



INFORMATION UPDATE FOR WHOLESAL CUSTOMERS

http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp

**Seattle
Water Supply
Indicators**

Water Storage	
Reservoir Inflows	
Snowpack	
Customer Use	
Overall	
Good Fair Poor	
For more information on Water Supply: http://www.seattle.gov/util/About_SPU/Water_System/Water_Supply/SPU01_001850.asp	

0.2 mg/L of chlorine, none of which were from purveyor areas. In April, the water temperature in the distribution system averaged around 10.4 degrees Celsius, with a range of 7.1 to 13.8 pH.

Taste and Odor

The taste and odor panel meets bi-weekly. The panel uses the taste and odor flavor rating assessment (FRA) to rate samples on a scale from 1 to 9: 1 being the best and 9 being the worst. The Lake Youngs treated Cedar supply sample received a 1.8 out of 9 (slight chlorine and plastic taste). The Tolt supply sample received a 1.2 (chlorine taste).



Lake Youngs Status

In April, Lake Youngs' total algal biovolume steadily increased. Due to impacts to treatment plant and purveyors, the Lake Youngs by-pass was put into service on April 13, and is still being used as of



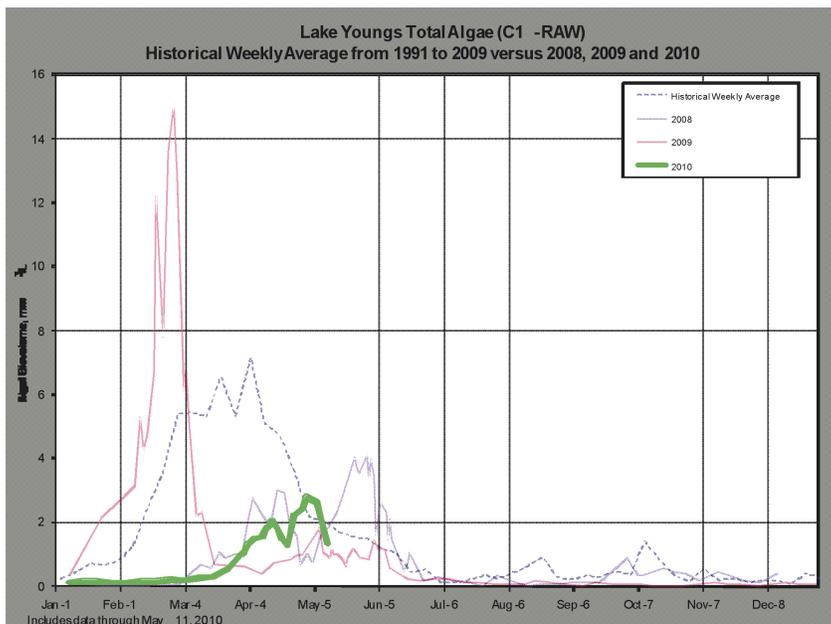
**Water Quality
Technical Forum
Report**

Chlorine Residual and Coliform Data

During April 2010, no positive coliform samples were found from either the purveyor or Seattle service areas. All systems remain in compliance. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.70 to 1.11 mg/L, with an overall average of 0.90 mg/L. The chlorine residual target for the Tolt Treatment Facilities is 1.5 mg/L. On April 28, the Cedar Treatment Facilities target was raised to 1.5 mg/L. In April, ten out of 837 samples had less than

May 12. Due to river conditions, the by-pass was turned off twice during the past month for short periods of time. The total coliform counts are still very low in Lake Youngs. In April Lake Youngs raw water total coliform count averaged to 32 cfu/100mL, with a range of 6 to 166 cfu/100mL.

SPU Contact: Wylie Harper, 206-684-7880 or Lynn Kirby, 206-684-0216.



**Conservation
Technical Forum**

On the web at <http://www.savingwater.org>

OVERALL MARKETING

Web site Upgrade – Preparing for User Testing of Proposed Site Structure

A Content Inventory of www.savingwater.org was completed and provided to the web designer, who is using it to develop a new proposed structure of the site. User testing of the approved site structure is scheduled for June 15 and 18. Saving Water Partnership (SWP) staff is preparing several tasks for users to complete as part of the testing.

CONTACT: Miale Jose 206-615-1452

RESIDENTIAL INDOOR

Single Family Toilet Rebates Launch May 1, 2010

This program allows Saving Water Partnership customers to receive a \$30 rebate on a WaterSense-labeled toilet. Customers can apply for the rebate by downloading an application from www.savingwater.org. The toilet can be purchased from any retailer that sells WaterSense toilets. Customers need to mail in the rebate application, receipt for the new WaterSense toilet, and a copy of their current water bill. For more information, you can find updated program materials,

including FAQ and application forms, at www.savingwater.org in English, Spanish, Vietnamese and Chinese.

The program has a very limited budget, and a modest goal of rebating 400 toilets. Due to the program's limited budget, we request that you do not promote this program to your customers at this time. Depending on participation, we may need to market the program later in the year.

CONTACT: Arece Hampton, 206-733-9137

Multi-Family Showerhead Program on Track



The Multi-Family Showerhead Program continues to perform well. Both energy partners, Puget Sound Energy (PSE) and Seattle City Light (SCL), are pleased with program progress to date. During the first quarter of this year, we passed out 465 showerheads and 659 aerators within SCL territory. Within PSE service territory we installed 557

showerheads and 722 aerators. The program is slightly ahead of last year's installations and deliveries in both areas.

CONTACT: Arece Hampton 206- 733-9137

RESIDENTIAL AND COMMERCIAL LANDSCAPE

Spring Gardening Classes a Big Success!

2010 is proving to be a year of gardening education! Our in-nursery Savvy Gardener classes have been completed successfully, with a full house at both locations. More than 220 participants attended the native plants gardening classes at our partners Molbaks, Swansons and Sky. Nearly 70 people attended the 'ornamental edibles' class at Swansons taught by Lorene Edwards Forkner.

CONTACT: Nota Lucas, 206-684-5855



FREE Rain Sensor Offer Launches in May

Saving Water Partnership is partnering with Cascade Water Alliance (CWA) to offer a free rain sensor and discounted installation to customers who have an existing, automatically controlled, in-ground sprinkler system. To be eligible, customers must use a participating contractor and pay installation costs above \$50 directly to the contractor. The program will run until the end of 2010 or until the budget is exhausted, whichever occurs sooner.

Please note that the irrigation rebates are still in effect. Customers may either choose 1) a free

rain sensor and \$50 off installation OR 2) a \$75 rebate. Customers who receive a free rain sensor may also apply for a rebate on a new controller. Find program details and a list of participating contractors at www.savingwater.org/outside_sprinklers.htm.

CONTACT: Allegra Abramo, 206-233-5132

More than 1,000 Attend Spring Garden Fair

More than 1,000 people attended the Spring Garden Fair co-sponsored by the Saving Water Partnership (SWP). Many customers stopped by SWP's educational display and asked questions about irrigation systems and landscape watering. Congratulations to Debbie Rannfeldt of Woodinville Water District for her continued leadership, and Tracey Graham of City of Bothell and Carl Lunak of Northshore Utility District for their continued stewardship of this important regional effort – great job!

CONTACT: Nota Lucas, 206-684-5855



COMMERCIAL WATER CONSERVATION Radio Ads in Spanish Hit the Air

The Greening Ethnic Businesses program is promoting free toilet upgrades to Mexican restaurants. Radio ads began airing Monday, May 3 on two local Spanish radio stations: KDDS FM – LaGrand 99.3 and KKMO FM – El Rey. More than 160 spots will air over four weeks. A postcard in Spanish will be mailed to Mexican restaurants throughout the SWP area

the week of May 17. Program staff will continue in-person visits to Mexican restaurants in the south end of the service area.

CONTACT: Phil Paschke, 206-684-5883

Planning in Progress for Commercial Showerhead Program

We are in the planning stages of creating a commercial showerhead pilot program, and hope to target hotels, hospitals, health clubs, retail stores and others. Approximately 60

showerheads will be replaced during a pilot installation at two REI store locations. Saving Water Partnership is partnering with Puget Sound Energy, City of Everett Water, Cascade Water Alliance, Seattle City Light, and Snohomish Public Utility District (PUD). We are planning to mirror the Commercial Kitchen Program, where customers will send their application to a point person, who then sends it to the appropriate utility.

CONTACT: Arece Hampton, 206-733-9137