



CITY LIGHT REVIEW PANEL MEETING

Tuesday, June 25, 2019

11:00 AM – 2:00 PM

SMT, 32nd Floor Conference Room

Proposed Agenda

- | <u>Item</u> | <u>Lead</u> |
|--|---------------------------------|
| 1. Welcome, Introductions (<i>5 min.</i>) | Gail Labanara |
| 2. Public Comment (<i>3 min. per person</i>) | |
| 3. Standing Items: (<i>25 min.</i>) | |
| a. Review of agenda | |
| b. Action: Review and approval of meeting minutes of May 14 th | |
| c. Chair's Report | |
| d. Communications to Panel | |
| e. GM Update | |
| f. Roadmap Check-in | |
| 4. Review and update of Panel Charter (<i>15 min.</i>) | Karen Reed |
| --Break for lunch-- | |
| 5. Improving Customer Service (<i>20 min.</i>) | Kelly Enright |
| Creating a customer-centric culture project status: | |
| a. AMI | |
| b. Customer Portal | |
| 6. Clean, Renewable-powered City (<i>40 min.</i>) | Brendan O'Donnell |
| Promote deep decarbonization and protect affordability through electrification | |
| 7. Capital Program Strategic Discussion (<i>30 min.</i>) | Carsten Croff and Eyvind Westby |
| 8. Next meeting agenda – July 16 th (<i>5 min.</i>) | Karen Reed |
| a. CM Mosqueda | |
| b. Work in support of Enhancing the Employee Experience | |
| 9. Adjourn | |