

## Attachment 2 System-Wide Performance Standards

Minimum Performance Standards					
Project Type	Core Outcomes			Entries from Homelessness	Utilization Rate
	Exit Rate to PH	Length of Stay (days)	Return Rate to Homelessness		
Emergency Shelter and Enhanced Day Centers	40% Singles 65% Families 35% (Youth & Young Adults)	90 (Singles & Families) 30 (Youth & Young Adults)	10% (Singles & Families) 20% (Youth & Young Adults)	90%	85% (Singles & Families) 90% (Youth & Young Adults)
Transitional Housing	80%	150 (Singles & Families) 270 (Youth & Young Adults)	10% (Singles & Families) 20% (Youth & Young Adults)	90%	85%
Rapid Rehousing	80%	180	5% (Singles & Families) 20% (Youth & Young Adults)	90%	NA
PSH	90% (exit to or maintain PH)	NA	5% (Singles & Families) 20% (Youth & Young Adults)	90%	85%

Target Performance Standards					
Project Type	Core Outcomes			Entries from Homelessness	Utilization Rate
	Exit Rate to PH	Length of Stay	Return Rate to Homelessness		
Emergency Shelter and Enhanced Day Centers	50% (Singles and Youth & Young Adults) 80% (Families)	30 days (Singles & Families) 20 days (Youth & Young Adults)	8% (Singles & Families) 5% (Youth & Young Adults)	90%	95%
Transitional Housing	85%	90 days (Singles & Families) 180 (Youth & Young Adults)	8% (Singles & Families) 5% (Youth & Young Adults)	95%	95%
Rapid Rehousing	85%	120 days	3% (Singles & Families) 5% (Youth & Young Adults)	95%	NA
PSH	90% (exit to or maintain PH)	NA	3% (Singles & Families) 5% (Youth & Young Adults)	95%	95%

**City of Seattle HSD Performance Standards**

<b>Minimum Performance Standards: Homelessness Prevention</b>		
<b>Project Type</b>	<b>Exit Rate to PH</b>	<b>Return Rate to Homelessness</b>
Homelessness Prevention	90%	3%
<b>Target Performance Standards</b>		
Homelessness Prevention	95%	2%

<b>Minimum Performance Standards: Diversion</b>	
<b>Project Type</b>	<b>Exit Rate to PH</b>
Diversion	40%
<b>Target Performance Standards</b>	
Diversion	50%

<b>Minimum Performance Standards: Encampments</b>					
<b>Project Type</b>	<b>Core Outcomes</b>			<b>Entries from Homelessness</b>	<b>Utilization Rate</b>
	<b>Exit Rate to PH</b>	<b>Length of Stay (days)</b>	<b>Return Rate to Homelessness</b>		
Encampments	40%	90	10%	90%	85%
<b>Target Performance Standards</b>					
Encampments	50%	30	8%	90%	95%

<b>Performance Standard: Basic Day and Hygiene Centers</b>	
<b>Project Type</b>	<b>Number of Services Users</b>
Basic Day and Hygiene Centers	Number of monthly service users as proposed in agency RFP submission

<b>Minimum Performance Standards: Outreach and Engagement</b>	
<b>Project Type</b>	<b>Percent Referred to Shelter or an Encampment</b>
Outreach and Engagement Programs	60%