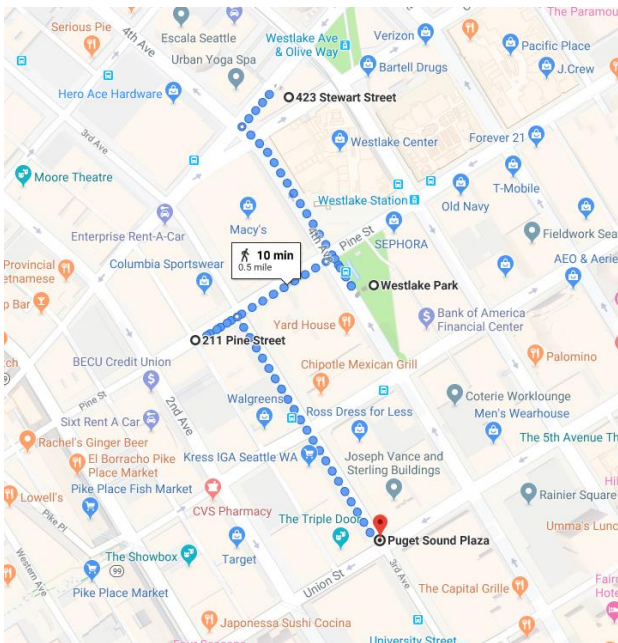


Hello!

Mayor Durkan recently launched a pre-summer emphasis program in seven neighborhoods, including Downtown, to improve public safety and address community maintenance needs. The Seattle Police Department (SPD) and City departments are deploying additional resources and taking immediate steps to enhance SPD response and address small scale maintenance needs, like replacing streetlights, trimming trees, removing graffiti, and removing illegally dumped debris. Directors from numerous City departments, in partnership with the Downtown Seattle Association (DSA), joined business and community members for a business area walk to identify ongoing issues.

Today, I'm happy to update you on what has taken place since the walk on May 8th. Below is an issue tracker, compiled from comments gathered from walk participants, detailing issues raised and reviewed and the current status of each. You'll also find resource tips and links to City services at the bottom of this document, so you can access available services to help keep your neighborhood safe, clean, and vibrant.



Downtown neighborhood walk route.

Public Safety:

The Seattle Police Department consistently has addressed issues in and around the Pike/Pine Corridor downtown. Many of these issues are related to the built environment, so the current holistic approach is well-suited to make some lasting impacts.

- In the most recent 28 days, officer proactive work was down 25% in the immediate area, as the initial focus downtown was on Pioneer Square – the work currently is shifting to this area.
- Nevertheless, officers have made 78 contacts in the Pike/Pine area, including work by Regular Bike Units, Emphasis Bike Units, Regular Patrol Units, and direct investigative operations. This work has resulted in:
 - 1 jail booking
 - 29 infractions

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- 5 Parks/Trespass Exclusions/Warnings
- 6 Oral Warnings
- 204 traffic contacts (all downtown, except Pioneer Square), including 130 citations
- In the most recent 28 days, reported property crime in the area is down 49%, though there have been 16 additional person-related crimes.
- Over 172 emphasis hours have been used since the beginning of May



SDOT workers replace planters near Westlake Park.

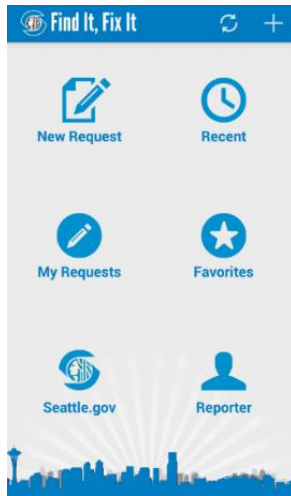
Small Scale Maintenance:

Issue/Request	Location	Timeline	Notes
Planter empty	NE Corner of 5th & Pike	Completed	Two planters were replaced on Pike St between 5th and 6th. One on the NE Corner of 5th and the other further down the block. (SDOT)
The metal frame around the #3 tree is exposed	Pike St, just W of 5 th Ave	Completed	Frame has been removed. (SDOT)

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Graffiti	3 rd and Pike St	Ongoing	Graffiti Rangers conducting ongoing proactive work on daily basis. (SPU)
Planter barriers don't get fixed/put back after being hit	3rd & Pike – South Side	Completed	Operations staff will be directed to respond quickly to avoid this issue. (SDOT)

Community Resources:



Find It, Fix It -- Service Request Mobile App

<https://www.seattle.gov/customer-service-bureau/find-it-fix-it-mobile-app>

"Find It, Fix It" is a smartphone app offering mobile users one more way to report selected issues to the City of Seattle including illegal dumping, street light outages, potholes, and sharps/needles, among others.

With Find It, Fix It, reporting an issue is as easy as snapping a photo with your smartphone, adding detailed information, and hitting submit. The map's "drag and drop" feature or the phone's technology can be used to pinpoint the location.

Neighborhood Traffic Operations – Seattle Department of Transportation

<http://www.seattle.gov/transportation/neighborhoodtraffic.htm>

Neighborhood Traffic Operations (NTO) helps ensure safe traffic operations on Seattle's neighborhood streets. Staff respond to resident's questions and concerns regarding speeding, traffic safety, traffic signs, and similar issues. More information is available on the [Traffic Circle Program](#) page.

Crime Prevention Coordinators – are experts in crime prevention techniques. You can talk to them about outgoing crime problems in your neighborhood, getting involved in Block Watch and setting up a meeting to train you and your neighbors on crime prevention tips.

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Mark Solomon – South Precinct

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Jennifer Danner – Southwest Precinct

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Block Watch – <https://www.seattle.gov/police/community-policing/block-watch>

AlertSeattle – <https://alert.seattle.gov/>

The official emergency notification system used by the City of Seattle to communicate with city residents during emergencies. Sign up to receive free alerts from the City via text message, email, voice message, or social media.

Adopt-A-Street – Seattle Public Utilities (SPU)

<http://www.seattle.gov/utilities/environment-and-conservation/our-city/adopt-a-street>

Promotes civic responsibility and community pride as well as enhances Seattle's quality of life through clean streets and beautiful neighborhoods.

Report discarded needles, syringes, and other sharps – Customer Service Bureau

<http://www.seattle.gov/customer-service-bureau/hazardous-materials-reporting>

If you find discarded needles, syringes and other sharps in *Seattle city limits*, you can report it to the City by calling the [Customer Service Bureau](http://www.seattle.gov/customer-service-bureau), 206-684-2489 (CITY), for advice or report it on the Find It Fix It smartphone app.

Next Steps:

This is just the beginning! There's more work to be done. In the weeks ahead, City departments will continue to work on issues raised at each walk. The Seattle Department of Neighborhoods remains committed to connecting people to needed services and programs. Over the next few weeks, we'll be updating and sharing this tracker as more issues are completed.

Again, thank you for your commitment to improving your community. Please reach out to me at andres.mantilla@seattle.gov if you have any questions.



Andrés Mantilla

Director

Seattle Department of Neighborhoods



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