



City of Seattle
Mayor Jenny A. Durkan

June 18, 2019

[PrimaryAddress]

[SecondaryAddress]

[City], [State], [ZipCode]

Dear Friend:

Seattle is a vibrant, progressive city with many services and programs for our community members. As your Mayor, I've been focused on how we can make our City a more affordable, inclusive place for our residents. One of the most critical jobs of City government is to focus on the basics, like public safety and transportation and water – the essentials that our communities, our neighborhoods, and our businesses rely on every day. To meet the demands of a growing City, we must continue to deliver on community and neighborhood services.

To ensure that the City of Seattle is providing our residents the best service and support, I am writing to ask for your help in completing an important resident survey for the City. The survey should take no more than 15 minutes and will ask questions about City services including transportation, public safety, parks, and more. Your answers will help us better understand how the City can better serve you now and in the future.

Your participation is voluntary, and the deadline to complete the survey is **July 28th, 2019**. Your input is critical to help us better understand the wants and needs of Seattle residents. So, I thank you, in advance, for your participation. Your feedback is important to me and the future of our city.

Please refer to the other side of this letter for instructions on how to take the survey.

Sincerely,

Jenny A. Durkan
Mayor of Seattle

Survey Directions

To keep your responses completely anonymous and the results transparent, the City of Seattle has hired the Northwest Research Group, an independent research firm, to develop and host the survey.

To fill out the survey online, visit the link below and enter your unique User I.D.

WEBSITE: <https://www.Seattle.gov/2019ResidentSurvey>

USERID: **[USERID]**

If completing the survey by phone: call us at **XXX-XXX-XXXX**. You will be asked for your login information when you call, so please have this letter handy.

For more information about the survey, please visit <https://www.Seattle.gov/2019ResidentSurvey>. For technical issues with the survey, contact Nathan Wiggin, project manager at Northwest Research Group, at nwiggin@nwresearchgroup.com or call him at 206-489-2363 during regular business hours.

In-language Survey Options

- La Ciudad de Seattle le invita a participar en una encuesta anónima sobre los servicios que ofrece, incluyendo transporte, seguridad pública, parques, entre otros. Sus respuestas nos ayudarán a entender mejor cómo la Ciudad puede brindarle un mejor servicio, tanto ahora como en el futuro. Para contestar en español la Encuesta de Habitantes de la Ciudad de Seattle, por favor llame al **206-684-0604**.
- Thành phố Seattle mời bạn thực hiện một cuộc khảo sát ẩn danh về các dịch vụ của Thành phố bao gồm vận chuyển, an toàn công cộng, công viên, và v.v. Câu trả lời của quý vị sẽ giúp chúng tôi hiểu rõ hơn cách Thành phố có thể phục vụ quý vị tốt hơn trong hiện tại và tương lai. Để thực hiện cuộc khảo sát về cư dân của Thành phố Seattle bằng tiếng Việt, xin vui lòng gọi **206-684-7286**.
- 西雅圖市邀請您以不記名的方式參與對市政府服務的問卷調查，包括交通、公共安全、公園等。您的意見將有助於我們更有效地了解西雅圖市如何在現在和將來為您提供更理想的服務。如需以普通話或廣東話進行西雅圖市居民問卷調查，請致電 **206-684-0668**。
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- Magaalada Seattle waxay kugu casuumeysaa in aad buuxiso xog ururin oo qarsoodi oo ku saabsan adeegyada magaalada oo ay ku jiraan gaadiidka, nabadgalyada bulshada, goobaha caruurta ku ciyaarto, iyo waxyaabo kale oo badan. Jawaabta aad bixiso ayaa inaga caawineysa in aan si fiican u fahano sida degmada ay si wanaagsan kuugu adeegi karto hada iyo mustaqbalka dambe. Si aad u qaadata xog ururinta dadka degan degmada Seattle luqadda Soomaaliga, fadlan soo wac **206-684-3562**.
- Inaanyayahan kayo ng Lungsod ng Seattle na lumahok sa survey na walang pangalan tungkol sa transportasyon, pangkahalatang kaligtasan, mga liwasan, at iba pa. Ang inyong mga tugon o kasagutan ay makakatulong upang higit kayong matulungan ng Lungsod ngayon at sa hinaharap. Kumuha ng survey sa wikang Tagalog sa mga residente sa Lungsod ng Seattle, pakitawagan si **206-684-5838**.
- 시애틀시에서는 시민 여러분들의 대중교통, 공공안전, 공원시설 등에 관한 익명의 설문조사에 여러분의 참여를 원하고 있습니다. 여러분의 답변은 현재와 미래에 시가 어떻게 서비스를 개선해야 하는지 보다 잘 이해하는데 도움이 될 것입니다. 한국어로 설문지 참여를 원하시면, 이 번호로 전화해 주십시오. **206-684-5956**.
- የስያትል ከተማ አስተዳደር በከተማው ውስጥ የሚሰጡ የህዝብ መጓጓዣ፣ የህዝብ ደህንነት፣ የፓርኮች እና ሌሎችም አገልግሎቶችን በተመለከተ በሚያካሂደው ጥናታዊ ዳሰሳ ላይ እንድትሳተፉ ትብብራችሁን ይጠይቃል። በጥናታዊ ዳሰሳው ላይ የሚሳተፉ ግለሰቦች ማንነታቸውን መግለጽ አይጠበቅባቸውም። የዚህ ዳሰሳዊ ጥናት ውጤት በከተማው እየተሰጡ ያሉና ወደፊት የሚሰጡ አገልግሎቶችን ለማሻሻል የሚያስችል ግንዛቤ ለመፍጠር ያግዛል። በጥናታዊ ዳሰሳው ላይ በአማርኛ ቋንቋ ለመሳተፍ የሚፈልጉ የስያትል ከተማ ነዋሪዎች በሚቀጥለው ቁጥር ይደውሉ። **206-684-3931**.
- Magaalli Siyaatil sarvee ykn gaafii maqaan keessan irratti ifa hinbaane kan tajaajila akka geejibaa, nageenya hawaasaa, paarkii fi kan kana fakkaatan ilaallatu akka guuttan isin affeera. Deebiin keessan magaaltichi ammaa fi fuula duraatiif haala fooya'een akkamitti isin tajaajilu akka dandeenyu hubannoo nuuf kenna. Gaafii Jiraattota Magaala Siyaatiliif qophaa'ee kana oromiffaan deebisuudhaaf maaloo lakkobsa **206-684-4624** bilbilaa.

The survey is hosted by a third party, Northwest Research Group, and your responses to this survey will be **completely secure and confidential**. This survey is conducted according to the guidelines established by the Council of American Survey Research Organizations, <http://www.casro.org/?page=TheCASROCode>, and adheres to ISO 20252 global standards for quality market research. All responses will be combined with the responses of other residents, and your login number and any other identifying information will in no way be linked to the opinions you express.