

Meeting #2 – November 4, 2019

Standing Advisory Committee (SAC) for Kaiser Permanente – Capitol Hill Campus

Julia Yeager, Sr. Director, KPWA Delivery System Strategy

Sandy Miller, Sr. Program Manager, KPWA National Facilities Management

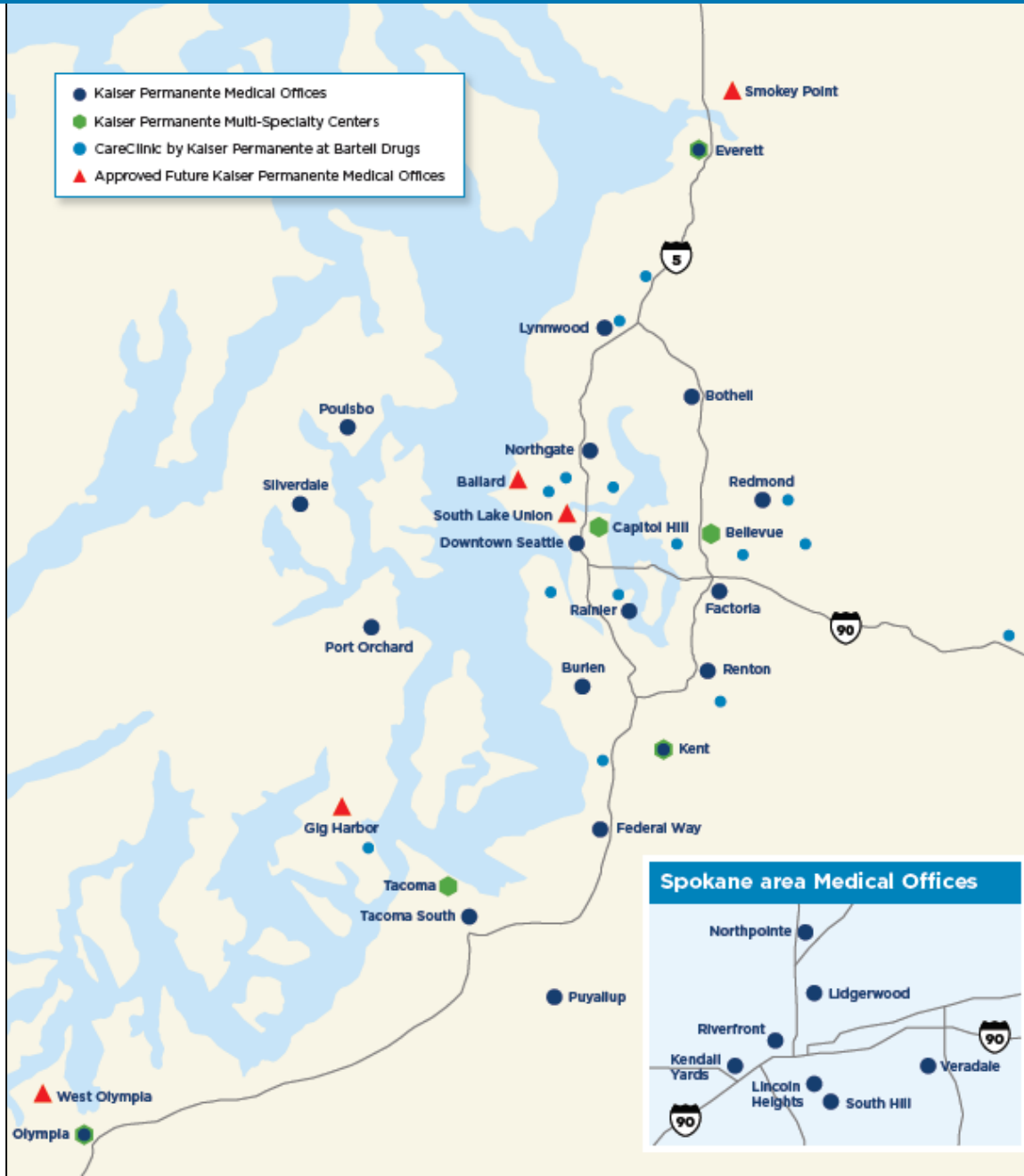
Agenda – Kaiser Permanente Washington (KPWA)

Topic 1 – Overview of KPWA Delivery System Planning

Topic 2 – KPWA Capitol Hill Campus 2018 Annual Report Overview

Current KPWA Delivery System

- **Current Delivery System**
 - KPWA has 30 ambulatory locations in the system that provide access to a comprehensive array of provider specialties:
 - 3 Specialty Care HUBs
 - 3 PC/SC hybrid locations
 - 24 Primary Care locations
- **Delivery System Strategy**
 - Goals
 - Implementation Priorities



KPWA Service Delivery Plan Strategy



Support membership growth

Ensure that the right types of capacity are in the right places at the right times at the right costs to accommodate 200,000 additional enrollees in the core Puget Sound area.



Internalize care

Build upon current “Thoughtful Redesign” internalization work to support the long-range goal of serving 80% of future members with the Internal Delivery System.



Improve geographic access

Expand our geographic footprint to improve drive-time access to primary and specialty care to more closely align with KP guidelines.



Promote the KP brand

Signal to the market that KP is investing for growth with early expansion of primary care across Puget Sound, coupled with heavy investment in rebranding existing facilities.



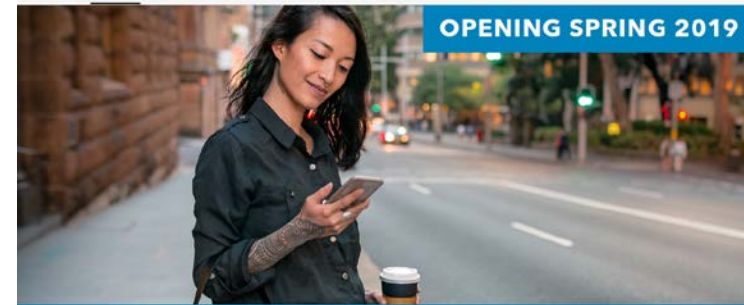
Innovate and create new models of care

Push the boundaries of KPWA innovation by integrating new technologies, adapting future care models, and engaging customers in a more meaningful way.

Regional Expansion

Kaiser Permanente's regional expansion priority was to launch five new primary care medical centers in key growing communities, bringing our members greater access to care when and where they need it. Sites include:

- **Gig Harbor (Opened December, 2018)**
- **South Lake Union (Opened May, 2019)**



OPENING SPRING 2019

Kaiser Permanente South Lake Union Medical Office



Our doors are open in Gig Harbor!

Kaiser Permanente members can now get great care at our new facility in Olympic Towne Center.

[Learn more](#)



Regional Expansion

Opening Soon!

- **Ballard (December 2019)**
- **West Olympia (December 2019)**
- **Smokey Point (Spring 2020)**



OPENING THIS WINTER

New Ballard Medical Center

We're excited to announce a new facility for Kaiser Permanente members that makes it easier for you and your family to get the care you need. It's conveniently located on the fifth floor of the Ballard Blocks 2 retail complex. We hope you'll come see us for high-quality, personalized care.

Services

- Primary care
- Pediatric care
- Obstetrics
- Mental health
- Physical therapy
- Chiropractic care
- Lab
- Pharmacy
- Radiology

Health care team

- Hannah Burdge, DO
- Edelweis Clapp, DO
- Megan Hirsh, MD
- Jennifer Meyer, MD
- Erin Richardson, MD
- Natalie Wilhelm, MD
- Ara Ha, ARNP
- Erik Janson, ARNP

Kaiser Permanente
Ballard Medical Center
Ballard Blocks 2, floor 5
1401 NW 46th St.
Seattle, WA 98107

Monday through Friday: 7 a.m. to 6 p.m.

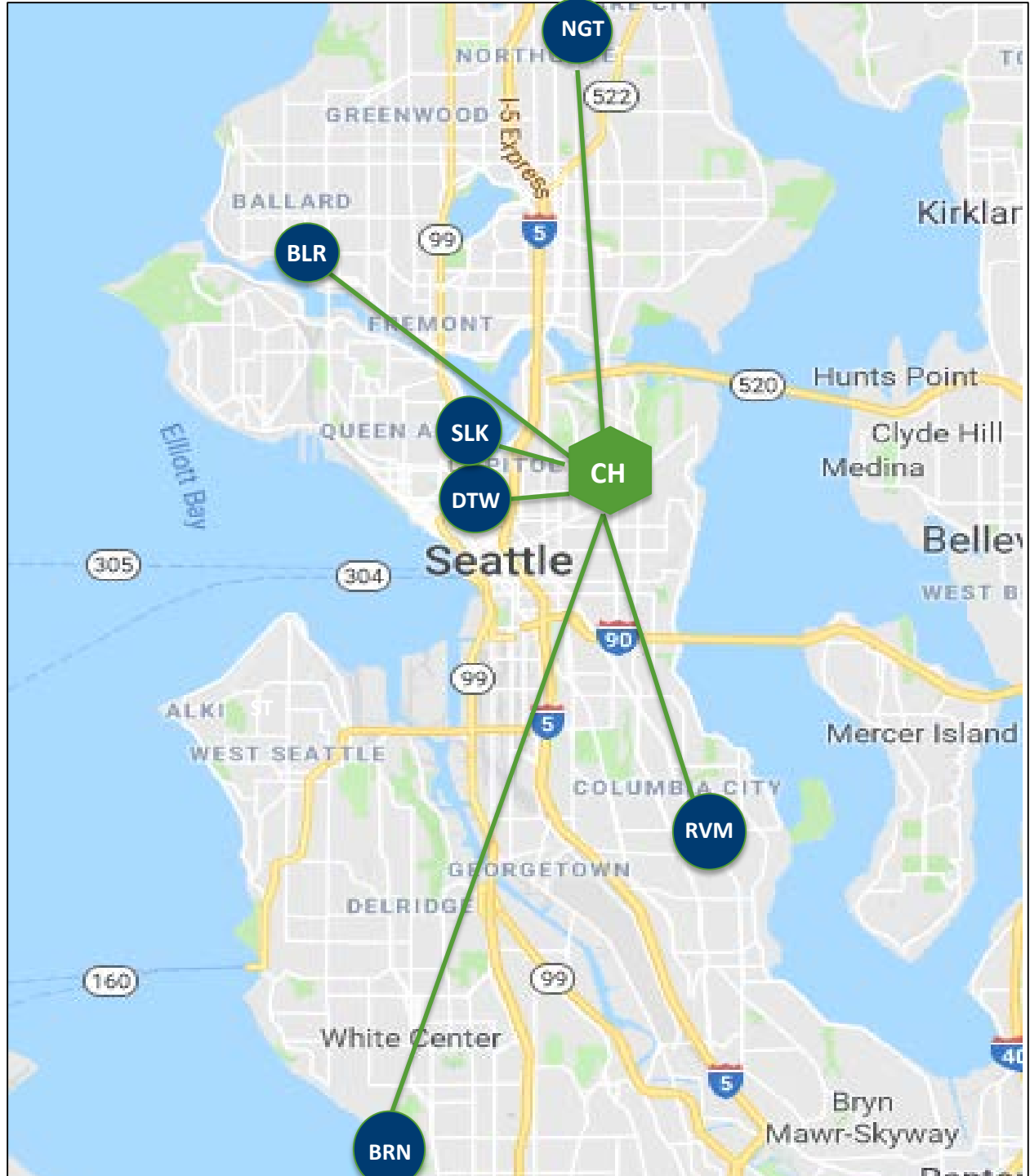


To learn more, visit kp.org/wa/ballard



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Seattle Market Area

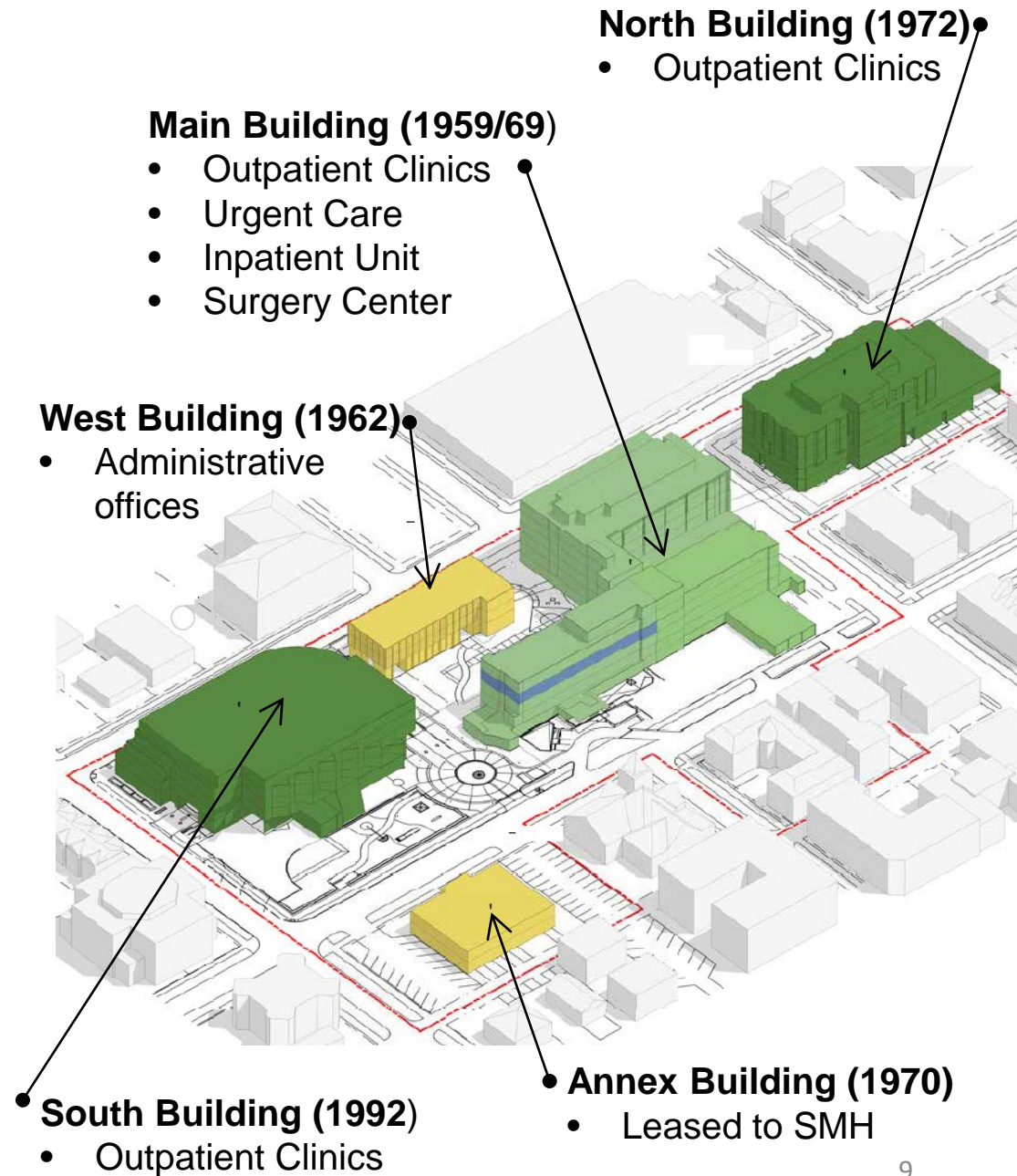


Topic 2 – KPWA Capitol Hill Campus 2018 Annual Report Overview



Current structures

- Main, North, West and Annex were part of the campus prior to the approved MIMP
- Phase I of the approved MIMP allowed for infrastructure upgrades and demolition of structures on the South end of the campus. This work was completed as described in the MIMP
- The South Building was built as defined under Phase II of the MIMP
- No projects contemplated in Phase III of the MIMP have been developed.
- Current campus has 621,000 s.f. Approved MIMP allows 941,000 s.f.



Kaiser Permanente campus & surrounding neighborhood

- The Major Institution Overlay boundary as established by the MIMP
- Kaiser Permanente owns and operates several parking lots outside of the Major Institution Overlay area. These lots are used by both members and staff.
- Kaiser Permanente leases space to retail businesses on street level along 15th Ave in the North and South buildings per the MIMP requirements for pedestrian friendly uses along 15th Ave.
- Kaiser Permanente does not lease additional space within 2500 ft. of the MIO boundary.
- Kaiser Permanente does not own the dwelling units along 16th Ave that are located within the MIO boundary.
- Kaiser Permanente maintains an east west pedestrian easement through site.
- Kaiser Permanente maintains open space in a courtyard between the main and west buildings and to the east of the South building.



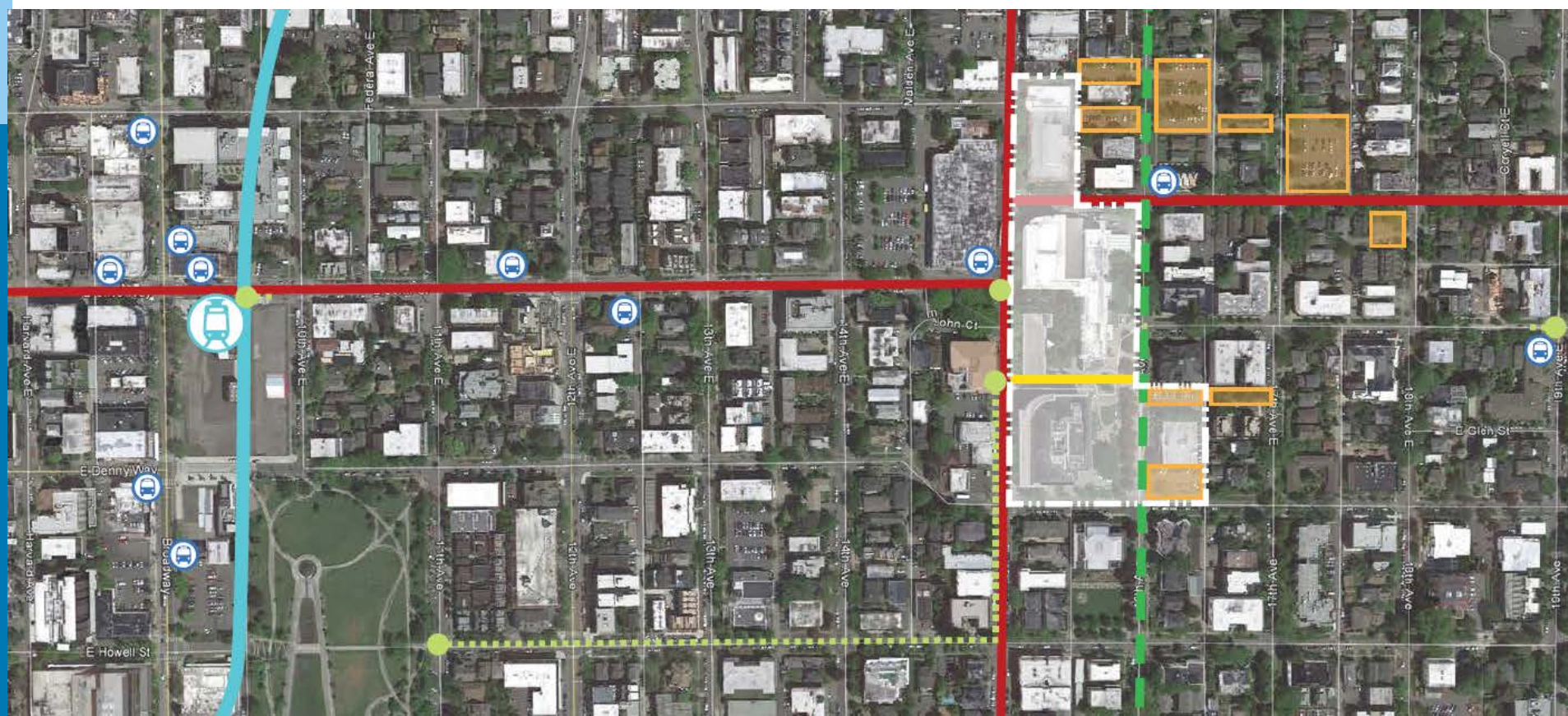
Capitol Hill Campus Construction Activity

- Construction has been limited to repairs of the exterior building envelope, mechanical systems and interior renovations to update existing spaces.
 - Focus on creating inviting public spaces as part of the Kaiser Permanente culture.
- Two instances of construction noise after designated times without proper notice were reported. Contractors have been educated on the requirements of the construction management plan.
- Several trees were removed on the main campus and at neighboring surface lots due to weather related damage.

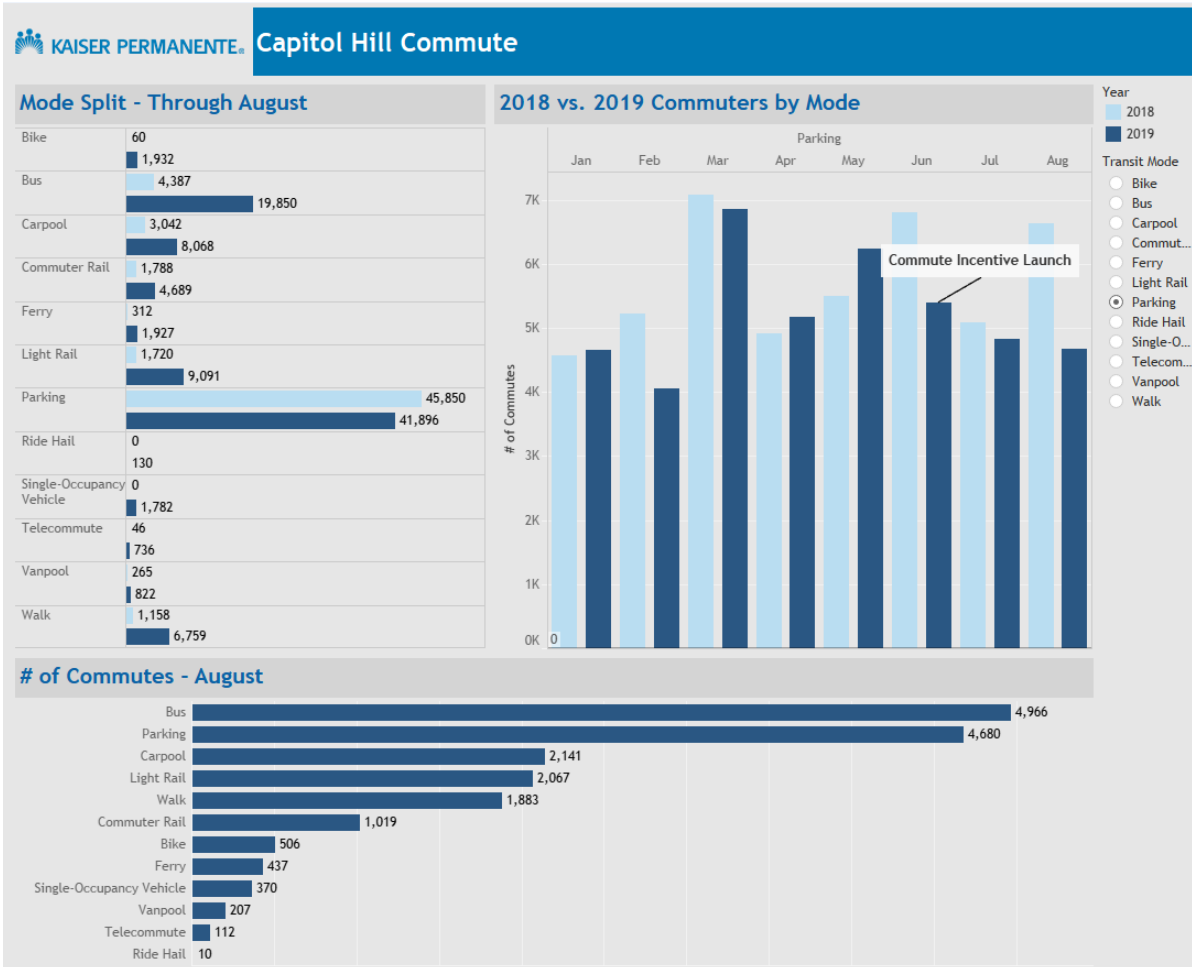


Transportation Management Plan

- MIMP goal of 50% single occupant vehicle (SOV) rate for staff.
- 2017 staff survey was 59.4% SOV rate.
- 2019 Survey is underway and commute data indicates significant improvement.



Steps Taken to Lower Drive Alone Rate and Current Results



Notable Capitol Hill Commute Incentive Results (Apr. v. Aug.)

- Monthly number of parking events reduced by 1,866 for an average of 85 less staff parking on site daily
- Monthly bus usage increased by 2,663 events for an average of 120 more staff taking the bus daily