbundling strategies to allow WMBE opportunity on large projects and purchases. However, performance for WMBE utilization percentage is significantly impacted when SDOT experiences a rise in large procurements as these expenditures oftentimes exhibit limited WMBE opportunities.

Examples of large purchases include the *Inekon Group* contract for streetcars which amounted to \$637,685 in non-WMBE dollars for Purchasing in FY 2016.



#### **Change Management**

SDOT continues to pursue directives on WMBE and social equity contracting. The following are key endeavors to create a stronger emphasis on WMBE inclusion.

#### **Inclusion Plan Monitoring**

FY 2016 featured continued emphasis for support and enforcement of the City of Seattle Inclusion Plan utilized in Public Works, Consulting, and Purchasing contracts.

This endeavor entailed development and implementation of standardized processes to prompt prime contractors, project managers, and the WMBE program staff to align contract performance with predetermined WMBE Inclusion parameters.

SDOT has strengthened collaboration with FAS-CPCS to bolster monitoring and performance expectations for SDOT Public Works contracts. The SDOT Office of Equity & Economic Inclusion Manager set up recurring monthly check-ins with FAS-CPCS and SDOT contract management staff to increase the visibility of inclusion performance and coordinate action on commitments. This will practice will continue into 2017.

#### **Core Initiatives**

The following are core initiatives that will continue to form part of the SDOT WMBE Outreach Plan in order to create a more responsive environment for WMBE firms, businesses and contractors working on SDOT contracts.



#### Standardization of Procedures & Practices

SDOT has taken an active role in formalizing information concerning opportunities, internal and external training, and procurement procedures as they pertain to WMBE inclusion and monitoring.

#### Scoping – Unbundling/Scope Review

The SDOT Office of Equity & Economic Inclusion Manager is a member of SDOT steering committee meetings, which convene before 10% design completion to solicit WMBE Inclusion and RSJI Toolkit review and analysis.

#### Information Availability & Transparency

SDOT will continue to prioritize advance notice of contracting opportunities and staff accessibility for WMBE firms for 2017 as introduced in 2015.

In addition to an increased presence in vendor/community events, SDOT will continue to support the following specific measures to close the gap on information availability.

#### **Engagement / Outreach: External**

SDOT is committed to improve and expand technical assistance, business development, training, and mentoring programs for WMBE firms through increased coordination with organizations, businesses, individuals, and public agencies as well as other City departments and offices.

The department will continue its focus on practices and processes to change the culture of the department and equip staff with the tools and training necessary to pursue and foster WMBE inclusion.

## External Training/ Info-Sessions Working with SDOT

Aside from participation in community events, SDOT has launched the *Working with SDOT* training series to help WMBE firms connect with department staff, learn about procurement methods and the products and services the department purchases.

SDOT hosted three (3) Working with SDOT events in FY2016. These events were held on the following dates:

March 29, 2016
Working With SDOT: Move Seattle

June 29, 2016
Working With SDOT: Ready to Prime

October 20, 2016

With SDOT: Connecting the DOTs



In FY2016, SDOT hosted events providing emphasis on various emerging topics. For the March event, Working With SDOT: Move Seattle, we focused on outreach for upcoming Move Seattle contracting opportunities. For the June event Working With SDOT: Ready to Prime, we focused on equipping firms with information on steps to make the transition to Prime consultants from subconsultants. For the October event, Working With SDOT: Connecting the DOTs, we focused on helping firms identify commonalities between the regional transportation agencies (SDOT, Sound Transit, King County Metro) to leverage their already completed processes and experiences to secure opportunities with similar agencies.

For 2017, we once again anticipate holding Working with SDOT events. Prospective events include, but are not limited to:

2017 PLANNED SDOT HOSTED OUTREACH EVENTS*				
Spring 2017	Working With SDOT: Move Seattle			
Fall 2017	Working With SDOT: Connecting the DOTs			

<sup>\*</sup>Specific dates, venue and event names are subject to change. Should venue/content/ or other changes occur to the proposed external outreach events, general sessions of *Working with SDOT* and other specialized workshops can be made available.

#### Outreach to Immigrant, Emerging, WMBE, Micro Businesses

In addition to the larger SDOT hosted Working with SDOT outreach events and participation in community events, SDOT launched workshops to connect with startup, small, WMBE and immigrant firms to build bridges to work with SDOT and the City of Seattle. In 2017, the department will continue these workshops and plans to engage with more communities.

March 3, 2016
Intro to SDOT (Spanish): Downtown

December 6, December 8, 2016
Intro to SDOT (Spanish): South Park

#### Introduction to SDOT (En Español)

In collaboration with City of Seattle FAS, Office of Immigrant Refugee Affairs, the City of Seattle Library, Ventures, and the South Park Neighborhood center, SDOT launched a series of workshops in Spanish named 'How to do Business with SDOT / City of Seattle'.

SDOT Office of Equity & Economic Inclusion Manager, Edson I. Zavala, performed outreach, translated material, and lead the information sessions in Spanish for community firms.



SDOT Office of Equity & Economic Inclusion Manager, Edson I. Zavala. Spanish language outreach. Interview 12/1/2016. KUNS Univision Seattle, Sinclair Broadcast Group, Inc.

2017 PLANNED WORKSHOPS						
Quarter 2	Introduction to SDOT: Small, Micro, WMBE, and Immigrant Business.					
Quarter 3/4	Introduction to SDOT: Small, Micro, WMBE, and Immigrant Business. (En Español)					

## Engagement / Outreach: Internal

SDOT Staff Training – WMBE ADVOCATE CURRICULUM



SDOT continues to implement the WMBE Advocate Program to promote contracting inclusion and make staff aware of available tools. Once participants complete the courses, they receive WMBE Advocate recognition by the Department Director, Scott Kubly, and obtain a WMBE Advocate Pin. In 2016, SDOT held 2 WMBE Advocate Sessions, (3 Courses a Session) and recognized 12 new WMBE Advocates, with 9 WMBE Advocate Renewals. At present, there are 57 WMBE Advocates in SDOT.

The WMBE Advocate Series consists of courses on the following three (3) pillars:

**RSJI: Contracting Equity** 

**WMBE Program Vision for Seattle** 

Inclusion Responsibilities for SDOT and available tools to impact processes.



The SDOT WMBE Advocate Training Curriculum will continue into 2017 and will now include a *WMBE Advocate Renewal* course. This course will be made available for existing advocates to stay current on their skills and contribute to the WMBE Program by sharing their experiences and providing feedback on what has been successful and what areas might need more attention.

Material was developed in coordination with Seattle Office of Civil Rights (OCR) and FAS-CPCS. SDOT appreciates the collaboration and support of City of Seattle departments and looks forward to continued partnerships.

#### **Key Procurement Procedures**

As denoted in Executive order 2014-03: Equity in City Contracting, SDOT was tasked to develop and implement policies, practices, and processes that can change the culture of City contracting and provide a more responsive environment for WMBE firms, businesses, and contractors of all tiers working on City Contracts.

Below are key procurement procedure updates that will continue into FY2017.

#### Proactive Availability Review

A significant challenge identified in promoting WMBE Inclusion within consultant contracting and purchasing is the limited time-frame for impact on procurement vehicles aside from formally solicited consultant contracts that enable the incorporation of an Inclusion Plan. With the collaboration of FAS-CPCS and the SDOT Consultant Contract Unit, the SDOT Office of Equity & Economic Inclusion Manager prompted the revision of the Consultant Contract Request Form and IRF to capture WMBE availability review prior to contract request.

Given that the pivotal point in influencing most procurement is restricted to the initiation of the process, questions were embedded into the request process to require assessment of WMBE availability and identification of potential restrictive specifications and/or barriers. WMBE review and analysis will be further strengthened in 2017.

#### Consultant Contract Inclusion Plan Scoring

For eligible consultant contracts, the Inclusion Plan can encompass 10 points out of the 100 total available evaluation points. For 2017, the SDOT Office of Equity & Economic Inclusion Manager will provide oversight/guidance for standardization and consistency.

#### Consultant Contract Pre-submittal Standardization

In FY2016 the SDOT Office of Equity & Economic Inclusion Manager provided an active role in disseminating WMBE Inclusion information and expectations to prospective respondents at pre-submittals. The SDOT Office of Equity & Economic Inclusion Manager has a standing role in these events. For 2017, the SDOT Office of Equity & Economic Inclusion Manager will continue active participation in pre-bids.

### **Strategies and Outreach Efforts to Achieve Goals**

#### **Consulting**

SDOT solicits consultants to assist in various projects and programs. Consultant services are procured through Direct Selects, Roster Solicitations (Informal Solicitations) and Consultant Contracts (Full Solicitations).

WMBE Availability
Assessment at
Procurement Request

SDOT Office of Equity & Economic Inclusion Manager introduced a policy and practice to require WMBE availability assessment at the beginning of all procurement requests. Aside from providing an opportunity at the most influential point in procurements, this practice enables the department to identify service areas that lack WMBE representation thereby providing direction and focus for engagement. The Consultant Contract Request form has been updated to require evaluation of WMBE availability at request to include a listing and potential parameters that may inhibit WMBE participation. Moving into 2017, this analysis will be formalized further.

Scoping of Projects:
Contract Unbundling and
Sizing

SDOT Office of Equity & Economic Inclusion Manager will be engaged in the scoping of projects to explore approaches to make such work more accessible to the WMBE contracting community. A key practice for this initiative will be SDOT Office of Equity & Economic Inclusion Manager in recurring SDOT Steering Committee meetings and procurement kick off meetings.

Accessible Procurement

Method:

Roster Procurements

The total dollars associated with Consultant Roster procurements represent only a small portion SDOT consultant dollars; however, Consultant Roster WMBE dollars represent over 35% of the department's overall WMBE performance in consulting. The Roster is an important tool for WMBE inclusion given the simplified and expedited nature of the procurement process and reduced documentation it requires from respondents. For 2017, SDOT will continue to maximize the use of this contracting tool and look for ways to facilitate the contracting process.

Continued Emphasis on WMBE Subcontractor Goal Monitoring

SDOT will strengthen WMBE goal tracking and monitoring. Presently, primes are required to complete and submit subcontractor utilization on projects with WMBE subcontracting goals. This information is used to compile the WMBE Utilization Compliance Report that is presently reviewed by the executive team. Moving into 2017, SDOT will continue implementation of electronic contract monitoring through the B2GNow software.

Notification of Upcoming Opportunities: Anticipated Projects Sheets SDOT will continue to promote collaboration and coordination between divisions to produce anticipated work opportunity information and disseminate it through the SDOT WMBE website and community organizations.

Focused Networking: Matchmaking Events

SDOT Office of Equity & Economic Inclusion Manager will coordinate matchmaking events between community WMBE firms and SDOT Project Managers and staff to facilitate connections between department needs and firms that can potentially fill those needs. This will include the Working with SDOT quarterly events and industry specific workshops.

#### **Purchasing**

SDOT purchases a variety of goods and services through the following methods: Blanket Contracts, Purchasing Contracts, and Purchasing Direct Vouchers.

WMBE Availability
Assessment at
Procurement Solicitation:
WMBE Analysis in IRFs

Continuing into 2017, SDOT Office of Equity & Economic Inclusion Manager signature is needed on request forms to process a new purchase request – this has been a successful tool in prompting WMBE analysis. Aside from providing an opportunity for impact at the most influential point in procurements, this will enable the department to identify purchasing areas that lack WMBE representation thereby providing direction and focus for engagement.

Upcoming Opportunities
Notifications

Given that the Blanket Contract is the primary tool for purchasing and the most significant in dollar usage among most divisions, SDOT will coordinate with (FAS) to ensure WMBE firms are alerted to opportunities to engage in Blanket Contracts. This coordination will focus on providing information regarding what Blanket Contracts SDOT uses the most, and connecting the WMBE community with how to establish and/or become engaged in a Blanket Contract when they become eligible to renew.

Focused Networking: Matchmaking Events

As with Consulting, SDOT will coordinate matchmaking events between community purchasing needs and firms that can potentially fill those needs. This will be incorporated into the Working with SDOT quarterly events.

#### **Public Works (Construction)**

Per Seattle Municipal Code, FAS oversees the evaluation, award, management, administration, WMBE utilization, and enforcement for SDOT's public works projects. Moving forward in 2017, SDOT will continue to engage with FAS in inclusion efforts for SDOT projects which will include an active role in Disadvantaged Business Enterprise (DBE) and related inclusion processes.

Outreach for Upcoming Opportunities

SDOT will coordinate and participate in matchmaking opportunities & events between community WMBE firms and SDOT to provide advanced notification of upcoming Public Works projects as well as promote and encourage WMBE inclusive teaming. The SDOT Office of Equity & Economic Inclusion Manager will also distribute long term project forecast information online and at community events.

Continued Emphasis on WMBE Subcontractor Goal Monitoring

SDOT will support FAS in the tracking and monitoring of Public Works WMBE Goals and subcontractor commitments. Moving into 2017, SDOT will continue the interdepartmental monthly check-ins on WMBE performance.

Move Seattle 23% WMBE Goal

The Move Seattle Levy, features a 23% WMBE goal for all dollars associated with the levy over the 9 years. SDOT will continue working with FAS on the active monitoring and management of this commitment

#### **Additional Strategies and Focus Areas for SDOT:**

#### Targeted WBE Engagement

Increased engagement with organizations supporting Woman Business Enterprises to share information and resources for working with SDOT. Anticipated outreach includes, but is not limited to, engagement with community groups such as *ASTRA: Women's Business Alliance (Previously WBENC)* and *Win with Washington.* 

#### Accountability systems for progress in WMBE/HUB business utilization

Options to make attainment of WMBE Goals part of performance evaluation, and development of statistics to be utilized as metrics for evaluation of division/department success.

#### Systems to track and analyze WMBE/HUB information

Develop tools to capture location component of firms engaged in procurements with SDOT, to include headquarter and significant business presence parameters SDOT Office of Equity & Economic Inclusion will continue working on prospective GIS map alternatives for data.

#### Information Availability

Expand external and internal information repositories for WMBE documents, updates and tools. Make presentations to stakeholders and other City audiences on program activities and outcomes

#### Outreach to Immigrant, Emerging, WMBE, Micro Businesses

Expand outreach to Outreach to Immigrant, Emerging, WMBE, Micro Businesses to help communities navigate doing business with SDOT/ The City of Seattle. SDOT has launched and hosted preliminary events in Spanish in partnership with the City of Seattle Public Library, FAS and OIRA. The goal is to expand these outreach initiatives to other communities.

#### Training/Workshop for Consultants

Expand the WMBE Advocate training to external consultants to convey the importance of RSJI principles, connection to contracting equity, City of Seattle policy and expectations, and tools to promote inclusion. A pilot session is planned for Summer/Fall 2017.

#### Annual Report: Performance Review, Transparency & Accountability

The SDOT Manager for the Office of Equity & Economic Inclusion will deliver an Annual Report reviewing year-end performance information. This initiative was launched to deliver an overview of 2015 performance and will once again be implemented for FY2016.

#### Community Outreach Efforts

In 2017, SDOT will continue to have a presence in community organizations such as TABOR 100, NAMC, First Thursdays and CCCJ. Moreover, SDOT will continue support and participation in vendor outreach events and trade shows. Scheduled participation in community outreach includes, but is not limited to:

#### Working with SDOT

Women- and Minority-owned businesses will learn more about working with SDOT. Department staff will explain the types of services and goods SDOT procures, along with resources and tools for WMBE firms. Multiple themes are explored.

#### 2017 City of Seattle A/E Consulting Show - March 2017

All capital departments introduce major upcoming projects that are likely to have large engineering design consultant solicitations during the coming year.

#### 2017 Alliance Northwest Vendor Trade Show - Spring 2017

Alliance Northwest is a business-to-government conference that features keynote speakers, workshops and matchmaking sessions with government agencies and primes.

#### 2017 Regional Contracting Forum - Spring 2017

The annual contracting forum with City of Seattle, King County, Washington State Department of Transportation, Port of Seattle, Washington State Office of Minority and Women's Business Enterprises, Washington State Department of Enterprise Services, Sound Transit and others. Attendees will meet government contracting representatives and network with contractors, consultants and suppliers.

#### 2017 Reverse Trade Show TBD Q2/Q3

This is an opportunity for vendors to introduce themselves to a variety of City of Seattle Departments and other public agency representatives. Learn about upcoming solicitations, procurement opportunities, sustainable purchasing and network with other local vendors. Women-owned and minority-owned businesses are especially encouraged to attend.

#### 2017 IT Meet and Greet TBD Q2/Q3

WMBE technology experts and software providers will meet with City decision-makers. An area of specific emphasis will be Project Quality Assurance Oversight of large, complex City IT projects.

### 2017 Capital Improvements Project Expo Q4

City departments provide draft scope summaries for projects anticipated scheduled for the following year.

#### Consultant Prompt Pay Strategies

SDOT is committed to creating a responsive environment for firms engaging in City of Seattle work, and fully supports the Mayor's Prompt Payment Initiative. Pursuant to this initiative, SDOT commits to a Prompt Payment aspirational goal of 100%.

Invoices Paid in 30 Days			
2017 Goal	100%		
2016 Actual	97%*		

<sup>\*</sup>Performance considerations include processing of large invoices from mega projects, and increased collaboration with other departments for circumstances that necessitate cross departmental approval.

#### Percentage of SDOT consultant invoices that will be paid within 30 days:

SDOT continues to propose 100% consultant invoices will be paid within 30 days. This is the standard set forth in the City's code and our contract language.

#### Strategies to communicate and implement this goal within the department:

- Continued strengthening of communication between consultant contracting and accounting
- Continued strengthening of communication between consultant contracting and other departments for concurrent review of invoices.
- Refinement and communication / training of SDOT staff on the department's consultant contracting invoice dispute resolution processes.

### **Looking Forward...**

SDOT will advance the City's mission to promote race and gender equity in contracting by continuing to create a proactive yet responsive environment for inclusion of women and minority-owned businesses. This will be achieved through a continued emphasis on eliminating barriers for participation. This mission will be strengthened through outreach, community engagement, internal process review, collaboration, and training.

DEPARTMENT OUTREACH REPRESENTATIVE	
Edson Ives Zavala	
SDOT Manager, Office of Equity & Economic Inclusion	
DEPARTMENT DIRECTOR:	
Scott Kubly	
SDOT Director	