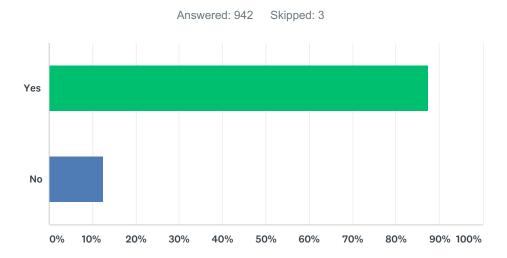
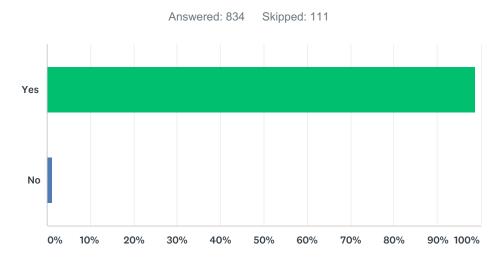
Q1 Does ownership of your business include one or more women or people of color?



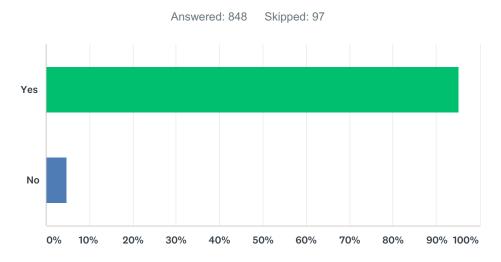
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 87.37% | 823 |
| No | 12.63% | 119 |
| TOTAL | | 942 |

Q2 Do you consider your business to be a small business?



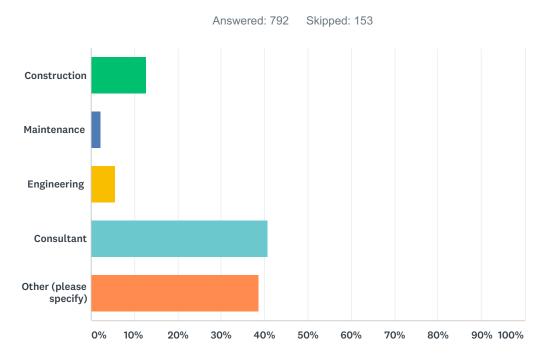
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 98.68% | 823 |
| No | 1.32% | 11 |
| TOTAL | | 834 |

Q3 Are you interested in contracts with public agencies?



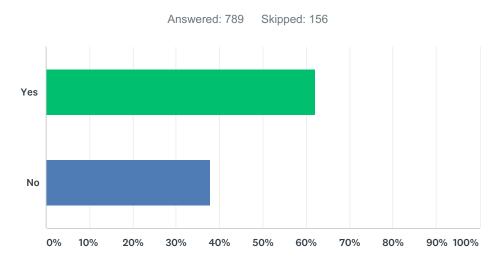
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 95.28% | 808 |
| No | 4.72% | 40 |
| TOTAL | | 848 |

Q4 What type of business best describes your firm?



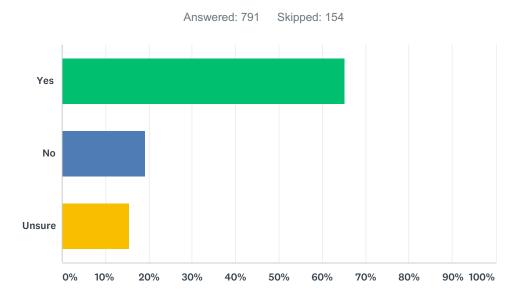
| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Construction | 12.75% | 101 |
| Maintenance | 2.27% | 18 |
| Engineering | 5.56% | 44 |
| Consultant | 40.78% | 323 |
| Other (please specify) | 38.64% | 306 |
| TOTAL | | 792 |

Q5 Some firms feel comfortable and do not seek resources or support for their business. Are you interested in access to new resources or support services such as free office space, more training, technical assistance, mentorship or other similar things?



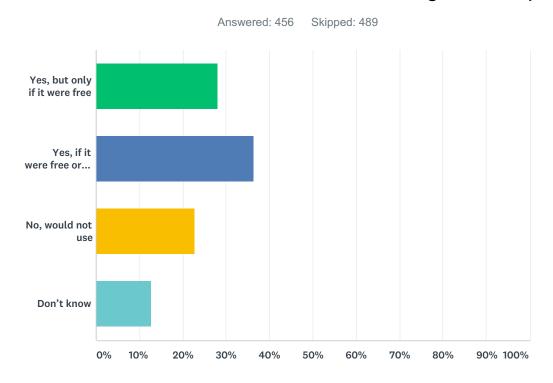
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 62.10% | 490 |
| No | 37.90% | 299 |
| TOTAL | | 789 |

Q6 Some firms are content with their current size; others wish to grow larger. Do you wish to grow your business larger by increasing the size or number of jobs that your business can pursue?



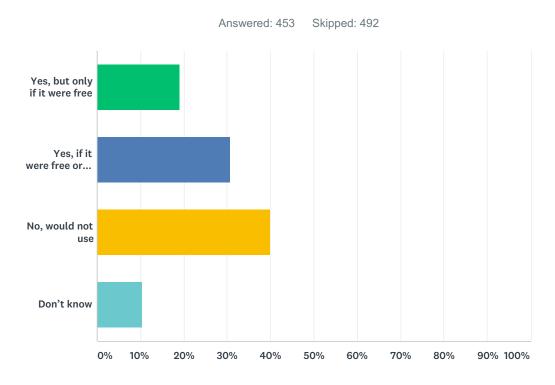
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 65.23% | 516 |
| No | 19.22% | 152 |
| Unsure | 15.55% | 123 |
| TOTAL | | 791 |

Q7 Would you make use of low- or no-cost shared office space that would be available for the occasional meeting or workspace?



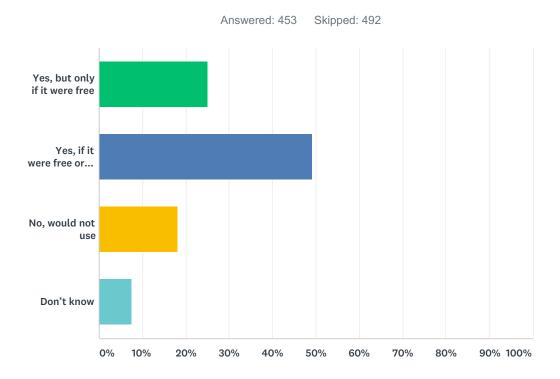
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 28.07% | 128 |
| Yes, if it were free or for a small monthly fee | 36.40% | 166 |
| No, would not use | 22.81% | 104 |
| Don't know | 12.72% | 58 |
| TOTAL | | 456 |

Q8 Would you make use of a shared receptionist that can handle calls and greet clients at low or no cost, in a shared office space with other small firms?



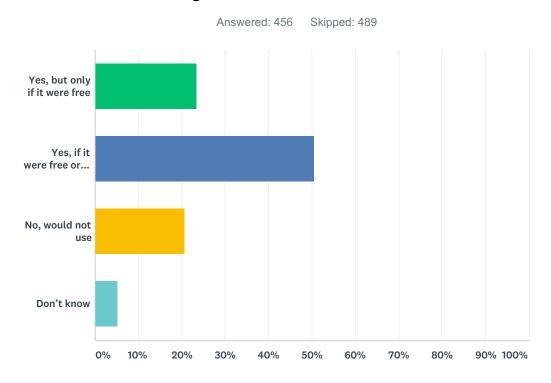
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 18.98% | 86 |
| Yes, if it were free or a small monthly fee | 30.68% | 139 |
| No, would not use | 39.96% | 181 |
| Don't know | 10.38% | 47 |
| TOTAL | | 453 |

Q9 Would you utilize a professional that could assist in writing RFP responses or building pricing with you, at low or no cost?



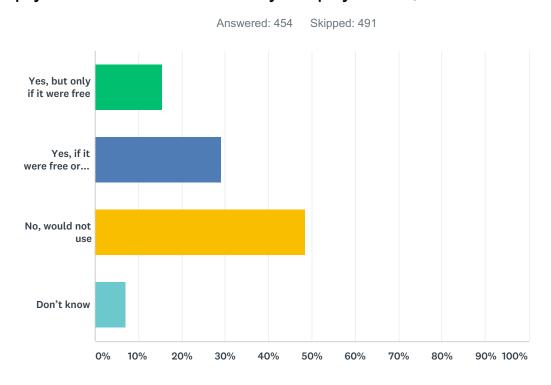
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 25.17% | 114 |
| Yes, if it were free or a small monthly fee | 49.23% | 223 |
| No, would not use | 18.10% | 82 |
| Don't know | 7.51% | 34 |
| TOTAL | | 453 |

Q10 Would you utilize a professional to help develop websites and marketing materials at low or no cost?



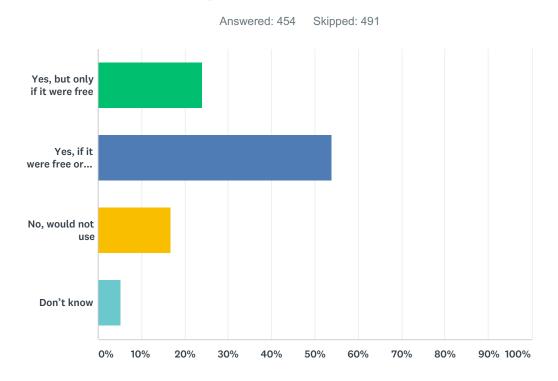
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 23.46% | 107 |
| Yes, if it were free or a small monthly fee | 50.66% | 231 |
| No, would not use | 20.61% | 94 |
| Don't know | 5.26% | 24 |
| TOTAL | | 456 |

Q11 Would it be helpful to have access to a billing professional, that can help you invoice and receive your payments, at low or no cost?



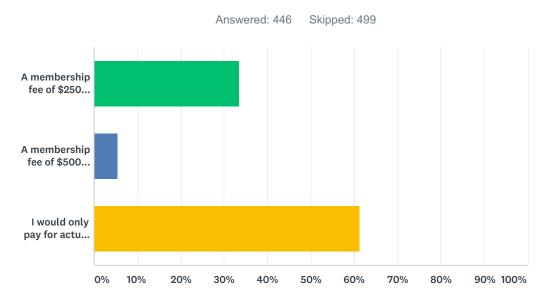
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 15.42% | 70 |
| Yes, if it were free or a small monthly fee | 29.07% | 132 |
| No, would not use | 48.46% | 220 |
| Don't know | 7.05% | 32 |
| TOTAL | | 454 |

Q12 Would it be helpful to have legal counsel available who can review your contracts and/or help you in contract disputes, at a low or no cost?



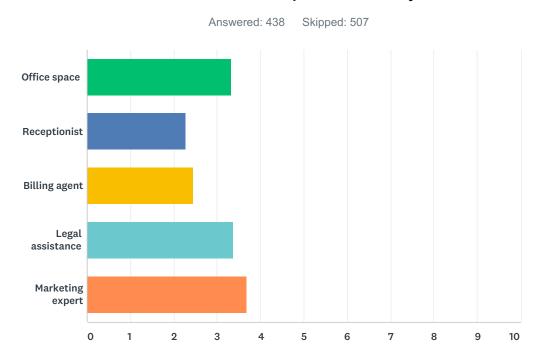
| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Yes, but only if it were free | 24.01% | 109 |
| Yes, if it were free or a small monthly fee | 53.96% | 245 |
| No, would not use | 16.74% | 76 |
| Don't know | 5.29% | 24 |
| TOTAL | | 454 |

Q13 What would you consider a small monthly fee?



| ANSWER CHOICES | RESPONSES |
|---|------------|
| A membership fee of \$250 would be OK | 33.41% 149 |
| A membership fee of \$500 would be OK | 5.38% 24 |
| I would only pay for actual services used at some hourly rate | 61.21% 273 |
| TOTAL | 446 |

Q14 We have listed out a series of services. Please put them in order of priority, 1 being the service you would like the most and 5 being the service of least importance to you.

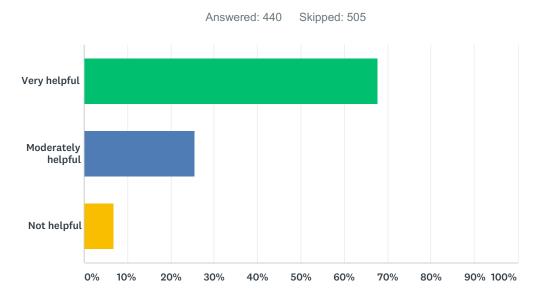


| | 1 | 2 | 3 | 4 | 5 | TOTAL | SCORE |
|------------------|---------------|--------------|--------------|--------------|--------------|-------|-------|
| Office space | 31.31% 124 | 18.43% 73 | 18.18% 72 | 14.65% 58 | 17.42% 69 | 396 | 3.32 |
| Receptionist | 4.27% | 11.81% | 21.86% | 32.16% | 29.90% | | |
| | 17 | 47 | 87 | 128 | 119 | 398 | 2.28 |
| Billing agent | 6.60% | 13.20% | 25.63% | 26.40% | 28.17% | | |
| | 26 | 52 | 101 | 104 | 111 | 394 | 2.44 |
| Legal assistance | 23.95% | 29.63% | 17.78% | 17.04% | 11.60% | | |
| | 97 | 120 | 72 | 69 | 47 | 405 | 3.37 |
| Marketing expert | 38.15% | 26.07% | 15.40% | 6.64% | 13.74% | | |
| | 161 | 110 | 65 | 28 | 58 | 422 | 3.68 |

Q15 Are there other services we didn't list that you find important?

Answered: 230 Skipped: 715

Q16 How helpful would you find a new website that provides information, training opportunities, bid postings and similar information for multiple local public agencies?

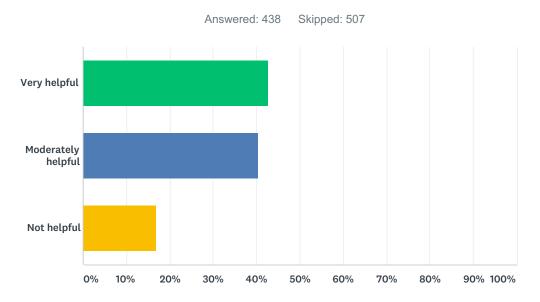


| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very helpful | 67.73% | 298 |
| Moderately helpful | 25.45% | 112 |
| Not helpful | 6.82% | 30 |
| TOTAL | | 440 |

Q17 What information would be most valuable to you on such a website? List as many as you wish.

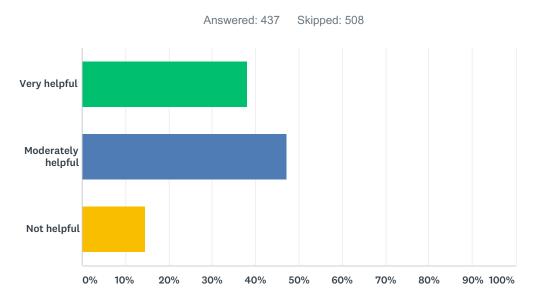
Answered: 326 Skipped: 619

Q18 How helpful would you find it to have training videos that you could watch on-line, which focus on topics to increase your knowledge about public bidding and contracts?



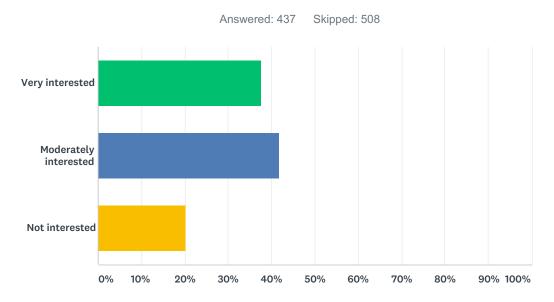
| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very helpful | 42.69% | 187 |
| Moderately helpful | 40.41% | 177 |
| Not helpful | 16.89% | 74 |
| TOTAL | | 438 |

Q19 How helpful is it to establish an online forum, where you can post information, Q&As and comments for other WMBE firms or for public agencies?



| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very helpful | 37.99% | 166 |
| Moderately helpful | 47.37% | 207 |
| Not helpful | 14.65% | 64 |
| TOTAL | | 437 |

Q20 The website may provide video and other on-line training. Separate from that is to learn your interest for in-person training. How interested are you in in-person training, if provided by experts in public bidding?

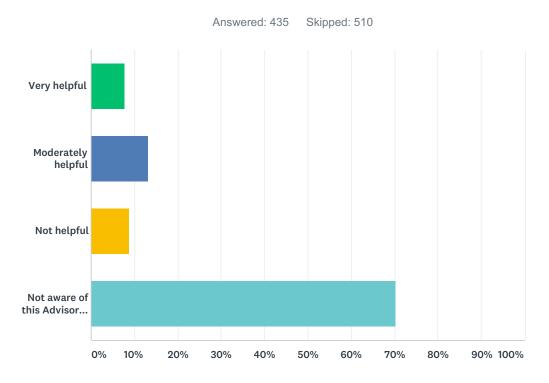


| ANSWER CHOICES | RESPONSES | |
|-----------------------|-----------|-----|
| Very interested | 37.76% | 165 |
| Moderately interested | 41.88% | 183 |
| Not interested | 20.37% | 89 |
| TOTAL | | 437 |

Q21 If such training were offered at low or no cost, what topics would be most important to you? List as many as you wish.

Answered: 255 Skipped: 690

Q22 The City of Seattle has had a WMBE Advisory Committee over the past four years. Do you find this valuable in helping with issues or gaining business?



| ANSWER CHOICES | RESPONSES | |
|--------------------------------------|-----------|-----|
| Very helpful | 7.82% | 34 |
| Moderately helpful | 13.10% | 57 |
| Not helpful | 8.74% | 38 |
| Not aware of this Advisory Committee | 70.34% | 306 |
| TOTAL | | 435 |